

# XPS 8960

## Setup and Specifications

## Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

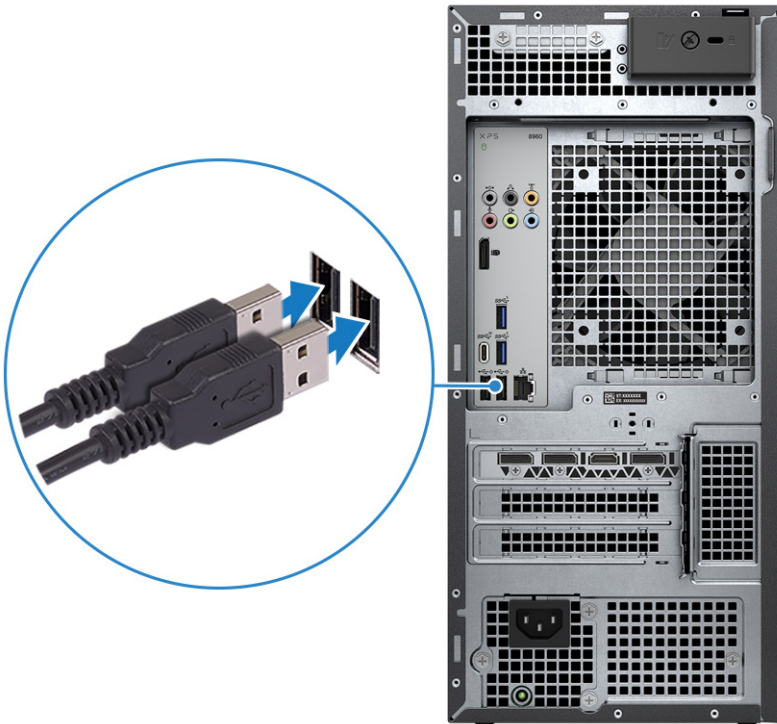
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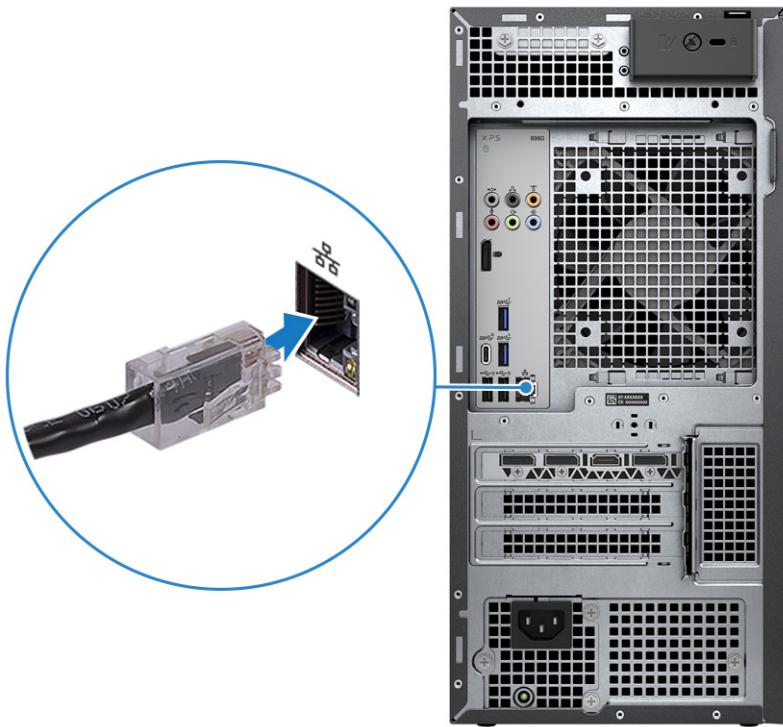
# Set up your computer

**NOTE:** The images in this document may differ from your computer depending on the configuration you ordered.

1. Connect the keyboard and mouse to the USB ports on the computer. If you have a wireless keyboard and mouse, see the documentation that shipped with the wireless keyboard and mouse for instructions.

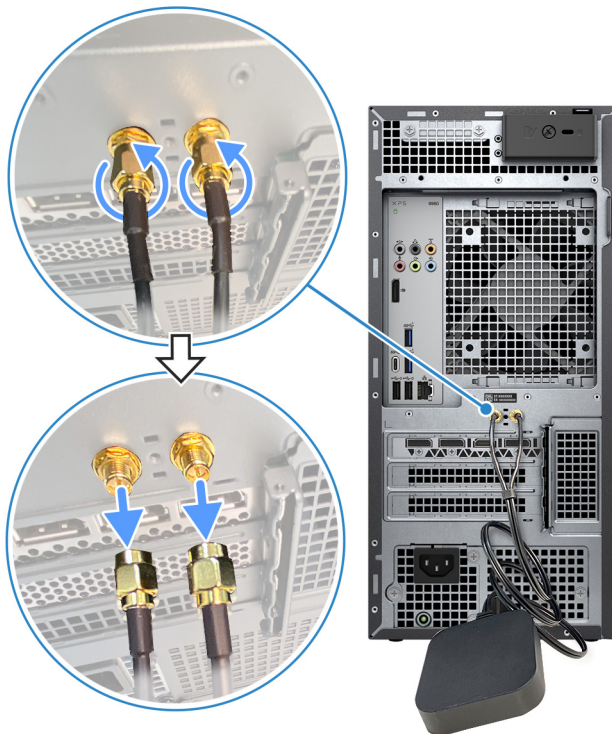


2. Connect to your network using an Ethernet cable. Alternatively, connect to an available wireless network when setting up the operating system.



3. If the computer is shipped with an external puck antenna, connect the antenna during setup and connect to an available wireless network when setting up the operating system.

**i** **NOTE:** The external antenna kit is available for computers with DDR5, 5600 MT/s memory types.



4. Connect the display. For more information about setting up the display, see the documentation that is shipped with your display.

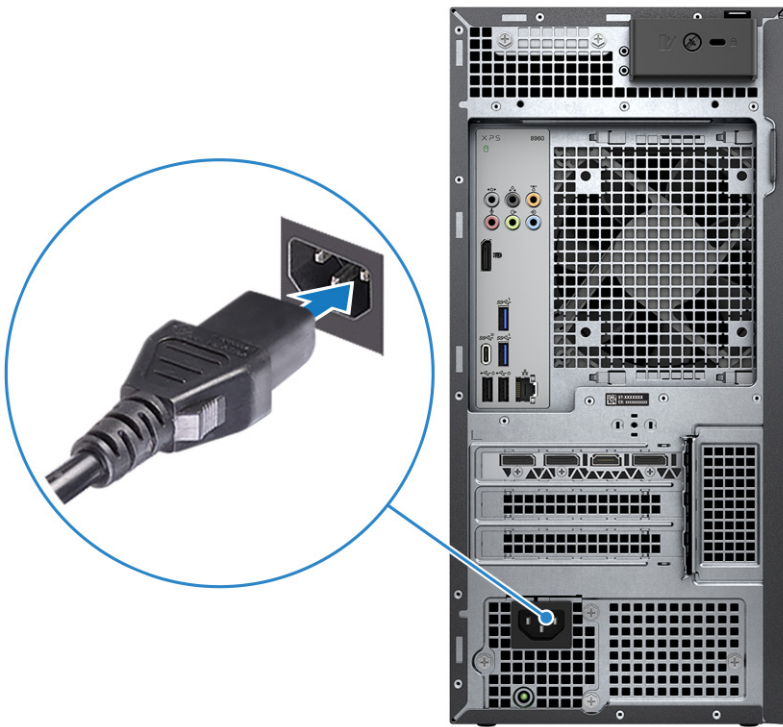


**NOTE:** If your computer has a discrete graphics configuration, both the integrated and discrete DisplayPort outputs are supported. For optimal video performance, connect the display to the discrete graphics DisplayPort output.

**NOTE:** If you only have an HDMI cable available, use an HDMI to DisplayPort adapter to connect the display to the DisplayPort.

5. Connect the power cable to the computer and then connect it to the wall outlet.

**CAUTION:** If your computer is configured with a 1000 W Power Supply-Unit (PSU), Dell Technologies recommends that you connect the power cable from the PSU to a 16 A Power Distribution Unit (PDU) before connecting the PDU to a power outlet.



6. Press the power button at the front of the computer to turn it on. If required, press the power button on the display to turn it on.



7. Finish Windows setup.

Follow the on-screen instructions to complete the setup. When setting up, Dell Technologies recommends that you:





- Connect to a network for Windows updates.

**i** **NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.

- If connected to the Internet, sign in with or create a Microsoft account. If not connected to the Internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.

8. Locate and use Dell apps from the Windows Start menu—Recommended.

**Table 1. Locate Dell apps in Windows**

Resources	Description
 <p><b>Figure 1. My Dell</b></p>	<p><b>My Dell</b></p> <p>MyDell is a software application that offers you a single streamlined engagement platform including account access, device information, and hardware settings. This software delivers intelligent features that automatically fine-tune your computer for the best possible audio, power, and performance. Get the most out of your Dell device with intelligent, personalized technology from MyDell. Following are the key features of MyDell:</p> <ul style="list-style-type: none"> <li>• Application</li> <li>• Audio</li> <li>• Power</li> <li>• Color and Display</li> <li>• Presence detection</li> </ul> <p>For more information about how to use MyDell, see product guides at the <a href="#">Dell Support Site</a>.</p>
 <p><b>Figure 2. Dell Update</b></p>	<p><b>Dell Update</b></p> <p>Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the product guides and third-party license documents at the <a href="#">Dell Support Site</a>.</p>
 <p><b>Figure 3. Dell Digital Delivery</b></p>	<p><b>Dell Digital Delivery</b></p> <p>Download software applications, which are purchased but not preinstalled on your computer. For more information about using Dell Digital Delivery, search in the Knowledge Base Resource at the <a href="#">Dell Support Site</a>.</p>
 <p><b>Figure 4. Support Assist</b></p>	<p><b>SupportAssist</b></p> <p>SupportAssist proactively and predictively identifies hardware and software issues on your computer and automates the engagement process with Dell Technical support. It addresses performance and stabilization issues, prevents security threats, monitors, and detects hardware failures. For more information, see <i>SupportAssist for Home PCs User's Guide</i> at <a href="#">SupportAssist for Home PCs</a>.</p> <p><b>NOTE:</b> In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.</p>



## Views of XPS 8960

### Front



#### 1. Power button

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

Press to put the computer in sleep state if it is turned on.

Press and hold to force shut-down the computer.

#### 2. SD-card slot

Insert a SD card to expand your storage and store photos, videos, and data from your computer. The computer supports the following card types:

- Secure Digital (SD)
- Secure Digital High Capacity (SDHC)
- Secure Digital Extended Capacity (SDXC)

#### 3. Headset port

Connect headphones or a headset (headphone and microphone combo).


#### 4. **USB 3.2 Gen 1 ports (2)**


Connect devices such as external storage devices and printers. Supports data transfer speeds up to 5 Gbps.

#### 5. **USB 3.2 Gen 1 port with PowerShare**

Connect devices such as external storage devices and printers.

Provides data transfer speeds up to 5 Gbps. PowerShare enables you to charge connected USB devices.

 **NOTE:** Deep Sleep is enabled by default. Disable Deep Sleep at the BIOS setup to enable PowerShare feature on your computer.


 **NOTE:** PowerShare enables you to charge your USB devices even when your computer is turned off.

#### 6. **USB 3.2 Gen 2 Type-C port with PowerShare**


Connect devices such as external storage devices and printers.

Provides data transfer speeds up to 10 Gbps. Supports Power Delivery that enables two-way power supply between devices.

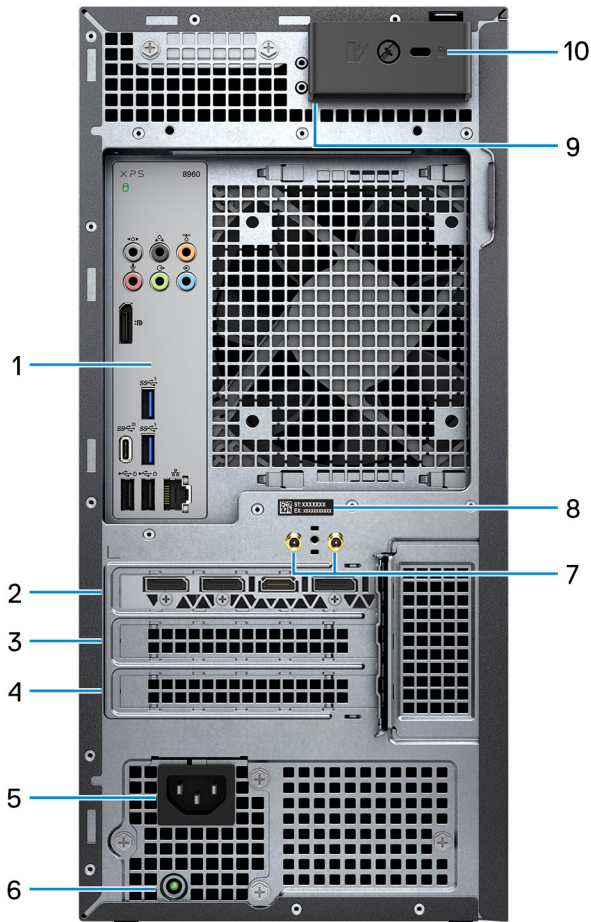
Provides up to 15 W power output that enables faster charging. PowerShare enables you to charge connected USB devices.

 **NOTE:** Deep Sleep is enabled by default. Disable Deep Sleep at the BIOS setup to enable PowerShare feature on your computer.

 **NOTE:** PowerShare enables you to charge your USB devices even when your computer is turned off.

 **NOTE:** This port does not support video/audio streaming.

# Back



## 1. Back panel

Connect USB, audio, video, and other devices.

## 2. PCI-Express X16 (graphics slot 1)

Connect a PCI-Express card such as graphics, audio, or network card to enhance the capabilities of your computer. For optimal graphics performance, use a PCI-Express X16 slot for connecting the graphics card.

**NOTE:** The PCI-Express X16 slot works at X8 lanes only.

**NOTE:** If you have two graphics cards, the card that is installed in PCI-Express X16 (graphics slot 1) is the primary graphics card.

## 3. PCI-Express X4 slot

Connect a PCI-Express card such as graphics, audio, or network card to enhance the capabilities of your computer.

**NOTE:** The PCI-Express X4 slot 3 works at X2 lanes only.

## 4. PCI-Express X4 slot

Connect a PCI-Express card such as graphics, audio, or network card to enhance the capabilities of your computer.

**NOTE:** The PCI-Express X4 slot 3 works at X2 lanes only.

## 5. Power port

Connect a power cable to provide power to your computer.

## 6. Power-supply diagnostics light

Indicates the power-supply state.

### 7. SMA connectors (optional)

Connect the external antenna cables to the SMA connectors on your computer.

### 8. Service Tag label

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

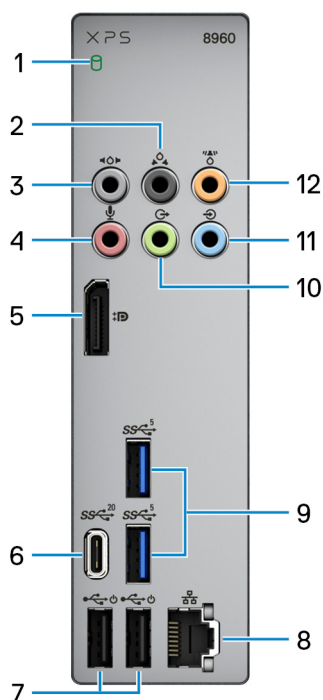
### 9. Padlock rings

Attach a standard padlock to prevent unauthorized access to the interior of your computer.

### 10. Security-cable slot (for Kensington locks)

Attach a security cable to prevent unauthorized movement of your computer.

## Back panel



### 1. Hard-drive activity light

The activity light turns on when the computer reads from or writes to the hard drive.

### 2. Rear L/R surround port

Connect audio-output devices such as speakers and amplifiers. In a 5.1 or 7.1 speaker channel setup, connect the rear-left and rear-right speakers.

### 3. Side L/R surround port

Connect audio-output devices such as speakers and amplifiers. In a 7.1 speaker channel setup, connect the side-left and side-right speakers.

### 4. Microphone port

Connect an external microphone to provide sound input.

### 5. Dual-Mode DisplayPort 1.4

Connect an external display or a projector.

**i** **NOTE:** Besides a DisplayPort connector, this port can also provide display output to a DVI or HDMI connector with a DisplayPort 1.4 adapter (sold separately).

**i** **NOTE:** This port is only available on computers that are shipped with an Intel UHD Graphics integrated graphics processor.

**i** **NOTE:** If your computer did not ship with a discrete graphics card, then this is the only port to connect to a monitor.

#### 6. **USB 3.2 Gen 2x2 Type-C port**

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 20 Gbps.

**i** **NOTE:** This port does not support video/audio streaming.

#### 7. **USB 2.0 ports with Smart Power On (2)**

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 480 Mbps.

**i** **NOTE:** Deep Sleep is enabled by default. Disable Deep Sleep at the BIOS setup to enable Smart Power On feature on your computer.

**i** **NOTE:** Smart Power On is the ability to wake a system from S4 and S5 sleep states with a move of a mouse or press of a key on the keyboard.

**i** **NOTE:** This port does not support video/audio streaming or power delivery.

#### 8. **Network port (with lights)**

Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or Internet access.

The two lights next to the connector indicate the connectivity status and network activity.

#### 9. **USB 3.2 Gen 1 ports (2)**

Connect devices such as external storage devices and printers. Supports data transfer speeds up to 5 Gbps.

#### 10. **Front L/R surround line-out port**

Connect audio-output devices such as speakers and amplifiers. In a 2.1 speaker channel setup, connect the left and right speakers. In a 5.1 or a 7.1 speaker channel setup, connect the front-left and front-right speakers.

#### 11. **Line-in port**

Connect recording or playback devices such as a microphone or CD player.

#### 12. **Center/subwoofer LFE surround port**

Connect the center speaker or the subwoofer.

**i** **NOTE:** For more information about the speaker setup, see the documentation that shipped with the speakers.

# Specifications of XPS 8960

## Dimensions and weight

The following table lists the height, width, depth, and weight of your XPS 8960.


**Table 2. Dimensions and weight**

Description	Values
Height:	
Front height	372.90 mm (14.68 in.)
Rear height	372.90 mm (14.68 in.)
Width	173 mm (6.81 in.)
Depth	426.90 mm (16.81 in.)
Weight (maximum)	13.34 kg (29.41 lb) <i>i</i> <b>NOTE:</b> The weight of your computer depends on the configuration ordered and manufacturing variability.


## Processor

The following table lists the details of the processors that are supported for your XPS 8960.

**Table 3. Processor**


Description	Option one	Option two	Option three	Option four
Processor type	13th Gen Intel Core i5-13400	13th Gen Intel Core i7-13700	13th Gen Intel Core i9-13900	13th Gen Intel Core i5-13600K
Processor wattage	65 W	65 W	65 W	125 W
Processor total core count	10	16	24	14
Performance-cores	6	8	8	6
Efficient-cores	4	8	16	8
Processor total thread counts	16	24	32	20
 <b>NOTE:</b> Intel Hyper-Threading Technology is only available on Performance-cores.				
Processor speed	2.50 GHz to 4.60 GHz	2.10 GHz to 5.10 GHz	2 GHz to 5.20 GHz	3.50 GHz to 5.10 GHz
Performance-cores frequency				
Processor base frequency	2.50 GHz	2.10 GHz	2 GHz	3.50 GHz
Maximum turbo frequency	4.60 GHz	5.10 GHz	5.20 GHz	5.10 GHz
Efficient-cores frequency				
Processor base frequency	1.80 GHz	1.50 GHz	1.50 GHz	3.50 GHz
Maximum turbo frequency	3.30 GHz	4.10 GHz	4.20 GHz	3.90 GHz
Processor cache	9.5 MB	24 MB	65 W	24 MB
Integrated graphics	Intel UHD Graphics 730	Intel UHD Graphics 770	Intel UHD Graphics 770	Intel UHD Graphics 770

**Table 4. Processor**

Description	Option five	Option six	Option seven	Option eight
Processor type	13th Gen Intel Core i7-13700K	13th Gen Intel Core i9-13900K	Intel Core 14th Gen i5-14600	Intel Core 14th Gen i7-14700
Processor wattage	125 W	125 W	65 W	65 W
Processor total core count	16	24	14	20
Performance-cores	8	8	6	8
Efficient-cores	8	16	8	12
Processor total thread counts	24	32	20	28
 <b>NOTE:</b> Intel Hyper-Threading Technology is only available on Performance-cores.				
Processor speed	3.40 GHz to 5.40 GHz	3 GHz to 5.80 GHz	2.70 GHz to 5.20 GHz	2.10 GHz to 5.40 GHz
Performance-cores frequency				
Processor base frequency	3.40 GHz	3 GHz	2.70 GHz	2.10 GHz
Maximum turbo frequency	5.40 GHz	5.80 GHz	5.20 GHz	5.40 GHz
Efficient-cores frequency				
Processor base frequency	3.40 GHz	3 GHz	2 GHz	1.50 GHz
Maximum turbo frequency	4.20 GHz	4.30 GHz	3.90 GHz	4.20 GHz
Processor cache	30 MB	36 MB	24 MB	33 MB
Integrated graphics	Intel UHD Graphics 770	Intel UHD Graphics 770	Intel UHD Graphics 770	Intel UHD Graphics 770




**Table 5. Processor**

Description	Option nine	Option ten	Option eleven
Processor type	Intel Core 14th Gen-i9 14900	Intel Core 14th Gen-i7 14700K	Intel Core 14th Gen i9-14900K
Processor wattage	65 W	125 W	125 W
Processor total core count	24	20	20
Performance-cores	8	8	8
Efficient-cores	16	12	12
Processor total thread counts	32	28	28
 <b>NOTE:</b> Intel Hyper-Threading Technology is only available on Performance-cores.			
Processor speed	2 GHz to 5.80 GHz	3.40 GHz to 5.60 GHz	3.20 GHz to 6 GHz
Performance-cores frequency			
Processor base frequency	2 GHz	3.40 GHz	3.20 GHz
Maximum turbo frequency	5.80 GHz	5.60 GHz	6 GHz
Efficient-cores frequency			
Processor base frequency	1.50 GHz	2.50 GHz	2.40 GHz
Maximum turbo frequency	4.30 GHz	4.30 GHz	4.40 GHz
Processor cache	36 MB	33 MB	36 MB
Integrated graphics	Intel UHD Graphics 770	Intel UHD Graphics 770	Intel UHD Graphics 770

## Chipset

The following table lists the details of the chipset that is supported in your XPS 8960.

**Table 6. Chipset**

Description	Values
Chipset	Intel Z690
Processor	<ul style="list-style-type: none"> <li>Intel Core 14th Gen i5/i7/i9/i7K/i9K</li> <li>13th Gen Intel Core i5/i7/i9/i5K/i7K/i9K</li> </ul>  <b>NOTE:</b> Basic CPU over-clocking is supported with K-Series processors, enabled through the <b>Performance</b> menu in the system BIOS.
DRAM bus width	128-bit
Flash EPROM	32 MB

**Table 6. Chipset (continued)**

Description	Values
PCIe bus	Up to Gen5

## Operating system


Your XPS 8960 supports the following operating systems:

- Windows 11 Pro, 64-bit
- Windows 11 Home, 64-bit

## Memory

The following table lists the memory specifications that are supported by your XPS 8960.

**Table 7. Memory specifications**

Description	Values
Memory slots	Two
Memory type	<ul style="list-style-type: none"><li>• DDR5, 4800 MT/s</li><li>• DDR5, 5600 MT/s</li></ul>
Memory speed	<ul style="list-style-type: none"><li>• 4800 MT/s</li><li>• 5600 MT/s</li></ul>
Maximum memory configuration	64 GB
Minimum memory configuration	8 GB
Memory size per slot	8 GB, 16 GB, and 32 GB
Memory configurations supported	<ul style="list-style-type: none"><li>• 8 GB, 1 x 8 GB, DDR5, 4800 MT/s</li><li>• 16 GB, 1 x 16 GB, DDR5, 4800 MT/s</li><li>• 16 GB, 2 x 8 GB, DDR5, 4800 MT/s, dual-channel</li><li>• 32 GB, 1 x 32 GB, DDR5, 4800 MT/s</li><li>• 32 GB, 2 x 16 GB, DDR5, 4800 MT/s, dual-channel</li><li>• 64 GB, 2 x 32 GB, DDR5, 4800 MT/s, dual-channel</li><li>• 8 GB, 1 x 8 GB, DDR5, 5600 MT/s</li><li>• 16 GB, 1 x 16 GB, DDR5, 5600 MT/s</li><li>• 16 GB, 2 x 8 GB, DDR5, 5600 MT/s, dual-channel</li><li>• 32 GB, 2 x 16 GB, DDR5, 5600 MT/s, dual-channel</li><li>• 64 GB, 2 x 32 GB, DDR5, 5600 MT/s, dual-channel</li></ul> <p> <b>NOTE:</b> 5600 MT/s memory is only available on computers with Intel Core 14th Gen processors.</p>


# Ports and connectors

The following table lists the external and internal ports available on your XPS 8960.

**Table 8. Ports and connectors**

Description	Values
<b>External:</b>	
Network	One RJ-45 port
USB	<p><b>Front ports</b></p> <ul style="list-style-type: none"> <li>● Two USB 3.2 Gen 1 ports</li> <li>● One USB 3.2 Gen 1 port with PowerShare</li> <li>● One USB 3.2 Gen 2 Type-C port with PowerShare</li> </ul> <p><b>NOTE:</b> This port does not support video/audio streaming.</p> <p><b>Rear ports</b></p> <ul style="list-style-type: none"> <li>● Two USB 2.0 ports with Smart Power On</li> <li>● Two USB 3.2 Gen 1 ports</li> <li>● One USB 3.2 Gen 2x2 Type-C port</li> </ul> <p><b>NOTE:</b> This port does not support video/audio streaming.</p>
Audio	<ul style="list-style-type: none"> <li>● One headset port - 3.5 mm Universal audio jack</li> <li>● One audio input/microphone port - 3.5 mm, 6 stack</li> <li>● One line-in port - 3.5 mm, 6 stack</li> <li>● One front L/R surround line-out port - 3.5 mm, 6 stack</li> <li>● One center/subwoofer LFE surround port - 3.5 mm, 6 stack</li> <li>● One rear L/R surround port - 3.5 mm, 6 stack</li> <li>● One side L/R surround port - 3.5 mm, 6 stack</li> </ul>
Video	One Dual-Mode DisplayPort 1.4
Media-card reader	One SD-card slot
Power port	One AC power-supply port
Security	<ul style="list-style-type: none"> <li>● One security-cable slot (for Kensington locks)</li> <li>● One padlock slot</li> </ul>
<b>Internal:</b>	
PCIe expansion card slots	<ul style="list-style-type: none"> <li>● One PCIe x16 mechanical/x16 electrical Gen5 slot</li> <li>● Two PCIe Gen3 x4 slots</li> </ul>
mSATA	Not supported
SATA	<p>Three SATA slots</p> <p><b>NOTE:</b> One 3.5-inch hard drive can be changed to two 2.5-inch hard drives by purchasing the conversion kit from Dell sales agent.</p>
M.2	<ul style="list-style-type: none"> <li>● One M.2 2230 slot for WiFi and Bluetooth combo card</li> <li>● Two M.2 2230/2280 card slots for solid-state drive</li> </ul>

**Table 8. Ports and connectors (continued)**

Description	Values
	 <b>NOTE:</b> To learn more about the features of different types of M.2 cards, see the Knowledge Base resource at the <a href="#">Dell Support Site</a> .

## Ethernet

The following table lists the wired Ethernet Local Area Network (LAN) specifications of your XPS 8960.

**Table 9. Ethernet specifications**

Description	Values
Model number	Killer E3100G Ethernet controller integrated on the system board
Transfer rate	10/100/1000/2500 Mbps

## Wireless module

The following table lists the Wireless Local Area Network (WLAN) module that is supported on your XPS 8960.

**Table 10. Wireless module specifications**

Description	Values
Model number	Intel Killer AX1675i
Transfer rate	Up to 2400 Mbps
Frequency bands supported	2.4 GHz/5 GHz/6 GHz
Wireless standards	<ul style="list-style-type: none"> <li>● WiFi 802.11a/b/g</li> <li>● Wi-Fi 4 (WiFi 802.11n)</li> <li>● Wi-Fi 5 (WiFi 802.11ac)</li> <li>● Wi-Fi 6E (WiFi 802.11ax)</li> </ul>
Encryption	<ul style="list-style-type: none"> <li>● 64-bit/128-bit WEP</li> <li>● AES-CCMP</li> <li>● TKIP</li> </ul>
Bluetooth wireless card	Bluetooth 5.3

## Audio

The following table lists the audio specifications of your XPS 8960.

**Table 11. Audio specifications**

Description	Values
Audio type	Integrated 7.1 channel audio
Audio controller	Realtek ALC1220

**Table 11. Audio specifications (continued)**

Description	Values
Internal audio interface	High definition audio interface
External audio interface	<ul style="list-style-type: none"> <li>7.1 audio 6-connector stack of retaskable audio ports</li> <li>Rear L/R surround port - 3.5 mm, 6 stack</li> <li>Side L/R surround port - 3.5 mm, 6 stack</li> <li>Front L/R surround line-out port - 3.5 mm, 6 stack</li> <li>Center/subwoofer LFE surround port - 3.5 mm, 6 stack</li> <li>Microphone port - 3.5 mm, 6 stack</li> <li>Line-in port - 3.5 mm, 6 stack</li> <li>Headset port - 3.5 mm Universal audio jack</li> </ul>

## Storage

This section lists the storage options on your XPS 8960.

Your XPS 8960 supports one of the following storage configurations:

- Up to two M.2 2230 or M.2 2280 PCIe NVMe solid-state drives
- Up to two M.2 2230 or M.2 2280 PCIe NVMe solid-state drives + up to two 3.5-inch hard drives

The primary drive of your XPS 8960 varies with the storage configuration. For computers:

- With a M.2 drive, the M.2 drive is the primary drive.
- With a M.2 drive and two 3.5-inch hard drives, the M.2 drive is the primary drive.

**Table 12. Storage specifications**

Storage type	Interface type	Capacity
One M.2 2230 solid-state drive	PCIe Gen4 x4 NVMe, up to 64 Gbps	Up to 512 GB
One M.2 2280 solid-state drive	PCIe Gen4 x4 NVMe, up to 64 Gbps	Up to 4 TB
One 3.5-inch hard drive	SATA AHCI, up to 6 Gbps	Up to 2 TB
Two 2.5-inch hard drives <i>i</i> <b>NOTE:</b> One 3.5-inch hard drive can be changed to two 2.5-inch hard drives by purchasing the conversion kit from Dell sales agent.	SATA AHCI, up to 6 Gbps	Up to 2 TB

## Media-card reader

The following table lists the media cards that are supported in your XPS 8960.

**Table 13. Media-card reader specifications**

Description	Values
Media-card type	One SD card slot
Media-cards supported	<ul style="list-style-type: none"> <li>Secure Digital (SD)</li> <li>Secure Digital High Capacity (SDHC)</li> <li>Secure Digital Extended Capacity (SDXC)</li> </ul>
<i>i</i> <b>NOTE:</b> The maximum capacity that is supported by the media-card reader varies depending on the standard of the media card that is installed on your computer.	

# GPU—Integrated

The following table lists the specifications of the integrated Graphics Processing Unit (GPU) supported by your XPS 8960.

**Table 14. GPU—Integrated**

Controller	External display support	Memory size	Processor
Intel UHD Graphics	One Dual-Mode DisplayPort 1.4	Shared system memory	All CPUs available for purchase on the XPS 8960 include an integrated Graphics Processing Unit (GPU).

# Video

**Table 15. Discrete graphics specifications**

Discrete graphics							
Controller	Number of cards	External display support	Memory size	Memory type	PCIe version	Power consumption	Recommended PSU
AMD Radeon RX 6500 XT	1	One DisplayPort 1.4 port, one HDMI 2.1 port	4 GB	GDDR6	4	100 W	>= 400 W
AMD Radeon RX 6600 XT	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	8 GB	GDDR6	4	162.50 W	>= 500 W
AMD Radeon RX 6700 XT	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	12 GB	GDDR6	4	230 W	>= 650 W
AMD Radeon RX 6800 XT	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	16 GB	GDDR6	4	300 W	>= 750 W
AMD Radeon RX 6900 XT	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	16 GB	GDDR6	4	300 W	>= 750 W
NVIDIA GeForce RTX 3050	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	8 GB	GDDR6	4	120 W	>= 500 W

**Table 15. Discrete graphics specifications (continued)**

<b>Discrete graphics</b>							
<b>Controller</b>	<b>Number of cards</b>	<b>External display support</b>	<b>Memory size</b>	<b>Memory type</b>	<b>PCIe version</b>	<b>Power consumption</b>	<b>Recommended PSU</b>
NVIDIA GeForce RTX 3060	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	12 GB	GDDR6	4	170 W	>= 500 W
NVIDIA GeForce RTX 3060 Ti	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	8 GB	GDDR6	4	200 W	>= 650 W
NVIDIA GeForce RTX 3070	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	8 GB	GDDR6	4	220 W	>= 650 W
NVIDIA GeForce RTX 3070 Ti	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	8 GB	GDDR6X	4	290 W	>= 750 W
NVIDIA GeForce RTX 3080	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	10 GB	GDDR6X	4	320 W	>= 750 W
NVIDIA GeForce RTX 3080 Ti	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	12 GB	GDDR6X	4	350 W	>= 750 W
NVIDIA GeForce RTX 3090	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	24 GB	GDDR6X	4	350 W	>= 750 W
NVIDIA GeForce RTX 3090 Ti	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	24 GB	GDDR6X	4	450 W	>= 1000 W
NVIDIA GeForce RTX 4070 Ti	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	12 GB	GDDR6X	4	285 W	>= 700 W

**Table 15. Discrete graphics specifications (continued)**

<b>Discrete graphics</b>							
<b>Controller</b>	<b>Number of cards</b>	<b>External display support</b>	<b>Memory size</b>	<b>Memory type</b>	<b>PCIe version</b>	<b>Power consumption</b>	<b>Recommended PSU</b>
NVIDIA GeForce RTX 4080	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	16 GB	GDDR6X	4	320 W	>= 750 W
NVIDIA GeForce RTX 4090	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	24 GB	GDDR6X	4	450 W	>= 850 W
NVIDIA GeForce RTX 4060	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	8 GB	GDDR6	4	115 W	>=460 W
NVIDIA GeForce RTX 4060 Ti	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	8 GB	GDDR6	4	160 W	>=460 W
NVIDIA GeForce RTX 4070	1	Three DisplayPort 1.4 ports, one HDMI 2.1 port	12 GB	GDDR6X	4	200 W	>=460 W

## Video port resolution

The following table lists the video port resolution for your XPS 8960.

**Table 16. Video port resolution**

<b>Graphics card</b>	<b>Video ports</b>	<b>Maximum supported resolution</b>
AMD Radeon RX 6500 XT	<ul style="list-style-type: none"> <li>One DisplayPort 1.4a<sup>1</sup></li> <li>One HDMI 2.1 port</li> </ul>	<ul style="list-style-type: none"> <li>DisplayPort - 8K at 120 Hz (DSC)</li> <li>HDMI - 8K at 60 Hz (DSC)</li> </ul>
AMD Radeon RX 6600 XT	<ul style="list-style-type: none"> <li>Three DisplayPort 1.4a<sup>1</sup></li> <li>One HDMI 2.1 port</li> </ul>	<ul style="list-style-type: none"> <li>DisplayPort - 8K at 120 Hz (DSC)</li> <li>HDMI - 8K at 60 Hz (DSC)</li> </ul>
AMD Radeon RX 6700 XT	<ul style="list-style-type: none"> <li>Three DisplayPort 1.4a<sup>1</sup></li> <li>One HDMI 2.1 port</li> </ul>	<ul style="list-style-type: none"> <li>DisplayPort - 8K at 120 Hz (DSC)</li> <li>HDMI - 8K at 60 Hz (DSC)</li> </ul>
AMD Radeon RX 6800 XT	<ul style="list-style-type: none"> <li>Three DisplayPort 1.4a<sup>1</sup></li> <li>One HDMI 2.1 port</li> </ul>	<ul style="list-style-type: none"> <li>DisplayPort - 8K at 120 Hz (DSC)</li> <li>HDMI - 8K at 60 Hz (DSC)</li> </ul>
AMD Radeon RX 6900 XT	<ul style="list-style-type: none"> <li>Three DisplayPort 1.4a<sup>1</sup></li> <li>One HDMI 2.1 port</li> </ul>	<ul style="list-style-type: none"> <li>DisplayPort - 8K at 120 Hz (DSC)</li> <li>HDMI - 8K at 60 Hz (DSC)</li> </ul>



**Table 16. Video port resolution (continued)**

Graphics card	Video ports	Maximum supported resolution
NVIDIA GeForce RTX 3050	<ul style="list-style-type: none"> <li>• Three DisplayPort 1.4a<sup>1</sup></li> <li>• One HDMI 2.1 port</li> </ul>	<ul style="list-style-type: none"> <li>• Maximum pixel clock<sup>2</sup>: Up to 2660 megapixels per second</li> <li>• Maximum raw bandwidth<sup>3</sup>: 32.40 Gbps</li> </ul> <p><b>DisplayPort:</b></p> <ul style="list-style-type: none"> <li>• 7680 x 4320 at 120 Hz<sup>4</sup></li> <li>• 7680 x 4320 at 60 Hz<sup>5</sup></li> <li>• 7680 x 4320 at 60 Hz<sup>6</sup></li> <li>• 5120 x 3200 at 60 Hz<sup>7</sup></li> <li>• 5120 x 2880 at 60 Hz<sup>7</sup></li> </ul> <p><b>HDMI:</b></p> <ul style="list-style-type: none"> <li>• 7680 x 4320 at 60 Hz</li> <li>• 3840 x 2160 at 120 Hz</li> <li>• 4096 x 2160 at 120 Hz</li> </ul>
NVIDIA GeForce RTX 3060	<ul style="list-style-type: none"> <li>• Three DisplayPort 1.4a<sup>1</sup></li> <li>• One HDMI 2.1 port</li> </ul>	<p><b>DisplayPort:</b></p> <ul style="list-style-type: none"> <li>• 7680 x 4320 at 120 Hz<sup>4</sup></li> <li>• 7680 x 4320 at 60 Hz<sup>5</sup></li> <li>• 7680 x 4320 at 60 Hz<sup>6</sup></li> <li>• 5120 x 3200 at 60 Hz<sup>7</sup></li> <li>• 5120 x 2880 at 60 Hz<sup>7</sup></li> </ul> <p><b>HDMI:</b></p> <ul style="list-style-type: none"> <li>• 7680 x 4320 at 60 Hz</li> <li>• 3840 x 2160 at 120 Hz</li> <li>• 4096 x 2160 at 120 Hz</li> </ul>
NVIDIA GeForce RTX 3060 Ti	<ul style="list-style-type: none"> <li>• Three DisplayPort 1.4a<sup>1</sup></li> <li>• One HDMI 2.1 port</li> </ul>	<p><b>DisplayPort:</b></p> <ul style="list-style-type: none"> <li>• 7680 x 4320 at 120 Hz<sup>4</sup></li> <li>• 7680 x 4320 at 60 Hz<sup>5</sup></li> <li>• 7680 x 4320 at 60 Hz<sup>6</sup></li> <li>• 5120 x 3200 at 60 Hz<sup>7</sup></li> <li>• 5120 x 2880 at 60 Hz<sup>7</sup></li> </ul> <p><b>HDMI:</b></p> <ul style="list-style-type: none"> <li>• 7680 x 4320 at 60 Hz</li> <li>• 3840 x 2160 at 120 Hz</li> <li>• 4096 x 2160 at 120 Hz</li> </ul>
NVIDIA GeForce RTX 3070	<ul style="list-style-type: none"> <li>• Three DisplayPort 1.4a<sup>1</sup></li> <li>• One HDMI 2.1 port</li> </ul>	<p><b>DisplayPort:</b></p> <ul style="list-style-type: none"> <li>• 7680 x 4320 at 120 Hz<sup>4</sup></li> <li>• 7680 x 4320 at 60 Hz<sup>5</sup></li> <li>• 7680 x 4320 at 60 Hz<sup>6</sup></li> <li>• 5120 x 3200 at 60 Hz<sup>7</sup></li> <li>• 5120 x 2880 at 60 Hz<sup>7</sup></li> </ul> <p><b>HDMI:</b></p> <ul style="list-style-type: none"> <li>• 7680 x 4320 at 60 Hz</li> <li>• 3840 x 2160 at 120 Hz</li> <li>• 4096 x 2160 at 120 Hz</li> </ul>
NVIDIA GeForce RTX 3070 Ti	<ul style="list-style-type: none"> <li>• Three DisplayPort 1.4a<sup>1</sup></li> <li>• One HDMI 2.1 port</li> </ul>	<p><b>DisplayPort:</b></p> <ul style="list-style-type: none"> <li>• 7680 x 4320 at 120 Hz<sup>4</sup></li> <li>• 7680 x 4320 at 60 Hz<sup>5</sup></li> <li>• 7680 x 4320 at 60 Hz<sup>6</sup></li> <li>• 5120 x 3200 at 60 Hz<sup>7</sup></li> </ul>

**Table 16. Video port resolution (continued)**

Graphics card	Video ports	Maximum supported resolution
		<ul style="list-style-type: none"> <li>● 5120 x 2880 at 60 Hz<sup>7</sup></li> </ul> <b>HDMI:</b> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 60 Hz</li> <li>● 3840 x 2160 at 120 Hz</li> <li>● 4096 x 2160 at 120 Hz</li> </ul>
NVIDIA GeForce RTX 3080	<ul style="list-style-type: none"> <li>● Three DisplayPort 1.4a<sup>1</sup></li> <li>● One HDMI 2.1 port</li> </ul>	<b>DisplayPort:</b> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 120 Hz<sup>4</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>5</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>6</sup></li> <li>● 5120 x 3200 at 60 Hz<sup>7</sup></li> <li>● 5120 x 2880 at 60 Hz<sup>7</sup></li> </ul> <b>HDMI:</b> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 60 Hz</li> <li>● 3840 x 2160 at 120 Hz</li> <li>● 4096 x 2160 at 120 Hz</li> </ul>
NVIDIA GeForce RTX 3080 Ti	<ul style="list-style-type: none"> <li>● Three DisplayPort 1.4a<sup>1</sup></li> <li>● One HDMI 2.1 port</li> </ul>	<b>DisplayPort:</b> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 120 Hz<sup>4</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>5</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>6</sup></li> <li>● 5120 x 3200 at 60 Hz<sup>7</sup></li> <li>● 5120 x 2880 at 60 Hz<sup>7</sup></li> </ul> <b>HDMI:</b> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 60 Hz</li> <li>● 3840 x 2160 at 120 Hz</li> <li>● 4096 x 2160 at 120 Hz</li> </ul>
NVIDIA GeForce RTX 3090	<ul style="list-style-type: none"> <li>● Three DisplayPort 1.4a<sup>1</sup></li> <li>● One HDMI 2.1 port</li> </ul>	<b>DisplayPort:</b> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 120 Hz<sup>4</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>5</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>6</sup></li> <li>● 5120 x 3200 at 60 Hz<sup>7</sup></li> <li>● 5120 x 2880 at 60 Hz<sup>7</sup></li> </ul> <b>HDMI:</b> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 60 Hz</li> <li>● 3840 x 2160 at 120 Hz</li> <li>● 4096 x 2160 at 120 Hz</li> </ul>
NVIDIA GeForce RTX 3090 Ti	<ul style="list-style-type: none"> <li>● Three DisplayPort 1.4a<sup>1</sup></li> <li>● One HDMI 2.1 port</li> </ul>	<b>DisplayPort:</b> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 120 Hz<sup>4</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>5</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>6</sup></li> <li>● 5120 x 3200 at 60 Hz<sup>7</sup></li> <li>● 5120 x 2880 at 60 Hz<sup>7</sup></li> </ul> <b>HDMI:</b> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 60 Hz</li> <li>● 3840 x 2160 at 120 Hz</li> <li>● 4096 x 2160 at 120 Hz</li> </ul>
NVIDIA GeForce RTX 4070 Ti	<ul style="list-style-type: none"> <li>● Three DisplayPort 1.4a<sup>1</sup></li> <li>● One HDMI 2.1 port</li> </ul>	<b>DisplayPort:</b> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 120 Hz<sup>4</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>5</sup></li> </ul>

**Table 16. Video port resolution (continued)**

Graphics card	Video ports	Maximum supported resolution
		<ul style="list-style-type: none"> <li>● 7680 x 4320 at 60 Hz<sup>6</sup></li> <li>● 5120 x 3200 at 60 Hz<sup>7</sup></li> <li>● 5120 x 2880 at 60 Hz<sup>7</sup></li> </ul> <p><b>HDMI:</b></p> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 60 Hz</li> <li>● 3840 x 2160 at 120 Hz</li> <li>● 4096 x 2160 at 120 Hz</li> </ul>
NVIDIA GeForce RTX 4080	<ul style="list-style-type: none"> <li>● Three DisplayPort 1.4a<sup>1</sup></li> <li>● One HDMI 2.1 port</li> </ul>	<p><b>DisplayPort:</b></p> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 120 Hz<sup>4</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>5</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>6</sup></li> <li>● 5120 x 3200 at 60 Hz<sup>7</sup></li> <li>● 5120 x 2880 at 60 Hz<sup>7</sup></li> </ul> <p><b>HDMI:</b></p> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 60 Hz</li> <li>● 3840 x 2160 at 120 Hz</li> <li>● 4096 x 2160 at 120 Hz</li> </ul>
NVIDIA GeForce RTX 4090	<ul style="list-style-type: none"> <li>● Three DisplayPort 1.4a<sup>1</sup></li> <li>● One HDMI 2.1 port</li> </ul>	<p><b>DisplayPort:</b></p> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 120 Hz<sup>4</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>5</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>6</sup></li> <li>● 5120 x 3200 at 60 Hz<sup>7</sup></li> <li>● 5120 x 2880 at 60 Hz<sup>7</sup></li> </ul> <p><b>HDMI:</b></p> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 60 Hz</li> <li>● 3840 x 2160 at 120 Hz</li> <li>● 4096 x 2160 at 120 Hz</li> </ul>
NVIDIA GeForce RTX 4060	<ul style="list-style-type: none"> <li>● Three DisplayPort 1.4 ports</li> <li>● One HDMI 2.1 port</li> </ul>	<p><b>DisplayPort:</b></p> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 120 Hz<sup>4</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>5</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>6</sup></li> <li>● 5120 x 3200 at 60 Hz<sup>7</sup></li> <li>● 5120 x 2880 at 60 Hz<sup>7</sup></li> </ul> <p><b>HDMI:</b></p> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 60 Hz</li> <li>● 3840 x 2160 at 120 Hz</li> <li>● 4096 x 2160 at 120 Hz</li> </ul>
NVIDIA GeForce 4060 Ti	<ul style="list-style-type: none"> <li>● Three DisplayPort 1.4 ports</li> <li>● One HDMI 2.1 port</li> </ul>	<p><b>DisplayPort:</b></p> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 120 Hz<sup>4</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>5</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>6</sup></li> <li>● 5120 x 3200 at 60 Hz<sup>7</sup></li> <li>● 5120 x 2880 at 60 Hz<sup>7</sup></li> </ul> <p><b>HDMI:</b></p> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 60 Hz</li> <li>● 3840 x 2160 at 120 Hz</li> <li>● 4096 x 2160 at 120 Hz</li> </ul>
NVIDIA GeForce RTX 4070	<ul style="list-style-type: none"> <li>● Three DisplayPort 1.4 ports</li> <li>● One HDMI 2.1 port</li> </ul>	<p><b>DisplayPort:</b></p>

**Table 16. Video port resolution (continued)**

Graphics card	Video ports	Maximum supported resolution
		<ul style="list-style-type: none"> <li>● 7680 x 4320 at 120 Hz<sup>4</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>5</sup></li> <li>● 7680 x 4320 at 60 Hz<sup>6</sup></li> <li>● 5120 x 3200 at 60 Hz<sup>7</sup></li> <li>● 5120 x 2880 at 60 Hz<sup>7</sup></li> </ul> <b>HDMI:</b> <ul style="list-style-type: none"> <li>● 7680 x 4320 at 60 Hz</li> <li>● 3840 x 2160 at 120 Hz</li> <li>● 4096 x 2160 at 120 Hz</li> </ul>
<p><sup>1</sup> DisplayPort 1.2 certifies, DisplayPort 1.3/1.4 ready</p> <p><sup>2</sup> Depending on GPU resources applied to the port</p> <p><sup>3</sup> Maximum raw bandwidth represents the raw bandwidth of four lanes of HBR3</p> <p><sup>4</sup> Requires two DisplayPort 1.4a links and DSC compression</p> <p><sup>5</sup> Requires either a single DisplayPort 1.4a link with DSC compression or two DP links with no compression</p> <p><sup>6</sup> Using DSC compression</p> <p><sup>7</sup> Uncompressed</p>		

## Power ratings

The following table lists the power rating specifications of XPS 8960.

**Table 17. Power ratings**


Description	Option one	Option two	Option three
Type	460 W Bronze	750 W Platinum	1000 W Platinum
Input voltage	90 VAC-264 VAC	90 VAC-264 VAC	90 VAC-264 VAC
Input frequency	47 Hz-63 Hz	47 Hz-63 Hz	47 Hz-63 Hz
Input current (maximum)	7 A	10 A	13.6 A
Output current (continuous)	Operating: <ul style="list-style-type: none"> <li>● 12 VA - 18 A</li> <li>● 12 VB - 18 A</li> <li>● 12 VC - 18 A</li> </ul> Standby: <ul style="list-style-type: none"> <li>● 12 VA - 1.5 A</li> <li>● 12 VB - 3.3 A</li> <li>● 12 VC - 0 A</li> </ul>	Operating: <ul style="list-style-type: none"> <li>● 12 VA - 36 A</li> <li>● 12 VB - 27 A</li> <li>● 12 VC - 36 A</li> </ul> Standby: <ul style="list-style-type: none"> <li>● 12 VA - 1.5 A</li> <li>● 12 VB - 5 A</li> <li>● 12 VC - 0 A</li> </ul>	Operating: <ul style="list-style-type: none"> <li>● 12 VA - 36 A</li> <li>● 12 VB - 27 A</li> <li>● 12 VC - 36 A</li> </ul> Standby: <ul style="list-style-type: none"> <li>● 12 VA - 1.5 A</li> <li>● 12 VB - 5 A</li> <li>● 12 VC - 0 A</li> </ul>
Rated output voltage	<ul style="list-style-type: none"> <li>● 12 VA</li> <li>● 12 VB</li> <li>● 12 VC</li> </ul>	<ul style="list-style-type: none"> <li>● 12 VA</li> <li>● 12 VB</li> <li>● 12 VC</li> </ul>	<ul style="list-style-type: none"> <li>● 12 VA</li> <li>● 12 VB</li> <li>● 12 VC</li> </ul>
Temperature range:			
Operating	5°C to 45°C (41°F to 113°F)	5°C to 45°C (41°F to 113°F)	5°C to 45°C (41°F to 113°F)
Storage	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)

# Operating and storage environment

This table lists the operating and storage specifications of your XPS 8960.

**Airborne contaminant level:** G1 as defined by ISA-S71.04-1985

**Table 18. Computer environment**

Description	Operating	Storage
Temperature range	10°C to 35°C (50°F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	20% to 80% (non-condensing)	5% to 95% (non-condensing)
Vibration (maximum)*	0.26 GRMS	1.37 GRMS
Shock (maximum)	40 G†	105 G†
Altitude range	-15.20 m to 3048 m (-49.87 ft to 10000 ft)	-15.20 m to 10668 m (-49.87 ft to 35000 ft)
 <b>CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.</b>		

\* Measured using a random vibration spectrum that simulates the user environment.



† Measured using a 2 ms half-sine pulse.

# Getting help and contacting Dell Technologies

## Self-help resources


You can get information and help on Dell Technologies products and services using these self-help resources:


**Table 19. Self-help resources**

Self-help resources	Resource location
Information about Dell Technologies products and services	<a href="#">Dell Site</a>
MyDell app	
Tips	
Contact Support	In Windows search, type <code>Contact Support</code> , and press Enter.
Online help for operating system	<a href="#">Windows Support Site</a>
Access top solutions, diagnostics, drivers and downloads, and learn more about your computer through videos, manuals, and documents.	Your Dell Technologies computer is uniquely identified using a Service Tag or Express Service Code. To view relevant support resources for your Dell Technologies computer, enter the Service Tag or Express Service Code at <a href="#">Dell Support Site</a> . For more information about how to find the Service Tag for your computer, see <a href="#">Instructions on how to find your Service Tag or Serial Number</a> .
Dell Technologies knowledge base articles	<ol style="list-style-type: none"> <li>1. Go to <a href="#">Dell Support Site</a>.</li> <li>2. On the menu bar at the top of the Support page, select <b>Support &gt; Support Library</b>.</li> <li>3. In the Search field on the Support Library page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles.</li> </ol>

## Contacting Dell Technologies

To contact Dell Technologies for sales, technical support, or customer service issues, see [Contact Support at Dell Support Site](#).

 **NOTE:** Availability of the services may vary depending on the country or region, and product.

 **NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell Technologies product catalog.