Latitude 5450

Owner's Manual

Notes, cautions, and warnings

(i) **NOTE:** A NOTE indicates important information that helps you make better use of your product.

⚠ **CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.**

⚠ **WARNING: A WARNING indicates a potential for property damage, personal injury, or death.**

Contents

Set up your Latitude 5450

About this task

(i) **NOTE:** The images in this document may differ from your computer depending on the configuration you ordered.

Steps

1. Connect the power adapter and press the power button.

Figure 1. Connect power adapter and press the power button

(i) **NOTE:** The battery may go into power-saving mode during shipment to conserve charge on the battery. Ensure that the power adapter is connected to your computer when it is turned on for the first time.

2. Finish the operating system setup.

   For Ubuntu:

   Follow the on-screen instructions to complete the setup. For more information about installing and configuring Ubuntu, search in the Knowledge Base Resource at www.dell.com/support.

   For Windows:

   Follow the on-screen instructions to complete the setup. When setting up, Dell Technologies recommends that you:

   - Connect to a network for Windows updates.
     (i) **NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
   - If connected to the Internet, sign-in with or create a Microsoft account.
   - On the **Support and Protection** screen, enter your contact details.

3. Locate and use Dell apps from the Windows Start menu—Recommended.

Table 1. Locate Dell apps

Resources	Description
	Dell Product Registration Register your computer with Dell.
	Dell Help & Support Access help and support for your computer.
	SupportAssist SupportAssist is the smart technology that keeps your computer running at its best by optimizing settings, detecting issues, removing viruses and notifies when you must make computer updates. SupportAssist proactively checks the health of your computer hardware and software. When an issue is detected, the necessary system state information is sent to Dell to begin troubleshooting. SupportAssist is preinstalled on most of the Dell devices running the Windows operating system. For more information, see *SupportAssist for Business PCs manuals* at www.dell.com/support/home/product-support/product/supportassist-business-pcs/docs. ⓘ **NOTE:** In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.
	Dell Update Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the product guides and third-party license documents at www.dell.com/support.
	Dell Digital Delivery Download software applications, which are purchased but not preinstalled on your computer. For more information about using Dell Digital Delivery, search in the Knowledge Base Resource at www.dell.com/support.

Views of Latitude 5450

Right

Figure 2. Right view

1. **Universal audio jack**

   Connect headphones or a headset (headphone and microphone combo).

2. **USB 3.2 Gen 1 port with PowerShare**

   Connect devices such as external storage devices and printers.

   Provides data transfer speeds up to 5 Gbps. PowerShare enables you to charge your USB devices even when your computer is turned off.

   > ⓘ **NOTE:** If your computer is turned off or in a hibernation state, you must connect the power adapter to charge your devices using the PowerShare port. You must enable this feature in the BIOS setup program.

   > ⓘ **NOTE:** Certain USB devices may not charge when the computer is turned off or in a sleep state. In such cases, turn on the computer to charge the device.

3. **HDMI 2.1 TMDS port**

   Connect to a TV, external display, or another HDMI-in enabled device. Provides video and audio output.

4. **Security-cable slot (wedge-shaped)**

   Connect a security cable to prevent unauthorized movement of your computer.

Left
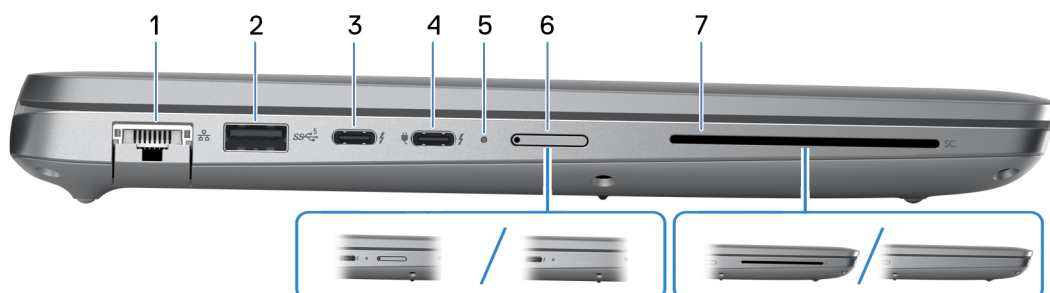
Figure 3. Left view

1. **Network port**

   Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or Internet access, with a transfer rate of 10/100/1000 Mbps.

2. **USB 3.2 Gen 1 port**

   Connect devices such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

3. **Thunderbolt 4.0 with DisplayPort Alt Mode/USB Type-C/USB4/Power Delivery**

   Supports USB4, DisplayPort 2.1, Thunderbolt 4 and also enables you to connect to an external display using a display adapter. Provides data transfer rates of up to 40 Gbps for USB4 and Thunderbolt 4.

   (i) **NOTE:** You can connect a Dell Docking Station to the Thunderbolt 4 ports. For more information, search in the Knowledge Base Resource at www.dell.com/support.

   (i) **NOTE:** A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.

   (i) **NOTE:** USB4 is backward compatible with USB 3.2, USB 2.0, and Thunderbolt 3.

   (i) **NOTE:** Thunderbolt 4 supports two 4K displays or one 8K display.

4. **Thunderbolt 4.0 with DisplayPort Alt Mode/USB Type-C/USB4/Power Delivery**

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   (i) **NOTE:** USB4 is backward compatible with USB 3.2, USB 2.0, and Thunderbolt 3.

   (i) **NOTE:** Thunderbolt 4 supports two 4K displays or one 8K display.

5. **Power and battery-status light**

   Indicates the power state and battery state of the computer.

   Solid white—Power adapter is connected and the battery is charging.

   Solid amber—Battery charge is low or critical.

   Off—Battery is fully charged.

   (i) **NOTE:** On certain computer models, the power and battery-status light are also used for diagnostics. For more information, see the *Troubleshooting* section in your computer's *Service Manual*.

6. **nano-SIM slot (optional)**

   Insert a nano-SIM card to connect to a mobile broadband network.

7. **Smart-card reader slot (optional)**

   Using smart card provides authentication in corporate networks.

Top

Figure 4. Top view

1. **Touchpad**

   Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two fingers tap to right-click.

2. **NFC or Contactless smart card reader (optional)**

   Provides contactless access of cards in corporate networks.

3. **Power button with optional fingerprint reader**

   Press to turn on the computer if it is turned off, in sleep state, or in hibernation state.

   When the computer is turned on, press the power button to put the computer into a sleep state; press and hold the power button for 10 seconds to force shut-down the computer.

   If the power button has a fingerprint reader, place your finger on the power button steadily to log in.

   (i) **NOTE:** You can customize the power-button behavior in Windows.

Front

Figure 5. Front view

1. **Left microphone**

   Provides digital sound input for audio recording and voice calls.

2. **Infrared emitter (optional)**

   Emits infrared light, which enables the infrared camera to sense and track motion.

3. **Infrared camera (optional)**

   Enhances security when paired with Windows Hello face authentication.

4. **Camera shutter**

   Slide the privacy shutter to the left to access the camera lens.

5. **Camera**

   Enables you to video chat, capture photos, and record videos.

6. **Camera-status light**

   Turns on when the camera is in use.

7. **Ambient-light sensor**

   The sensor detects the ambient light and automatically adjusts the display brightness.

8. **Right microphone**

   Provides digital sound input for audio recording and voice calls.

Bottom
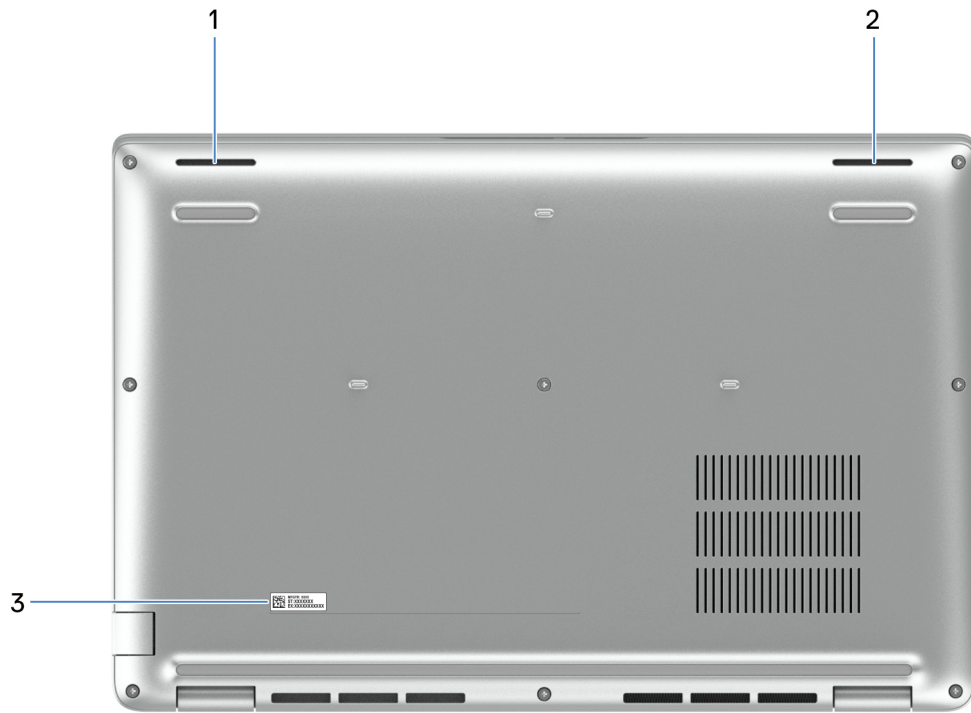
Figure 6. Bottom view

1. **Left speaker**

   Provides audio output.

2. **Right speaker**

   Provides audio output.

3. **Service Tag label**

   The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

Service Tag

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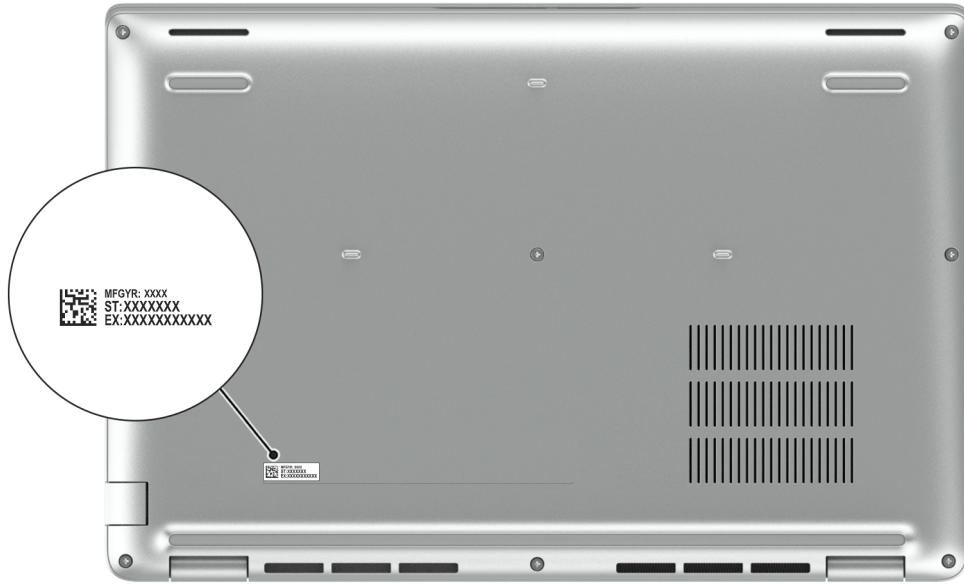
Figure 7. Service Tag location

Battery charge and status light

The following table lists the battery charge and status light behavior of your Latitude 5450.

Table 2. Battery charge and status light behavior

Power source	LED behavior	System power state	Battery charge level
AC Adapter	Off	S0 - S5	Fully charged
AC Adapter	Solid white	S0 - S5	< Fully charged
Battery	Off	S0 - S5	11-100%
Battery	Solid amber (590+/-3 nm)	S0 - S5	< 10%

- S0 (ON) - Computer is turned on.
- S4 (Hibernate) - The system consumes the least power compared to all other sleep states. The system is almost at an OFF state, except for a trickle power. The context data is written to a hard drive.
- S5 (OFF) - The system is in a shutdown state.

Specifications of Latitude 5450

Dimensions and weight

The following table lists the height, width, depth, and weight of your Latitude 5450.

Table 3. Dimensions and weight

Description	Values
Height:	
Front height	19.06 mm (0.75 in.)
Rear height	21.04 mm (0.83 in.)
Width	321.35 mm (12.65 in.)
Depth	212.00 mm (8.35 in.)
Weight ⓘ **NOTE:** The weight of your computer depends on the configuration that is ordered and manufacturing variability.	1.40 kg (3.09 lb) - minimum

Processor

The following table lists the details of the processors that are supported for your Latitude 5450.

Table 4. Processor

Description	Option one	Option two	Option three	Option four
Processor type	13th Gen Intel Core i3-1315U	13th Gen Intel Core i5-1335U	13th Gen Intel Core i5-1345U vPro	13th Gen Intel Core i7-1355U
Processor wattage	15 W	15 W	15 W	15 W
Processor total core count	6	10	10	10
Performance-cores	2	2	2	2
Efficient-cores	4	8	8	8
Processor total thread counts ⓘ **NOTE:** Intel Hyper-Threading Technology is only available on Performance-cores.	8	12	12	12
Processor speed	Up to 4.50 GHz	Up to 4.60 GHz	Up to 4.70 GHz	Up to 5 GHz
Performance-cores frequency				
Processor base frequency	1.20 GHz	1.30 GHz	1.60 GHz	1.70 GHz
Maximum turbo frequency	4.50 GHz	4.60 GHz	4.70 GHz	5 GHz
Efficient-cores frequency				
Processor base frequency	0.90 GHz	0.90 GHz	1.20 GHz	1.20 GHz
Maximum turbo frequency	3.30 GHz	3.40 GHz	3.50 GHz	3.70 GHz
Processor cache	10 MB	12 MB	12 MB	12 MB
Integrated graphics	Intel UHD Graphics	Intel Iris Xe Graphics	Intel Iris Xe Graphics	Intel Iris Xe Graphics

Table 5. Processor

Description	Option five	Option six	Option seven	Option eight
Processor type	13th Gen Intel Core i7-1365U vPro	Intel Core Ultra 5 125U	Intel Core Ultra 5 135U vPro	Intel Core Ultra 5 125H
Processor wattage	15 W	15 W	15 W	28 W
Processor total core count	10	12	12	14
Performance-cores	2	2	2	4
Efficient-cores	8	● E-cores: 8 ● LPE-cores: 2	● E-cores: 8 ● LPE-cores: 2	● E-cores: 8 ● LPE-cores: 2
Processor total thread counts ⓘ **NOTE:** Intel Hyper-Threading Technology is only available on Performance-cores.	12	14	14	18
Processor speed	Up to 5.20 GHz	Up to 4.30 GHz	Up to 4.40 GHz	Up to 4.50 GHz
Performance-cores frequency				
Processor base frequency	1.80 GHz	1.30 GHz	1.60 GHz	1.20 GHz
Maximum turbo frequency	5.20 GHz	4.30 GHz	4.40 GHz	4.50 GHz
Efficient-cores frequency				
Processor base frequency	1.30 GHz	0.80 GHz	1.10 GHz	0.70 GHz
Maximum turbo frequency	3.90 GHz	3.60 GHz	3.60 GHz	3.60 GHz
Processor cache	12 MB	12 MB	12 MB	18 MB
Integrated graphics	Intel Iris Xe Graphics	Intel Graphics	Intel Graphics	Intel Arc Graphics

Table 6. Processor

Description	Option nine	Option ten	Option eleven	Option twelve
Processor type	Intel Core Ultra 5 135H vPro	Intel Core Ultra 7 155U	Intel Core Ultra 7 165U vPro	Intel Core Ultra 7 165H vPro
Processor wattage	28 W	15 W	15 W	28 W
Processor total core count	14	12	12	16
Performance-cores	4	2	2	6
Efficient-cores	● E-cores: 8 ● LPE-cores: 2	● E-cores: 8 ● LPE-cores: 2	● E-cores: 8 ● LPE-cores: 2	● E-cores: 8 ● LPE-cores: 2
Processor total thread counts (i) **NOTE:** Intel Hyper-Threading Technology is only available on Performance-cores.	18	14	14	22
Processor speed	Up to 4.60 GHz	Up to 4.80 GHz	Up to 4.90 GHz	Up to 5.00 GHz
Performance-cores frequency				
Processor base frequency	1.70 GHz	1.70 GHz	1.70 GHz	1.40 GHz
Maximum turbo frequency	4.60 GHz	4.80 GHz	4.90 GHz	5.00 GHz
Efficient-cores frequency				
Processor base frequency	1.20 GHz	1.20 GHz	1.20 GHz	0.90 GHz
Maximum turbo frequency	3.60 GHz	3.80 GHz	3.80 GHz	3.80 GHz
Processor cache	18 MB	12 MB	12 MB	24 MB
Integrated graphics	Intel Arc Graphics	Intel Graphics	Intel Graphics	Intel Arc Graphics

Chipset

The following table lists the details of the chipset that is supported for your Latitude 5450.

Table 7. Chipset

Description	Values
Chipset	Integrated in the processor
Processor	● 13th Gen Intel Core i3/i5/i7 ● Intel Core Ultra 5/7
DRAM bus width	64-bit

Table 7. Chipset (continued)

Description	Values
Flash EPROM	32 MB for 13th Gen Intel Core i3 processor 32 MB + 16 MB for 13th Gen Intel Core i5/i7 processors 64 MB for Intel Core Ultra 5/7 processors
PCIe bus	Up to Gen4

Operating system

Your Latitude 5450 supports the following operating systems:

- Windows 11 Home
- Windows 11 Pro
- Ubuntu Linux 22.04 LTS

Memory

The following table lists the memory specifications of your Latitude 5450.

Table 8. Memory specifications

Description	Values
Memory slots	Two-SODIMM slots
Memory type	DDR5
Memory speed	- For computers shipped with 13th Gen Intel Core i3/i5/i7 processors: 5200 MT/s - For computers shipped with Intel Core Ultra 5/7 processors: 5600 MT/s
Maximum memory configuration	64 GB
Minimum memory configuration	8 GB
Memory size per slot	8 GB, 16 GB, or 32 GB
Memory configurations supported	**For computers shipped with 13th Gen Intel Core i3/i5/i7 processors:** 8 GB, 1 x 8 GB, DDR5, 5200 MT/s, single-channel 16 GB, 1 x 16 GB, DDR5, 5200 MT/s, single-channel 16 GB, 2 x 8 GB, DDR5, 5200 MT/s, dual-channel 32 GB, 2 x 16 GB, DDR5, 5200 MT/s, dual-channel 32 GB, 1 x 32 GB, DDR5, 5200 MT/s, single-channel 64 GB, 2 x 32 GB, DDR5, 5200 MT/s, dual-channel **For computers shipped with Intel Core Ultra 5/7 processors:** 8 GB, 1 x 8 GB, DDR5, 5600 MT/s, single-channel 16 GB, 1 x 16 GB, DDR5, 5600 MT/s, single-channel 16 GB, 2 x 8 GB, DDR5, 5600 MT/s, dual-channel 32 GB, 2 x 16 GB, DDR5, 5600 MT/s, dual-channel 32 GB, 1 x 32 GB, DDR5, 5600 MT/s, single-channel 64 GB, 2 x 32 GB, DDR5, 5600 MT/s, dual-channel

External ports

The following table lists the external ports of your Latitude 5450.

Table 9. External ports

Description	Values
Network port	One RJ45 Ethernet port
USB ports	- One USB 3.2 Gen 1 port - One USB 3.2 Gen 1 port with PowerShare - Two Thunderbolt 4.0 ports with DisplayPort Alt Mode/USB Type-C/USB4/Power Delivery ⓘ **NOTE:** You can connect a Dell Docking Station to this port. For more information, search in the Knowledge Base Resource at www.dell.com/support.
Audio port	One universal audio port
Video port	One HDMI 2.1 TMDS port
Media-card reader	Not supported
Power-adapter port	USB Type-C power input
Security-cable slot	Security-cable slot (wedge-shaped)
SIM-card slot	nano-SIM card slot (optional)

Internal slots

The following table lists the internal slots of your Latitude 5450.

Table 10. Internal slots

Description	Values
M.2	- One M.2 2230 slot for WiFi and Bluetooth combo card - One M.2 2230 slot for solid state drive - One M.2 3042 slot for WWAN card (optional) ⓘ **NOTE:** To learn more about the features of different types of M.2 cards, search in the Knowledge Base Resource at www.dell.com/support.

Ethernet

The following table lists the wired Ethernet Local Area Network (LAN) specifications of your Latitude 5450.

Table 11. Ethernet specifications

Description	Values
Model number	- Intel Jacksonville I219-LM 10/100/Gb (1000BASE-T) for vPRO configurations - Intel Jacksonville I219-V 10/100/Gb (1000BASE-T) for non-vPRO configurations

Table 11. Ethernet specifications (continued)

Description	Values
Transfer rate	10/100/1000 Mbps

Wireless module

The following table lists the Wireless Local Area Network (WLAN) modules that are supported on your Latitude 5450.

Table 12. Wireless module specifications

Description	Option one	Option two
Model number	Realtek RTL8852BE	Intel AX211
Transfer rate	Up to 1201 Mbps	Up to 2400 Mbps
Frequency bands supported	2.4 GHz/5 GHz	2.4 GHz/5 GHz/6 GHz
Wireless standards	- WiFi 802.11a/b/g - Wi-Fi 4 (WiFi 802.11n) - Wi-Fi 5 (WiFi 802.11ac) - Wi-Fi 6 (WiFi 802.11ax)	- WiFi 802.11a/b/g - Wi-Fi 4 (WiFi 802.11n) - Wi-Fi 5 (WiFi 802.11ac) - Wi-Fi 6E (WiFi 802.11ax) ⓘ **NOTE:** Wi-Fi 6 is supported in regions where Wi-Fi 6E is unavailable.
Encryption	64-bit/128-bit WEP - AES-CCMP - TKIP	64-bit/128-bit WEP - AES-CCMP - TKIP
Bluetooth wireless card	Bluetooth 5.3	Bluetooth 5.3
	ⓘ **NOTE:** The version of the Bluetooth wireless card may vary depending on the operating system that is installed on your computer.	

WWAN module

The following table lists the Wireless Wide Area Network (WWAN) module supported on your Latitude 5450.

Table 13. WWAN module specifications

Description	Option one	Option two
Model number	Qualcomm Snapdragon SDX12 Advanced (DW5825e), CAT 12	Qualcomm Snapdragon X62 Global 5G Modem (DW5932e)
Form factor	M.2 3042 Key-B	M.2 3042 Key-B
Host interface	USB 3.0/2.0	PCIe Gen3
Network standard	LTE FDD/TDD, WCDMA/HSPA+, GNSS/Beidou, GPS/GLONASS/Galileo	NR FR1 (Sub6) FDD/TDD, LTE FDD/TDD, WCDMA/HSPA+, GPS/GLONASS/Galileo/Beidou
Transfer data rate	- Up to 600 Mbps DL (CAT12) - Up to 150 Mbps UL	5G NR: DL 3.5 Gbps/UL 900 Mbps

Table 13. WWAN module specifications (continued)

Description	Option one	Option two
		• LTE: DL 1.6 Gbps (CAT19)/UL 211 Mbps (CAT18) • UMTS: DL DC-HSPA+ Rel8:42 Mbps/UL 5.76 Mbps
Operating frequency bands	• LTE (B1, B2, B3, B4, B5, B7, B8, B12, B13, B14, B17, B18, B19, B20, B25, B26, B28, B29, B30, B32, B38, B39, B40, B41, B42, B43, B48, B66, B71) • HSPA+ (1, 2, 4, 5, 6, 8, 19)	• NR (n1, n2, n3, n5, n7, n8, n12, n13, n14, 18, n20, n25, n26, n28, n30, n38, n40, n41, n48, n53, n66, n70, n71, n75, n76, n77, n78, n79) • LTE (B1, B2, B3, B4, B5, B7, B8, B12, B13, B14, B17, B18, B19, B20, B25, B26, B28, B29, B30, B32, B34, B38, B39, B40, B41, B42, B43, B46, B48, B66, B71*) • WCDMA/HSPA+ (1, 2, 4, 5, 8) *Modem hardware supports but currently disabled
Power supply	DC 3.135 V to 4.400 V, Typical 3.300 V	DC 3.135 V to 3.630 V, Typical 3.300 V
SIM card	Supported through external SIM slot	Supported through external SIM slot
eSIM with dual SIM (DSSA)	Supported ⓘ **NOTE:** The availability of eSIM functionality embedded on the module is dependent on the region and specific carrier requirements.	Supported ⓘ **NOTE:** The availability of eSIM functionality embedded on the module is dependent on the region and specific carrier requirements.
Antenna diversity	Supported	Supported
Radio On/Off	Supported	Supported
Wake on wireless	Supported	Supported
Temperature	• Normal operating temperature: -10°C to +55°C (15°F to +131°F) • Extended Operating temperature: -30°C to +75°C (-22°F to +131°F)	• Normal operating temperature: -10°C to +55°C (15°F to +131°F) • Extended Operating temperature: -40°C to +85°C (-40°F to +185°F)
Antenna connector	• WWAN Main Antenna x 1 • WWAN Diversity Antenna x 1	• WWAN Main Antenna x 1 • WWAN Diversity Antenna x 1 • 4x4 MIMO Antenna x 2
ⓘ **NOTE:** For instructions on how to find your computer's International Mobile Equipment Identity (IMEI) number, search in the Knowledge Base Resource at www.dell.com/support.		

Audio

The following table lists the audio specifications of your Latitude 5450.

Table 14. Audio specifications

Description	Values
Audio controller	Waves MaxxAudio Pro 13.0

Table 14. Audio specifications (continued)

Description	Values
Stereo conversion	Supported
Internal audio interface	High definition audio interface
External audio interface	Universal Audio Jack/HDMI 2.1 TMDS port
Number of speakers	2
Internal-speaker amplifier	Not supported
External volume controls	Keyboard shortcut controls
Speaker output:	
	Average speaker output	2 W
	Peak speaker output	2 W
Subwoofer output	Not supported
Microphone	Digital-array microphones in camera assembly

Storage

This section lists the storage options on your Latitude 5450.

Your Latitude 5450 supports one M.2 2230 solid state drive.

Table 15. Storage specifications

Storage type	Interface type	Capacity
M.2 2230 solid state drive	PCIe Gen4 NVMe, up to 64 Gbps	Up to 2 TB
M.2 2230 Self-Encrypting solid state drive	PCIe Gen4 NVMe, up to 64 Gbps	512 GB

Keyboard

The following table lists the keyboard specifications of your Latitude 5450.

Table 16. Keyboard specifications

Description	Values
Keyboard type	- Standard backlit AI hotkey keyboard - Standard non-backlit AI hotkey keyboard (i) **NOTE:** Copilot in Windows is available only in approved markets.
Keyboard layout	QWERTY
Number of keys	English US, English International, Arabic, Canada bilingual (MUI), Chinese traditional, French-Canadian, Greek, Hebrew, Korean, Russian, Thai, Ukrainian: 79 keys

Table 16. Keyboard specifications (continued)

Description	Values
	• French-Canadian Quebec, Portuguese Brazilian, Belgian, Bulgarian, Czech & Slovakian (MUI), Danish, English UK, Estonian, French European, German, Hungarian, Icelandic, Italian, Nordic (MUI), Norwegian, Portugese Iberian, Slovenian, Spanish (Castillian), Spanish (Latin America), Swedish/Finnish, Swiss European (MUI), Turkish, Turkish (F): 80 keys • Japanese: 83 keys
Keyboard size	X=19.05 mm key pitch Y=18.05 mm key pitch
Keyboard shortcuts	Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key. ⓘ **NOTE:** You can define the primary behavior of the function keys (F1–F12) changing **Function Key Behavior** in BIOS setup program.

Keyboard function keys

The **F1**-**F12** keys at the top of the keyboard are function keys. By default, these keys are used to perform specific functions defined by the software application in use.

Table 17. List of keyboard shortcuts

Key	Primary behavior
F1	Mute audio
F2	Decrease volume
F3	Increase volume
F4	Mute microphone
F5	Keyboard backlight ⓘ **NOTE:** Toggle to cycle the keyboard backlight status through off, low-backlight, and high-backlight.
F6	Decrease brightness
F7	Increase brightness
F8	Switch to external display
F10	Print Screen
F11	Home
F12	End
Copilot	Launch Copilot in Windows ⓘ **NOTE:** If Copilot in Windows is not available on your computer, the CoPilot key launches Windows Search. For more information about Copilot in Windows, search in the Knowledge Base Resource at www.dell.com/support.

You can run the secondary tasks that are indicated by the symbols on the function keys by pressing the function key with **fn**, for example, **fn** and **F1**. See the table below for the list of secondary tasks and the key combinations to run them.

ⓘ **NOTE:** Keyboard characters may differ depending on the keyboard language configuration. Keys that are used for tasks remain the same, regardless of the keyboard language.

ⓘ **NOTE:** You can define the primary behavior of function keys in the **Function Key Behavior** menu of the BIOS setup program.

Table 18. Secondary tasks of keyboard keys

Key combination for task	What the task does
fn and **F1**	Operating system and application-specific F1 behavior
fn and **F2**	Operating system and application-specific F2 behavior
fn and **F3**	Operating system and application-specific F3 behavior
fn and **F4**	Operating system and application-specific F4 behavior
fn and **F5**	Operating system and application-specific F5 behavior
fn and **F6**	Operating system and application-specific F6 behavior
fn and **F7**	Operating system and application-specific F7 behavior
fn and **F8**	Operating system and application-specific F8 behavior
fn and **F9**	Operating system and application-specific F9 behavior
fn and **F10**	Operating system and application-specific F10 behavior
fn and **F11**	Operating system and application-specific F11 behavior
fn and **F12**	Operating system and application-specific F12 behavior

Keys with alternate characters

There are other keys on your keyboard with alternate characters. The symbols that are shown at the bottom of these keys are the main characters that are displayed when the key is pressed; the symbols that are shown at the top of these keys are displayed when the key is pressed with the shift key. For example, if you press **2**, **2** is displayed; if you press **Shift** and **2**, @ is displayed.

Camera

The following table lists the camera specifications of your Latitude 5450.

Table 19. Camera specifications

Description	Values
Number of cameras	One
Camera type	● FHD RGB HDR camera ● FHD RGB+IR HDR camera ● FHD RGB+IR HDR camera with Ambient Light Sensor, Express Sign-In with Presence Detection and Intelligent Privacy
Camera location	Front camera
Camera sensor type	CMOS sensor technology
Camera resolution:	

Table 19. Camera specifications (continued)

Description		Values
	Still image	2.07 megapixel
	Video	1920 x 1080 (FHD) at 30 fps
Infrared camera resolution:		
	Still image	0.23 megapixels
	Video	640 x 360 at 30 fps
Diagonal viewing angle:		
	Camera	80 degrees
	Infrared camera	86.60 degrees

Touchpad

The following table lists the touchpad specifications of your Latitude 5450.

Table 20. Touchpad specifications

Description		Values
Touchpad resolution:		> 300 DPI
Touchpad dimensions:		
	Horizontal	115 mm (4.52 in.)
	Vertical	67 mm (2.64 in.)
Touchpad gestures		For more information about touchpad gestures are available on: ● Windows, see the Microsoft Knowledge Base article at support.microsoft.com. ● Ubuntu, see ubuntu.com/support.

Power adapter

The following table lists the power adapter specifications of your Latitude 5450.

Table 21. Power adapter specifications

Description		Option one	Option two	Option three	Option four
Type		60 W Ultralight Mini adapter, USB-C	60 W Ultralight Mini adapter, USB-C, 2-pin	65 W EcoDesign adapter, USB-C	100 W adapter, USB-C
Power-adapter dimensions:					
	Height	22.00 mm (0.86 in.)	22.00 mm (0.86 in.)	28.00 mm (1.10 in.)	26.50 mm (1.04 in.)
	Width	55.00 mm (2.16 in.)	55.00 mm (2.16 in.)	51.00 mm (2.01 in.)	60.00 mm (2.36 in.)
	Depth	66.00 mm (2.59 in.)	66.00 mm (2.59 in.)	112.00 mm (4.41 in.)	122.00 mm (4.80 in.)

Table 21. Power adapter specifications (continued)

Description	Option one	Option two	Option three	Option four
Input voltage	100 VAC–240 VAC	100 VAC–240 VAC	100 VAC-240 VAC	100 VAC–240 VAC
Input frequency	50 Hz–60 Hz	50 Hz–60 Hz	50 Hz-60 Hz	50 Hz–60 Hz
Input current (maximum)	1.70 A	1.70 A	1.70 A	1.70 A
Output current (continuous)	• 20 V/3 A (continuous) • 15 V/3 A (continuous) • 9 V/3 A (continuous) • 5 V/3 A (continuous)	• 20 V/3 A (continuous) • 15 V/3 A (continuous) • 9 V/3 A (continuous) • 5 V/3 A (continuous)	• 20 V/3.25 A (continuous) • 15 V/3 A (continuous) • 9 V/3 A (continuous) • 5 V/3 A (continuous)	• 20 V/5 A (continuous) • 15 V/3 A (continuous) • 9 V/3 A (continuous) • 5 V/3 A (continuous)
Rated output voltage	• 20 VDC • 15 VDC • 9 VDC • 5 VDC	• 20 VDC • 15 VDC • 9 VDC • 5 VDC	• 20 VDC • 15 VDC • 9 VDC • 5 VDC	• 20 VDC • 15 VDC • 9 VDC • 5 VDC
Temperature range:				
Operating	0°C to 40°C (32°F to 104°F)	0°C to 40°C (32°F to 104°F)	0°C to 40°C (32°F to 104°F)	0°C to 40°C (32°F to 104°F)
Storage	-20°C to 70°C (-4°F to 158°F)	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)

⚠ **CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.**

Battery

The following table lists the battery specifications of your Latitude 5450.

Table 22. Battery specifications

Description	Option one	Option two	Option three	Option four
Battery type	3 cell, 42 Wh, ExpressCharge, ExpressCharge Boost	3 cell, 42 Wh, Long Cycle Life, ExpressCharge	3 cell, 54 Wh, ExpressCharge, ExpressCharge Boost	3 cell, 54 Wh, Long Cycle Life, ExpessCharge
Battery voltage	11.40 VDC	11.40 VDC	11.40 VDC	11.40 VDC
Battery weight (minimum)	0.19 kg (0.41 lb)	0.19 kg (0.41 lb)	0.22 kg (0.48 lb)	0.22 kg (0.48 lb)
Battery dimensions:				
Height	5.73 mm (0.22 in.)	5.73 mm (0.22 in.)	5.73 mm (0.22 in.)	5.73 mm (0.22 in.)
Width	263.00 mm (10.35 in.)	263.00 mm (10.35 in.)	263.00 mm (10.35 in.)	263.00 mm (10.35 in.)
Depth	68.90 mm (2.71 in.)	68.90 mm (2.71 in.)	68.90 mm (2.71 in.)	68.90 mm (2.71 in.)
Temperature range:				

Table 22. Battery specifications (continued)

Description		Option one	Option two	Option three	Option four
	Operating	• Charge: 0°C to 45°C (32°F to 113°F) • Discharge: 0°C to 70°C (32°F to 158°F)	• Charge: 0°C to 45°C (32°F to 113°F) • Discharge: 0°C to 70°C (32°F to 158°F)	• Charge: 0°C to 45°C (32°F to 113°F) • Discharge: 0°C to 70°C (32°F to 158°F)	• Charge: 0°C to 45°C (32°F to 113°F) • Discharge: 0°C to 70°C (32°F to 158°F)
	Storage	-20°C to 65°C (-4°F to 149°F)	-20°C to 65°C (-4°F to 149°F)	-20°C to 65°C (-4°F to 149°F)	-20°C to 65°C (-4°F to 149°F)
Battery operating time		Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.
Battery charging time (approximate) ⓘ **NOTE:** Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information about Dell Power Manager, search in the Knowledge Base Resource at www.dell.com/support.		**Express Charge Method:** • 0°C to 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours. • 16°C to 45°C normal express charge. • 46°C to 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours. **Standard Charge/ Predominately AC User Charge Method:** • 0°C to 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours. • 16°C to 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours. **Express Charge Boost Charge Method (Fast Charge for Initial 35%):** • 16°C to 45°C target charge time from 0% to 35% RSOC	**Express Charge Method:** • 0°C to 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours. • 16°C to 45°C normal express charge. • 46°C to 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours. **Standard Charge/ Predominately AC User Charge Method:** • 0°C to 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours. • 16°C to 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours.	**Express Charge Method:** • 0°C to 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours. • 16°C to 45°C normal express charge. • 46°C to 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours. **Standard Charge/ Predominately AC User Charge Method:** • 0°C to 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours. • 16°C to 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours. **Express Charge Boost Charge Method (Fast Charge for Initial 35%):** • 16°C to 45°C target charge time from 0% to 35% RSOC	**Express Charge Method:** • 0°C to 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours. • 16°C to 45°C normal express charge. • 46°C to 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours. **Standard Charge/ Predominately AC User Charge Method:** • 0°C to 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours. • 16°C to 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours.

Table 22. Battery specifications (continued)

Description	Option one	Option two	Option three	Option four
	is 20 minutes for Accelerated Charge.		is 20 minutes for Accelerated Charge.	
Coin-cell battery	CR2032	CR2032	CR2032	CR2032

> ⚠ **CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.**
>
> ⚠ **CAUTION: Dell recommends that you charge the battery regularly for optimal power consumption. If your battery charge is completely depleted, connect the power adapter, turn on your computer, and then restart your computer to reduce the power consumption.**

Display

The following table lists the display specifications of your Latitude 5450.

Table 23. Display specifications

Description	Option one	Option two	Option three
Display type	14-inch Full High Definition (FHD)	14-inch Full High Definition (FHD), ComfortView Plus, Low Blue Light, Battery Saving	14-inch Full High Definition (FHD)
Touch options	Yes	No	No
Display-panel technology	In-Plane Switching (IPS)	In-Plane Switching (IPS)	In-Plane Switching (IPS)
Display-panel dimensions (active area):			
Height	173.95 mm (6.84 in.)	173.95 mm (6.84 in.)	173.95 mm (6.84 in.)
Width	309.40 mm (12.18 in.)	309.40 mm (12.18 in.)	309.40 mm (12.18 in.)
Diagonal	355.60 mm (14.00 in.)	355.60 mm (14.00 in.)	355.60 mm (14.00 in.)
Display-panel native resolution	1920 x 1080	1920 x 1080	1920 x 1080
Luminance (typical)	250 nits	400 nits	300 nits
Megapixels	2.07	2.07	2.07
Color gamut	45% NTSC	100% sRGB	72% NTSC
Pixels Per Inch (PPI)	157	157	157
Contrast ratio (minimum)	600:1	1000:1	600:1
Response time (maximum)	35 millisecond	35 millisecond	35 millisecond
Refresh rate	60 Hz	60 Hz	60 Hz
Horizontal view angle	85 +/- degrees	85 +/- degrees	85 +/- degrees
Vertical view angle	85 +/- degrees	85 +/- degrees	85 +/- degrees

Table 23. Display specifications (continued)

Description	Option one	Option two	Option three
Pixel pitch	0.161 x 0.161 mm	0.161 x 0.161 mm	0.161 x 0.161 mm
Power consumption (maximum)	3.10 W	2.50 W	4.60 W
Anti-glare vs glossy finish	Anti-glare	Anti-glare	Anti-glare

Fingerprint reader (optional)

The following table lists the specifications of the optional fingerprint-reader of your Latitude 5450.

Table 24. Fingerprint reader specifications

Description	Values
Fingerprint-reader sensor technology	Capacitive
Fingerprint-reader sensor resolution	500 dpi
Fingerprint-reader sensor pixel size	108 x 88

Sensor

The following table lists the sensor of your Latitude 5450.

Table 25. Sensor

Sensor support
Ambient Light Sensor
Accelerometer in the base: ST Micro LIS2DW12TR
Accelerometer in the hinge-up (Upsell config with Emza/ALS/IR camera): ST Micro LNG2DMTR

GPU—Integrated

The following table lists the specifications of the integrated Graphics Processing Unit (GPU) supported by your Latitude 5450.

Table 26. GPU—Integrated

Controller	Memory size	Processor
Intel Arc Graphics	Shared system memory	Intel Core H processors configured with a minimum of 16 GB dual-channel (128-bit) memory
Intel Graphics	Shared system memory	Intel Core Ultra 5/7
Intel Iris Xe Graphics	Shared system memory	13th Gen Intel Core i5/i7 with a minimum of 16 GB dual-channel (128-bit) memory
Intel UHD Graphics	Shared system memory	13th Gen Intel Core i3/i5/i7

GPU—Discrete

The following table lists the specifications of the discrete Graphics Processing Unit (GPU) supported by your Latitude 5450.

Table 27. GPU—Discrete

Controller	Memory size	Memory type
NVIDIA GeForce RTX 2050	4 GB	GDDR6

External display support

The following table lists the external display support for your Latitude 5450.

Table 28. External display support

Graphics card	Supported external displays with laptop display enabled	Supported external displays with laptop display disabled
Intel Arc Graphics	3	4
Intel Graphics	3	4
Intel Iris Xe Graphics	3	4
Intel UHD Graphics	3	4
ⓘ **NOTE:** For more information about external display support, see the External Display Connection Guide on www.dell.com/support.		

Hardware security

The following table lists the hardware security of your Latitude 5450.

Table 29. Hardware security

Hardware security
Trusted Platform Module (TPM) 2.0 discrete
FIPS 140-2 certification for TPM
TCG Certification for TPM (Trusted Computing Group)
Finger Print Reader in Power Button available with and without ControlVault 3 Plus
ControlVault 3 Plus Advanced Authentication with FIPS 140-3 Level 3 Certification
Contacted Smart Card and ControlVault 3 Plus
Contactless Smart Card, NFC, and ControlVault 3 Plus
SED SSD NVMe, SSD (Opal and non-Opal) per SDL

Smart-card reader

Contactless smart-card reader

This section lists the contactless smart-card reader specifications of your Latitude 5450. This module is only available in computers shipped with Smart-card readers.

Table 30. Contactless smart-card reader specifications

Title	Description	Dell ControlVault 3 Plus Contactless smart-card reader with NFC
Felica Card Support	Reader and software capable of supporting Felica contactless cards	Yes
Prox (Proximity) (125kHz) Card support	Reader and software capable of supporting Prox /Proximity/125 kHz contactless cards	No
ISO 14443 Type A Card Support	Reader and software capable of supporting ISO 14443 Type A contactless cards	Yes
ISO 14443 Type B Card Support	Reader and software capable of supporting ISO 14443 Type B contactless cards	Yes
ISO/IEC 21481	Reader and software capable of supporting ISO/IEC 21481 compliant contactless cards and tokens	Yes
ISO/IEC 18092	Reader and software capable of supporting ISO/IEC 21481 compliant contactless cards and tokens	Yes
ISO 15693 Card Support	Reader and software capable of supporting ISO15693 contactless cards	Yes
NFC Tag Support	Supports reading and processing of NFC compliant tag information	Yes
NFC Reader Mode	Support for NFC Forum Defined Reader mode	Yes
NFC Writer Mode	Support for NFC Forum Defined Writer mode	Yes
NFC Peer-to-Peer Mode	Support for NFC Forum Defined Peer to Peer mode	Yes
NFC Proximity OS Interface	Enumerates NFP (Near Field Proximity) device for operating system to utilize	Yes
PC/SC operating system interface	Personal Computer/Smart Card specification for integration of hardware readers into personal computer environments	Yes
CCID driver compliance	Common driver support for Integrated Circuit Card Interface Device for operating system level drivers	Yes
Dell ControlVault support	The device connects to Dell ControlVault for usage and processing	Yes

(i) **NOTE:** 125 KHz proximity cards are not supported.

Table 31. Contactless card types supported

Interface	Card type	Supported functionality
NFC Forum (Microsoft Proximity Device)	Type 1 tag	Read/Write NDEF
	Type 2 tag	Read/Write NDEF
	Type 3 tag	Read/Write NDEF
	Type 4 tag	Read/Write NDEF
	Type 5 tag	Read/Write NDEF
	P2P	Exchange NDEF
RFID (Microsoft Smartcard Device)	ISO14443A	Read UUID and APDU Exchange (ISO7816)
	ISO14443B	Read UUID and APDU Exchange (ISO7816)
	Sony FeliCa	Read UUID only
	Legacy iClass (ISO15693)	Read UUID only
	Mifare Classic	Read UUID only
	Low Frequency (125 KHz)	Not supported

Table 32. Supported cards

Manufacturer	Card
HID	jCOP readertest3 A card (14443a)
	1430 1L
	DESFire D8H
	DESFIRE 4K Standard - 1450NGGNN
	iClass 16K/16 - 2002PGGMN
	iClass SR 16K/16 - 2002HPGGMN
	iCLASS 2K tag
	iCLASS GP - 2003 PGGMN
	iClass Clamshell - 2080PMSMV
	iClass Prox 16K/16 - 2022BGGMNN
	Mifare M1P 1430 NGGNN
	iclass Prox 2020BGGMNM
	DesFire D8P 1456CSGMN
	iCLASS MIFARE Px GM49Y 2623BNPGGBNAB
	iCLASS MIFARE Px 8M1L
	iClass SEOS JW 5006PGGMN
	Crescendo iCLASS Px G8H
	iCLASS Seos IY
	SEOS JMC4 J1Y 5806VNG1NNN4
	SEOS Key FOB 5266PNNA
	SEOS Clamshell 5656PMSAV
	SEOS + Prox 5106RGGMNN

Table 32. Supported cards (continued)

Manufacturer	Card
	SEOS + DESFire 5906PNG1ANN7
	SEOS iClass 5006PGGMN7
	Seos Essential + Prox 551PPGGANN
	iCLASS 2K 2000PGGMN
	iCLASS 2K 3000PGGMN
	MIFARE DESFire 3700CPGGAN
	iCLASS DP
	DESFire 1Y
NXP/Mifare	Mifare DESFire 8K White PVC card
	Mifare Classic 1K White PVC card
	NXP Mifare Classic S50 ISO card
	Mifare DESFire 2K
	Mifare Plus S 2K/4K
	Mifare Plus X 4K
G&D	idOnDemand - SCE3.2 144K
	SCE6.0 FIPS 80K Dual + 1K Mifare
	SCE6.0 nonFIPS 80K Dual + 1K Mifare
	SCE6.0 FIPS 144K Dual + 1K Mifare
	SCE6.0 nonFIPS 144K Dual + 1K Mifare
	SCE7.0 FIPS 144K
Oberthur	idOnDemand - OCS5.2 80K
	ID-One Cosmo 64 RSA D V5.4 T = 0 card
	ID-One Cosmo 128K V5.5 card
Gemalto	TOP DL GX4 144K card
Sony	Felica RC-S962
	Felica RC-S965
	Felica RC-S966
PIVKey	C910 PKI
NIST	PIV1
IDENTIV	PIV programmed cards
	uTrust
Transport cards	Oyster (London) MIFARE DESFire
	T-Money (Korea)
	Octopus Card (Hong Kong)
	SUICA (Japan)

Table 33. Qualified NFC tags

NFC tag	Supported
Tap and do - NFC Forum Type 1 Tag - Topaz 512 (BCM920203)	Yes
Tap and do - NFC Forum Type 1 Tag - Topaz 512 (BCM20203T512)	Yes
Tap and do - NFC Forum Type 1 Tag - Topaz (BCM20203T96)	Yes
Tap and do - NFC Forum Type 2 Tag - Mifare UltraLight	Yes
Tap and do - NFC Forum Type 2 Tag - Mifare UltraLight C	Yes
Tap and do - NFC Forum Type 2 Tag - NTAG203	Yes
Tap and do - NFC Forum Type 3 Tag - FeliCa Lite RC-S965	Yes
Tap and do - NFC Forum Type 3 Tag - FeliCa RC-S962	Yes
Tap and do - NFC Forum Type 4 Tag - Mifare DESFire EV1Card 2K	Yes
Tap and do - NFC Forum Type 4 Tag - Mifare DESFire EV1Card 4K	Yes
Tap and do - NFC Forum Type 4 Tag - Mifare DESFire EV1Card 8K	Yes
Tap and do - ISO 15693 - Tag-it Plus	Yes
HID I-code ISO card	Yes

Contacted smart-card reader

The following table lists the contacted smart-card reader specifications of your Latitude 5450.

Table 34. Contacted smart-card reader specifications

Title	Description	Dell ControlVault 3 Plus Contacted smart-card reader
ISO 7816-3 Class A Card Support	Reader capable of reading 5 V powered smart card	Yes
ISO 7816-3 Class B Card Support	Reader capable of reading 3 V powered smart card	Yes
ISO 7816-3 Class C Card support	Reader capable of reading 1.8 V powered smart card	Yes
T = 0 support	Cards support character level transmission	Yes
T = 1 support	Cards support block level transmission	Yes
EMVCo Certified	Formally certified based on EMVCo smart card standards	Yes
PC/SC operating system interface	Personal Computer/Smart Card specification for integration of hardware readers into personal computer environments	Yes
CCID driver compliance	Common driver support for Integrated Circuit Card Interface Device for operating system level drivers	Yes

Table 34. Contacted smart-card reader specifications (continued)

Title	Description	Dell ControlVault 3 Plus Contacted smart-card reader
Windows Certified	Certified by the Windows Hardware Certification program	Yes
FIPS 201 (PIV/HSPD-12) Compliant	Device compliant with FIPS 201/PIV/HSPD-12 requirements	Yes
ISO 7816-1 Compliant	Specification for the physical characteristics of integrated circuit cards with contacts	Yes
ISO 7816-2 Compliant	Specification for the dimensions and location of the contacts	Yes
ISO 7816-3 Compliant	Specification for electrical interface and transmission protocols	Yes
ISO 7816-4 Compliant	Specification for organization, security and commands for interchange	Yes
Dell ControlVault support	Device connects to Dell ControlVault for usage and processing	Yes

Operating and storage environment

This table lists the operating and storage specifications of your Latitude 5450.

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

Table 35. Computer environment

Description	Operating	Storage
Temperature range	0°C to 35°C (32°F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	1.30 GRMS
Shock (maximum)	110 G†	160 G†
Altitude range	-15.2 m to 3048 m (-49.87 ft to 10,000 ft)	-15.2 m to 10,668 m (-49.87 ft to 35,000 ft)

⚠ **CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.**

* Measured using a random vibration spectrum that simulates the user environment.

† Measured using a 2 ms half-sine pulse.

Dell support policy

For information about Dell support policy, search in the Knowledge Base Resource at www.dell.com/support.

ComfortView Plus

⚠ **WARNING: Prolonged exposure to blue light from the display may lead to long-term effects such as eye strain, eye fatigue, or damage to the eyes.**

Blue light is a color in the light spectrum which has a short wavelength and high energy. Chronic exposure to blue light, particularly from digital sources, may disrupt sleep patterns and cause long-term effects such as eye strain, eye fatigue, or damage to the eyes.

The display on this computer is designed to minimize blue light and complies with TÜV Rheinland's requirement for low blue light displays.

Low blue light mode is enabled at the factory, so no further configuration is necessary.

To reduce the risk of eye strain, it is also recommended that you:

● Position the display at a comfortable viewing distance between 20 and 28 inches (50 cm and 70 cm) from your eyes.
● Blink frequently to moisten your eyes, wet your eyes with water, or apply suitable eye drops.
● Look away from your display, and gaze at a distant object at 20 ft (609.60 cm) away for at least 20 seconds during each break.
● Take an extended break for 20 minutes every two hours.

Using the privacy shutter

1. Slide the privacy shutter to the left to access the camera lens.
2. Slide the privacy shutter to the right to cover the camera lens.

Figure 8. Camera shutter

Dell Optimizer

This section provides the Dell Optimizer specifications of your Latitude 5450.

On Latitude 5450 with Dell Optimizer, the following features are supported:
- **ExpressConnect**—Automatically joins the access point with the strongest signal, and directs bandwidth to conferencing applications when in use.
- **ExpressSign-in**—The Intel Context Sensing Technology's proximity sensor detects your presence to instantly wake up the computer and login using the IR camera and Windows Hello feature. Windows locks when you walk away.
- **ExpressResponse**—Prioritizes the most important applications. Applications open faster and perform better.
- **ExpressCharge**—Extends the battery runtime and improves battery performance by adapting to your patterns.
- **Intelligent Audio**—Collaborate like you're in the same room. Intelligent Audio enhances your audio quality and reduces background noises, so you can hear and be heard, creating a better conference experience for all.

For more information about configuring and using these features, see *Dell Optimizer User Guide*.

Working inside your computer

Safety instructions

Use the following safety guidelines to protect your computer from potential damage and to ensure your personal safety. Unless otherwise noted, each procedure in this document assumes that you have read the safety information that shipped with your computer.

⚠️ **WARNING: Before working inside your computer, read the safety information that is shipped with your computer. For more safety best practices, see the Regulatory Compliance home page at www.dell.com/ regulatory_compliance.**

⚠️ **WARNING: Disconnect your computer from all power sources before opening the computer cover or panels. After you finish working inside the computer, replace all covers, panels, and screws before connecting your computer to an electrical outlet.**

⚠️ **CAUTION: To avoid damaging the computer, ensure that the work surface is flat, dry, and clean.**

⚠️ **CAUTION: To avoid damaging the components and cards, handle them by their edges, and avoid touching the pins and the contacts.**

⚠️ **CAUTION: You should only perform troubleshooting and repairs as authorized or directed by the Dell technical assistance team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. See the safety instructions that is shipped with the product or at www.dell.com/regulatory_compliance.**

⚠️ **CAUTION: Before touching anything inside your computer, ground yourself by touching an unpainted metal surface, such as the metal at the back of the computer. While you work, periodically touch an unpainted metal surface to dissipate static electricity which could harm internal components.**

⚠️ **CAUTION: When you disconnect a cable, pull it by its connector or its pull tab, not the cable itself. Some cables have connectors with locking tabs or thumbscrews that you must disengage before disconnecting the cable. When disconnecting cables, keep them evenly aligned to avoid bending the connector pins. When connecting cables, ensure that the ports and the connectors are correctly oriented and aligned.**

⚠️ **CAUTION: Press and eject any installed card from the media-card reader.**

⚠️ **CAUTION: Exercise caution when handling rechargeable Li-ion batteries in laptops. Swollen batteries should not be used and should be replaced and disposed properly.**

ⓘ **NOTE:** The color of your computer and certain components may differ from what is shown in this document.

Before working inside your computer

Steps

1. Save and close all open files and exit all open applications.
2. Shut down your computer. For Windows operating system, click **Start** > ⏻ **Power** > **Shut down**.

   ⓘ **NOTE:** If you are using a different operating system, see the documentation of your operating system for shut-down instructions.

3. Disconnect your computer and all attached devices from their electrical outlets.
4. Disconnect all attached network devices and peripherals, such as keyboard, mouse, and monitor from your computer.

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5. Remove any media card and optical disk from your computer, if applicable.
6. Enter the service mode, if you can turn on your computer.

Service Mode

Service Mode is used to cut off power, without disconnecting the battery cable from the system board prior to conducting repairs in the computer.

⚠️ **CAUTION: If you are unable to turn on the computer to put it into Service Mode, or the computer does not support Service Mode, proceed to disconnect the battery cable. To disconnect the battery cable, follow the steps in Removing the battery.**

ⓘ **NOTE:** Ensure that your computer is shut down and the AC adapter is disconnected.

a. Hold the **<B>** key on the keyboard and press the power button for 3 seconds or until the Dell logo appears on the screen.
b. Press any key to continue.
c. If the AC adapter is not disconnected, a message prompting you to remove the AC adapter appears on the screen. Remove the AC adapter and then press any key to continue the **Service Mode** process. The **Service Mode** process automatically skips the following step if the **Owner Tag** of the computer is not set up in advance by the user.
d. When the **ready-to-proceed** message appears on the screen, press any key to proceed. The computer emits three short beeps and shuts down immediately.
e. Once the computer shuts down, it has successfully entered Service Mode.

ⓘ **NOTE:** If you are unable to turn on your computer or unable to enter Service Mode, skip this process.

Safety precautions

The safety precautions chapter details the primary steps to be taken before performing any disassembly instructions.

Observe the following safety precautions before you perform any installation or break-fix procedures involving disassembly or reassembly:
● Turn off the computer and all attached peripherals.
● Disconnect the computer and all attached peripherals from AC power.
● Disconnect all network cables, telephone, and telecommunications lines from the computer.
● Use an ESD field service kit when working inside any notebook to avoid electrostatic discharge (ESD) damage.
● After removing any computer component, carefully place the removed component on an anti-static mat.
● Wear shoes with non-conductive rubber soles to reduce the chance of getting electrocuted.
● Unplugging, pressing, and holding the power button for 15 seconds should discharge residual power in the system board.

Standby power

Dell products with standby power must be unplugged before you open the case. Systems that incorporate standby power are powered while turned off. The internal power enables the computer to be remotely turned on (Wake-on-LAN) and suspended into a sleep mode and has other advanced power management features.

Bonding

Bonding is a method for connecting two or more grounding conductors to the same electrical potential. This is done by using a field service electrostatic discharge (ESD) kit. When connecting a bonding wire, ensure that it is connected to bare metal and never to a painted or nonmetal surface. The wrist strap should be secure and in full contact with your skin, and ensure that you remove all jewelry such as watches, bracelets, or rings prior to bonding yourself and the equipment.

Electrostatic discharge—ESD protection

ESD is a major concern when you handle electronic components, especially sensitive components such as expansion cards, processors, memory modules, and system boards. Slight charges can damage circuits in ways that may not be obvious, such as intermittent problems or a shortened product life span. As the industry pushes for lower power requirements and increased density, ESD protection is an increasing concern.

Due to the increased density of semiconductors used in recent Dell products, the sensitivity to static damage is now higher than in previous Dell products. For this reason, some previously approved methods of handling parts are no longer applicable.

Two recognized types of ESD damage are catastrophic and intermittent failures.
- **Catastrophic** – Catastrophic failures represent approximately 20 percent of ESD-related failures. The damage causes an immediate and complete loss of device functionality. An example of catastrophic failure is a memory DIMM that has received a static shock and immediately generates a "No POST/No Video" symptom with a beep code that is emitted for missing or nonfunctional memory.
- **Intermittent** – Intermittent failures represent approximately 80 percent of ESD-related failures. The high rate of intermittent failures means that most of the time when damage occurs, it is not immediately recognizable. The DIMM receives a static shock, but the tracing is merely weakened and does not immediately produce outward symptoms that are related to the damage. The weakened trace may take weeks or months to melt, and in the meantime may cause degradation of memory integrity, intermittent memory errors, and so on.

The more difficult type of damage to recognize and troubleshoot is the intermittent (also called latent or "walking wounded") failure.

Perform the following steps to prevent ESD damage:
- Use a wired ESD wrist strap that is properly grounded. Wireless anti-static straps do not provide adequate protection. Touching the chassis before handling parts does not ensure adequate ESD protection on parts with increased sensitivity to ESD damage.
- Handle all static-sensitive components in a static-safe area. If possible, use anti-static floor pads and workbench pads.
- When unpacking a static-sensitive component from its shipping carton, do not remove the component from the anti-static packing material until you are ready to install the component. Before unwrapping the anti-static packaging, ensure that you discharge static electricity from your body.
- Before transporting a static-sensitive component, place it in an anti-static container or packaging.

ESD Field Service kit

The unmonitored Field Service kit is the most commonly used service kit. Each Field Service kit includes three main components: anti-static mat, wrist strap, and bonding wire.

Components of an ESD field service kit

The components of an ESD field service kit are:
- **Anti-Static Mat** – The anti-static mat is dissipative and parts can be placed on it during service procedures. When using an anti-static mat, your wrist strap should be snug and the bonding wire should be connected to the mat and to any bare metal on the computer being worked on. Once deployed properly, service parts can be removed from the ESD bag and placed directly on the mat. ESD-sensitive items are safe in your hand, on the ESD mat, in the computer, or inside an ESD bag.
- **Wrist Strap and Bonding Wire** – The wrist strap and bonding wire can be either directly connected between your wrist and bare metal on the hardware if the ESD mat is not required, or connected to the anti-static mat to protect hardware that is temporarily placed on the mat. The physical connection of the wrist strap and bonding wire between your skin, the ESD mat, and the hardware is known as bonding. Use only Field Service kits with a wrist strap, mat, and bonding wire. Never use wireless wrist straps. Always be aware that the internal wires of a wrist strap are prone to damage from normal wear and tear, and must be checked regularly with a wrist strap tester in order to avoid accidental ESD hardware damage. It is recommended to test the wrist strap and bonding wire at least once per week.
- **ESD Wrist Strap Tester** – The wires inside an ESD strap are prone to damage over time. When using an unmonitored kit, it is a best practice to regularly test the strap prior to each service call, and at a minimum, test once per week. A wrist strap tester is the best method for doing this test. If you do not have your own wrist strap tester, check with your regional office to find out if they have one. To perform the test, plug the bonding-wire of wrist-strap into the tester while it is strapped to your wrist and push the button to test. A green LED is lit if the test is successful; a red LED is lit and an alarm sounds if the test fails.
- **Insulator Elements** – It is critical to keep ESD sensitive devices, such as plastic heat sink casings, away from internal parts that are insulators and often highly charged.
- **Working Environment** – Before deploying the ESD Field Service kit, assess the situation at the customer location. For example, deploying the kit for a server environment is different than for a desktop or laptop environment. Servers are typically installed in a rack within a data center; desktops or laptops are typically placed on office desks or cubicles. Always look for a large open flat work area that is free of clutter and large enough to deploy the ESD kit with additional space to accommodate the type of computer that is being repaired. The workspace should also be free of insulators that can cause an ESD event. On the work area, insulators such as Styrofoam and other plastics should always be moved at least 12 inches or 30 centimeters away from sensitive parts before physically handling any hardware components.

- **ESD Packaging** – All ESD-sensitive devices must be shipped and received in static-safe packaging. Metal, static-shielded bags are preferred. However, you should always return the damaged part using the same ESD bag and packaging that the new part arrived in. The ESD bag should be folded over and taped shut and all the same foam packing material should be used in the original box that the new part arrived in. ESD-sensitive devices should be removed from packaging only at an ESD-protected work surface, and parts should never be placed on top of the ESD bag because only the inside of the bag is shielded. Always place parts in your hand, on the ESD mat, in the computer, or inside an anti-static bag.
- **Transporting Sensitive Components** – When transporting ESD sensitive components such as replacement parts or parts to be returned to Dell, it is critical to place these parts in anti-static bags for safe transport.

ESD protection summary

It is recommended to always use the traditional wired ESD grounding wrist strap and protective anti-static mat when servicing Dell products. In addition, it is critical to keep sensitive parts separate from all insulator parts while performing service and use anti-static bags for transporting sensitive components.

Transporting sensitive components

When transporting ESD sensitive components such as replacement parts or parts to be returned to Dell, it is critical to place these parts in anti-static bags for safe transport.

After working inside your computer

About this task

⚠ **CAUTION: Leaving stray or loose screws inside your computer may severely damage your computer.**

Steps

1. Replace all screws and ensure that no stray screws remain inside your computer.
2. Connect any external devices, peripherals, or cables you removed before working on your computer.
3. Replace any media cards, discs, or any other parts that you removed before working on your computer.
4. Connect your computer and all attached devices to their electrical outlets.

   ⓘ **NOTE:** To exit service mode, ensure to connect the AC adapter to the power-adapter port on your computer.

5. Press the power button to turn on the computer. Your computer will automatically return to normal functioning mode.

BitLocker

⚠ **CAUTION: If BitLocker is not suspended before updating the BIOS, the next time you reboot the system it will not recognize the BitLocker key. You will then be prompted to enter the recovery key to progress, and the system will ask for the recovery key on each reboot. If the recovery key is not known, this can result in data loss or an unnecessary operating system reinstall. For more information about this subject, see Knowledge Article: updating the BIOS on Dell systems with BitLocker enabled.**

The installation of the following components triggers BitLocker:
- Hard disk drive or solid-state drive
- System board

Recommended tools

The procedures in this document may require the following tools:

- Phillips screwdriver #0
- Phillips screwdriver #1
- Plastic scribe

Screw list

ⓘ **NOTE:** When removing screws from a component, it is recommended to note the screw type, and the quantity of screws, and then place them in a screw storage box. This is to ensure that the correct number of screws and correct screw type is restored when the component is replaced.

ⓘ **NOTE:** Some computers have magnetic surfaces. Ensure that the screws are not left attached to such surfaces when replacing a component.

ⓘ **NOTE:** Screw color may vary with the configuration ordered.

Table 36. Screw list

Component	Screw type	Quantity	Screw image
M.2 2230 solid-state drive thermal shield	M2x3	2	
WWAN card	M2x3	1	
Fan	M2x5	2	
Assembly inner frame	M2x3	8	
Smart card reader	M2x2.5	3	
Power-button board	M2x2.5	2	
Keyboard bracket	M2x2	17	
Keyboard	M2x2	4	
Fingerprint reader bracket	M2x3	1	
Display cable bracket	M2x3	2	
System board	M2x4	3	
USB Type-C bracket	M2x5	3	
Left and right display hinges (secured to palm-rest assembly)	M2.5x5	4	
Display panel	M2.5x3	2	
Display hinges (secured to display back cover)	M2.5x3	4	

Major components of Latitude 5450

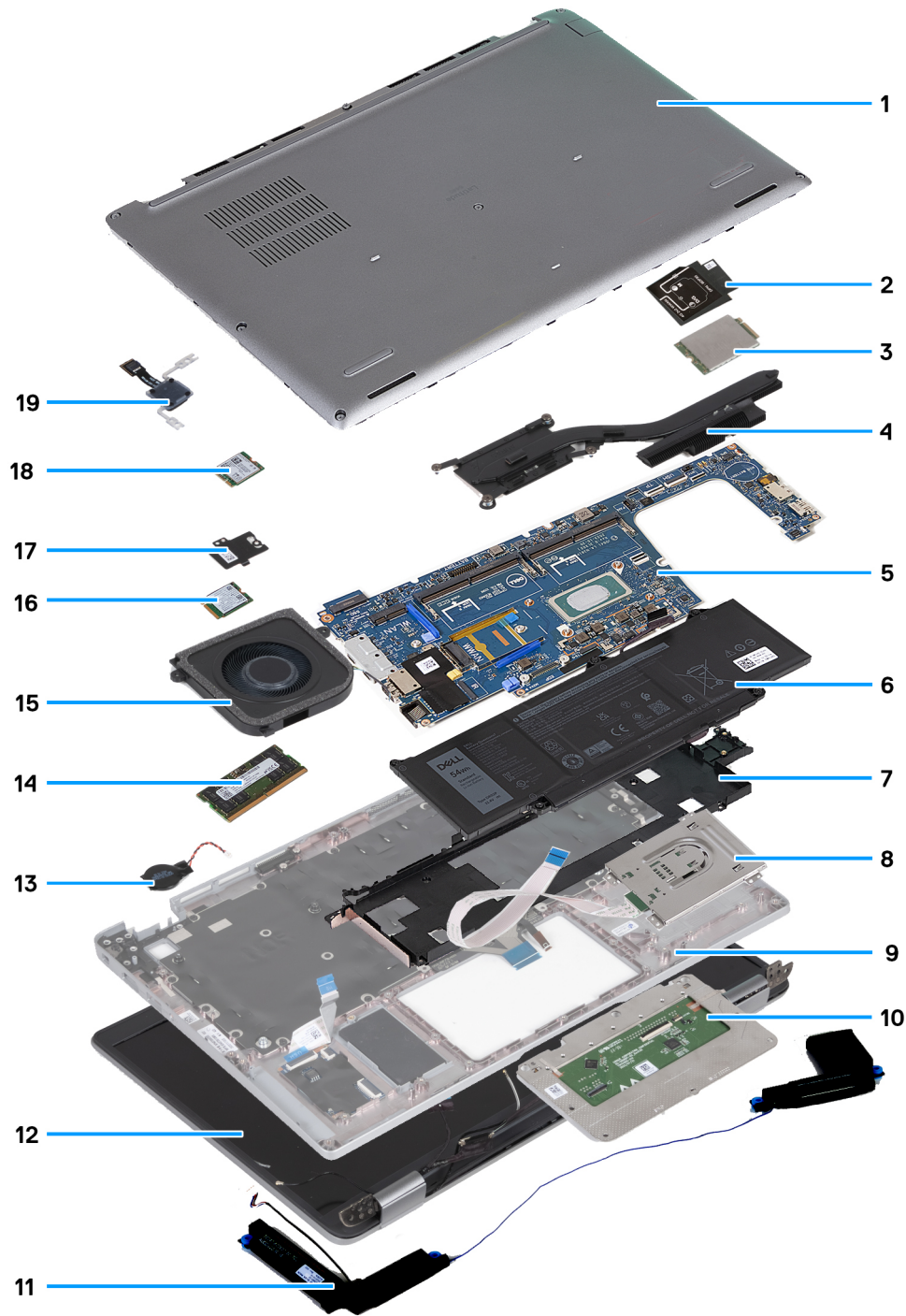The following image shows the major components of Latitude 5450.

Figure 9. Major components of your computer

1. Base cover
2. 4G WWAN card bracket
3. 4G WWAN card
4. Heat sink
5. System board
6. Battery

7. Assembly inner frame
8. Smart card reader
9. Palm-rest assembly
10. Touchpad
11. Speakers
12. Display assembly
13. Coin-cell battery
14. Memory module
15. Fan
16. Solid state drive
17. Solid-state drive thermal shield
18. Wireless card
19. Power-button board

ⓘ **NOTE:** Dell provides a list of components and their part numbers for the original system configuration purchased. These parts are available according to warranty coverages purchased by the customer. Contact your Dell sales representative for purchase options.

Removing and installing Customer Replaceable Units (CRUs)

The replaceable components in this chapter are Customer Replaceable Units (CRUs).

⚠ **CAUTION: Customers can replace only the Customer Replaceable Units (CRUs) following the safety precautions and replacement procedures.**

ⓘ **NOTE:** The images in this document may differ from your computer depending on the configuration you ordered.

SIM card tray

Removing the SIM card tray

Prerequisites

1. Follow the procedure in Before working inside your computer.

About this task

The following images indicate the location of the SIM card tray and provide a visual representation of the removal procedure.

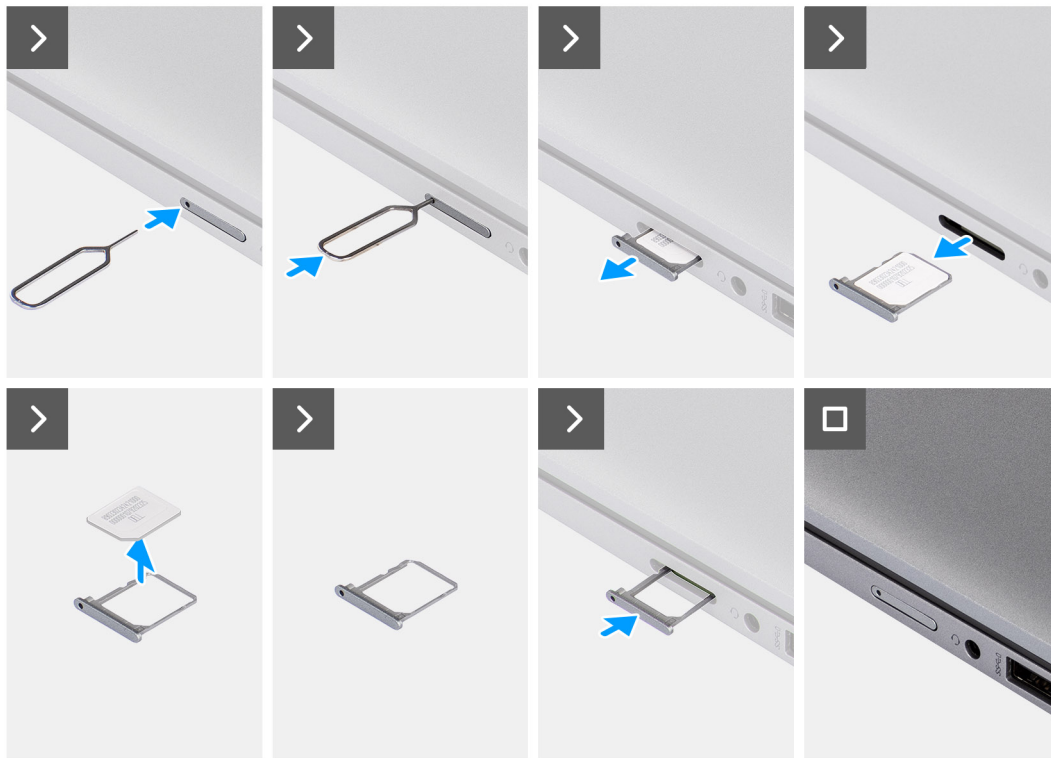This procedure is applicable to computers shipped with WWAN card only.

Figure 10. Removing the SIM card tray

Steps

1. Insert a pin into the release hole of the SIM card tray.
2. Push the pin to release the lock, and eject the SIM card tray.
3. Slide the SIM card tray out of the slot on the computer.
4. Remove the SIM card from the SIM card tray.
5. Slide and push the empty SIM card tray back into the slot.

Installing the SIM card tray

Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

About this task

The following images indicate the location of the SIM card tray and provide a visual representation of the installation procedure.

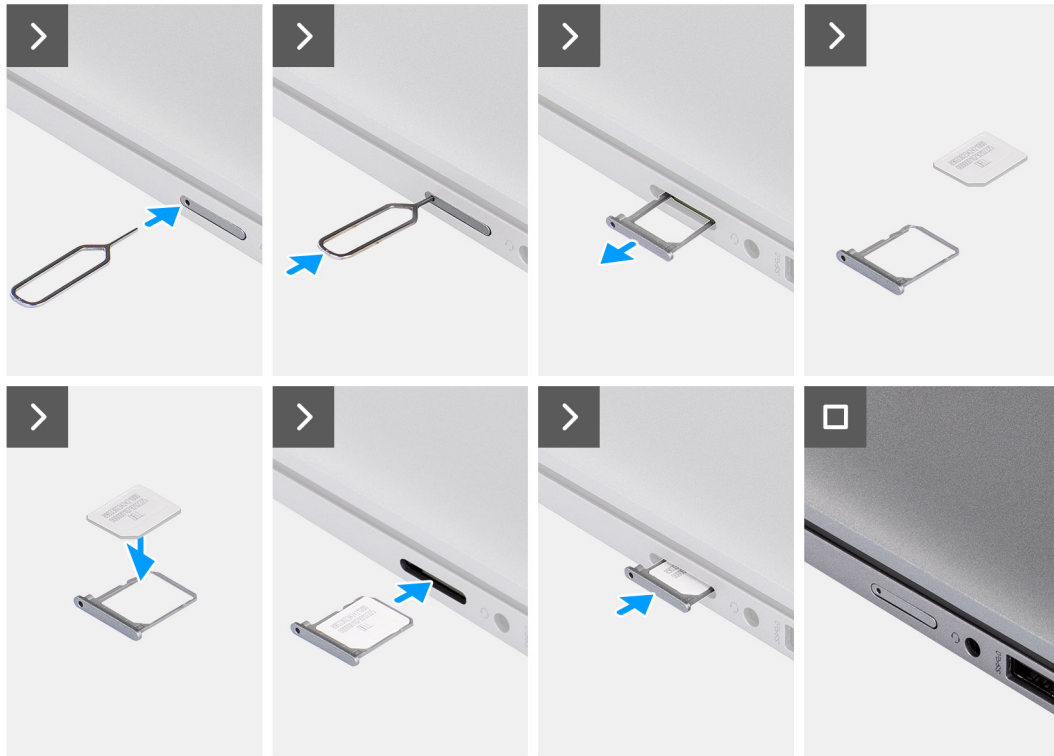This procedure is applicable to computers shipped with WWAN card only.

Figure 11. Installing the SIM card tray

Steps

1. Insert a pin into the release hole to release the SIM card tray.
2. Push the pin to release the lock, and eject the SIM card tray.
3. Slide the SIM card tray out of the slot on the computer.
4. Align and place the SIM card in the dedicated slot on the SIM card tray.
5. Slide the SIM card tray into the slot in the computer, and push it to lock in place.

Next steps

1. Follow the procedure in After working inside your computer.

Base cover

Removing the base cover

Prerequisites

1. Follow the procedure in Before working inside your computer.

   ⓘ **NOTE:** Ensure that your computer is in Service Mode. For more information, see Before working inside your computer.

⚠️ **CAUTION: If your computer is unable to enter Service Mode, disconnect the battery cable from the system board.**

2. Remove the nanoSIM card.

About this task

ⓘ **NOTE:** Before removing the base cover, ensure that there is no smart card installed in the smart card slot on your computer.

The following images indicate the location of the base cover and provide a visual representation of the removal procedure.
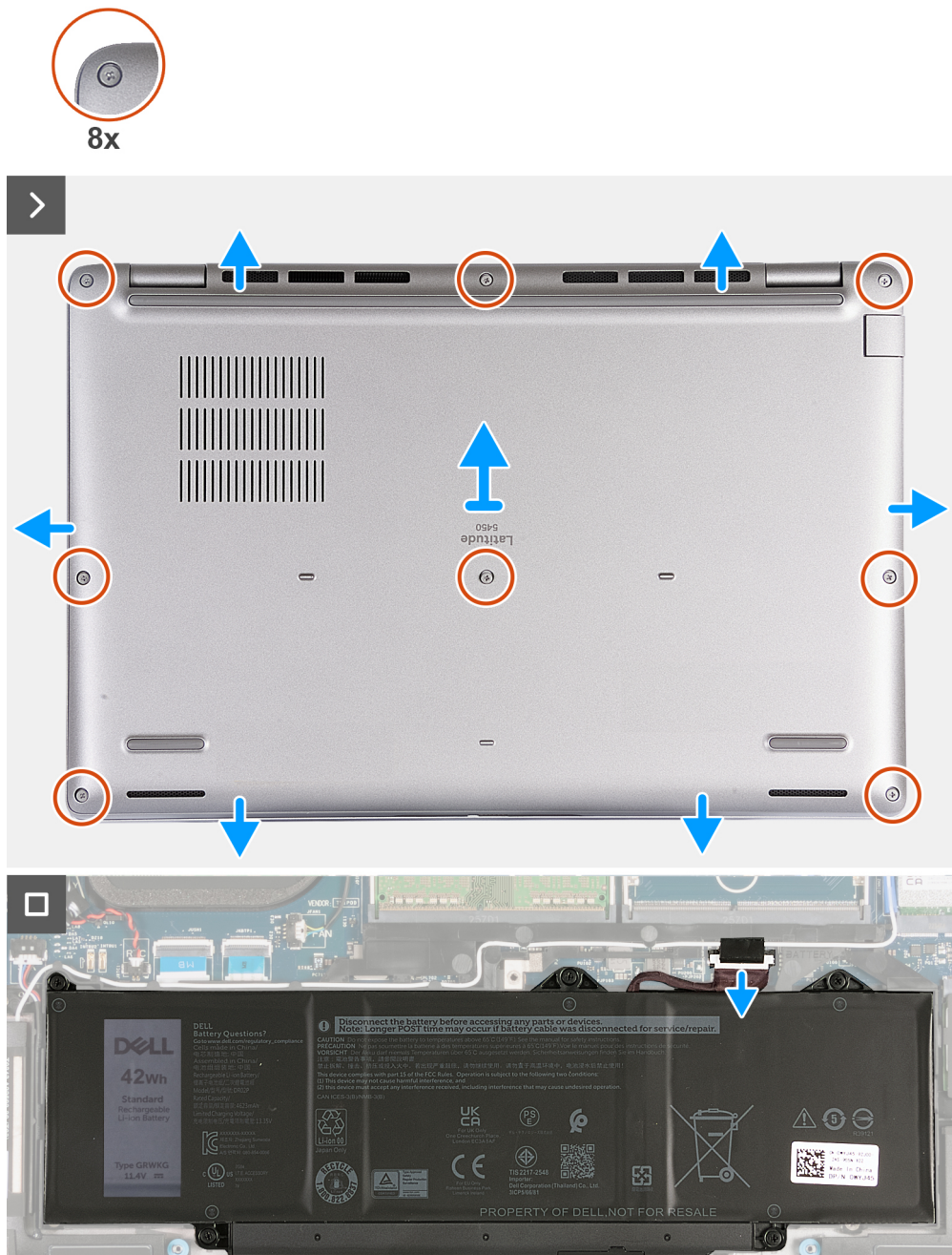

Figure 12. Removing the base cover

Steps

1. Loosen the eight captive screws that secure the base cover to the palm-rest assembly.
2. Starting from the top edge, use a plastic scribe to pry the base cover and release it from all sides of the palm rest assembly.

3. Lift the base cover off the palm-rest assembly.

   (i) **NOTE:** Ensure that your computer is in Service Mode. If your computer is unable to enter Service Mode, disconnect the battery cable from the system board. To disconnect the battery cable, follow step 4 to step 5.

4. Using the pull tab, disconnect the battery cable from the connector (BATTERY) on the system board.
5. Press and hold the power button for five seconds to ground the computer and drain the flea power.

Installing the base cover

Prerequisites

If you are replacing a component, remove the existing component before performing the installation procedure.

About this task

The following images indicate the location of the base cover and provide a visual representation of the installation procedure.
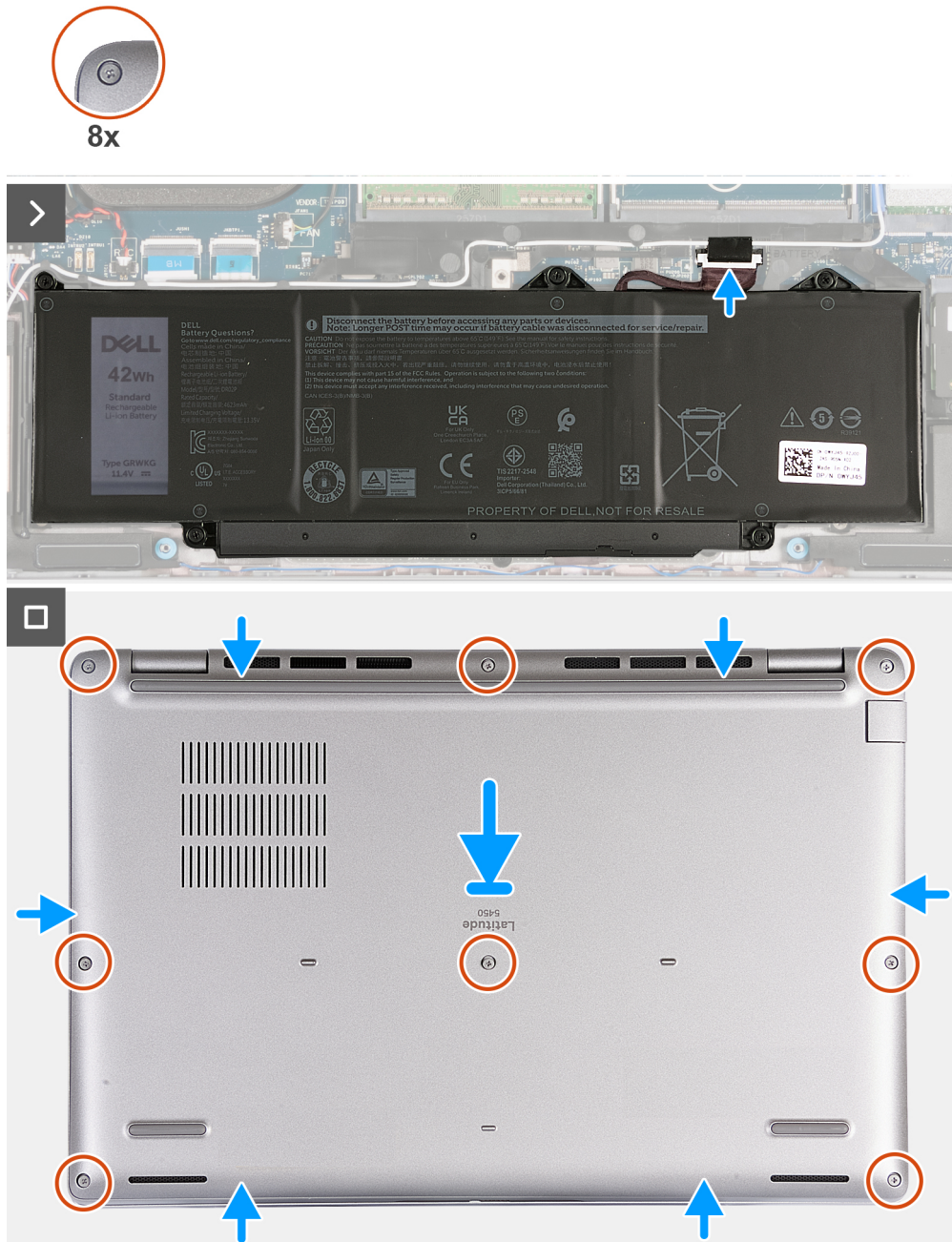
Figure 13. Installing the base cover

ⓘ **NOTE:**
If the battery is not a pre-requisite and if you have disconnected the battery cable, ensure to connect the battery cable.

Steps

1. Connect the battery cable to the connector (BATTERY) on the system board.
2. Align and place the base cover into slots on the palm-rest assembly.
3. Tighten the eight captive screws that secure the base cover to the palm-rest assembly.

Next steps

1. Install the nanoSIM card.
2. Follow the procedure in After working inside your computer.

ⓘ **NOTE:** Ensure that your computer is in Service Mode. For more information, see Before working inside your computer.

Memory modules

Removing the memory module

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.

About this task

The following image indicates the location of the memory module and provides a visual representation of the removal procedure.


Figure 14. Removing the memory module

Steps

1. Using your fingertips, spread apart the securing clips on the memory-module slot until the memory module pops up.
2. Slide and remove the memory module from the memory-module slot on the system board.

   ⓘ **NOTE:** Repeat step 1 and step 2 if there is more than one memory module installed on your computer.

Installing the memory module

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following image indicates the location of the memory module and provides a visual representation of the installation procedure.
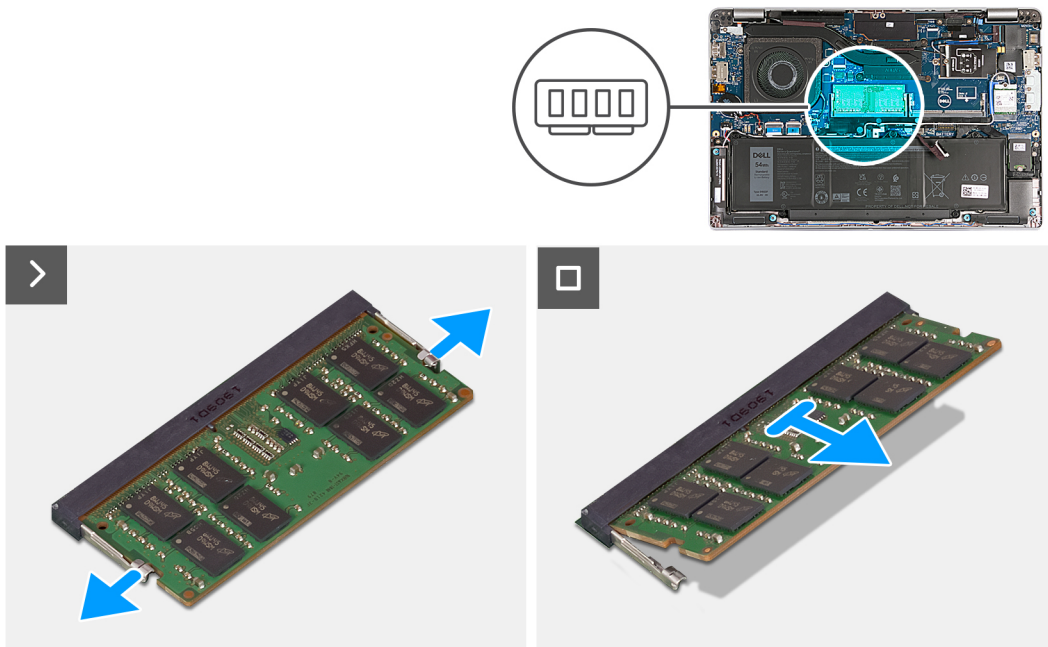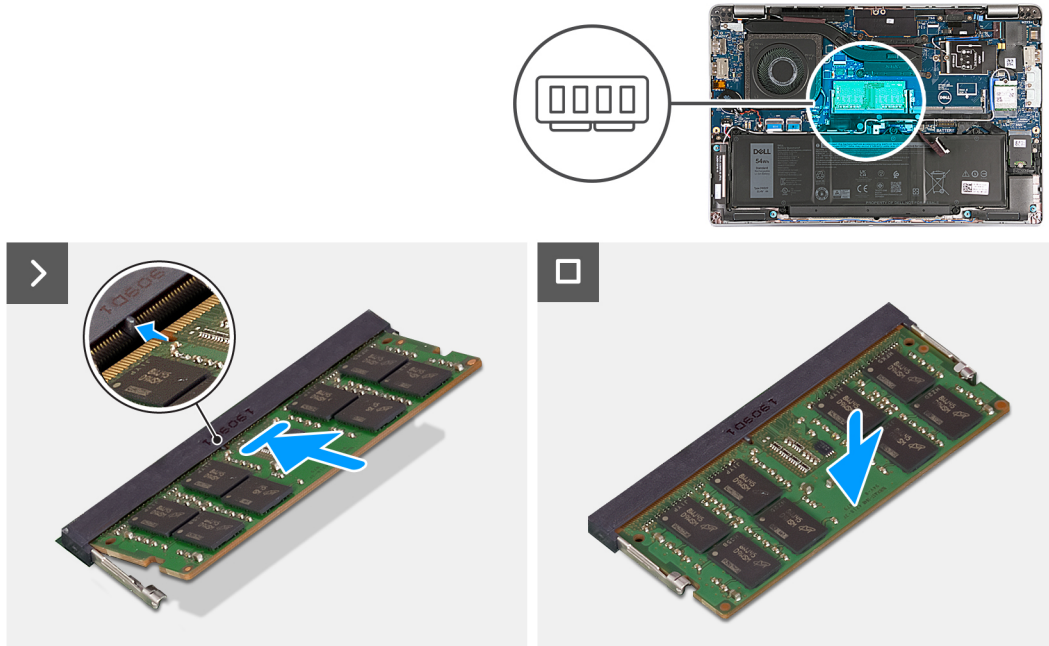
Figure 15. Installing the memory module

Steps

1. Align the notch on the memory module with the tab on the memory-module slot.
2. Slide the memory module firmly into the slot at an angle and press the memory module down until it clicks into place.

   (i) **NOTE:** If you do not hear the click, remove the memory module and reinstall it.

Next steps

1. Install the base cover.
2. Install the nanoSIM card.
3. Follow the procedure in After working inside your computer.

Solid-state drive

Removing the M.2 2230 solid-state drive

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.

About this task

The following image indicates the location of the M.2 2230 solid-state drive and provides a visual representation of the removal procedure.

Figure 16. Removing the M.2 2230 solid-state drive

Steps

1. Remove the two screws (M2x3) that secure the solid-state drive thermal shield to the palm-rest assembly.
2. Slide and lift the solid-state drive thermal shield off the palm-rest assembly.
3. Slide and lift the M.2 2230 solid-state drive off the solid-state drive slot (SSD).

Installing the M.2 2230 solid-state drive

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following images indicate the location of the M.2 2230 solid-state drive and provide a visual representation of the installation procedure.
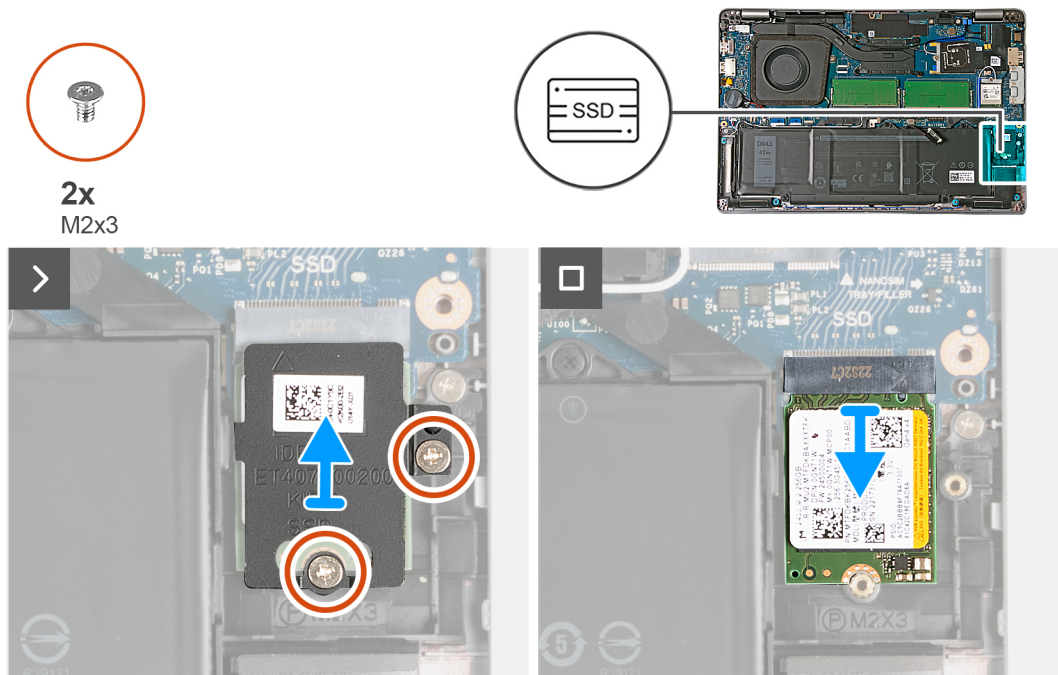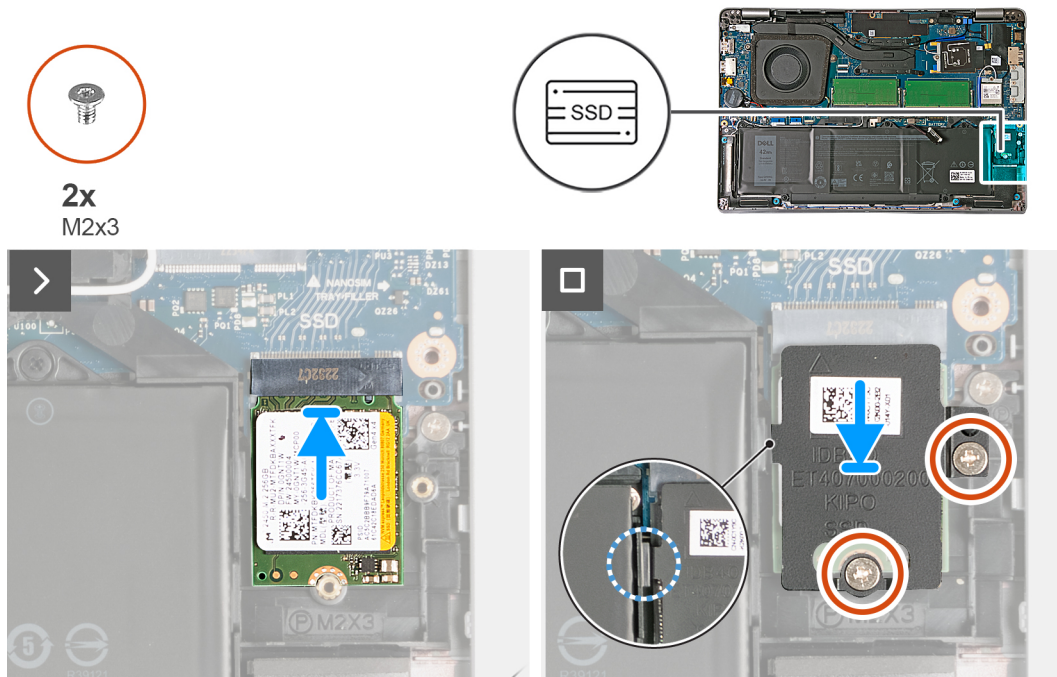
Figure 17. Installing the M.2 2230 solid-state drive

Steps

1. Align the notch on the solid-state drive with the tab on the solid-state drive slot (SSD).
2. Slide the solid-state drive into the solid-state drive slot (SSD).
3. Insert the tab on the thermal shield into the recess on the inner frame.
4. Align the screw holes on the solid-state drive thermal shield with the screw hole on the solid-state drive and palm-rest assembly.
5. Replace the two screws (M2x3) that secure the M.2 2230 solid-state drive thermal shield to the solid-state drive and palm-rest assembly.

Next steps

1. Install the base cover.
2. Install the nanoSIM card.
3. Follow the procedure in After working inside your computer.

Wireless card

Removing the wireless card

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.

About this task

The following image indicates the location of the wireless card and provides a visual representation of the removal procedure.

Figure 18. Removing the wireless card

Steps

1. Loosen the captive screw that secures the wireless-card bracket to the wireless card and system board.
2. Lift the wireless-card bracket off the wireless card.
3. Disconnect the antenna cables from the wireless card.
4. Peel the wireless card from the adhesive pad and remove the wireless card off the wireless-card slot (WLAN).

Installing the wireless card

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following image indicates the location of the wireless card and provides a visual representation of the installation procedure.
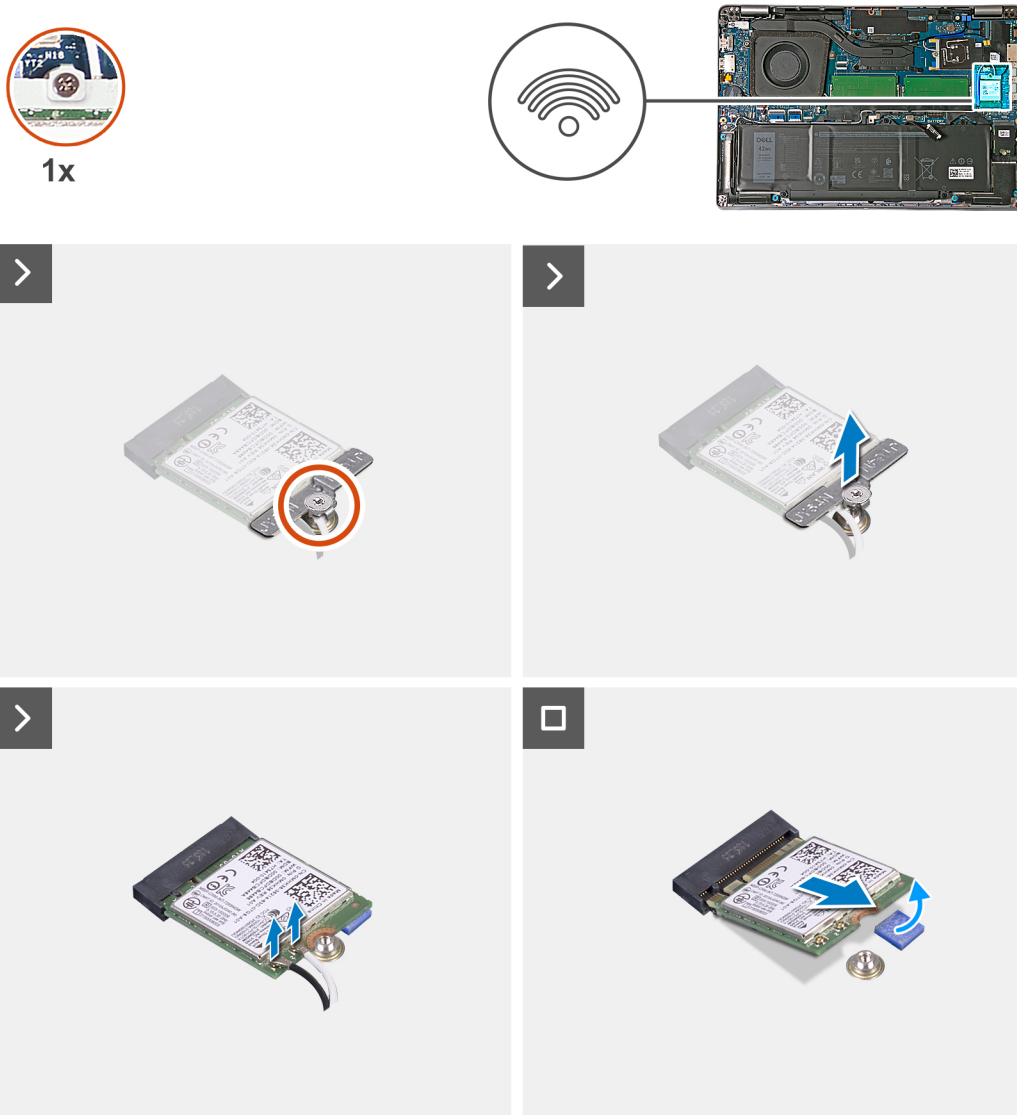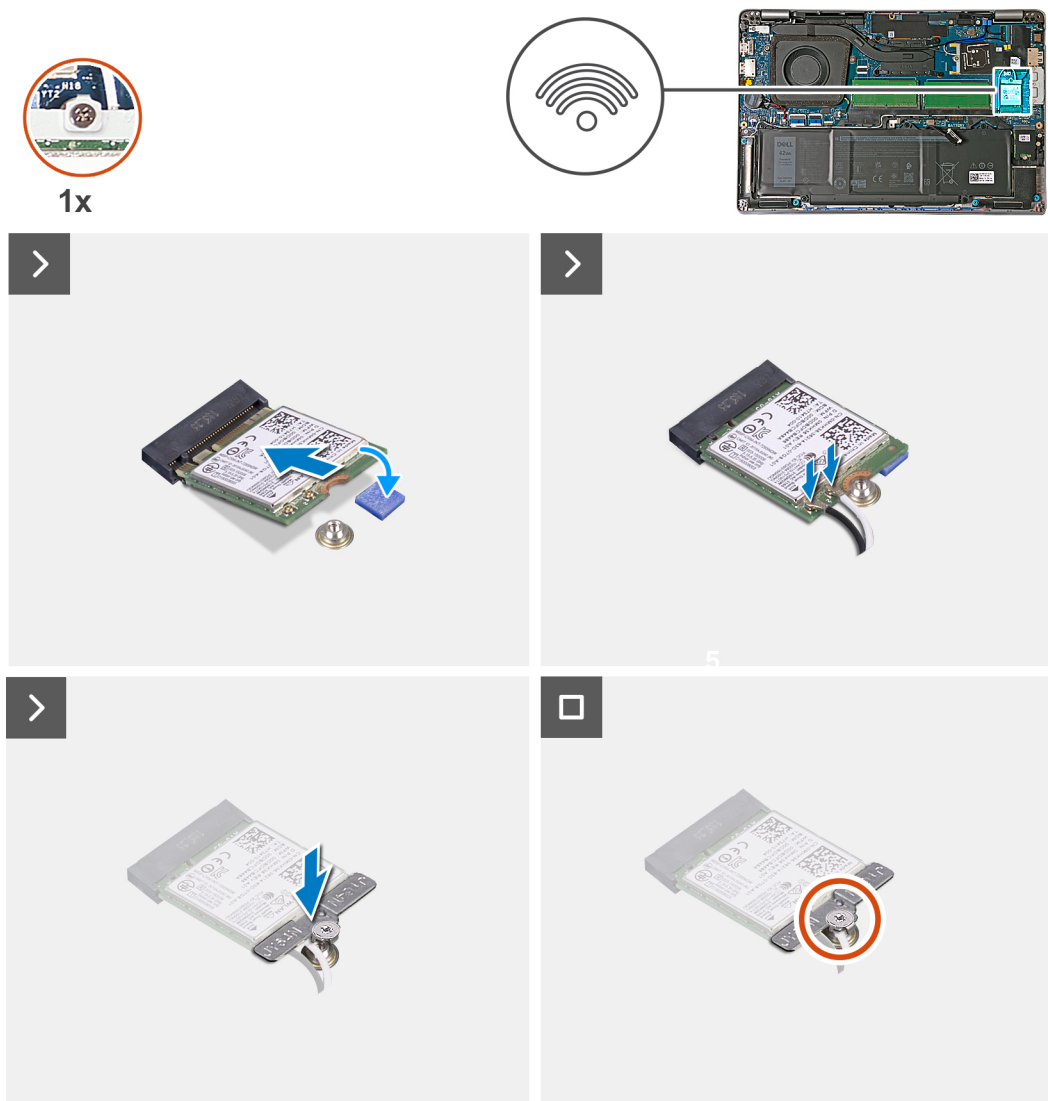
Figure 19. Installing the wireless card

Steps

1. Connect the antenna cables to the wireless card.

   The following table provides the antenna-cable color scheme for the wireless card that is supported by your computer.

Table 37. Antenna-cable color scheme

Connectors on the wireless card	Antenna-cable color	Silkscreen marking	
Main	White	MAIN	△ (white triangle)
Auxiliary	Black	AUX	▲ (black triangle)

2. Align the notch on the wireless card with the tab on the wireless-card slot (WLAN).
3. Insert the wireless card into the slot at an angle and adhere the wireless card to the adhesive pad on the system board.
4. Align the screw hole on the wireless-card bracket with the screw hole on the wireless card and system board.
5. Tighten the captive screw that secures the wireless-card bracket to the wireless card and the system board.

Next steps

1. Install the base cover.
2. Install the nanoSIM card.
3. Follow the procedure in After working inside your computer.

Wireless Wide Area Network (WWAN) card

Removing the WWAN card

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.

About this task

ⓘ **NOTE:** The WWAN card is available only on certain configurations.

The following images indicate the location of the WWAN card and provide a visual representation of the removal procedure.

Figure 20. Removing the WWAN card - For computers shipped with 4G card

Figure 21. Removing the WWAN card - For computers shipped with 5G card

Steps

1. Using a plastic scribe, pry the WWAN-card shield from the right side recess to release it from the frame that accommodates the WWAN card.
2. Lift the WWAN-card shield off the frame.
3. Remove the screw (M2x3) that secures the WWAN-card bracket to the WWAN card and palm-rest assembly.
4. Lift the WWAN-card bracket off the WWAN card and palm-rest assembly.
5. Disconnect the antenna cables from the WWAN card.
6. Slide and remove the WWAN card from the WWAN-card slot on the system board.

Installing the WWAN card

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

ⓘ **NOTE:** The WWAN card is available only on certain configurations.

The following images indicate the location of the WWAN card and provide a visual representation of the installation procedure.
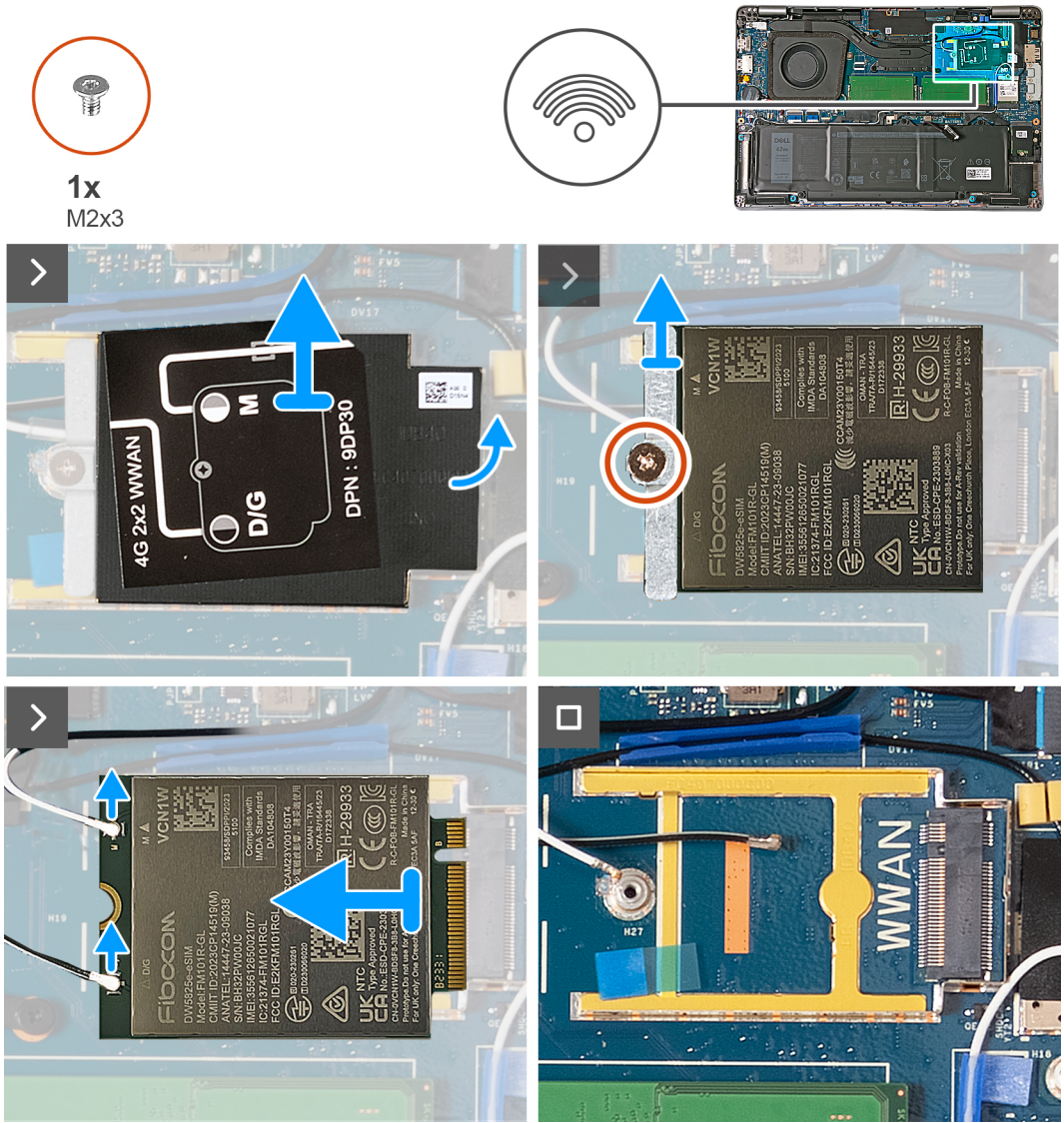

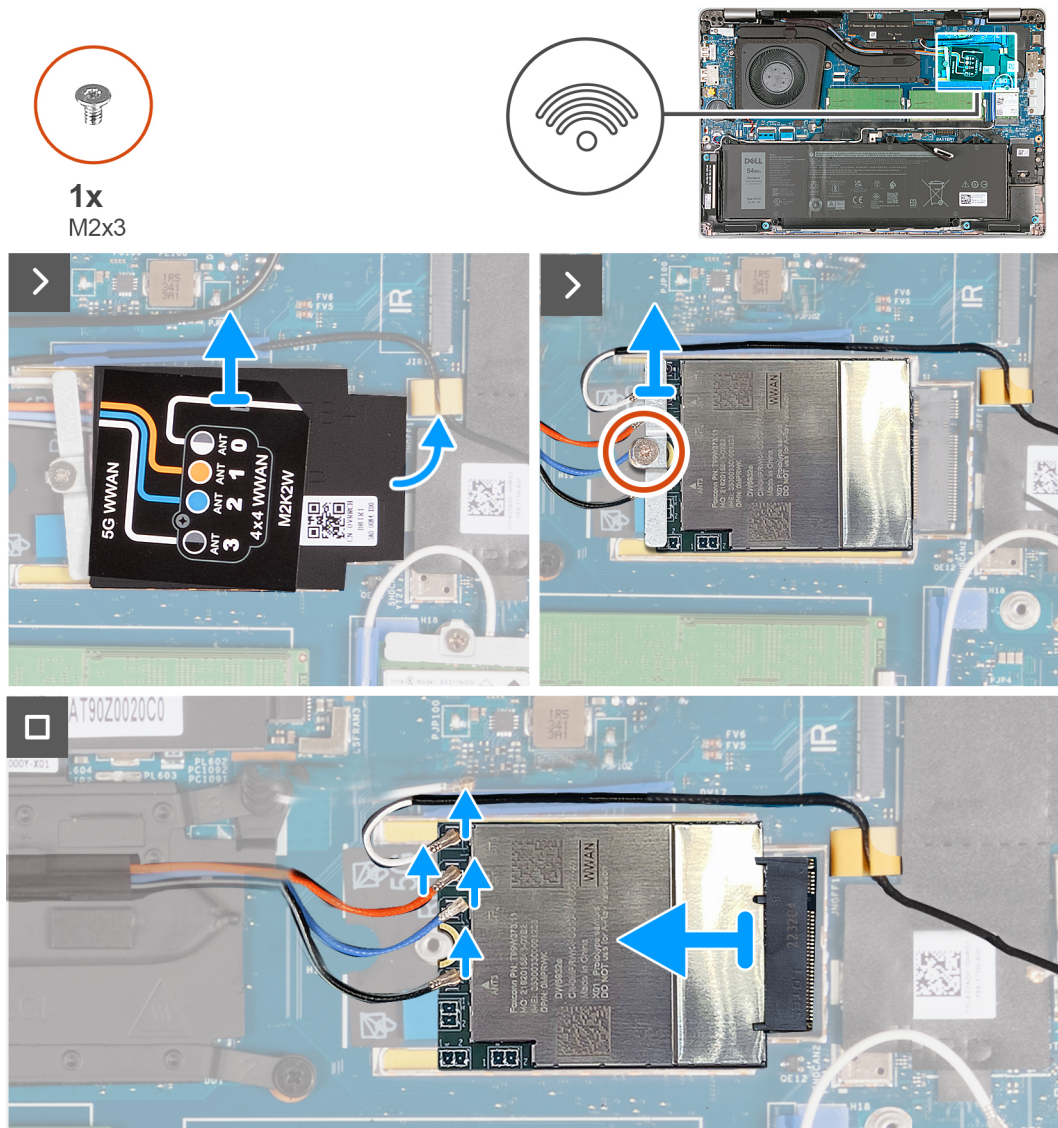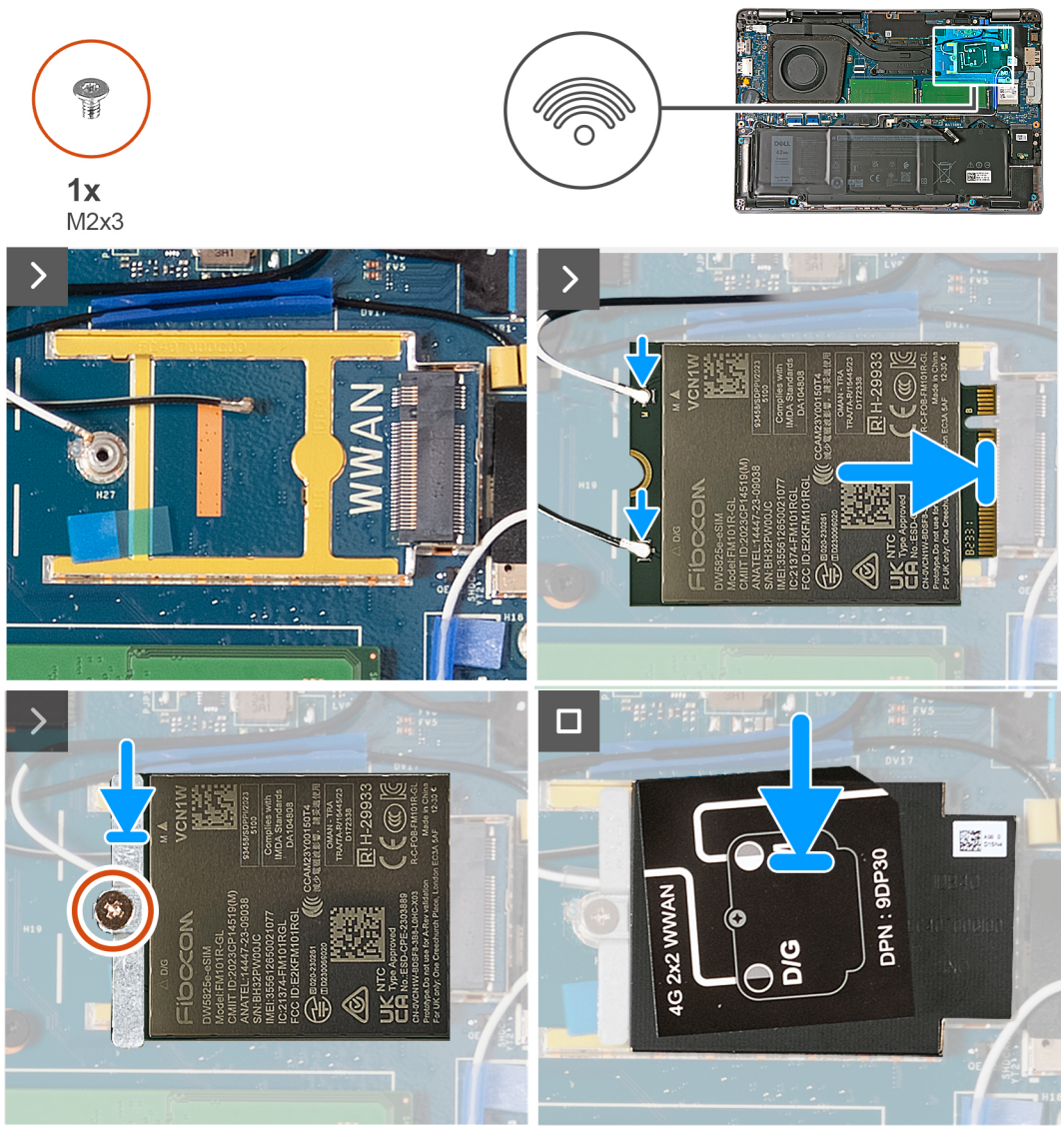Figure 22. Installing the WWAN card - For computers shipped with 4G card
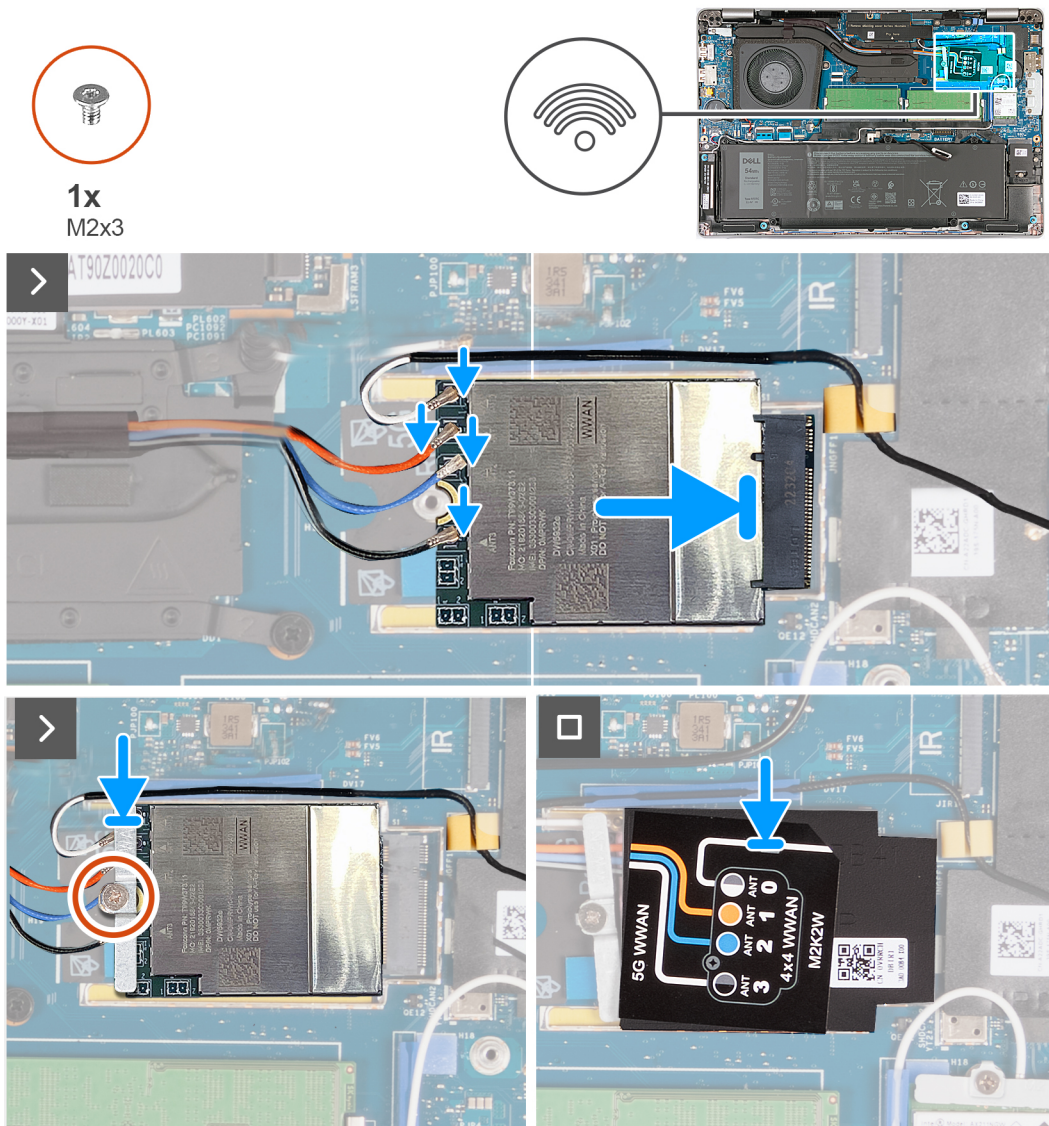
Figure 23. Installing the WWAN card - For computers shipped with 5G card

Steps

1. Connect the antenna cables to the WWAN card.

   The following table provides the antenna-cable color scheme for the WWAN card that is supported by your computer.

   Table 38. Antenna-cable color scheme for 4G WWAN card

Connectors on the WWAN card	Antenna-cable color	Silkscreen marking	
Main	White and gray	MAIN 5	△ (white triangle)
Auxiliary	Black and gray	6 AUX	▲ (black triangle)

   Table 39. Antenna-cable color scheme for 5G WWAN card

Connectors on the WWAN card	Antenna-cable color	Silkscreen marking
M	White and gray	ANT0 M
M1	Orange	ANT1 M1
M2	Blue	ANT2 M2

Table 39. Antenna-cable color scheme for 5G WWAN card (continued)

Connectors on the WWAN card	Antenna-cable color	Silkscreen marking
D/G	Black	ANT3 D/G

2. Align the notch on the WWAN card with the tab on the WWAN-card slot (WWAN).
3. Insert the WWAN card into the slot at an angle.
4. Adhere the WWAN card to the adhesive pad on the system board.

   (i) **NOTE:** Adhesive pad is applicable only for computers shipped with a 5G WWAN card.

5. Align the screw hole on the WWAN-card bracket with the screw hole on the WWAN card and palm-rest assembly.
6. Replace the screw (M2x3) that secures the wireless-card bracket to the wireless card and the palm-rest assembly.
7. Align and connect the WWAN-card shield to the frame that accommodates the WWAN card.

Next steps

1. Install the base cover.
2. Install the nanoSIM card.
3. Follow the procedure in After working inside your computer.

Fan

Removing the fan

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.
4. Remove the coin-cell battery.

About this task

The following image indicates the location of the fan and provides a visual representation of the removal procedure.
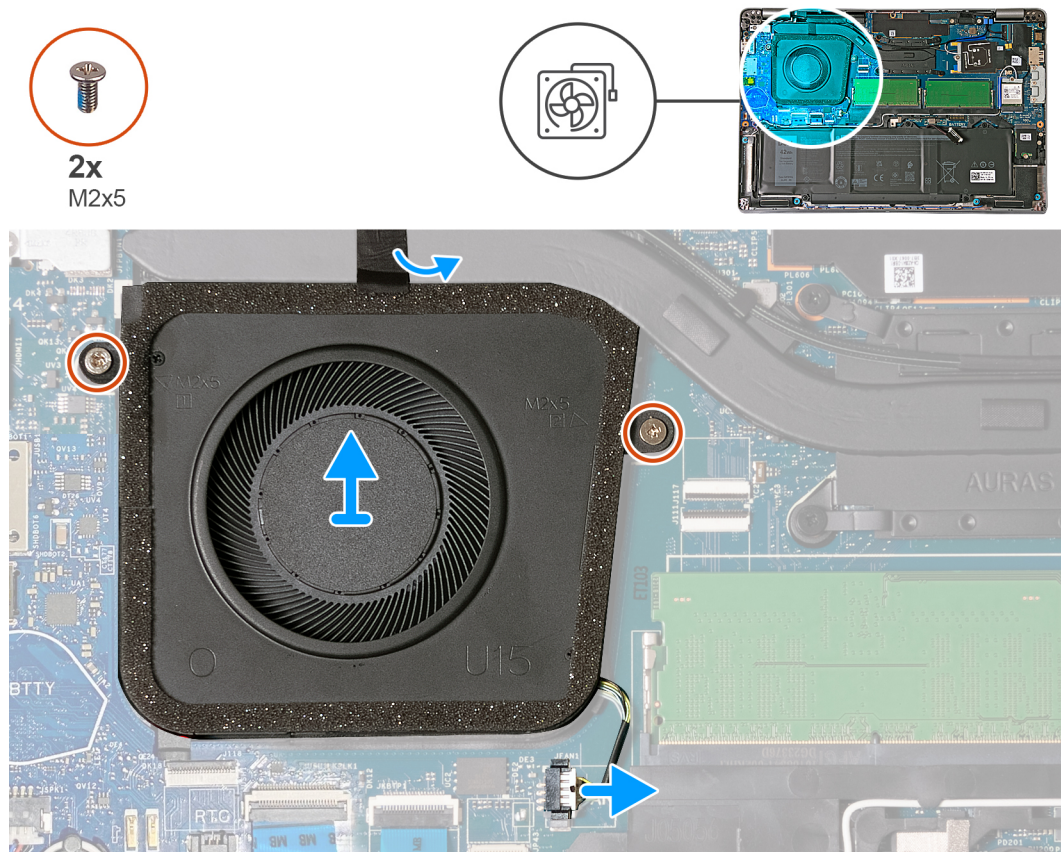
Figure 24. Removing the fan

Steps

1. Disconnect the fan cable from the connector (JFAN1) on the system board.
2. Peel the tape that secures the fan to the heat sink.
3. Remove the two screws (M2x5) that secure the fan to the palm-rest assembly.
4. Lift the fan off the palm-rest assembly.

Installing the fan

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following image indicates the location of the fan and provides a visual representation of the installation procedure.
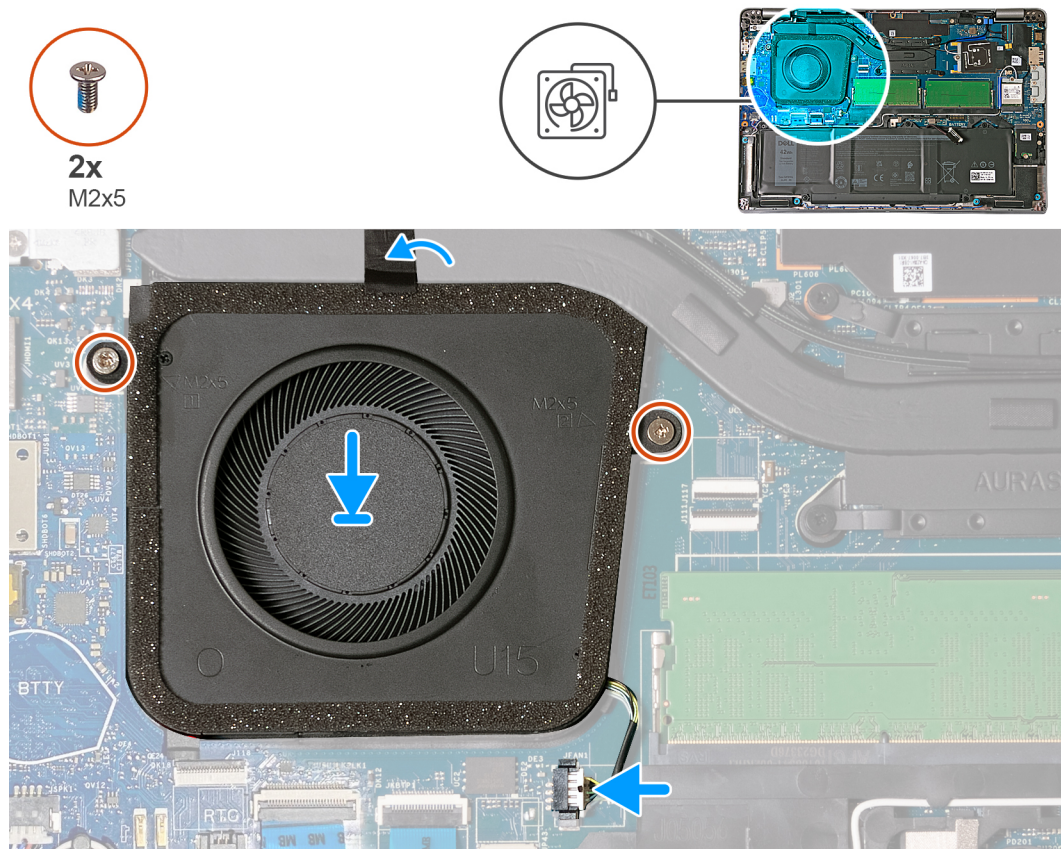
Figure 25. Installing the fan

Steps

1. Align the screw holes on the fan with the screw holes on the palm-rest assembly.
2. Replace the two screws (M2x5) that secure the fan to the palm-rest assembly.
3. Adhere the tape that secures the fan to the heat sink.
4. Connect the fan cable to the connector (JFAN1) on the system board.

Next steps

1. Install the base cover.
2. Install the nanoSIM card.
3. Install the coin-cell battery.
4. Follow the procedure in After working inside your computer.

Removing and installing Field Replaceable Units (FRUs)

The replaceable components in this chapter are Field Replaceable Units (FRUs).

⚠ **CAUTION: The information in this removing and installing FRU's section is intended for authorized service technicians only.**

⚠ **CAUTION: To avoid any potential damage to the component or loss of data, ensure that an authorized service technician replaces the Field Replaceable Units (FRUs).**

⚠ **CAUTION: Dell Technologies recommends that this set of repairs, if needed, to be conducted by trained technical repair specialists.**

⚠ **CAUTION: As a reminder, your warranty does not cover damages that may occur during FRU repairs that are not authorized by Dell Technologies.**

ⓘ **NOTE:** The images in this document may differ from your computer depending on the configuration you ordered.

Battery

Rechargeable Li-ion battery precautions

⚠ **CAUTION:**
- **Exercise caution when handling rechargeable Li-ion batteries.**
- **Discharge the battery completely before removing it. Disconnect the AC power adapter from the computer and operate the computer solely on battery power—the battery is fully discharged when the computer no longer turns on when the power button is pressed.**
- **Do not crush, drop, mutilate, or penetrate the battery with foreign objects.**
- **Do not expose the battery to high temperatures, or disassemble battery packs and cells.**
- **Do not apply pressure to the surface of the battery.**
- **Do not bend the battery.**
- **Do not use tools of any kind to pry on or against the battery.**
- **Ensure any screws during the servicing of this product are not lost or misplaced, to prevent accidental puncture or damage to the battery and other computer components.**
- **If the battery gets stuck inside your computer as a result of swelling, do not try to release it as puncturing, bending, or crushing a rechargeable Li-ion battery can be dangerous. In such an instance, contact Dell technical support for assistance. See www.dell.com/contactdell.**
- **Always purchase genuine batteries from www.dell.com or authorized Dell partners and resellers.**
- **Swollen batteries should not be used and should be replaced and disposed properly. For guidelines on how to handle and replace swollen rechargeable Li-ion batteries, see Handling swollen rechargeable Li-ion batteries.**

Removing the battery

⚠ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.

About this task

The following image indicates the location of the battery and provides a visual representation of the removal procedure.


Figure 26. Removing the battery

Steps

1. Disconnect the battery cable from the connector (BATTERY) on the system board (if not disconnected earlier).
2. Loosen the five captive screws that secure the battery to the palm-rest assembly.
3. Lift the battery off the palm-rest assembly.
4. Turn the battery over and peel the tape that secures the battery cable to the battery.
5. Remove the battery cable from the routing guides on the battery.
6. Disconnect the battery cable from the connector on the battery.

Installing the battery

⚠️ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following image indicates the location of the battery and provides a visual representation of the installation procedure.

Figure 27. Installing the battery

Steps

1. Align and route the battery cable through the routing guides on the battery.
2. Adhere the tape that secures the battery cable to the battery.
3. Connect the battery cable to the connector on the battery.
4. Turn the battery over.
5. Align the screw holes on the battery with the screw holes on the palm-rest assembly.

6. Tighten the five captive screws that secure the battery to the palm-rest assembly.
7. Connect the battery cable to the connector (BATTERY) on the system board.

Next steps

1. Install the base cover.
2. Install the nanoSIM card.
3. Follow the procedure in After working inside your computer.

Coin-cell battery

Removing the coin-cell battery

⚠ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.

About this task

⚠ **WARNING: Removing the coin-cell battery resets the BIOS setup program's settings to default. It is recommended that you note the BIOS setup program's settings before removing the coin-cell battery.**

The following image indicates the location of the coin-cell battery and provides a visual representation of the removal procedure.
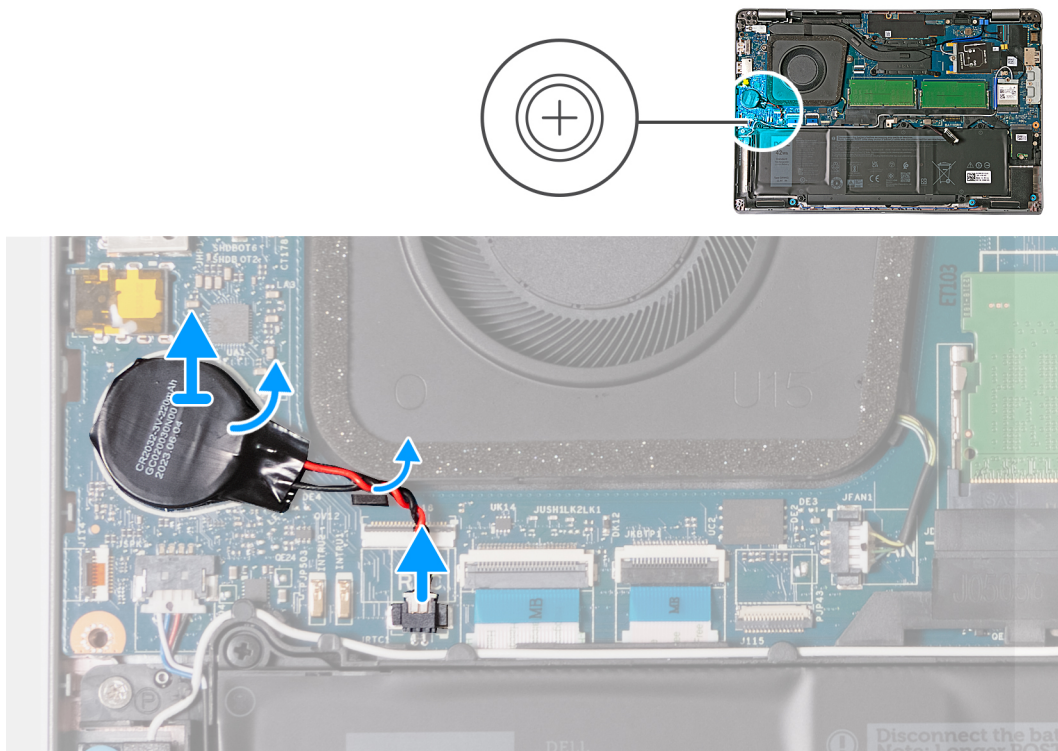
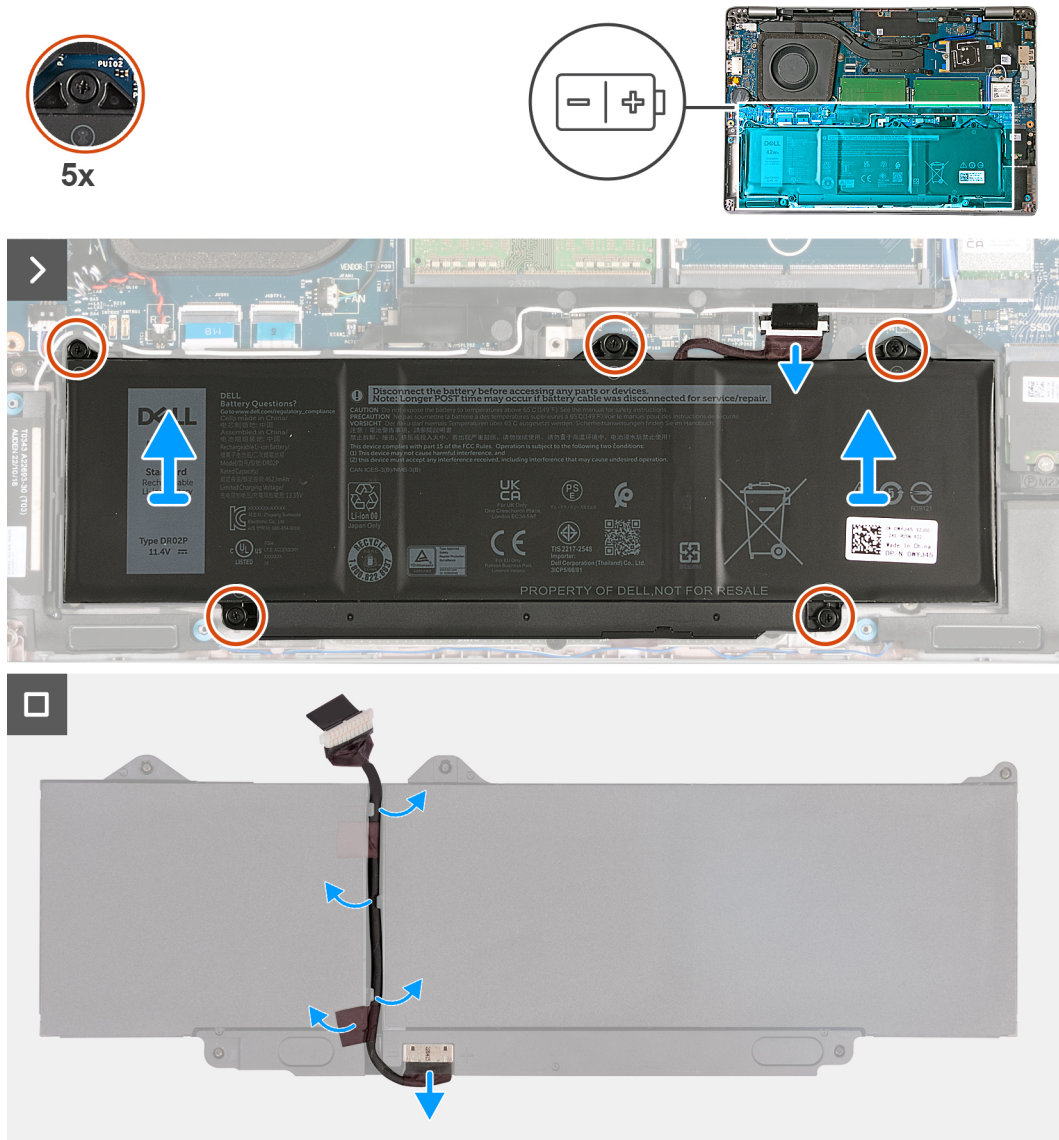**Figure 28. Removing the coin-cell battery**

Steps

1. Disconnect the coin-cell battery cable from the connector (JRTC1) on the system board.

2. Remove the coin-cell battery cable from the routing guide on the fan.

3. Peel the coin-cell battery and lift it along with its cable from the system board.

Installing the coin-cell battery

⚠️ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following image indicates the location of the coin-cell battery and provides a visual representation of the installation procedure.
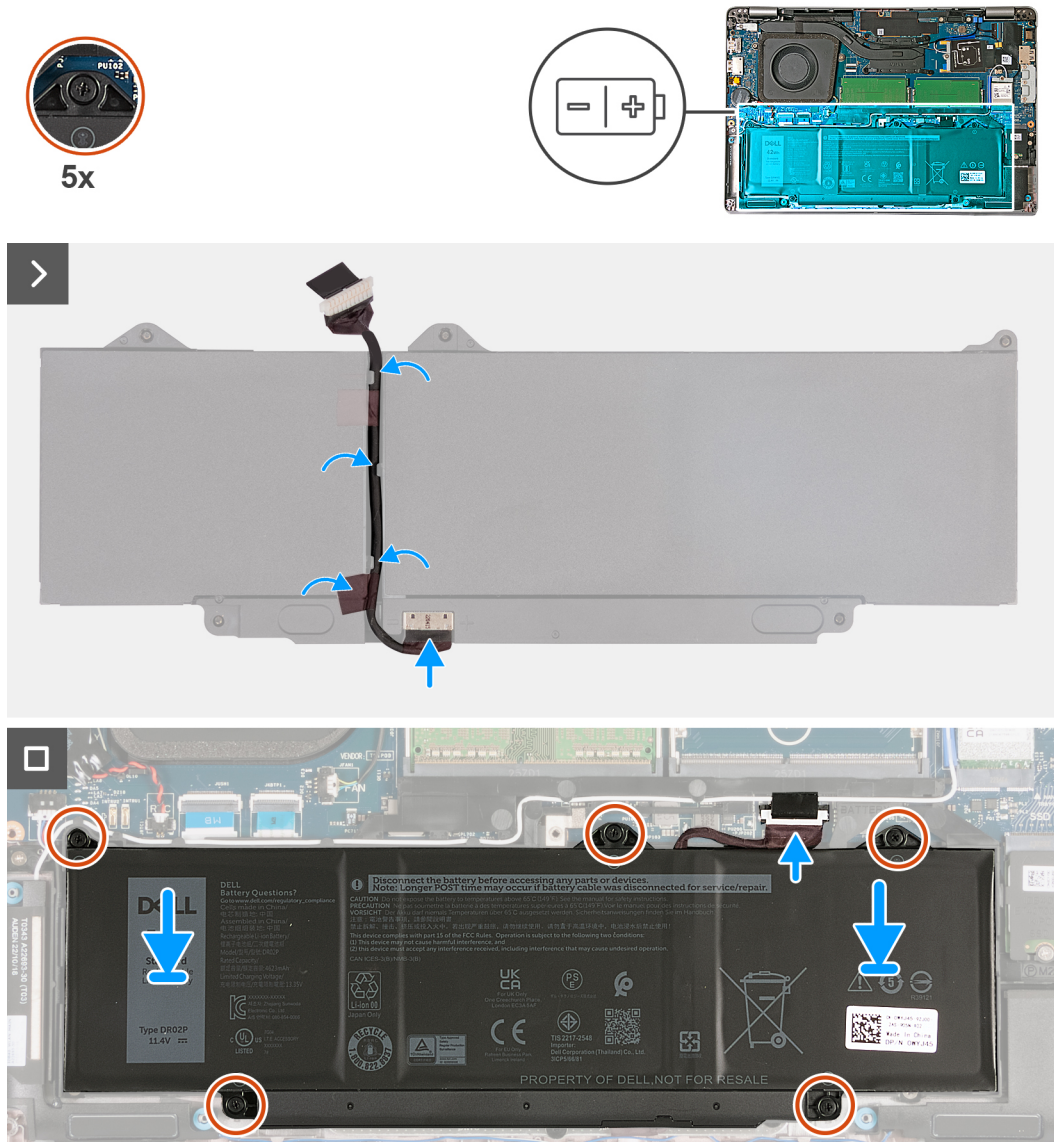

Figure 29. Installing the coin-cell battery

Steps

1. Adhere the coin-cell battery to the coin-cell battery label (RTC BTTY or RTC BATTERY) on the system board.
2. Route the coin-cell battery cable through the routing guide on the fan.
3. Connect the coin-cell battery cable to the connector (JRTC1) on the system board.

Next steps

1. Install the base cover.
2. Install the nanoSIM card.
3. Follow the procedure in After working inside your computer.

Heat sink

Removing the heat sink - for computers shipped with integrated graphics card

⚠️ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.
4. Remove the WWAN card.

About this task

ⓘ **NOTE:** The heat sink may become hot during normal operation. Allow sufficient time for the heat sink to cool before you touch it.

ⓘ **NOTE:** For maximum cooling of the processor, do not touch the heat transfer areas on the heat sink. The oils in your skin can reduce the heat transfer capability of the thermal grease.

The following images indicate the location of the heat sink and provide a visual representation of the removal procedure.
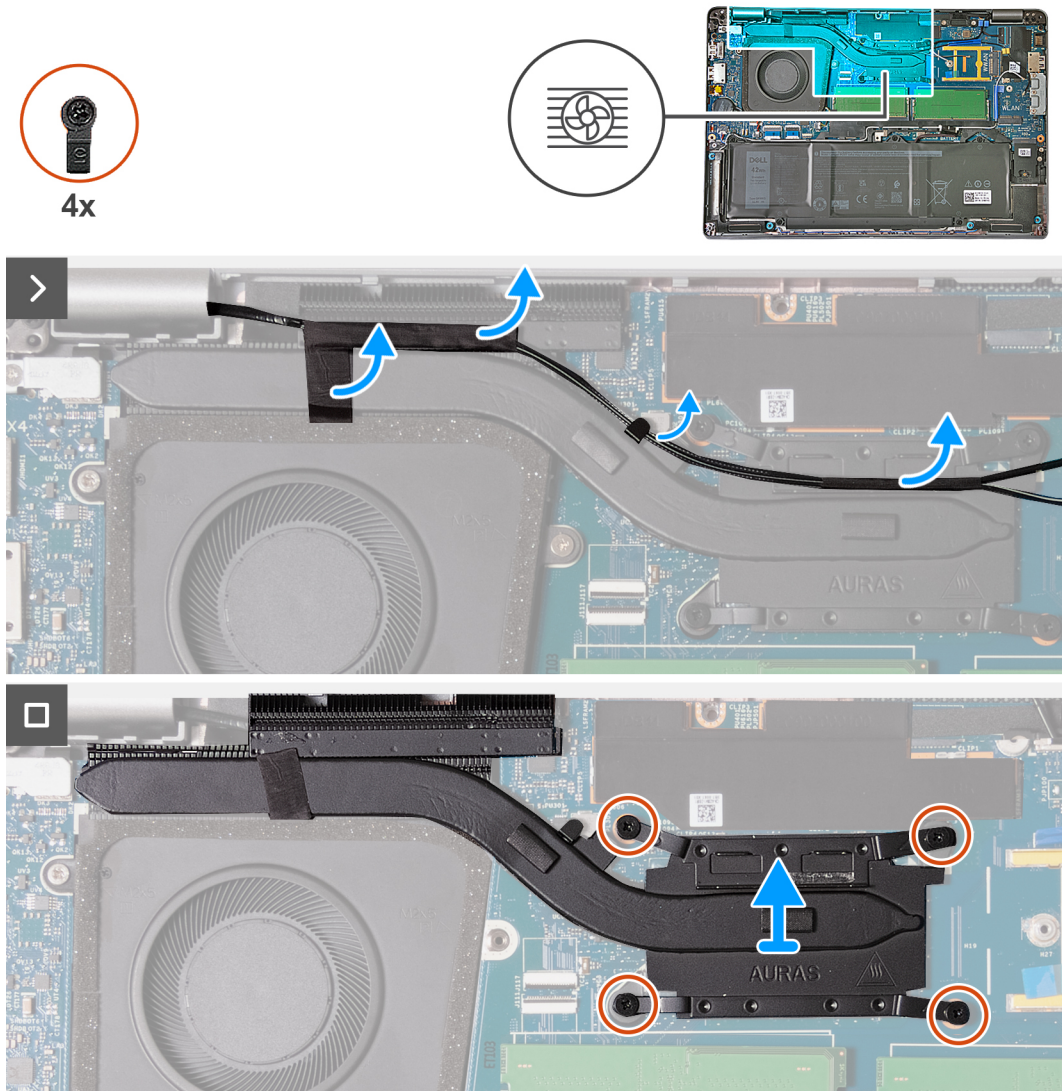
**Figure 30. Removing the heat sink - For computers shipped with 4G card**
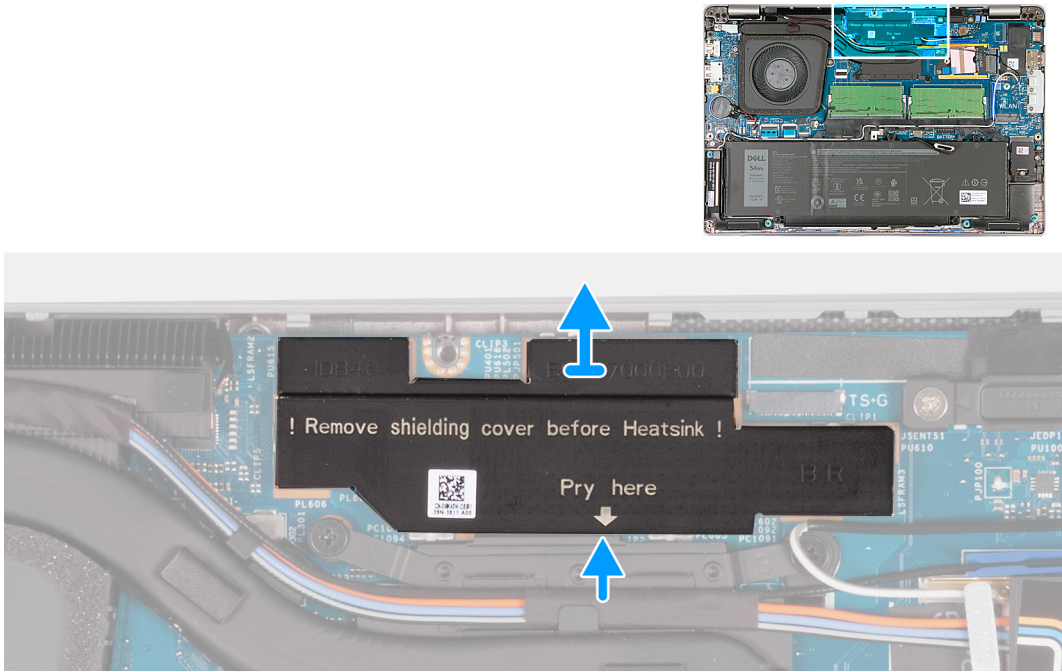
Figure 31. Removing the power shielding cover - For computers shipped with H28 UMA system board
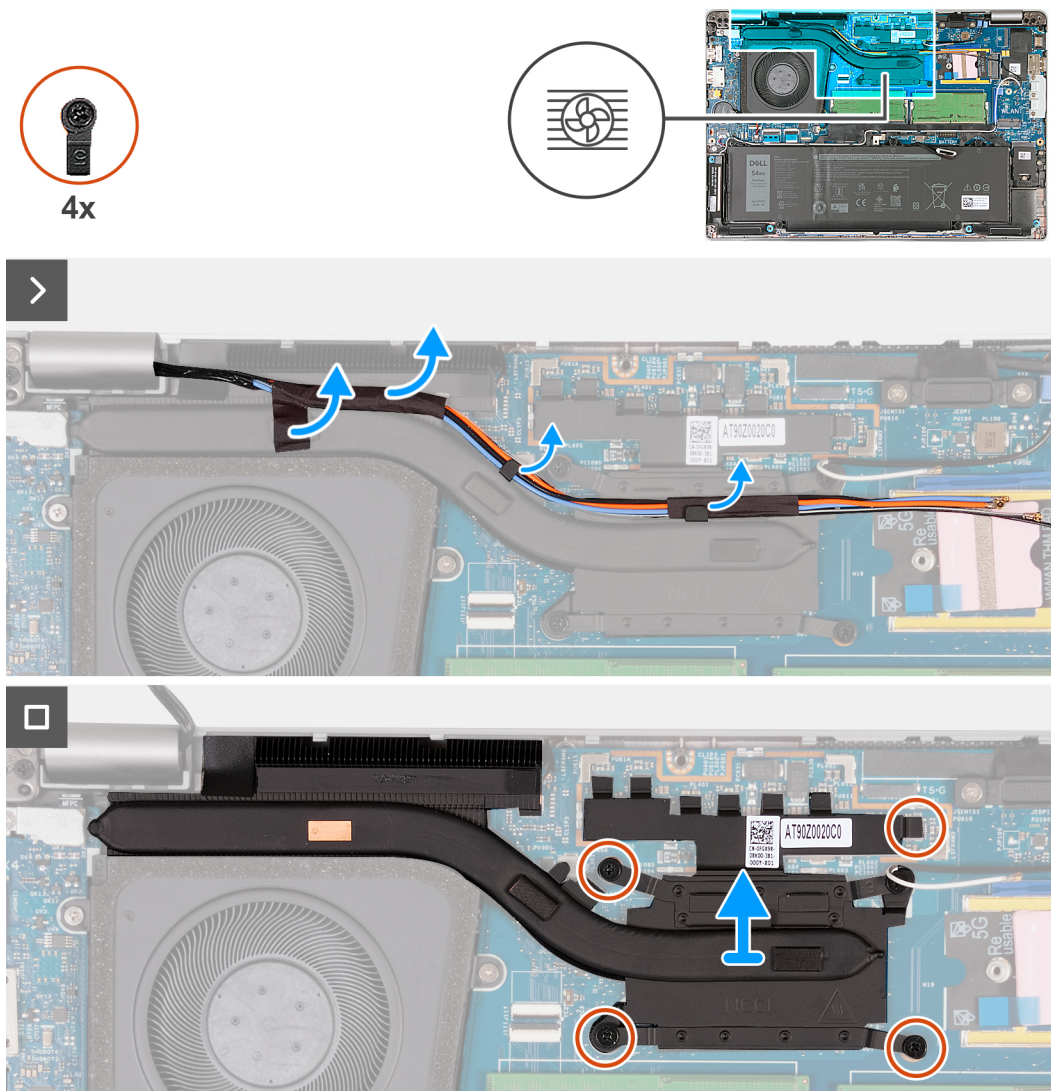
Figure 32. Removing the heat sink - For computers shipped with 5G card

Steps

1. Using a plastic scribe, pry and remove the power shielding cover.

   ⓘ **NOTE:** Remove the power shielding cover only on computers shipped with H28 UMA system board.

2. Peel the WWAN antenna cables and remove the cables from the routing guides on the heat sink.

3. Loosen the four captive screws in the reverse sequential order mentioned on the heat sink [4 > 3 > 2 > 1].

   ⓘ **NOTE:** The number of screws varies depending on the configuration ordered.

4. Lift the heat sink from the system board.

Installing the heat sink - for computers shipped with integrated graphics card

⚠ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

(i) **NOTE:** If either the system board or the heat sink is replaced, use the thermal grease provided in the kit to ensure that thermal conductivity is achieved.

The following images indicate the location of the heat sink and provide a visual representation of the installation procedure.

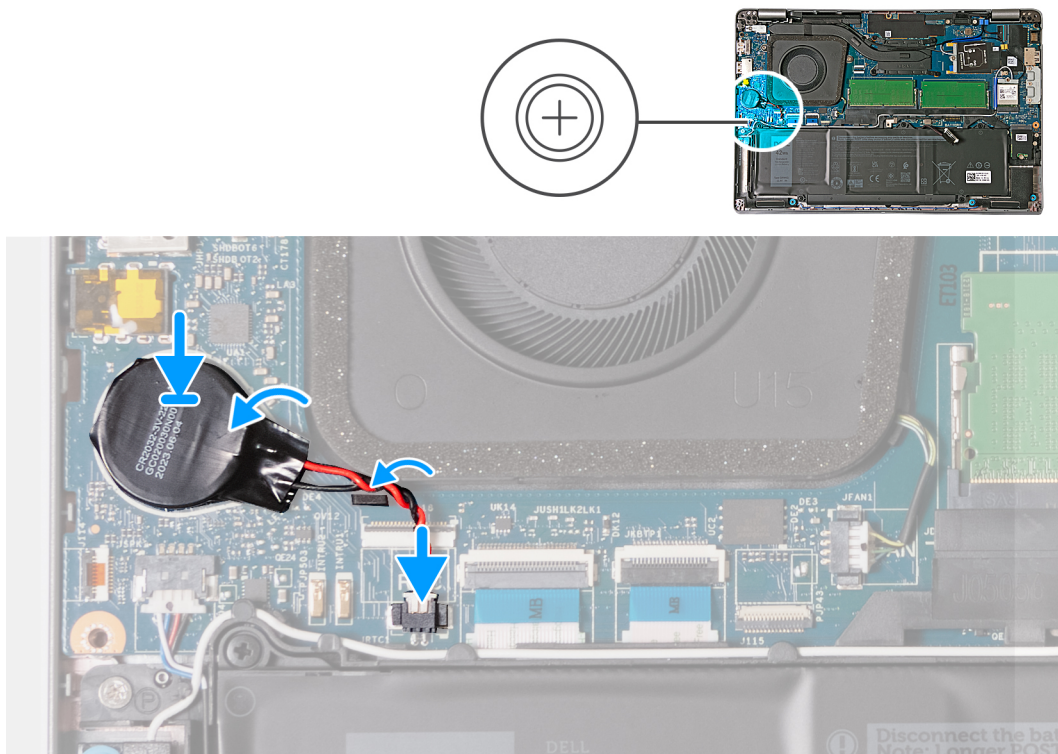**Figure 33. Installing the heat sink - For computers shipped with 4G card**
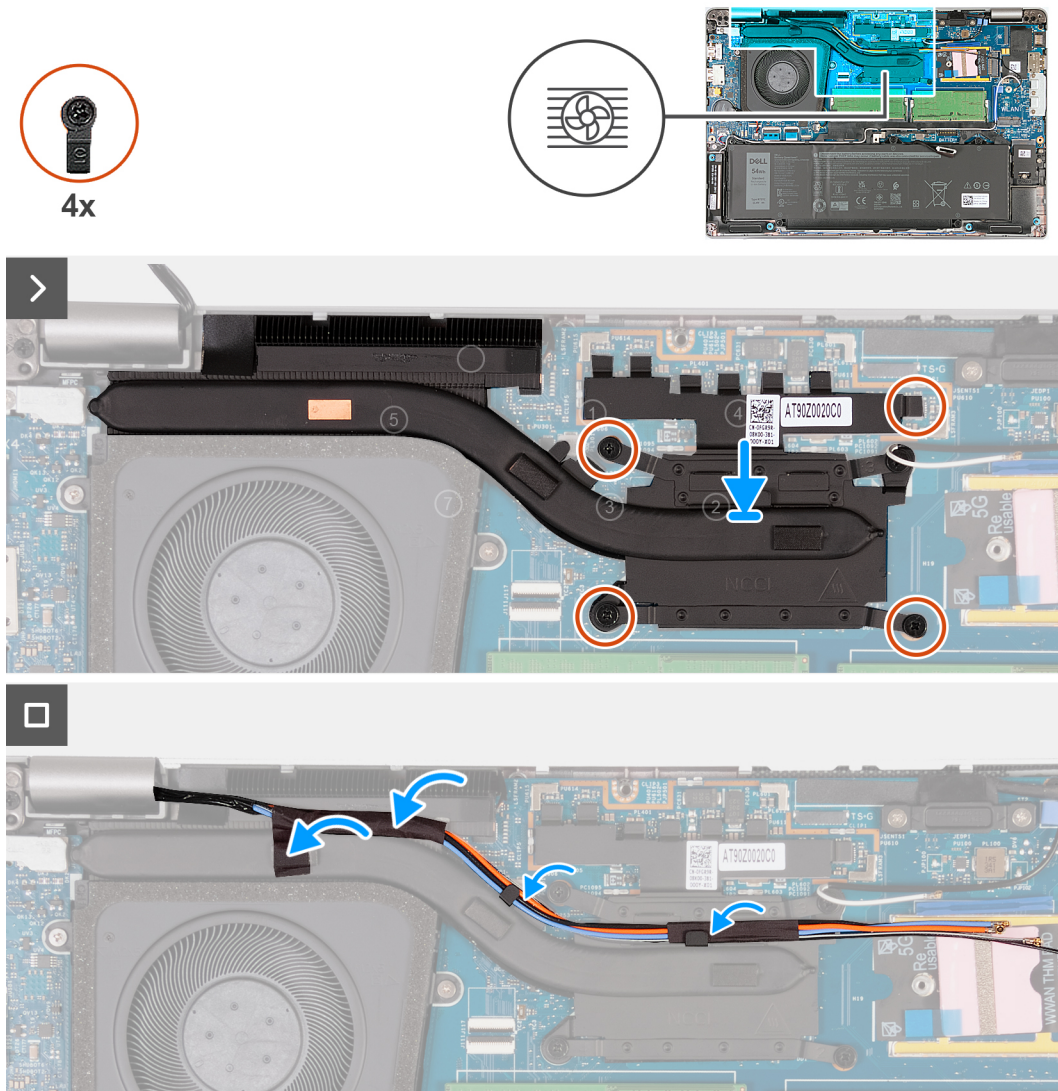
Figure 34. Installing the heat sink - For computers shipped with 5G card

Figure 35. Installing the power shielding cover - For computers shipped with H28 UMA system board

Steps

1. Align and place the heat sink on the system board.
2. Tighten the four captive screws in the sequential order mentioned on the heat sink [1 > 2 > 3 > 4].

   ⓘ **NOTE:** The number of screws varies depending on the configuration ordered.

3. Route the antenna cables through the routing guides on the heat sink and adhere the tape.
4. Align and replace the power shielding cover on the system board.

   ⓘ **NOTE:** Installing the power shielding cover applies to computers shipped with H28 UMA system board.

Next steps

1. Install the WWAN card.
2. Install the base cover.
3. Install the nanoSIM card.
4. Follow the procedure in After working inside your computer.

Removing the heat sink - for computers shipped with discrete graphics card

⚠ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.
4. Remove the WWAN card.

About this task

(i) **NOTE:** The heat sink may become hot during normal operation. Allow sufficient time for the heat sink to cool before you touch it.

(i) **NOTE:** For maximum cooling of the processor, do not touch the heat transfer areas on the heat sink. The oils in your skin can reduce the heat transfer capability of the thermal grease.

The following image indicates the location of the heat sink and provides a visual representation of the removal procedure.

Figure 36. Removing the heat sink

Steps

1. Loosen the six captive screws in the reverse sequential order mentioned on the heat sink [6 > 5 > 4 > 3 > 2 > 1].

   (i) **NOTE:** The number of screws varies depending on the configuration ordered.

2. Lift the heat sink from the system board.

Installing the heat sink - for computers shipped with discrete graphics card

⚠ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

(i) **NOTE:** If either the system board or the heat sink is replaced, use the thermal grease provided in the kit to ensure that thermal conductivity is achieved.

The following image indicates the location of the heat sink and provides a visual representation of the installation procedure.
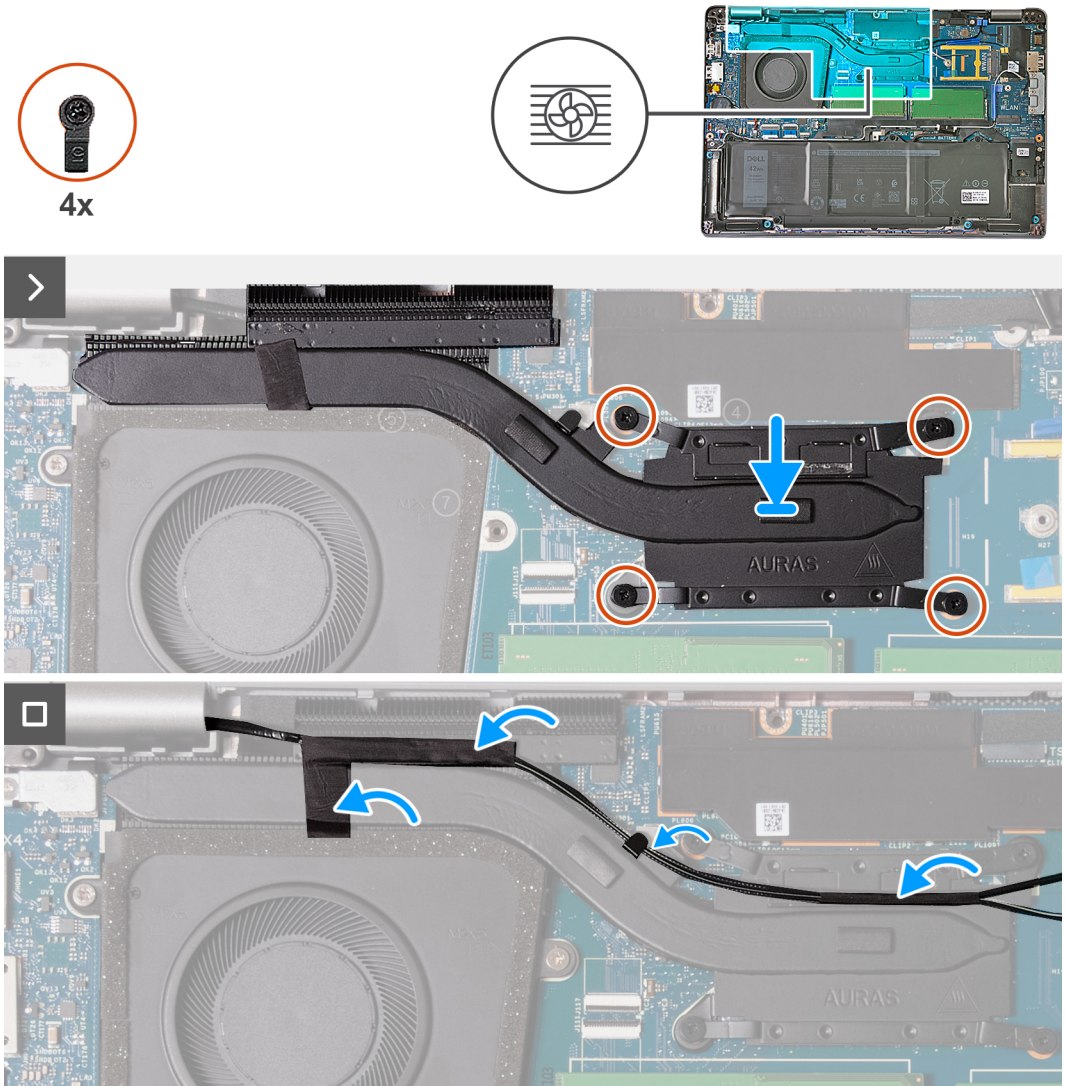
Figure 37. Installing the heat sink

Steps

1. Align and place the heat sink on the system board.
2. Tighten the six captive screws in the sequential order mentioned on the heat sink [1 > 2 > 3 > 4 > 5 > 6].

   (i) **NOTE:** The number of screws varies depending on the configuration ordered.

Next steps

1. Install the WWAN card.
2. Install the base cover.
3. Install the nanoSIM card.
4. Follow the procedure in After working inside your computer.

Speakers

Removing the speakers

⚠ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.
4. Remove the wireless card.

About this task

The following image indicates the location of the speakers and provides a visual representation of the removal procedure.

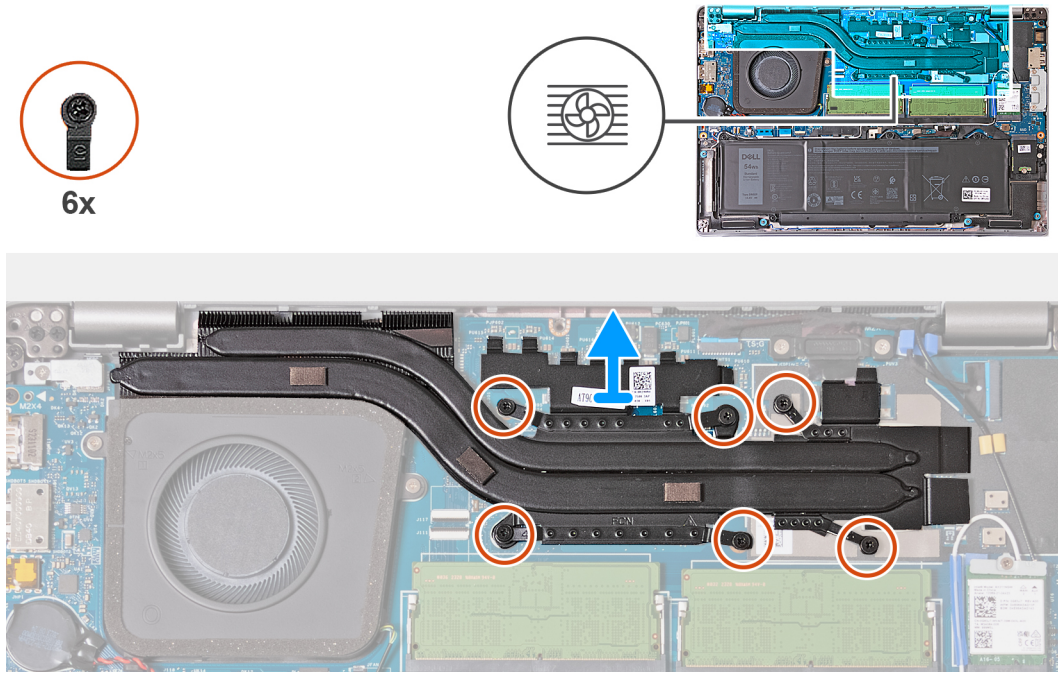**Figure 38. Removing the speakers**

Steps

1. Disconnect the speaker cable from the connector (JSPK1) on the system board.
2. Remove the white antenna cable and speaker cable from the routing guides on the palm-rest assembly and the assembly inner frame.
3. Lift the right and left speakers, along with its cable, off the palm-rest assembly.

Installing the speakers

⚠️ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following images indicate the location of the speakers and provide a visual representation of the installation procedure.

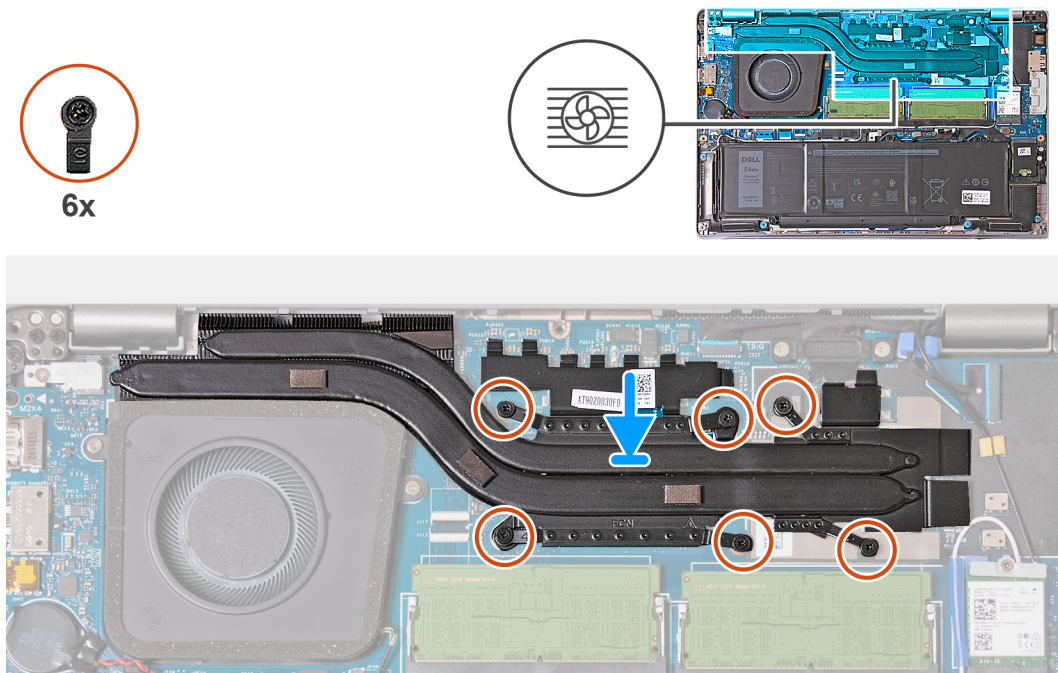**Figure 39. Installing the speakers**

Steps

1. Using the alignment posts, place the left and right speakers into their slots on the palm-rest assembly.

   ⓘ **NOTE:** Ensure that the rubber grommets are positioned correctly.

Figure 40. Seating position of the rubber grommets

2. Route the speaker cable and white antenna cable through the routing guides on the palm-rest assembly and the assembly inner frame.

   ⓘ **NOTE:** The wireless card main antenna is bundled with the speakers as a module. When installing the module, first route the speaker cable along the bottom side of the palm-rest assembly, into the routing guide on the left side of the assembly inner frame, and underneath the white wireless main antenna cable. Route the white wireless main antenna cable in the cut-out and along the top side of the assembly inner frame.

3. Connect the speaker cable to the connector (JSPK1) on the system board.

Next steps

1. Install the wireless card.
2. Install the base cover.

3. Install the nanoSIM card.
4. Follow the procedure in After working inside your computer.

Assembly-inner frame

Removing the assembly inner frame

⚠️ CAUTION: **The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.
4. Remove the battery.
5. Remove the wireless card.
6. Remove the M.2 2230 solid-state drive.
7. Remove the speakers.

About this task

The following image indicates the location of the assembly inner frame and provides a visual representation of the removal procedure.
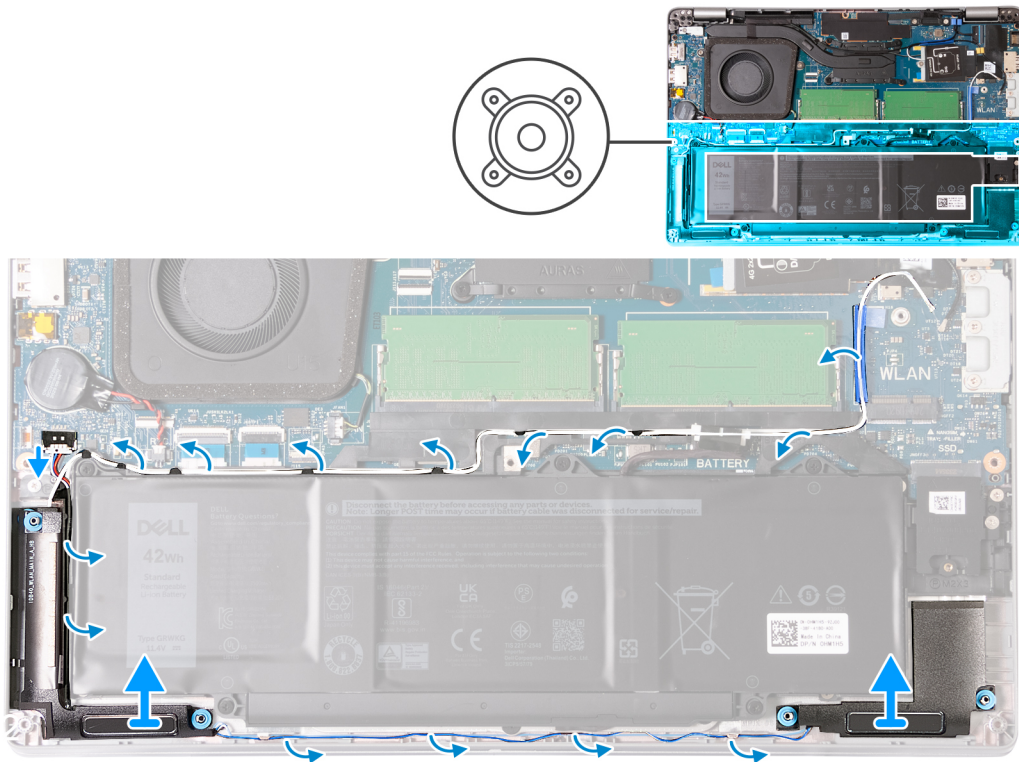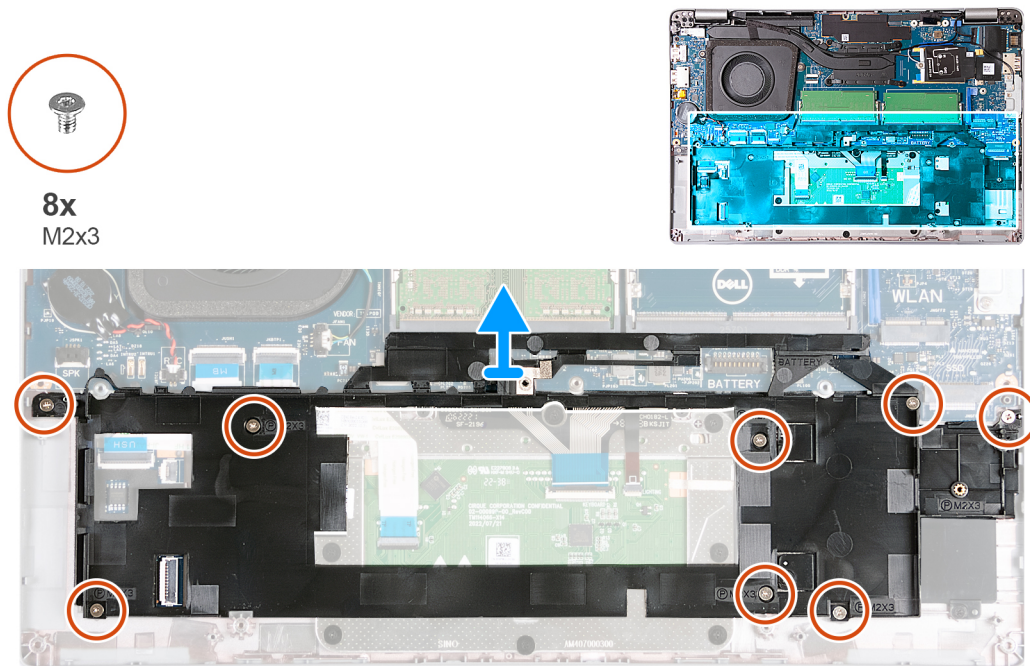

Figure 41. Removing the assembly inner frame

Steps

1. Remove the eight screws (M2x3) that secure the assembly inner frame to the palm-rest assembly.
2. Remove the assembly inner frame off the palm-rest assembly.

Installing the assembly inner frame

⚠️ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following image indicates the location of the assembly inner frame and provides a visual representation of the installation procedure.
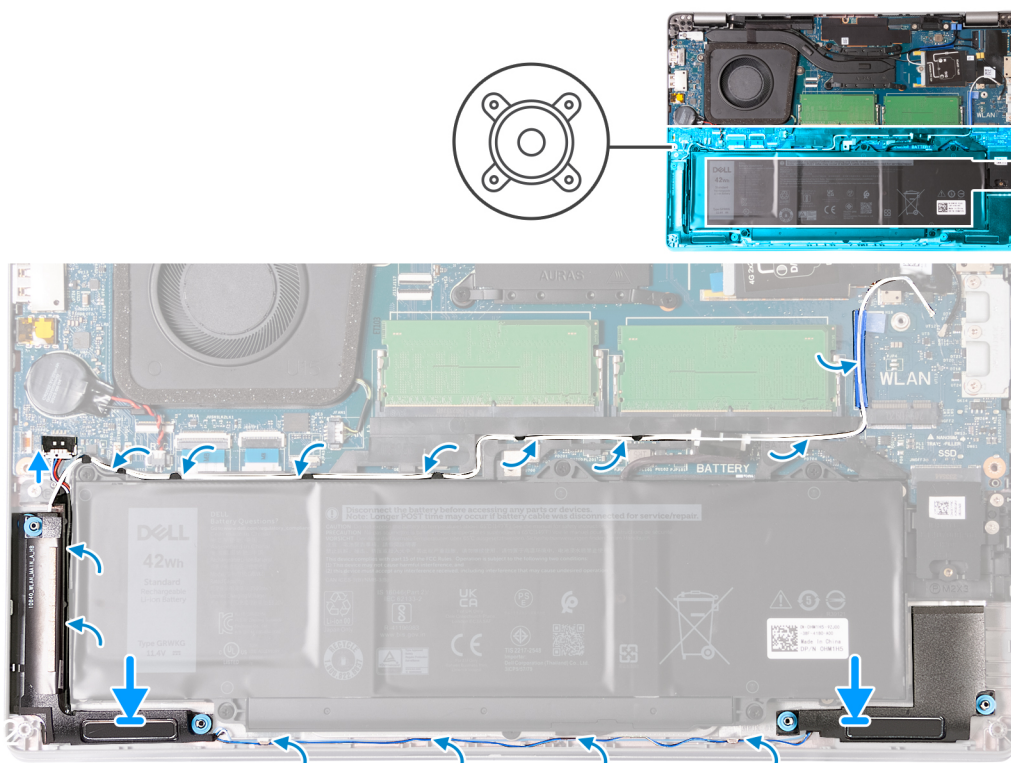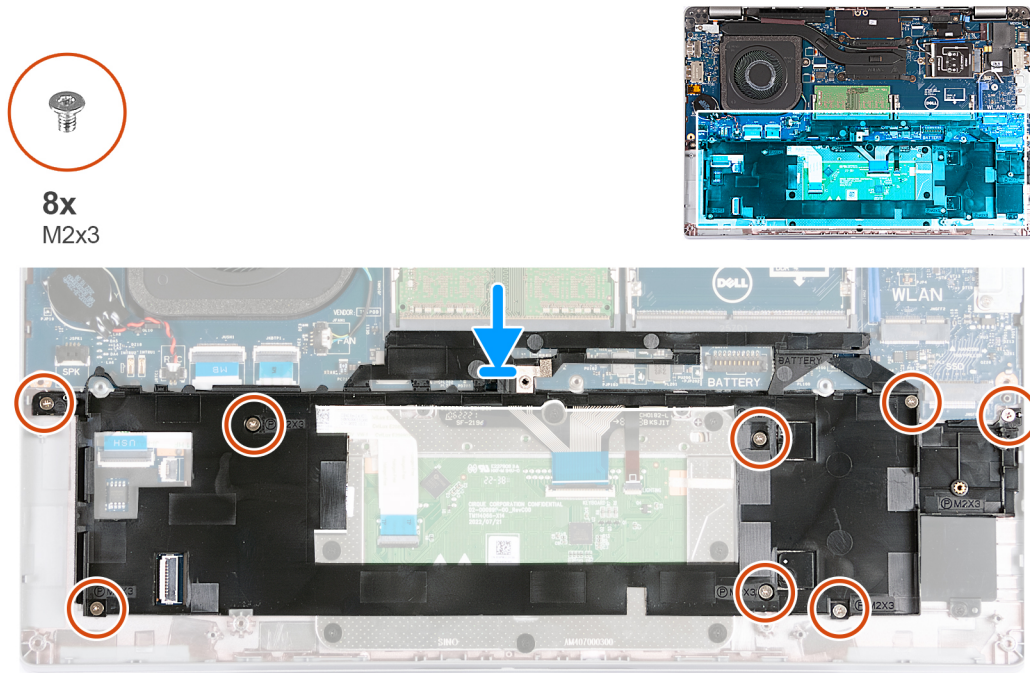

Figure 42. Installing the assembly inner frame

Steps

1. Using the alignment posts, place the assembly inner frame on the palm-rest assembly.
2. Align the screw holes on the assembly inner frame with the screw holes on the system board and the palm-rest assembly.
3. Replace the eight screws (M2x3) that secures the assembly inner frame to palm-rest assembly.

Next steps

1. Install the speakers.
2. Install the M.2 2230 solid-state drive.
3. Install the wireless card.
4. Install the battery.
5. Install the base cover.
6. Install the nanoSIM card.
7. Follow the procedure in After working inside your computer.

Display assembly

Removing the display assembly - for computers shipped with integrated graphics card

⚠️ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.
4. Remove the wireless card.
5. Remove the WWAN card.

About this task

The following images indicate the location of the display assembly and provide a visual representation of the removal procedure.

**Figure 43. Removing the display assembly - For computers shipped with 4G card**

Figure 44. Removing the display assembly - For computers shipped with 4G card
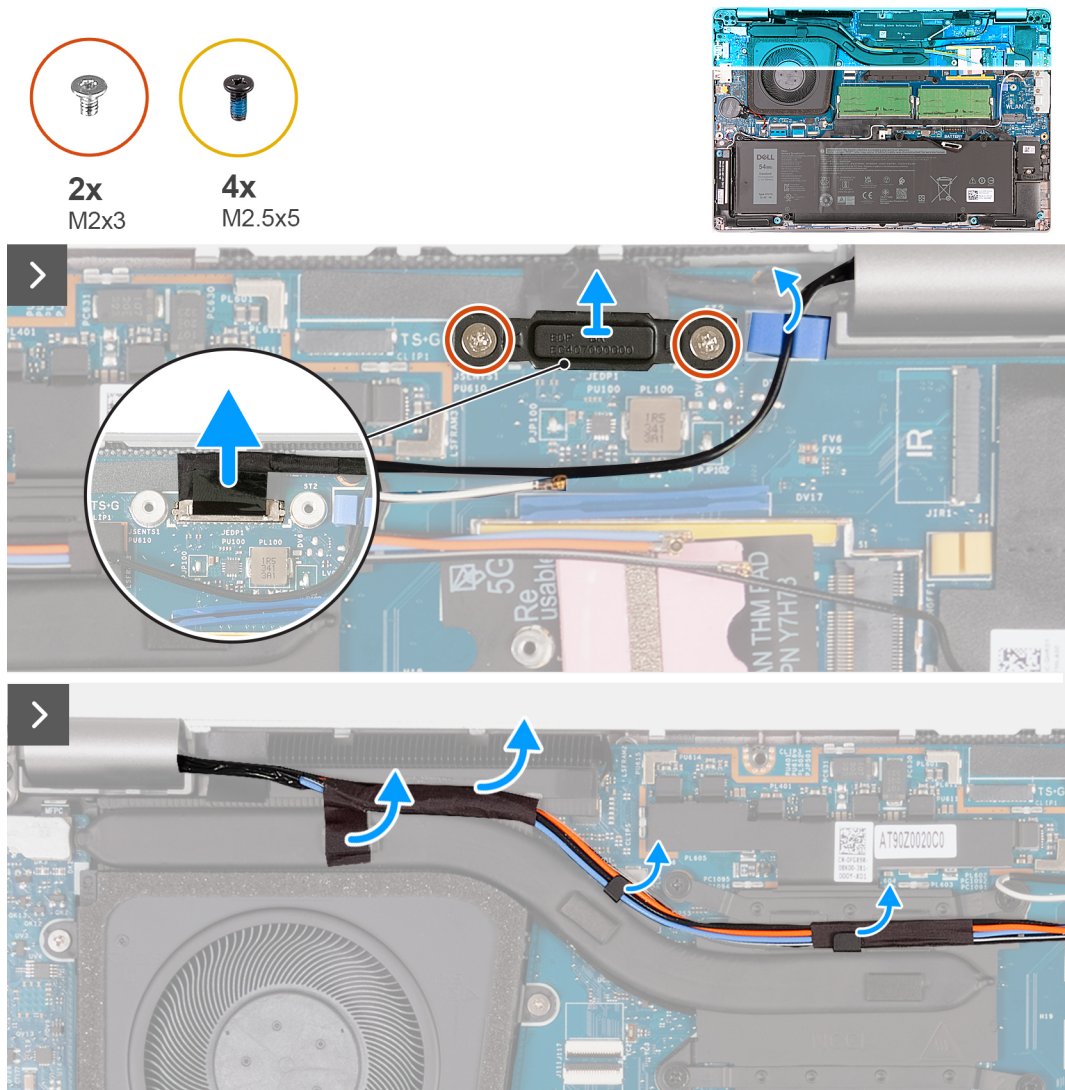
Figure 45. Removing the display assembly - For computers shipped with 5G card

Figure 46. Removing the display assembly - For computers shipped with 5G card

Steps

1. Remove the two screws (M2x3) that secure the display cable bracket to the system board.
2. Lift the display cable bracket away from the computer.
3. Using the pull tab, disconnect the display cable from the connector (JEDP1) on the system board.
4. Remove the WWAN antenna cables from the routing guides on the heat sink.
5. Remove the four screws (M2.5x5) that secure the left and right display hinges to the palm-rest assembly.
6. Carefully lift up the palm-rest assembly and move it away from the display assembly.
7. Place the display assembly on a clean, flat surface.

Installing the display assembly - for computers shipped with integrated graphics card

⚠ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following images indicate the location of the display assembly and provide a visual representation of the installation procedure.

Figure 47. Installing the display assembly - For computers shipped with 4G card

Figure 48. Installing the display assembly - For computers shipped with 4G card
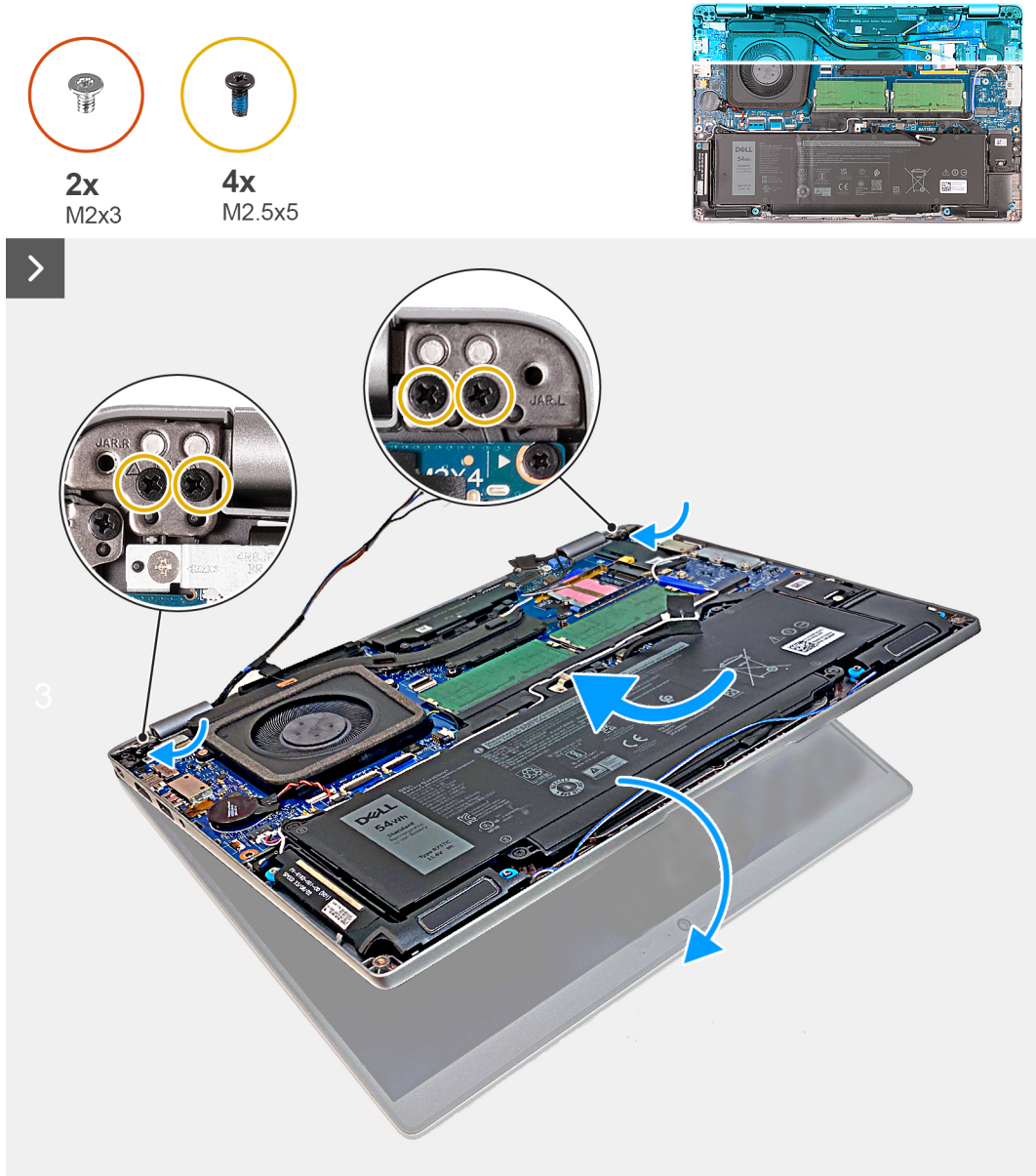
Figure 49. Installing the display assembly – For computers shipped with 5G card
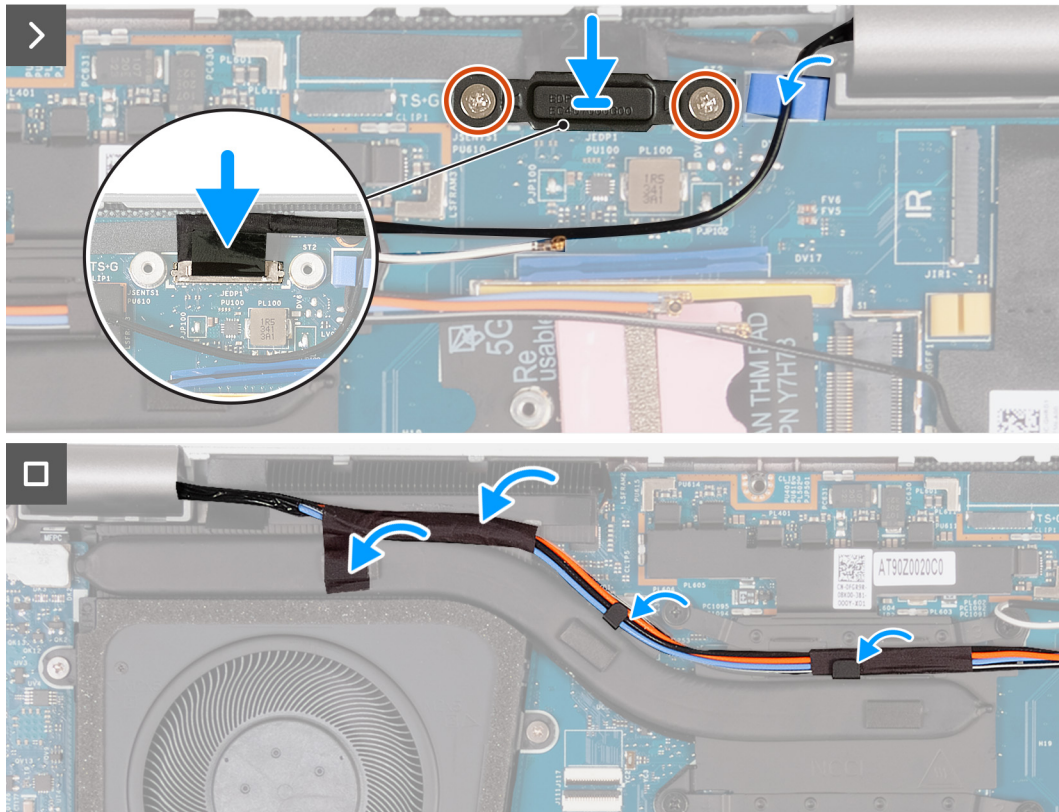
Figure 50. Installing the display assembly - For computers shipped with 5G card

Steps

1. Align the screw holes on the palm-rest assembly with the screw holes on the display hinges.
2. Replace the four screws (M2.5x5) that secure the left and right display hinges to the palm-rest assembly.
3. Carefully hold the palm-rest assembly and close it towards the display assembly.
4. Connect the display cable to the connector (JEDP1) on the system board.
5. Align the screw holes on the display cable bracket with the screw holes on the system board.
6. Replace the two screws (M2x3) that secure the display cable bracket to the system board.
7. Route the WWAN antenna cables on the routing guides on the heat sink.

Next steps

1. Install the WWAN card.
2. Install the wireless card.
3. Install the base cover.
4. Install the nanoSIM card.
5. Follow the procedure in After working inside your computer.

Removing the display assembly - for computers shipped with discrete graphics card

⚠ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.

4. Remove the wireless card.
5. Remove the WWAN card.

About this task

The following image indicates the location of the display assembly and provides a visual representation of the removal procedure.
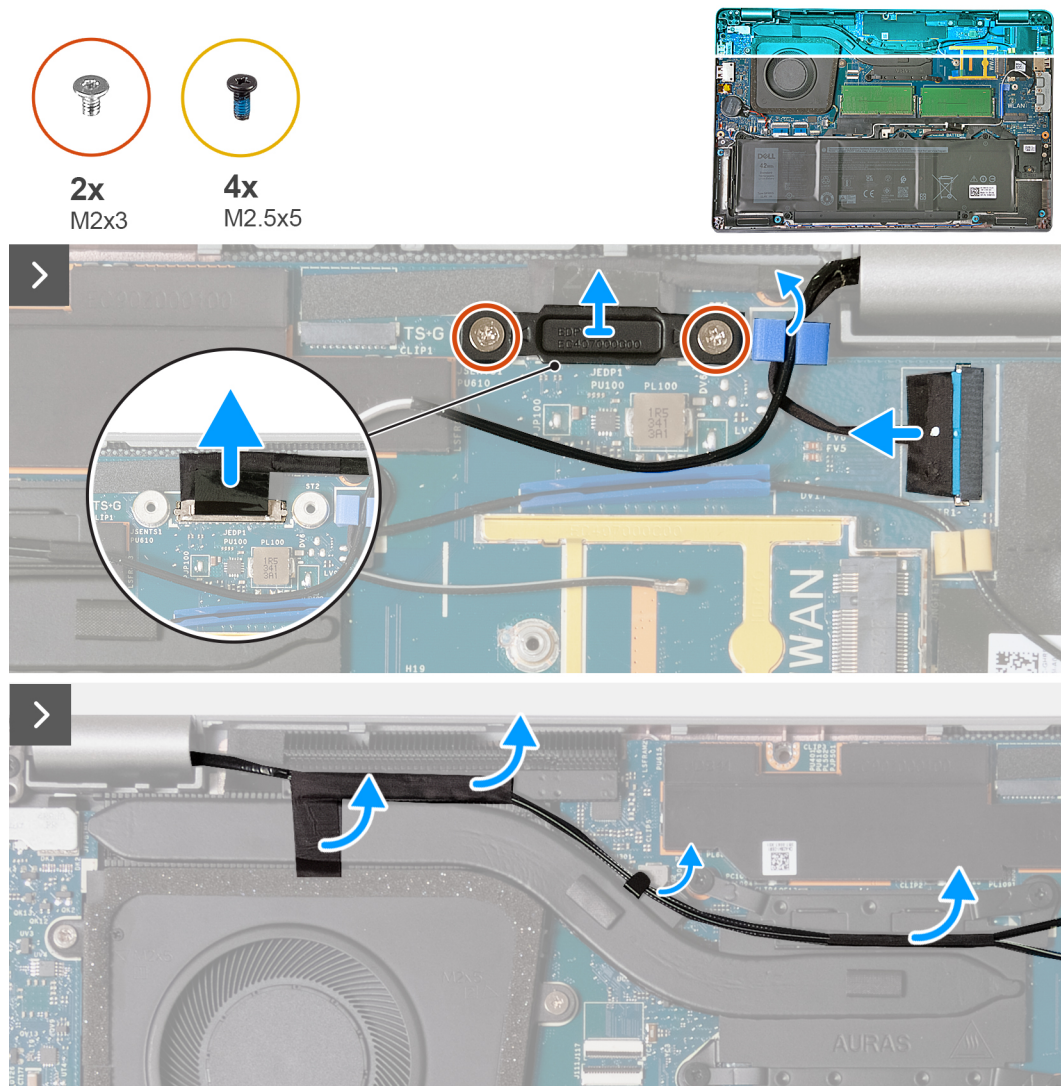

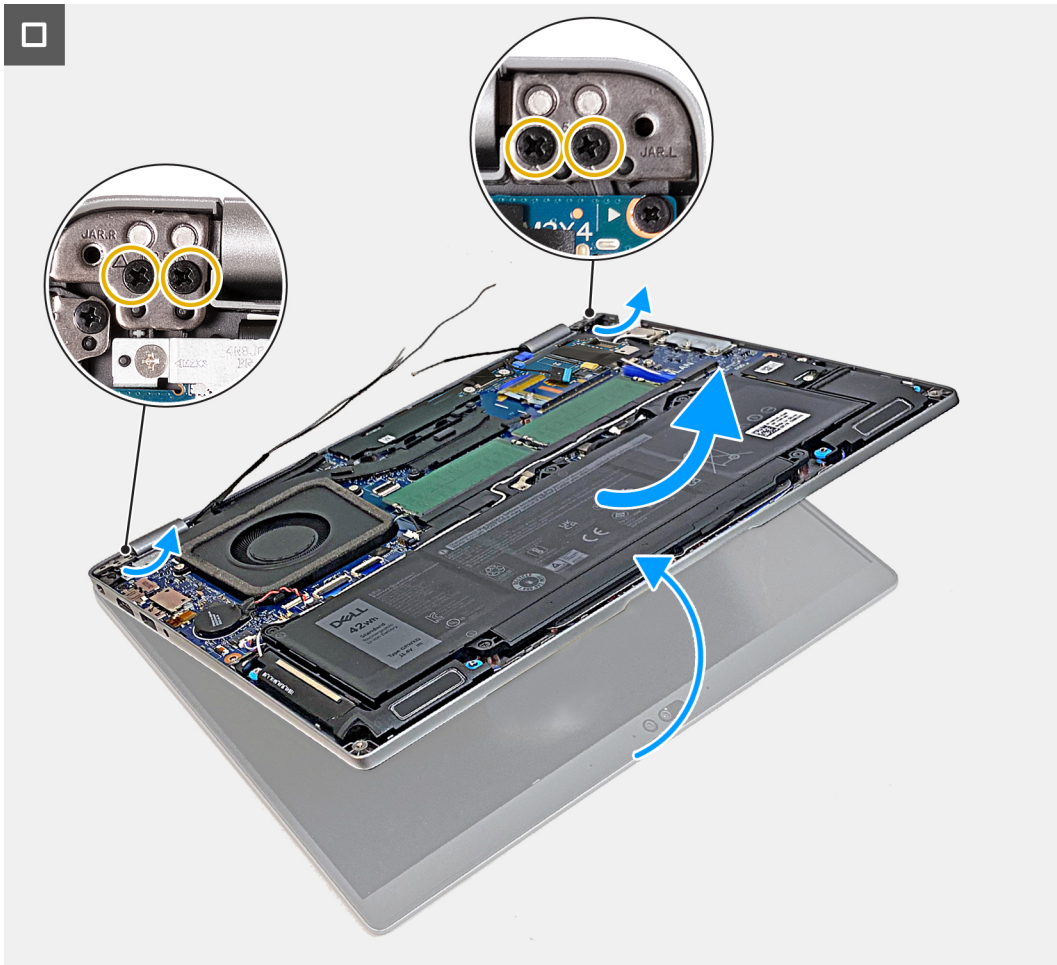**Figure 51. Removing the display assembly - For computers shipped with discrete graphics card**
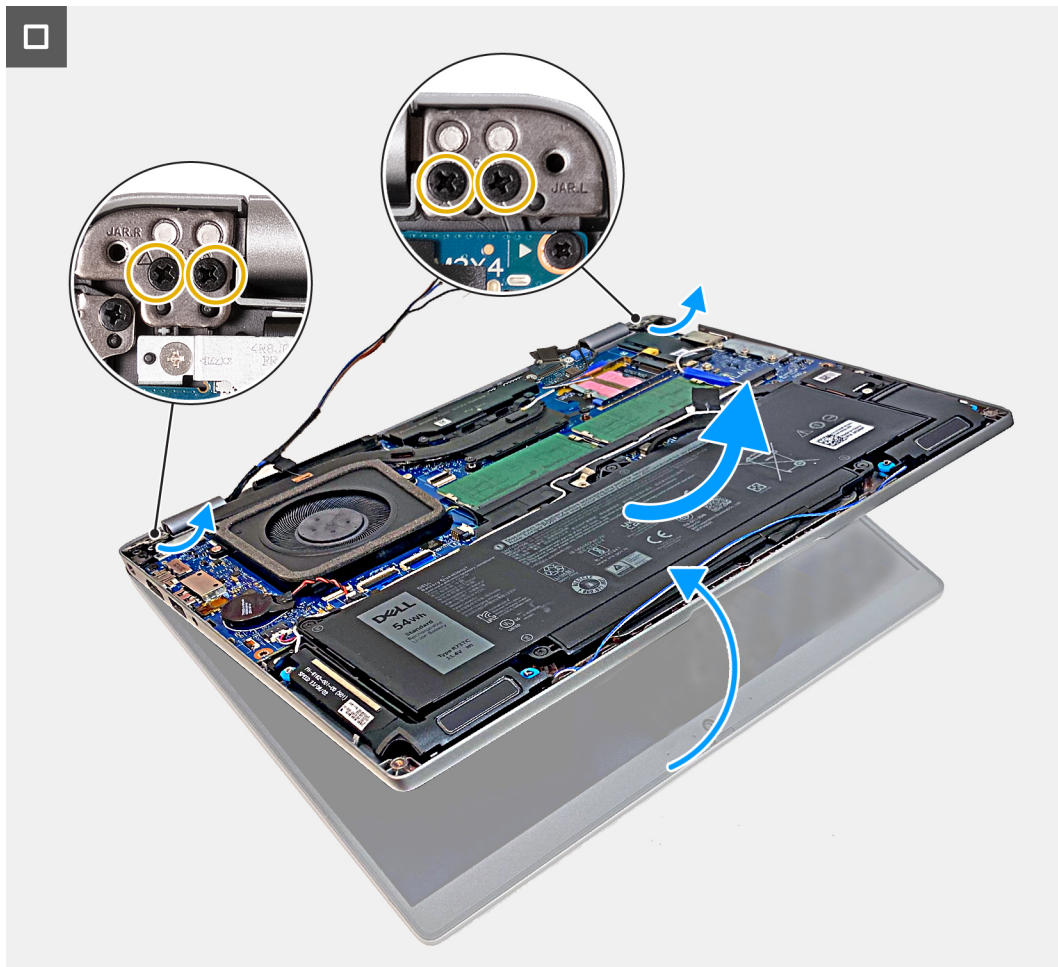
Steps

1. Remove the two screws (M2x3) that secure the display cable bracket to the system board.
2. Lift the display cable bracket away from the computer.

3. Using the pull tab, disconnect the display cable from the connector (JEDP1) on the system board.

4. Disconnect the touchscreen and G-Sensor cable from the connector (JSENTS1) on the system board.

5. Disconnect the IR camera cable from the connector (JIR1) on the system board and remove the cable from the routing guide on the system board.

6. Remove the four screws (M2.5x5) that secure the left and right display hinges to the palm-rest assembly.

7. Carefully lift up the palm-rest assembly and move it away from the display assembly.

8. Place the display assembly on a clean, flat surface.

Installing the display assembly - for computers shipped with discrete graphics card

⚠ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following images indicate the location of the display assembly and provide a visual representation of the installation procedure.
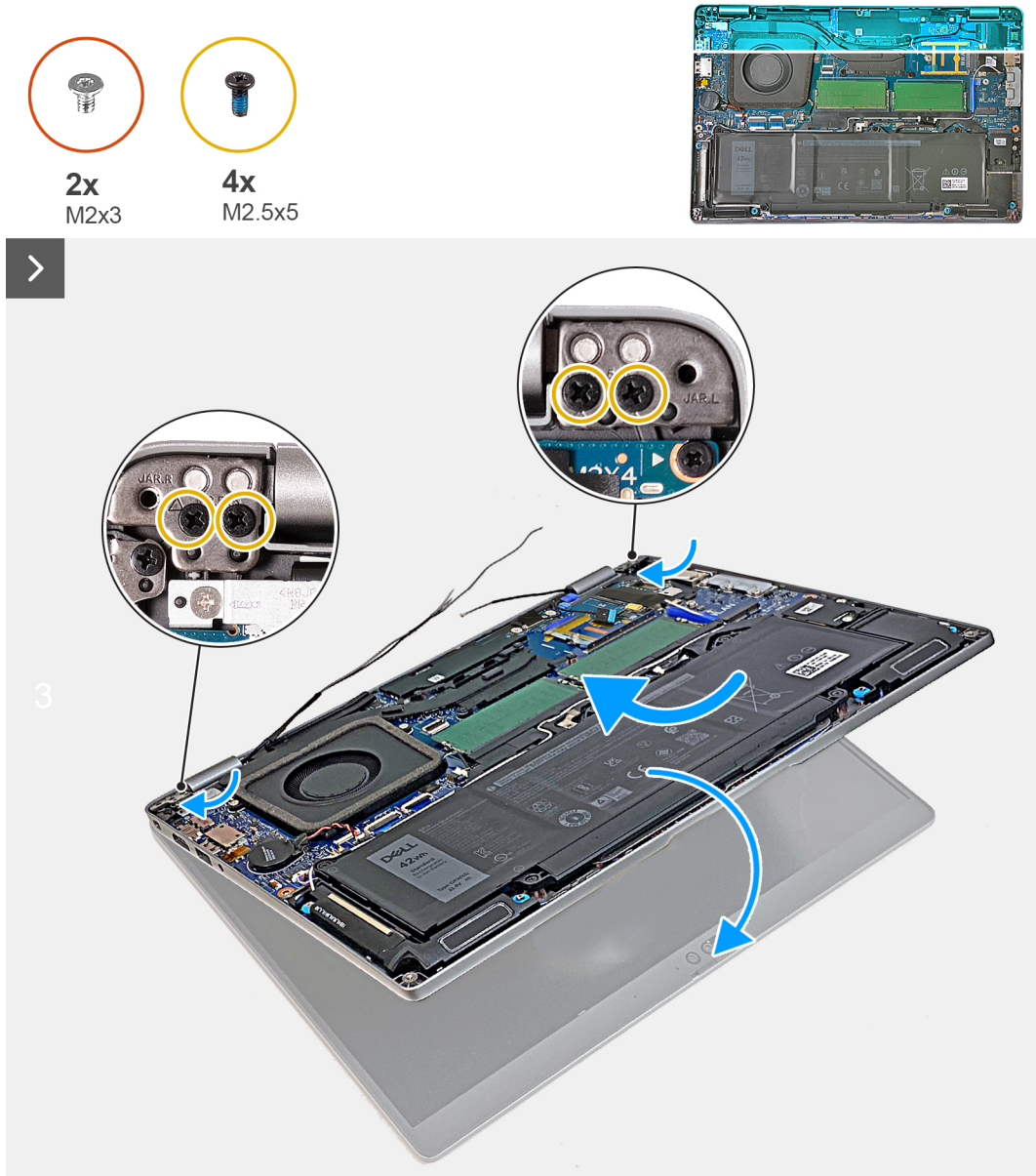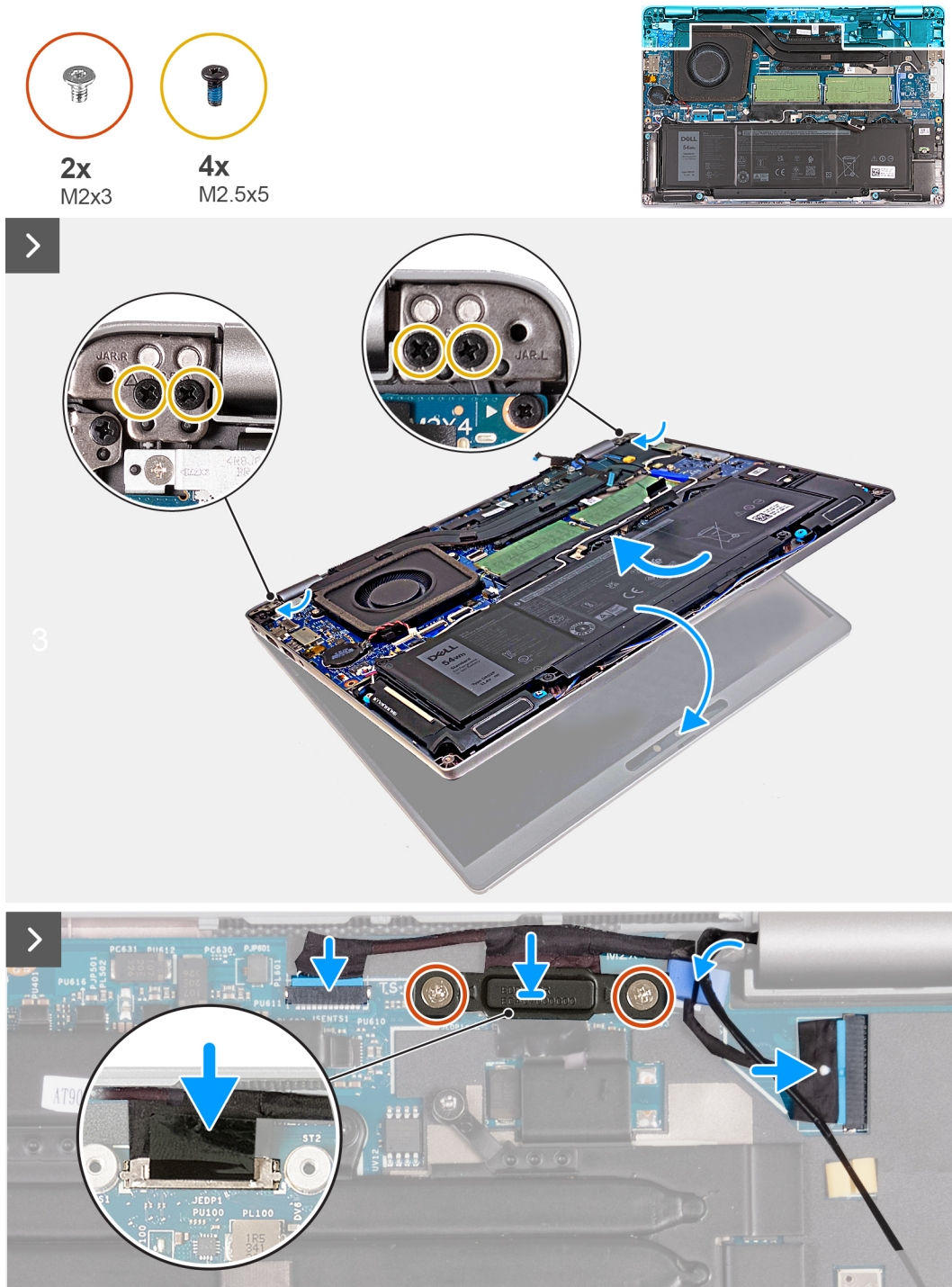
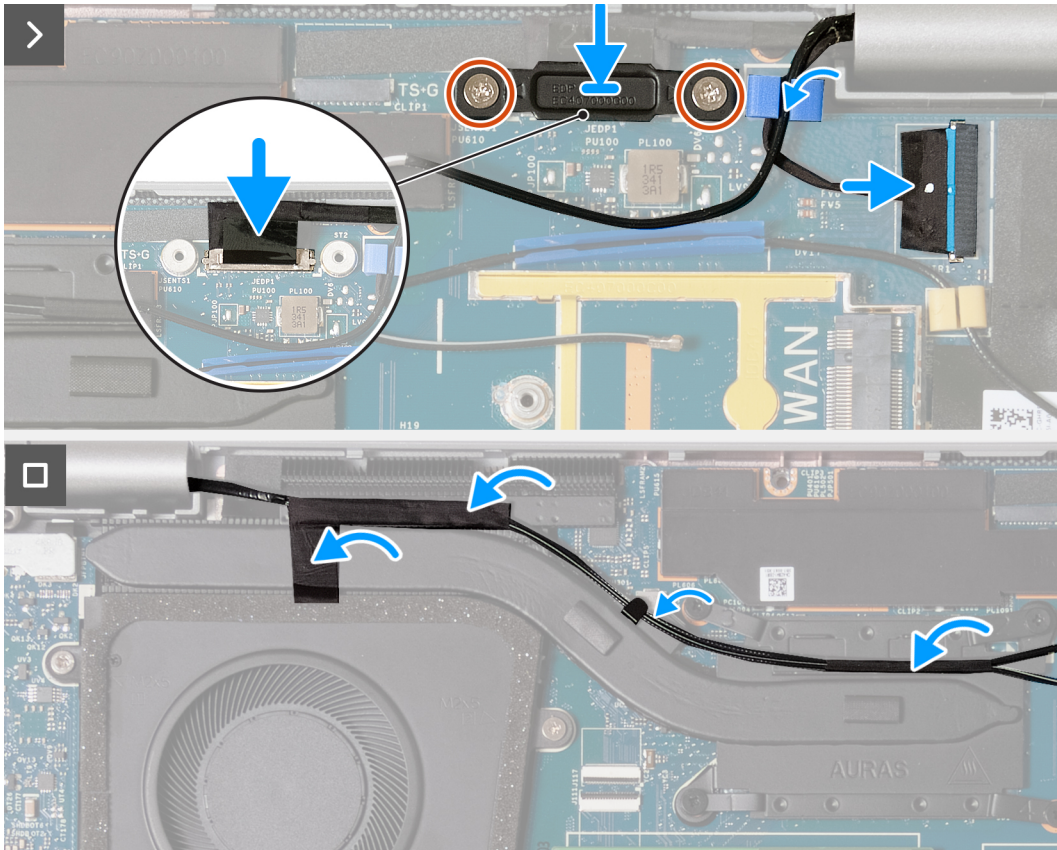**Figure 52. Installing the display assembly - For computers shipped with discrete graphics card**

Steps

1. Align the screw holes on the palm-rest assembly with the screw holes on the display hinges.
2. Replace the four screws (M2.5x5) that secure the left and right display hinges to the palm-rest assembly.
3. Carefully hold the palm-rest assembly and close it towards the display assembly.
4. Connect the IR camera cable to the connector (JIR1) on the system board and route the cable through the routing guide on the system board.
5. Connect the touchscreen and G-Sensor cable to the connector (JSENTS1) on the system board.
6. Connect the display cable to the connector (JEDP1) on the system board.
7. Align the screw holes on the display cable bracket with the screw holes on the system board.

8. Replace the two screws (M2x3) that secure the display cable bracket to the system board.

Next steps

1. Install the WWAN card.
2. Install the wireless card.
3. Install the base cover.
4. Install the nanoSIM card.
5. Follow the procedure in After working inside your computer.

Display bezel

Removing the display bezel

⚠ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.
4. Remove the wireless card.
5. Remove the WWAN card.
6. Remove the display assembly.

About this task

The following images indicate the location of the display bezel and provide a visual representation of the removal procedure.
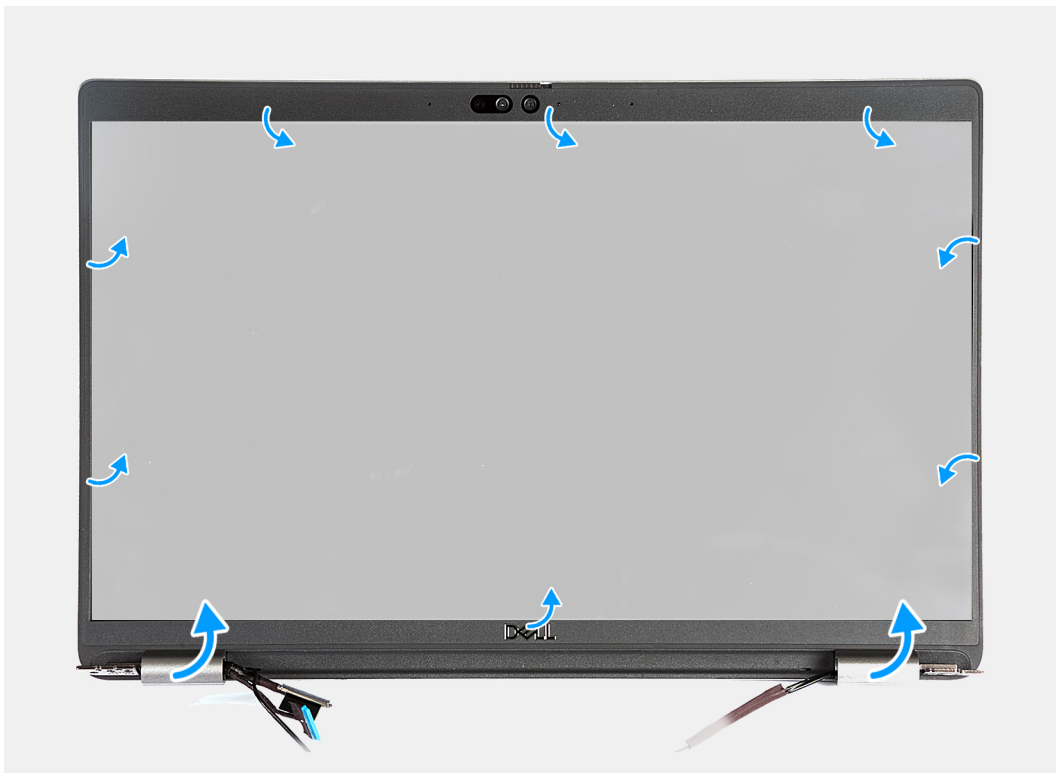
Figure 53. Removing the display bezel

Steps

1. Carefully pry up the display bezel starting from the recesses on the bottom edge of the display near the left and right hinges.
2. Pry along the outside edge of the display bezel and work your way around the entire display bezel until the display bezel is separated from the display cover.
3. Lift the display bezel from the display assembly.

Installing the display bezel

⚠ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following image indicates the location of the display bezel and provides a visual representation of the installation procedure.
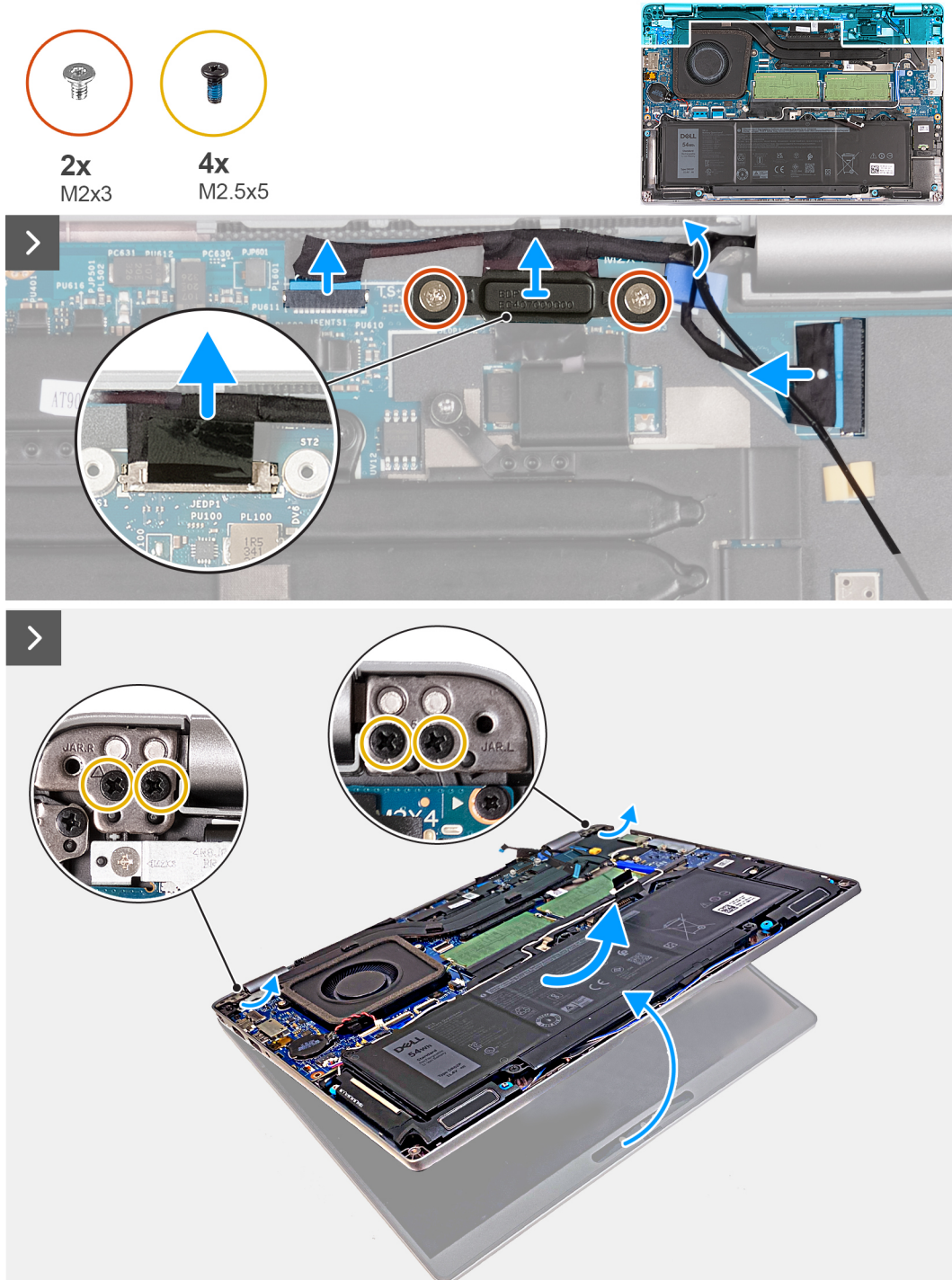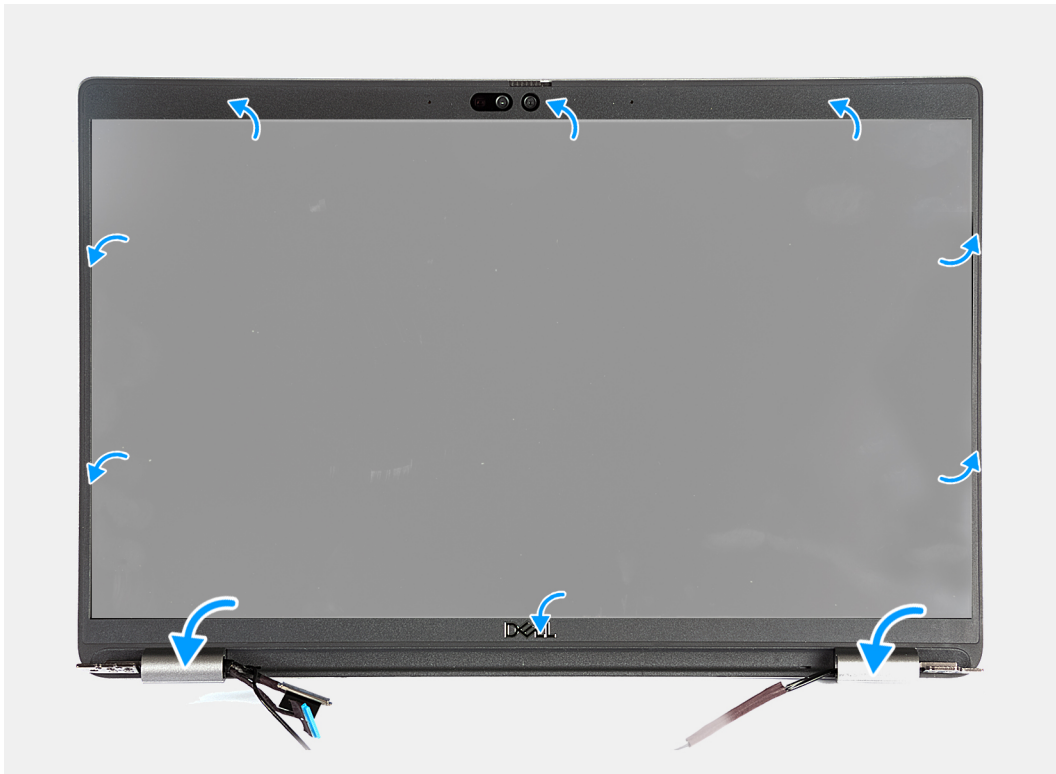

Figure 54. Installing the display bezel

Steps

1. Align the display bezel with the display back cover and antenna assembly.
2. Gently snap the display bezel into place.

Next steps

1. Install the display assembly.
2. Install the WWAN card.
3. Install the wireless card.
4. Install the base cover.
5. Install the nanoSIM card.
6. Follow the procedure in After working inside your computer.

Display panel

Removing the display panel

⚠️ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.
4. Remove the wireless card.
5. Remove the WWAN card.
6. Remove the display assembly.
7. Remove the display bezel.

About this task

The following images indicate the location of the display panel and provide a visual representation of the removal procedure.
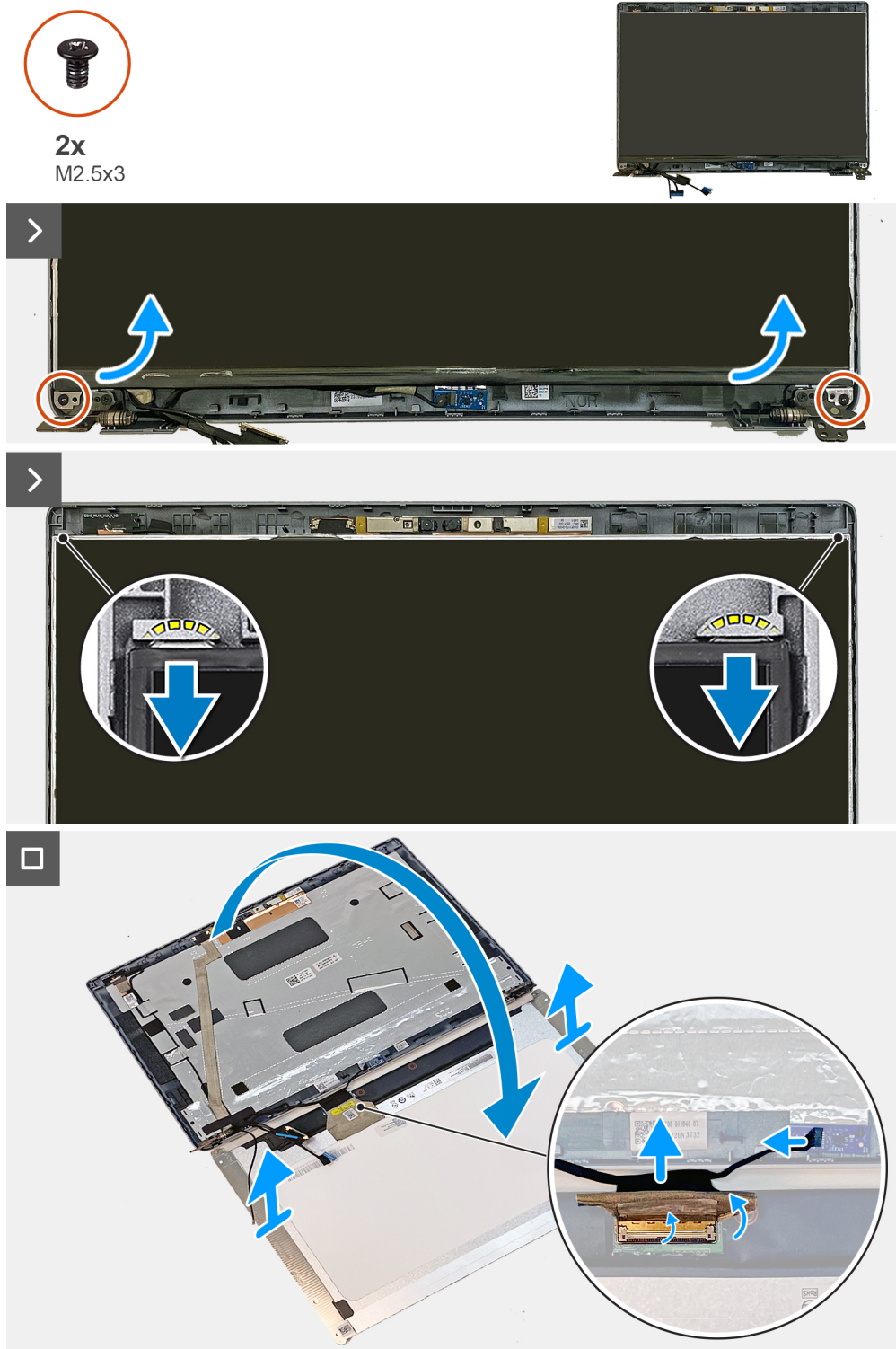
Figure 55. Removing the display panel

ⓘ **NOTE:** The display panel is preassembled with the display brackets as a single service part. Do not pull the Stretch Release (SR) tapes and separate the brackets from the display panel.

Figure 56. Display panel

Steps

1. Remove the two screws (M2.5x3) that secure the display panel to the display back cover.
2. Lift the bottom edge of the display panel, slide the display panel downwards to release the display bracket from the slots at the top side of the display back cover.
3. Rotate the display panel over.
4. Peel the tape that secures the display cable to the display panel.
5. Open the latch and disconnect the display cable from the connector on the display panel.
6. Disconnect the G-sensor board cable from the connector (JSENTS1) on the G-sensor board (optional).
7. Lift the display panel away from the display back cover.

Installing the display panel

⚠️ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following images indicate the location of the display panel and provide a visual representation of the installation procedure.

Figure 57. Installing the display panel

Steps

1. Connect the display cable to the connector on the display panel and close the latch to secure the cable.
2. Adhere the tape that secures the display cable to the display panel.
3. Connect the G-sensor cable to the connector (JSENTS1) on the G-sensor board (optional).
4. Rotate the display panel and place it on the display back cover.

   (i) **NOTE:** Ensure that the display panel tabs are inserted into the slots on the display back cover.

5. Replace the two screws (M2.5x3) that secure the display panel to the display back cover.

Next steps

1. Install the display bezel.
2. Install the display assembly.
3. Install the WWAN card.
4. Install the wireless card.
5. Install the base cover.

6. Install the nanoSIM card.
7. Follow the procedure in After working inside your computer.

Camera module

Removing the camera module

⚠ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.
4. Remove the wireless card.
5. Remove the WWAN card.
6. Remove the display assembly.
7. Remove the display bezel.
8. Remove the display panel.

About this task

The following images indicate the location of the camera module and provide a visual representation of the removal procedure.

Figure 58. Removing the camera module

Steps

1. Peel the tape that secures the camera cable to the display back cover.
2. Disconnect the camera cable from the camera module.
3. Carefully pry up the camera module from the recesses at the bottom edge of the camera module.
4. Lift the camera module from the display back cover.

Installing the camera module

⚠️ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following images indicate the location of the camera module and provide a visual representation of the installation procedure.


Figure 59. Installing the camera module

Steps

1. Align the camera module with the pins on the display back cover.
2. Connect the camera module cable to the connector on the camera module.
3. Adhere the tape that secures the camera cable to the camera module.

Next steps

1. Install the display panel.
2. Install the display bezel.
3. Install the display assembly.
4. Install the WWAN card.
5. Install the wireless card.
6. Install the base cover.
7. Install the nanoSIM card.
8. Follow the procedure in After working inside your computer.

Display hinges

Removing the display hinges

⚠ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.
4. Remove the wireless card.
5. Remove the WWAN card.
6. Remove the display assembly.
7. Remove the display bezel.
8. Remove the display panel.

About this task

The following image indicates the location of the display hinges and provides a visual representation of the removal procedure.

Figure 60. Removing the display hinges

Steps

1. Remove the two screws (M2.5x3) that secure the right hinge to the display back cover.
2. Lift and remove the right hinge from the display back cover.
3. Remove the two screws (M2.5x3) that secure the left hinge to the display back cover.
4. Lift and remove the left hinge from the display back cover.

Installing the display hinges

⚠ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following image indicates the location of the display hinges and provides a visual representation of the installation procedure.
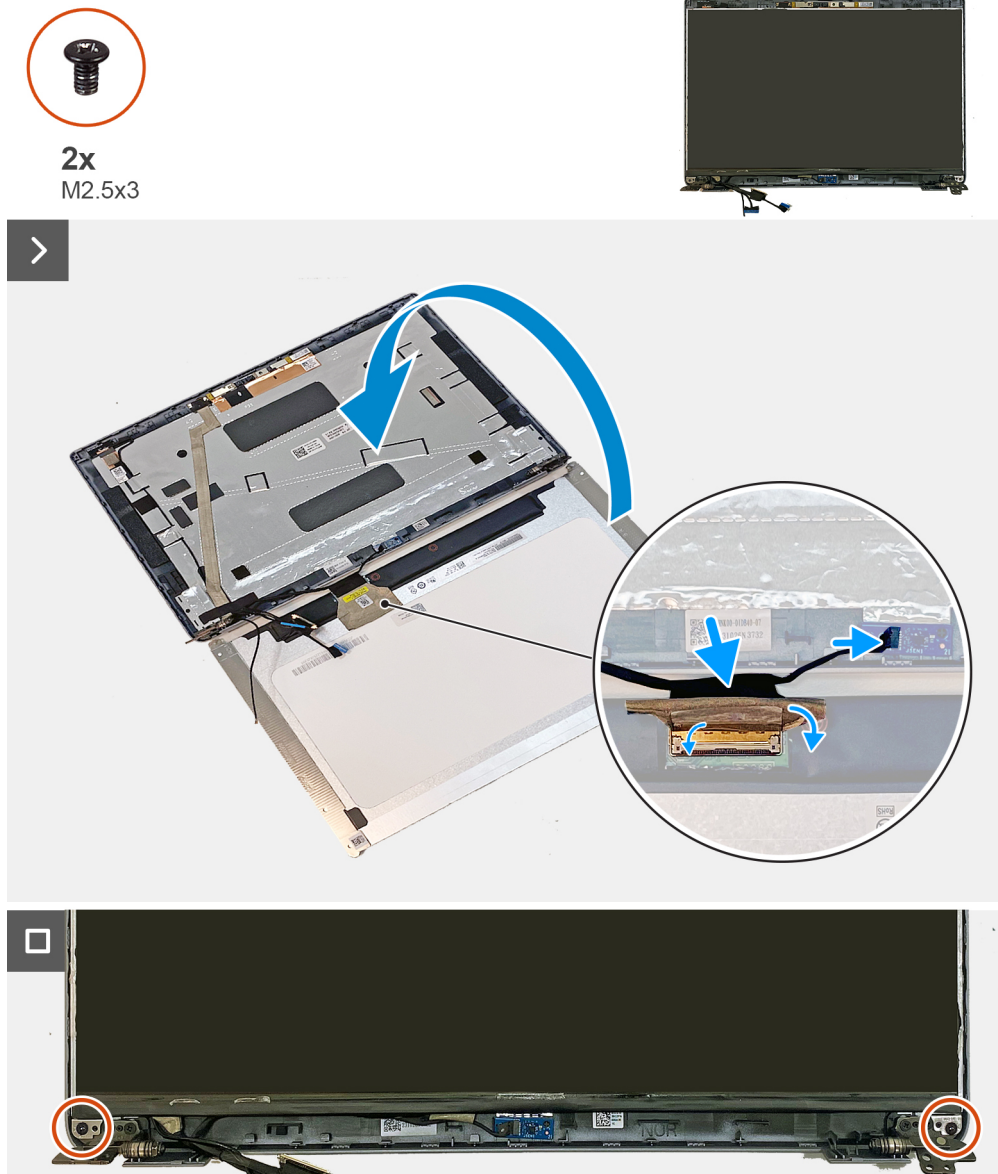

Figure 61. Installing the display hinges

Steps

1. Align the screw hole on the left hinge with the screw hole on the display back cover.
2. Replace the two screws (M2.5x3) that secure the left hinge to the display back cover.
3. Align the screw hole on the right hinge with the screw hole on the display back cover.
4. Replace the two screws (M2.5x3) that secure the right hinge to the display back cover.

Next steps

1. Install the display panel.
2. Install the display bezel.
3. Install the display assembly.
4. Install the WWAN card.
5. Install the wireless card.
6. Install the base cover.
7. Install the nanoSIM card.
8. Follow the procedure in After working inside your computer.

Display cable

Removing the display cable

⚠️ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.
4. Remove the wireless card.
5. Remove the WWAN card.
6. Remove the display assembly.
7. Remove the display bezel.
8. Remove the display panel.

About this task

The following image indicates the location of the display cable and provides a visual representation of the removal procedure.
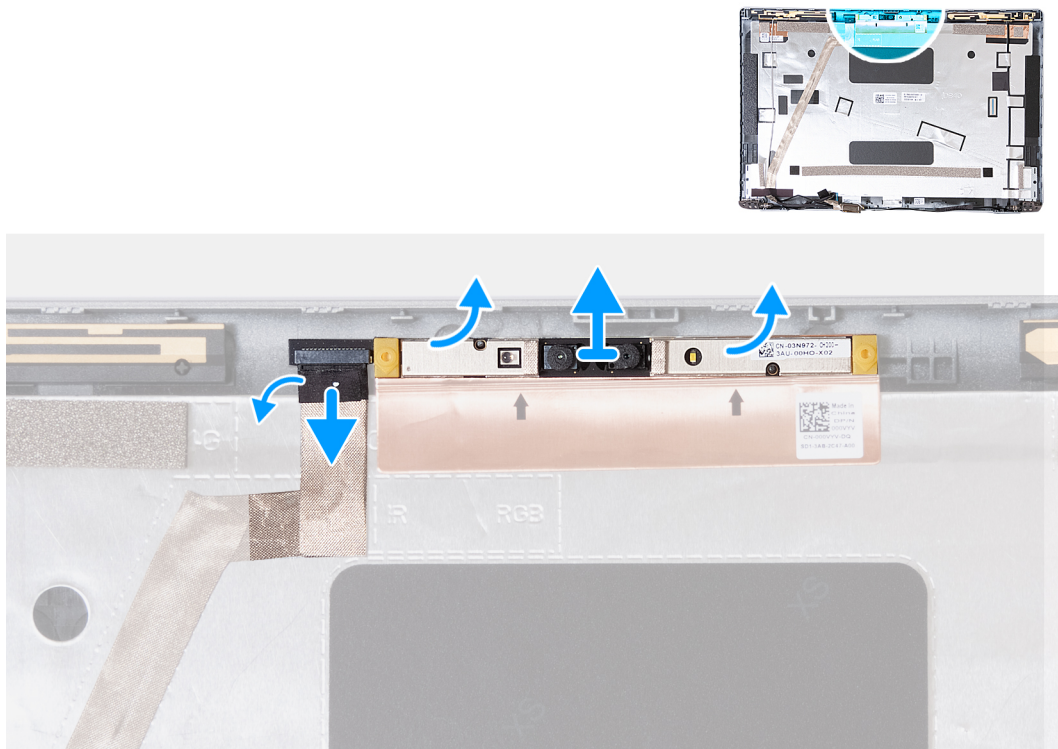

Figure 62. Removing the display cable

Steps

1. Peel the tape that secures the camera cable to the display back cover in computers shipped with an EMZA camera module.
2. Disconnect the camera cable from the camera module.
3. Disconnect the G-sensor board cable from the G-sensor board in computers that are shipped with a G-sensor board.
4. Peel the display cable to release it from adhesive and lift the display cable off the display back cover.

Installing the display cable

⚠️ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following image indicates the location of the display cable and provides a visual representation of the installation procedure.
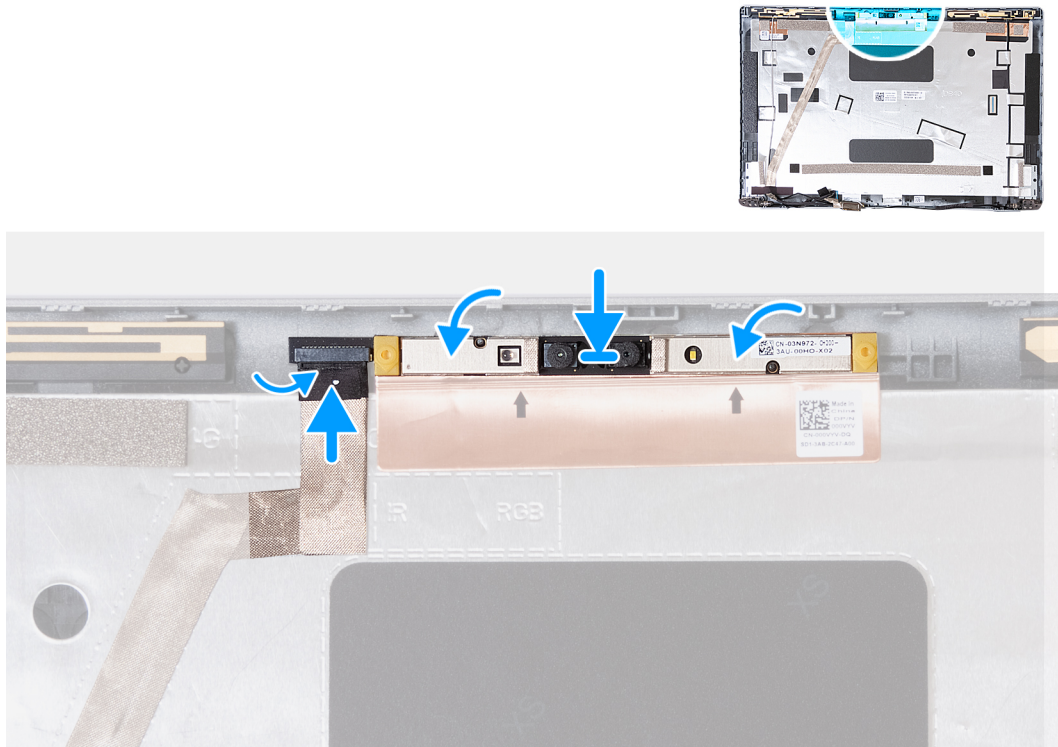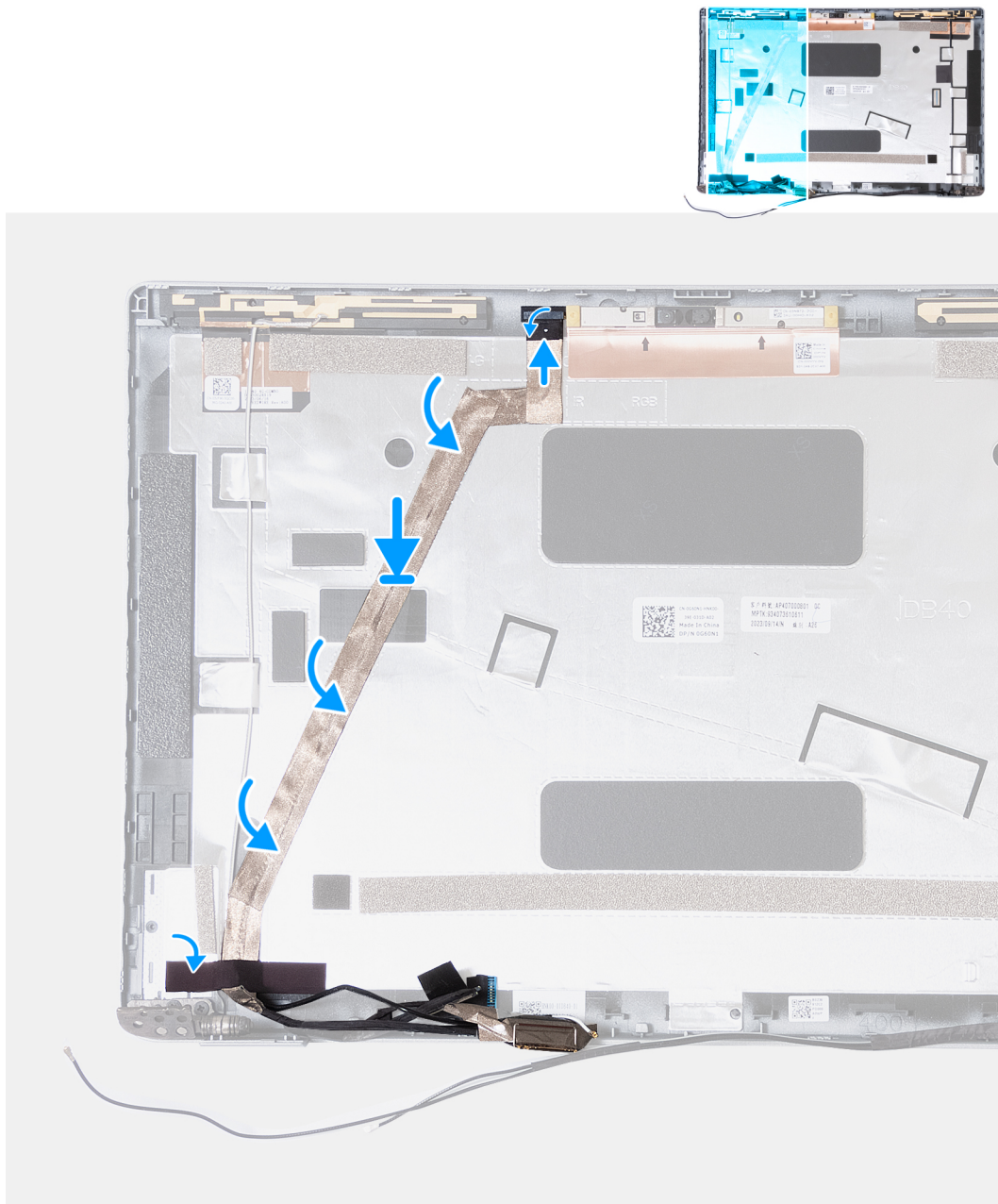
Figure 63. Installing the display cable

Steps

1. Adhere the display cable to the display back cover.
2. Connect the G-sensor board cable to the G-sensor board in computers that are shipped with a G-sensor board.
3. Connect the camera cable to the connector on the camera module.
4. Adhere the tape that secures the camera cable to the display back cover in computers shipped with an EMZA camera module.

Next steps

1. Install the display panel.
2. Install the display bezel.
3. Install the display assembly.
4. Install the WWAN card.
5. Install the wireless card.

6. Install the base cover.
7. Install the nanoSIM card.
8. Follow the procedure in After working inside your computer.

Display back cover

Removing the display back cover

⚠️ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.
4. Remove the wireless card.
5. Remove the WWAN card.
6. Remove the display assembly.
7. Remove the display bezel.
8. Remove the display panel.
9. Remove the camera module.
10. Remove the display hinges.
11. Remove the display cable.

About this task

The following images indicate the location of the display back cover and provide a visual representation of the removal procedure.
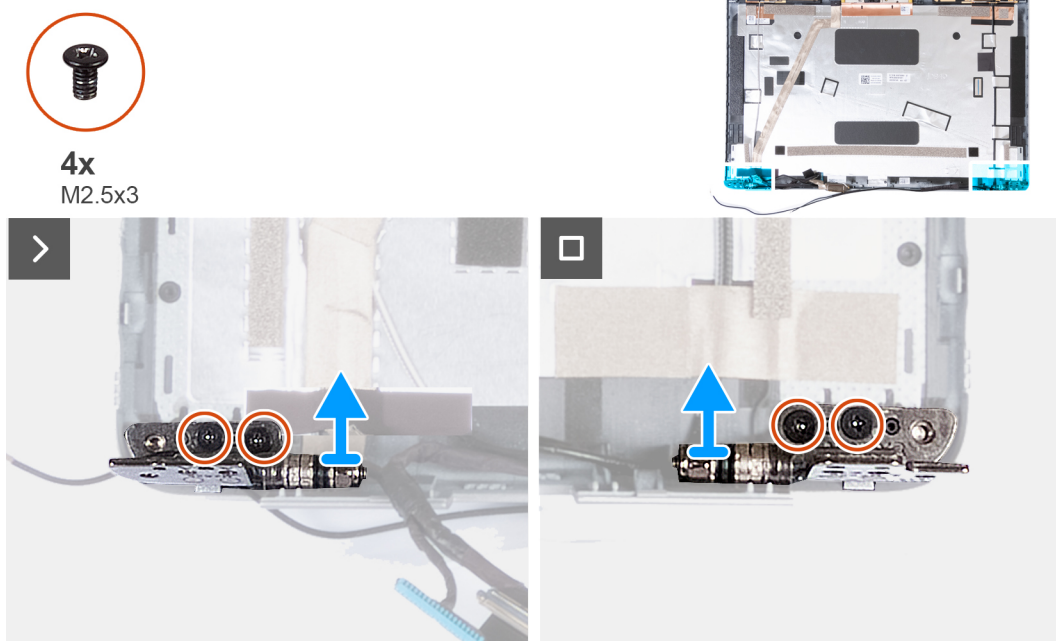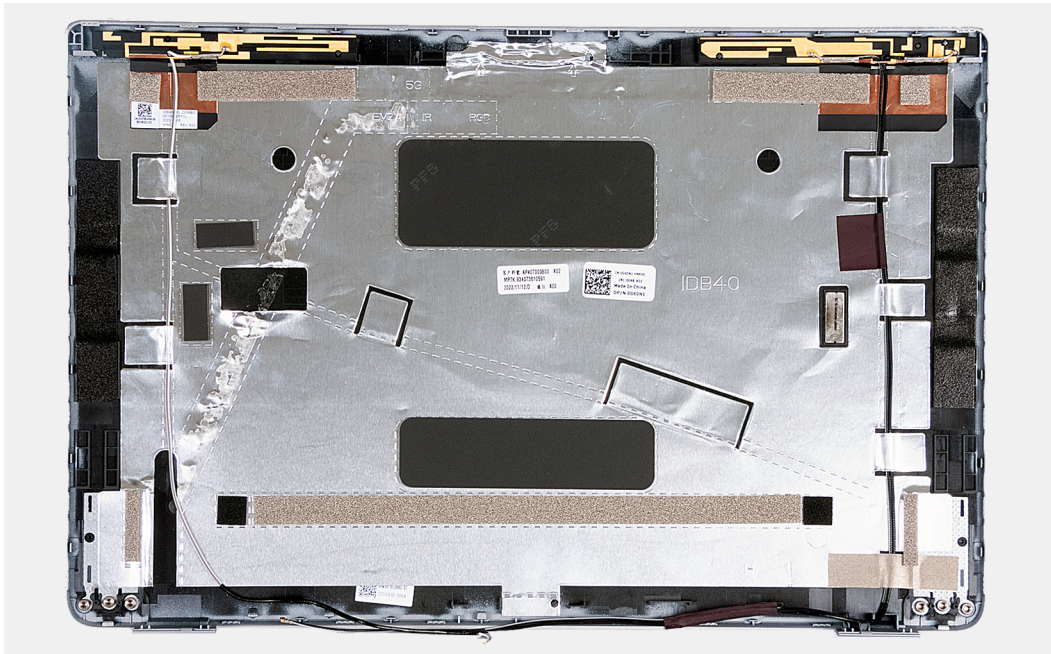

Figure 64. Removing the display back cover

Steps

After performing the steps in the pre-requisites, we are left with the display back cover.

For computers shipped with a G-sensor, the G-sensor daughter board is part of the display back cover. DO NOT remove it from the display back cover.

Installing the display back cover

⚠️ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following images indicate the location of the display back cover and provide a visual representation of the installation procedure.
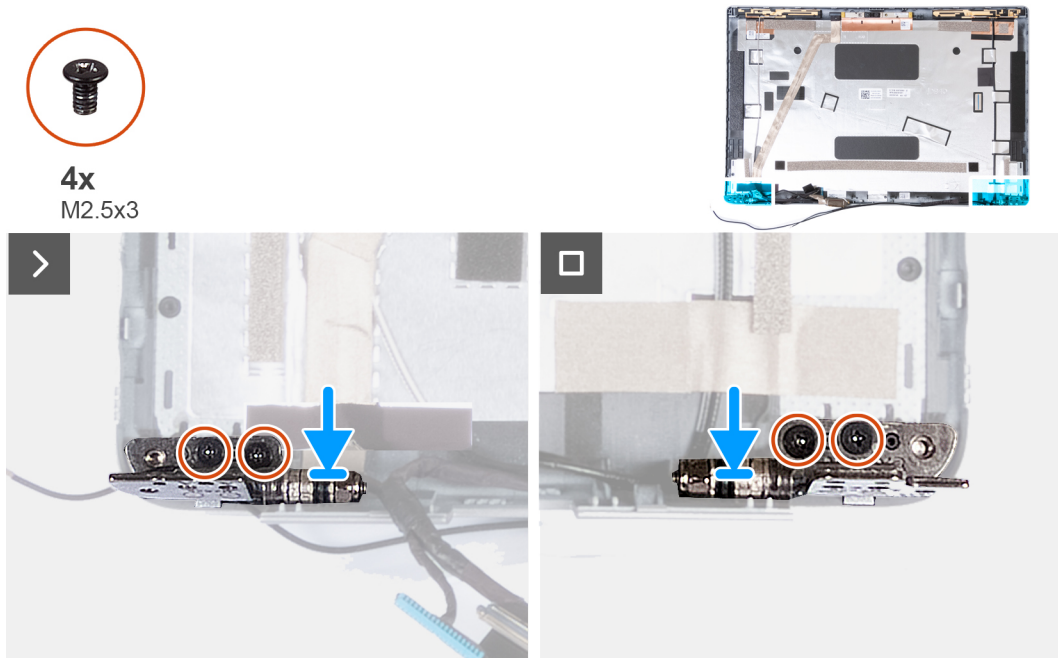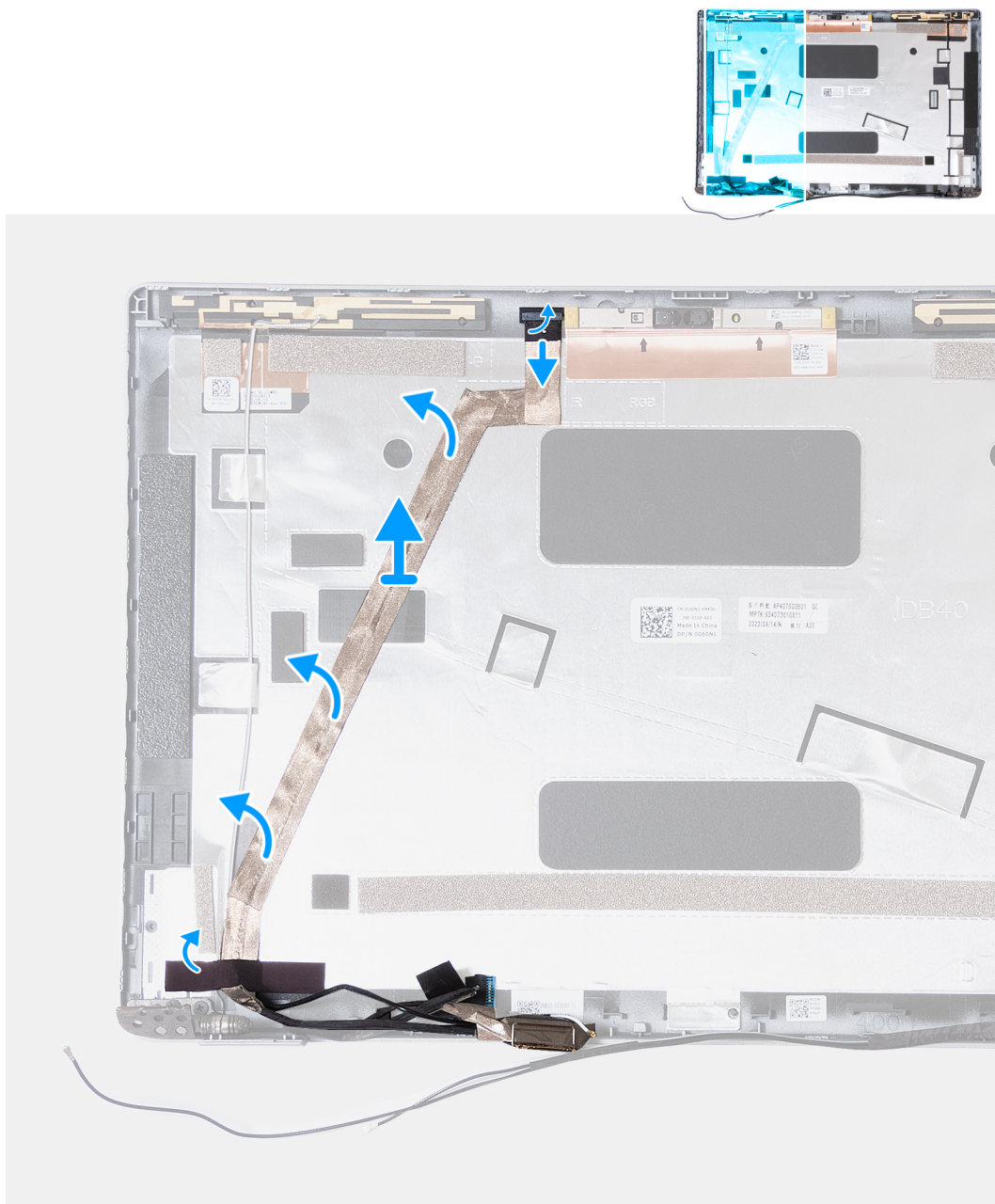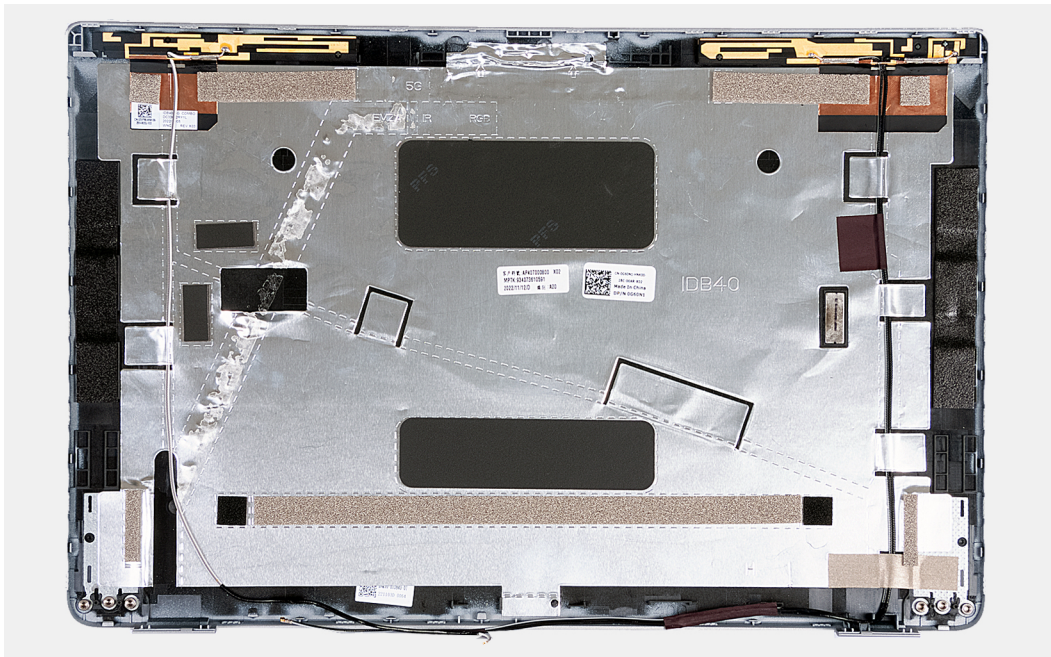

Figure 65. Installing the display back cover

For computers shipped with a G-sensor, the G-sensor daughter board is part of the display back cover. DO NOT remove it from the display back cover.
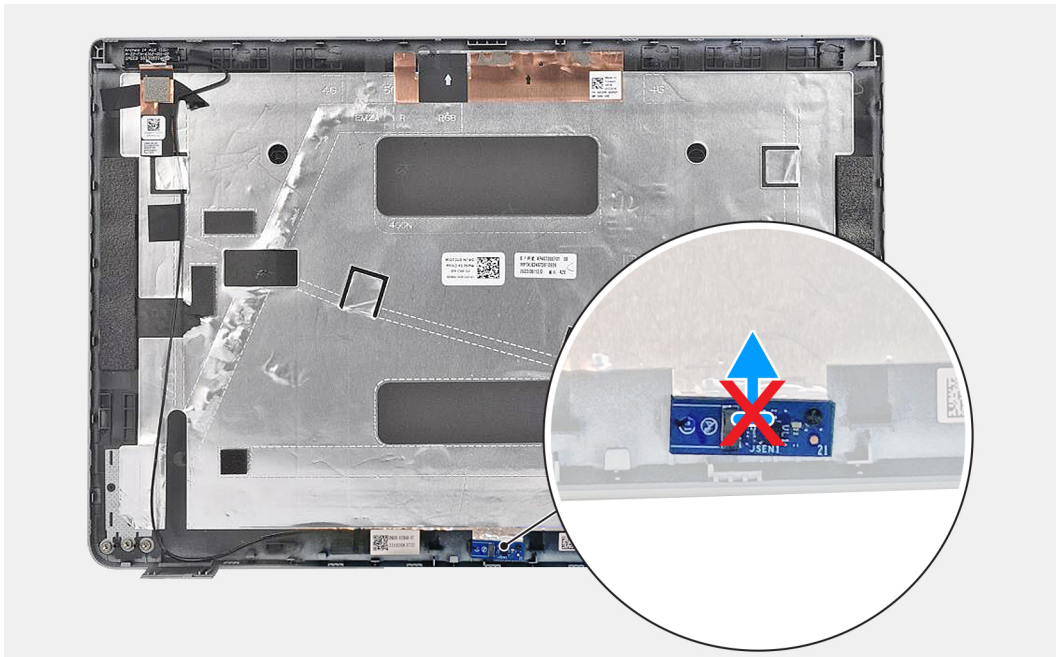
Figure 66. G-sensor daughter board

Steps

Place the display back cover on a flat surface.

Next steps

1. Install the display cable.
2. Install the display hinges.
3. Install the camera module.
4. Install the display panel.
5. Install the display bezel.
6. Install the display assembly.
7. Install the WWAN card.
8. Install the wireless card.
9. Install the base cover.
10. Install the nanoSIM card.
11. Follow the procedure in After working inside your computer.

System board

Removing the system board

⚠ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.
4. Remove the battery.
5. Remove the memory modules.
6. Remove the M.2 2230 solid-state drive.
7. Remove the wireless card.

8. Remove the WWAN card.
9. Remove the coin-cell battery.
10. Remove the fan.
11. Remove the heat sink.
12. Remove the assembly inner frame.

About this task

The following image indicates the system-board connectors.
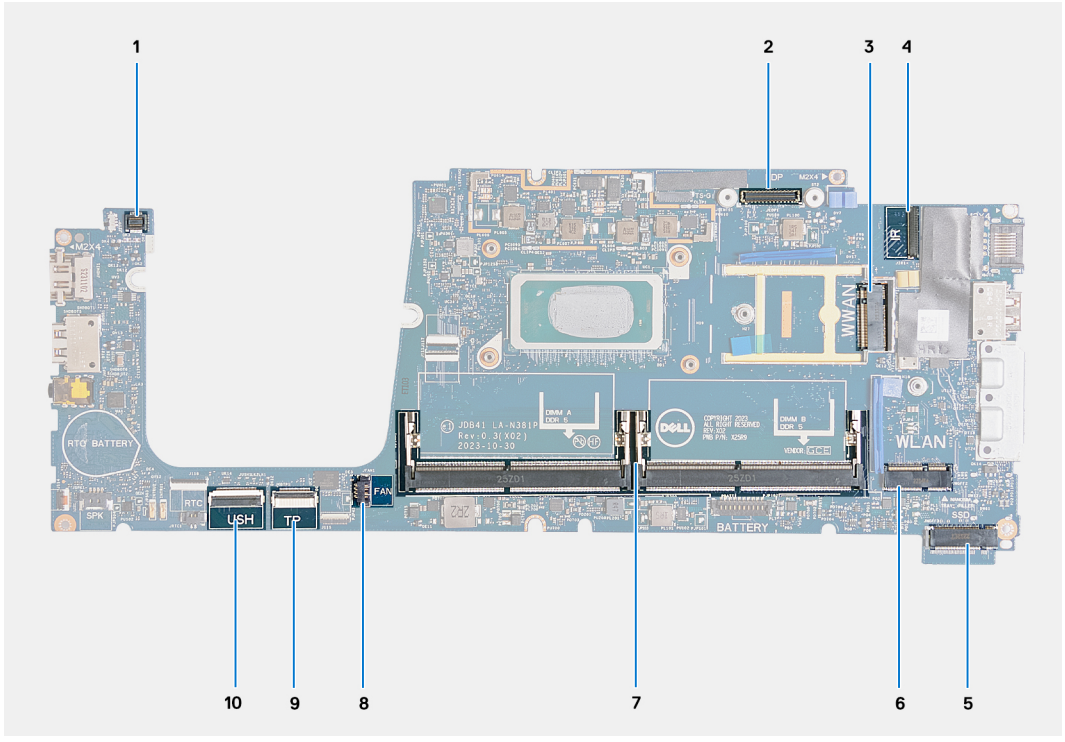
Figure 67. System-board connectors

1. Fingerprint-reader cable connector (JFPBTN1)
2. Display cable connector (JEDP1)
3. WWAN card slot (WWAN)
4. Camera/IR cable connector (JIR1)
5. Solid-state drive slot (SSD)
6. Wireless card slot (WLAN)
7. Memory modules (DIMM A/DIMM B)
8. Fan cable connector (JFAN1)
9. Touchpad cable connector (JITP1)
10. USH cable connector (JUSH1)

The following images indicate the location of the system board and provide a visual representation of the removal procedure.

Figure 68. Removing the system board

Steps

1. Remove the screw (M2x3) that secures the fingerprint reader bracket to the palm-rest assembly.
2. Lift the fingerprint reader bracket off the palm-rest assembly.
3. Disconnect the fingerprint reader cable from the connector (JFPBTN1) on the system board.
4. Remove the two screws (M2x3) that secure the display cable bracket to the palm-rest assembly.
5. Lift the display cable bracket off the palm-rest assembly.
6. Disconnect the display cable from the connector (JEDP1) on the system board.
7. Disconnect the camera/IR cable from the connector (JIR1) on the system board.
8. Remove the camera/IR cable from the routing guide on the system board.
9. Open the latch and disconnect the USH cable from the connector (JUSH1) on the system board.

10. Open the latch and disconnect the touchpad cable from the connector (JITP1) on the system board.
11. Remove the three screws (M2x5) that secure the USB Type-C bracket to the palm-rest assembly.
12. Remove the three screws (M2x4) that secure the system board to the palm-rest assembly.
13. Lift the system board off the palm-rest assembly.

   (i) **NOTE:** For computers shipped with a 5G WWAN card, the WWAN card thermal pad must be transferred to the replacement system board.
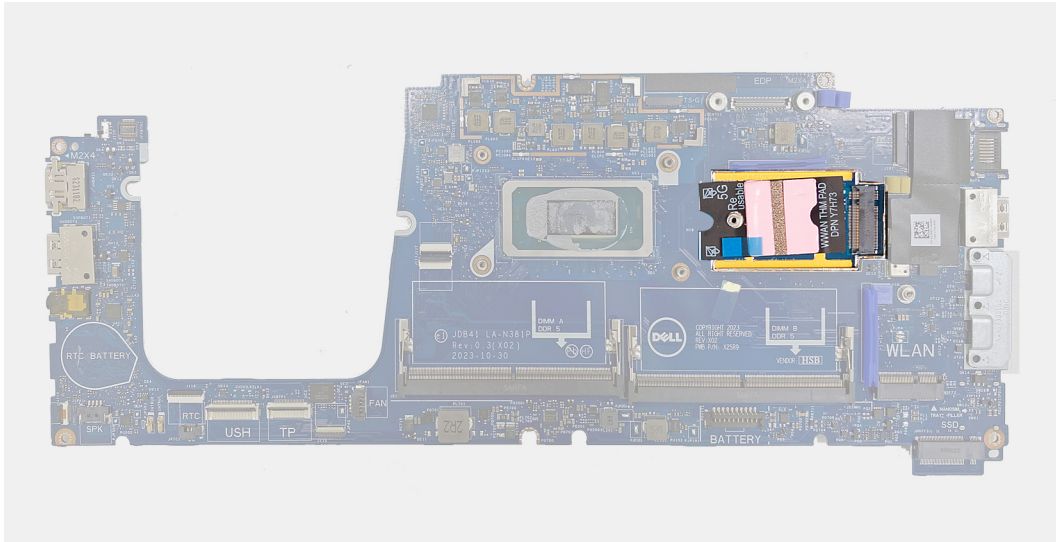
Figure 69. WWAN card thermal pad

(i) **NOTE:** The system board includes a USB Type-C bracket, which must NOT be removed.

(i) **NOTE:** For computers shipped with a U15 system board, the system board includes a power shielding cover, which must NOT be removed.

Figure 70. Power shielding cover in computers shipped with a U15 system board

Installing the system board

⚠️ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following image indicates the system-board connectors.
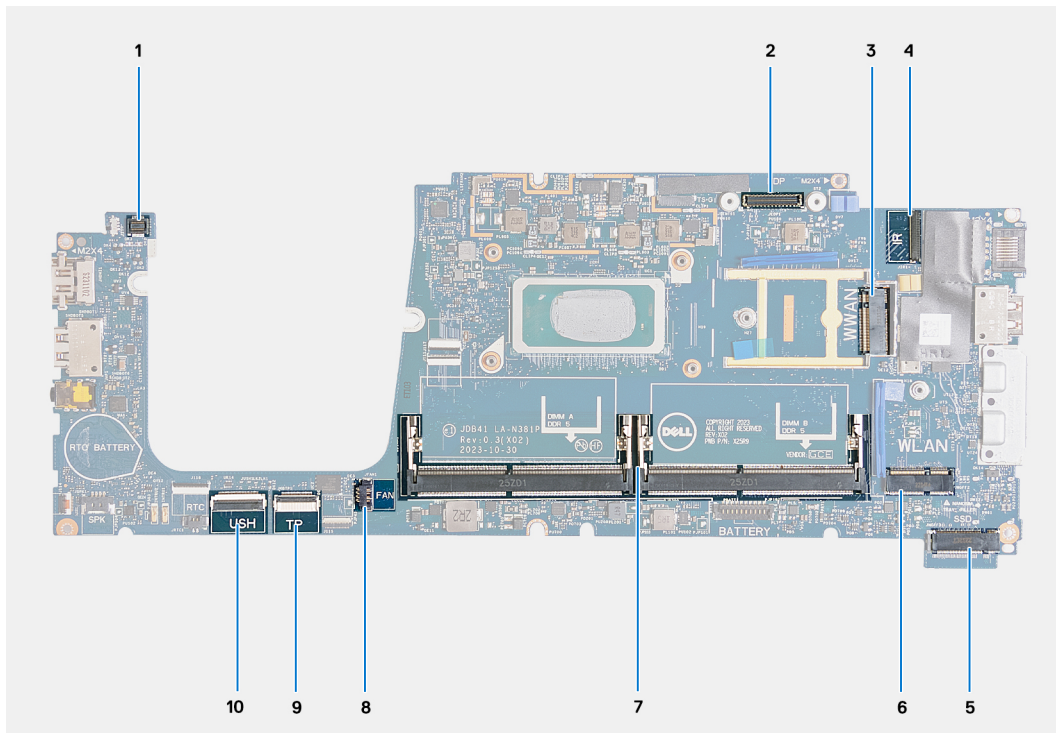
Figure 71. System-board connectors

1. Fingerprint-reader cable connector (JFPBTN1)
2. Display cable connector (JEDP1)
3. WWAN card slot (WWAN)
4. Camera/IR cable connector (JIR1)
5. Solid-state drive slot (SSD)
6. Wireless card slot (WLAN)
7. Memory modules (DIMM A/DIMM B)
8. Fan cable connector (JFAN1)
9. Touchpad cable connector (JITP1)
10. USH cable connector (JUSH1)

The following images indicate the location of the system board and provide a visual representation of the installation procedure.

**Figure 72. Installing the system board**

ⓘ **NOTE:** For computers shipped with a 5G WWAN card, the WWAN card thermal pad must be transferred to the replacement system board.
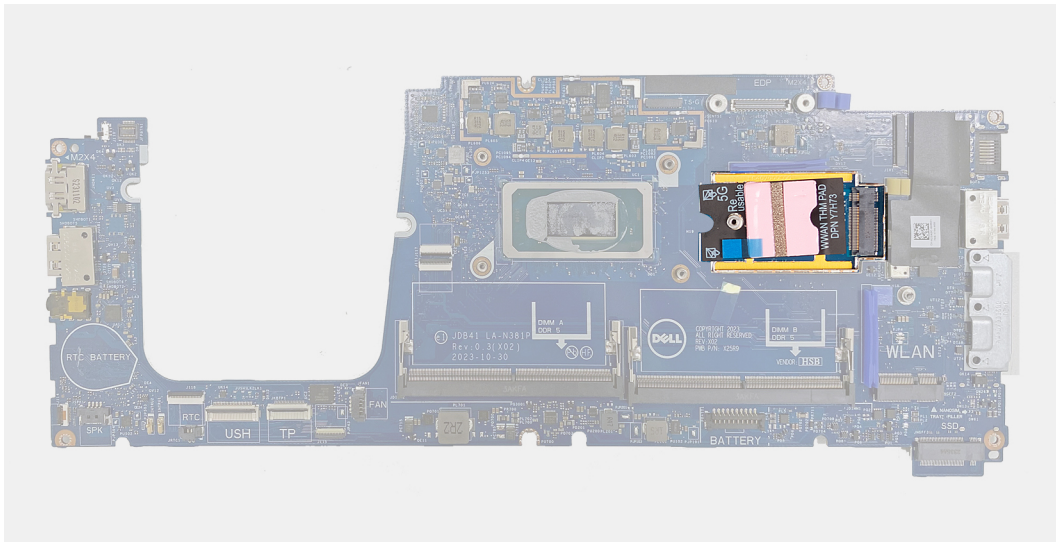
Figure 73. WWAN card thermal pad

ⓘ **NOTE:** The system board includes a USB Type-C bracket, which must NOT be removed.

ⓘ **NOTE:** For computers shipped with a U15 system board, the system board includes a power shielding cover, which must NOT be removed.
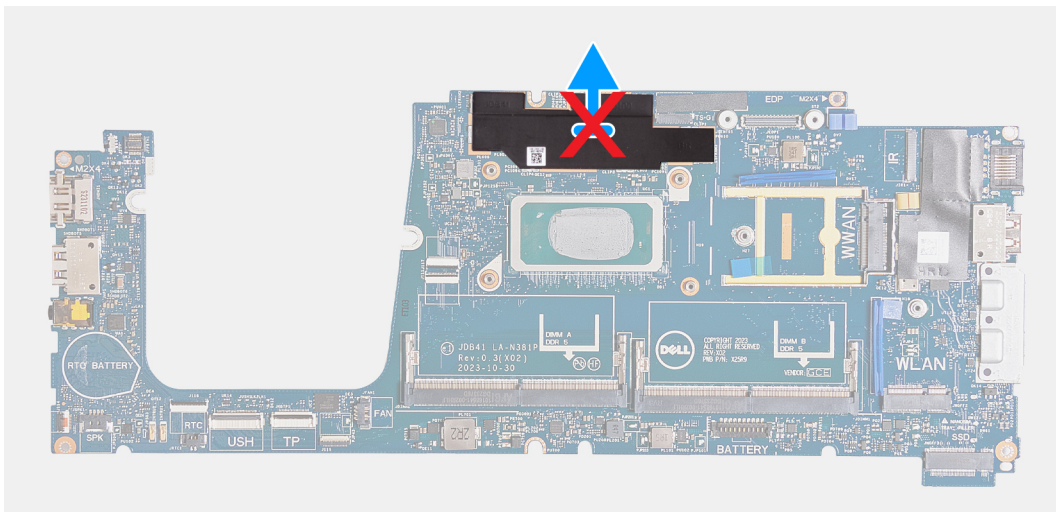
Figure 74. Power shielding cover in computers shipped with a U15 system board

Steps

1. Align the screw holes on the system board with the screw holes on the palm-rest assembly.
2. Replace the three screws (M2x4) that secure the system board to the palm-rest assembly.
3. Replace the three screws (M2x5) that secure the USB Type-C bracket to the palm-rest assembly.
4. Connect the USH cable to the connector (JUSH1) on the system board and close the latch to secure the cable.
5. Route the camera/IR cable through the routing guide on the system board.
6. Connect the camera/IR cable to the connector (JIR1) on the system board.
7. Connect the touchpad cable to the connector (JITP1) on the touchpad module and close the latch to secure the cable.
8. Connect the display cable to the connector (JEDP1) on the system board.
9. Align the screw holes on the display cable bracket with the screw holes on the palm-rest assembly.
10. Replace the two screws (M2x3) that secure the display cable bracket to the palm-rest assembly.
11. Connect the fingerprint reader cable to the connector (JFPBTN1) on the system board.
12. Align the screw hole on the fingerprint reader bracket with the screw hole on the palm-rest assembly.

13. Replace the screw (M2x3) that secures the fingerprint reader bracket to the palm-rest assembly.

Next steps

1. Install the assembly inner frame.
2. Install the heat sink.
3. Install the fan.
4. Install the coin-cell battery.
5. Install the WWAN card.
6. Install the wireless card.
7. Install the M.2 2230 solid-state drive.
8. Install the memory modules.
9. Install the battery.
10. Install the base cover.
11. Install the nanoSIM card.
12. Follow the procedure in After working inside your computer.

Smart card reader

Removing the smart card reader

⚠ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.
4. Remove the battery.
5. Remove the memory modules.
6. Remove the M.2 2230 solid-state drive.
7. Remove the wireless card.
8. Remove the WWAN card.
9. Remove the fan.
10. Remove the speakers.
11. Remove the assembly inner frame.
12. Remove the system board.
   ⓘ **NOTE:** The system board can be removed and installed with the heat sink attached to simplify the procedure and preserve the thermal bond.

About this task

This procedure is applicable to computers shipped with smart card reader.

The following image indicates the location of the smart card reader and provides a visual representation of the removal procedure.

Figure 75. Removing the smart card reader

Steps

1. Open the latch and disconnect the smart card reader cable from the connector (JSC1) on the USH board.
2. Peel the smart card reader cable from the palm-rest assembly.
3. Remove the three screws (M2x2.5) that secure the smart card reader to the palm-rest assembly.
4. Lift the smart card reader off the palm-rest assembly.

Installing the smart card reader

⚠️ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

This procedure is applicable to computers shipped with smart card reader.

The following image indicates the location of the smart card reader and provides a visual representation of the installation procedure.
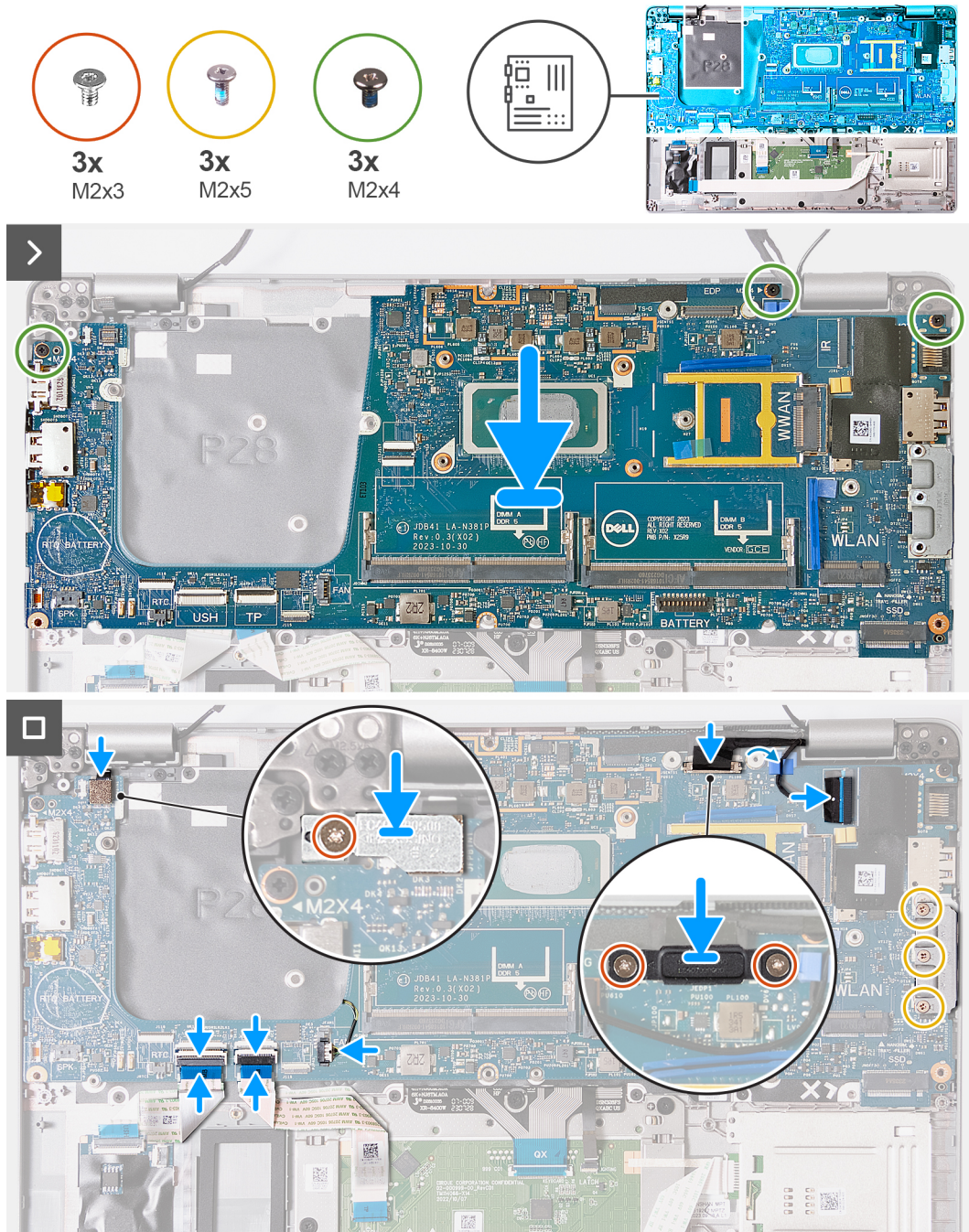
Figure 76. Installing the smart card reader

Steps

1. Using the alignment posts, align and place the smart card reader on the palm-rest assembly.
2. Replace the three (M2x2.5) screws to secure the smart card reader to the palm-rest assembly.
3. Adhere the smart card reader cable to the palm-rest assembly.
4. Connect the smart card reader cable to the connector (JSC1) on the USH board.

Next steps

1. Install the system board.
   ⓘ **NOTE:** The system board can be removed and installed with the heatsink attached to simplify the procedure and preserve the thermal bond.
2. Install the assembly inner frame.
3. Install the speakers.
4. Install the fan.
5. Install the WWAN card.
6. Install the wireless card.
7. Install the M.2 2230 solid-state drive.
8. Install the memory modules.
9. Install the battery.
10. Install the base cover.
11. Install the nanoSIM card.
12. Follow the procedure in After working inside your computer.

Power-button board

Removing the power-button board

⚠ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.
4. Remove the battery.
5. Remove the memory modules.
6. Remove the M.2 2230 solid-state drive.
7. Remove the wireless card.
8. Remove the WWAN card.
9. Remove the fan.
10. Remove the speakers.
11. Remove the assembly inner frame.
12. Remove the system board.

> (i) **NOTE:** The system board can be removed and installed with the heat sink attached to simplify the procedure and preserve the thermal bond.

About this task

The following image indicates the location of the power-button board and provides a visual representation of the removal procedure.

Figure 77. Removing the power-button board

Steps

1. Remove the two screws (M2x2.5) that secure the power-button board to the palm-rest assembly.
2. Lift the power-button board, along with its cable, off the palm-rest assembly.

Installing the power-button board

⚠ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following image indicates the location of the power-button board and provides a visual representation of the installation procedure.

Figure 78. Installing the power-button board

Steps

1. Align and place the power-button board on the palm-rest assembly.
2. Replace the two screws (M2x2.5) that secure the power-button board to the palm-rest assembly.

Next steps

1. Install the system board.

   ⓘ **NOTE:** The system board can be removed and installed with the heat sink that is attached to simplify the procedure and preserve the thermal bond.

2. Install the assembly inner frame.
3. Install the speakers.
4. Install the fan.
5. Install the WWAN card.
6. Install the wireless card.
7. Install the M.2 2230 solid-state drive.
8. Install the memory modules.
9. Install the battery.
10. Install the base cover.
11. Install the nanoSIM card.
12. Follow the procedure in After working inside your computer.

Keyboard

Removing the keyboard

⚠ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.
4. Remove the battery.
5. Remove the memory modules.
6. Remove the M.2 2230 solid-state drive.
7. Remove the wireless card.
8. Remove the WWAN card.
9. Remove the fan.
10. Remove the speakers.
11. Remove the assembly inner frame.
12. Remove the system board.

   (i) **NOTE:** The system board can be removed and installed with the heat sink attached to simplify the procedure and preserve the thermal bond.

About this task

The following images indicate the location of the keyboard and provide a visual representation of the removal procedure.

Figure 79. Removing the keyboard

Steps

1. Open the latch and disconnect the keyboard cable from the connector (JKBTP1) on the touchpad.
2. Open the latch and disconnect the keyboard backlit cable from the connector (LIGHTING) on the touchpad.
3. Peel the touchpad cable from the keyboard assembly.
4. Remove the seventeen screws (M2x2) that secure the keyboard bracket to the palm-rest assembly.

   ⓘ **NOTE:** One of the screws is located under the touchpad cable.
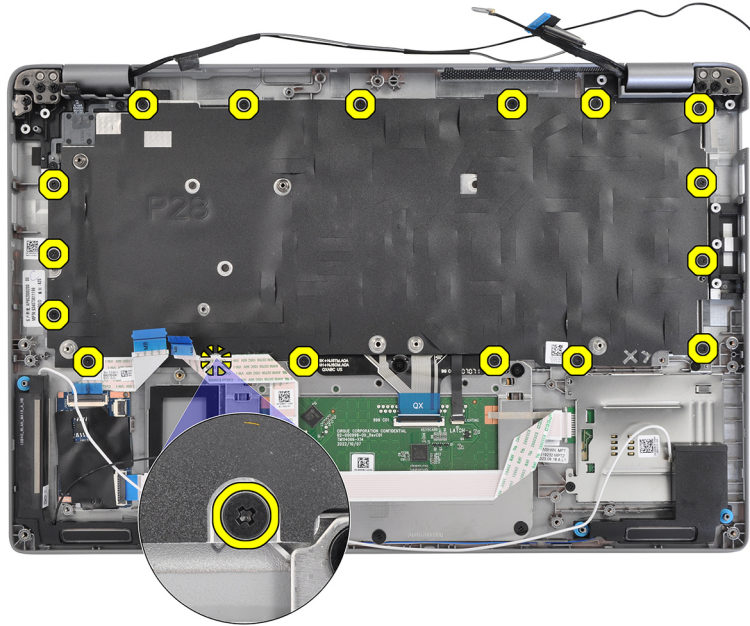
Figure 80. Keyboard screws

5. Lift the keyboard assembly off the palm-rest assembly.
6. Turn the keyboard assembly over.
7. Remove the four screws (M2x2) that secure the keyboard to the keyboard bracket.
8. Lift the keyboard off the keyboard bracket.

Installing the keyboard

⚠ CAUTION: **The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following image indicates the location of the keyboard and provides a visual representation of the installation procedure.

Figure 81. Installing the keyboard
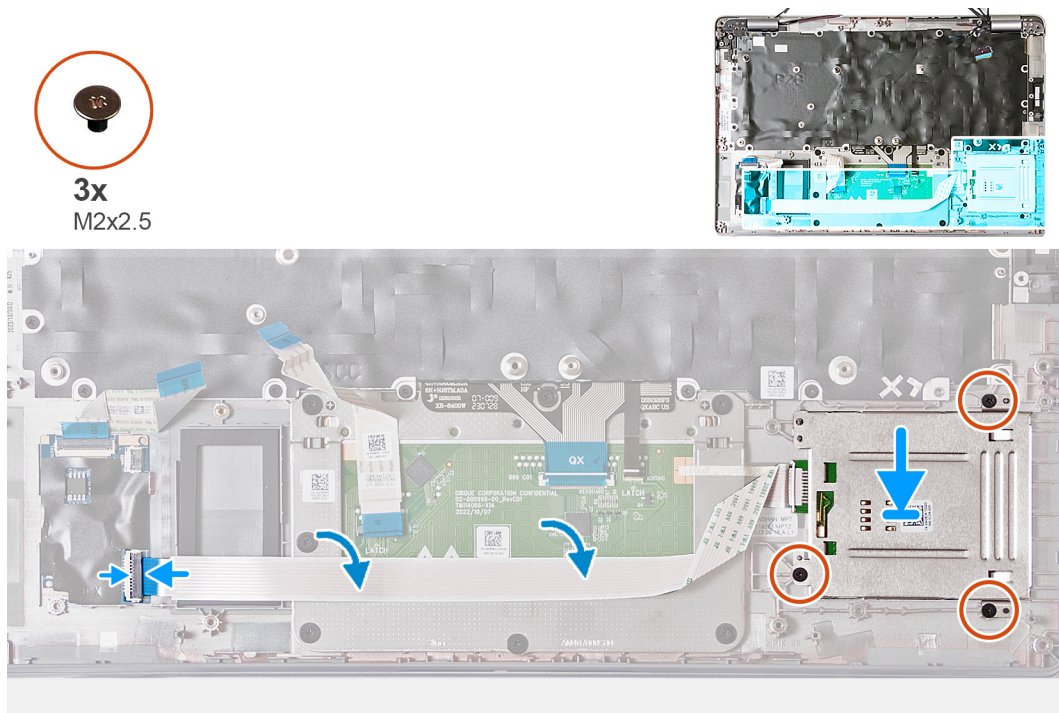
Steps

1. Align and place the keyboard on the keyboard bracket.
2. Replace the four screws (M2x2) that secure the keyboard to the keyboard bracket.
3. Turn the keyboard assembly over.
4. Align and place the keyboard assembly on the palm-rest assembly.
5. Replace the seventeen screws (M2x2) that secure the keyboard assembly to the palm-rest assembly.

   (i) **NOTE:** One of the screws is located under the touchpad cable.

Figure 82. Keyboard screws

6. Adhere the touchpad cable to the keyboard assembly.
7. Connect the keyboard backlit cable to the connector (LIGHTING) on the touchpad and close the latch to secure the cable.
8. Connect the keyboard cable to the connector (JKBTP1) on the touchpad and close the latch to secure the cable.

Next steps

1. Install the system board.
   > (i) **NOTE:** The system board can be removed and installed with the heatsink attached to simplify the procedure and preserve the thermal bond.
2. Install the assembly inner frame.
3. Install the speakers.
4. Install the fan.
5. Install the WWAN card.
6. Install the wireless card.
7. Install the M.2 2230 solid-state drive.
8. Install the memory modules.
9. Install the battery.
10. Install the base cover.
11. Install the nanoSIM card.
12. Follow the procedure in After working inside your computer.

Palm-rest assembly

Removing the palm-rest assembly

⚠️ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.

4. Remove the battery.
5. Remove the memory modules.
6. Remove the M.2 2230 solid-state drive.
7. Remove the wireless card.
8. Remove the WWAN card.
9. Remove the fan.
10. Remove the speakers.
11. Remove the assembly inner frame.
12. Remove the display assembly.
13. Remove the system board.

   (i) **NOTE:** The system board can be removed and installed with the heat sink attached to simplify the procedure and preserve the thermal bond.

14. Remove the power-button board.
15. Remove the keyboard.
16. Remove the smart card reader.

About this task

The following image indicates the location of the palm-rest assembly and provides a visual representation of the removal procedure.
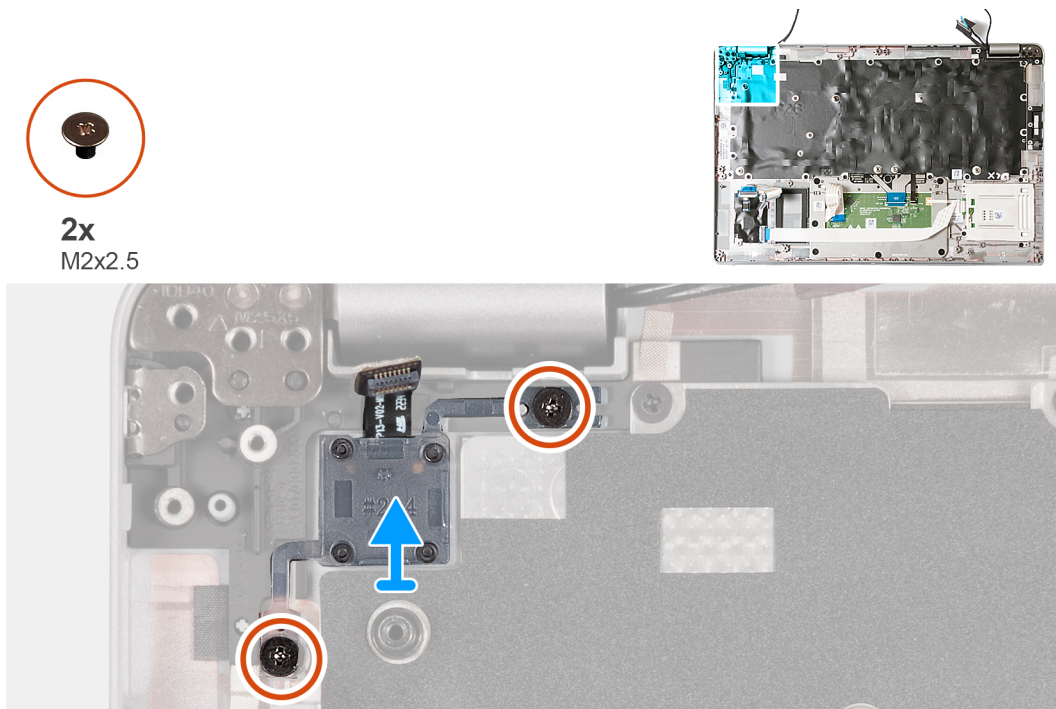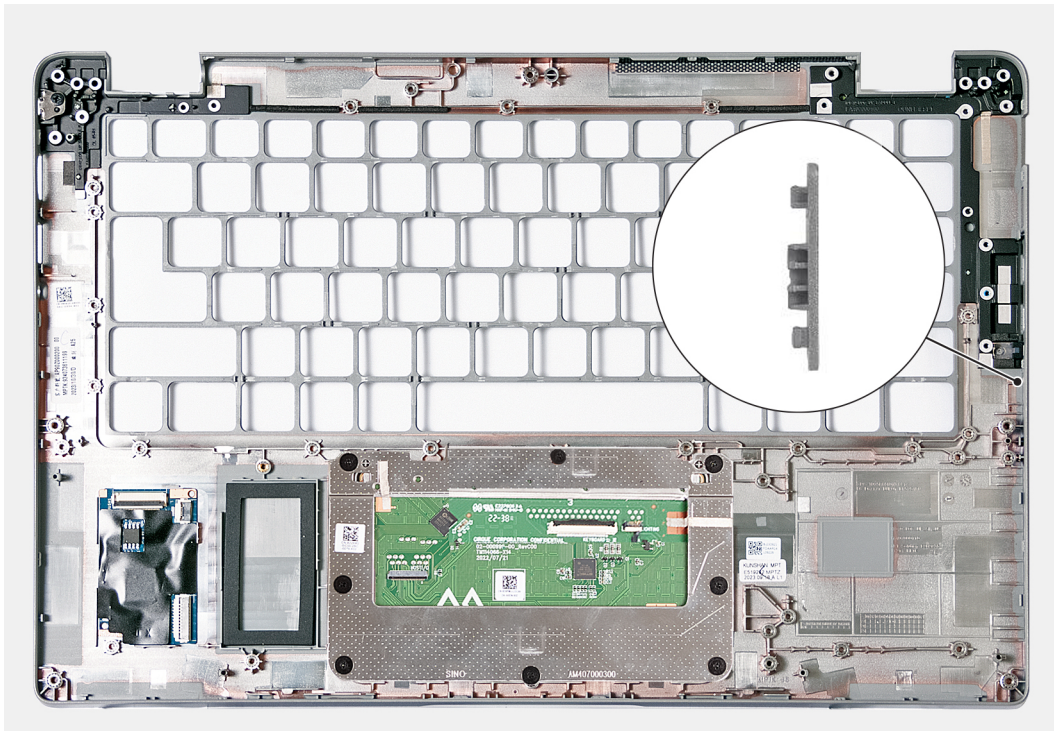

Figure 83. Removing the palm-rest assembly

(i) **NOTE:** The SIM card slot filler MUST be transferred to the replacement palm-rest assembly on computers shipped without WWAN antennas.

Steps

After performing the steps in the pre-requisites, we are left with the palm-rest assembly.

Installing the palm-rest assembly

⚠ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following image indicates the location of the palm-rest assembly and provides a visual representation of the installation procedure.
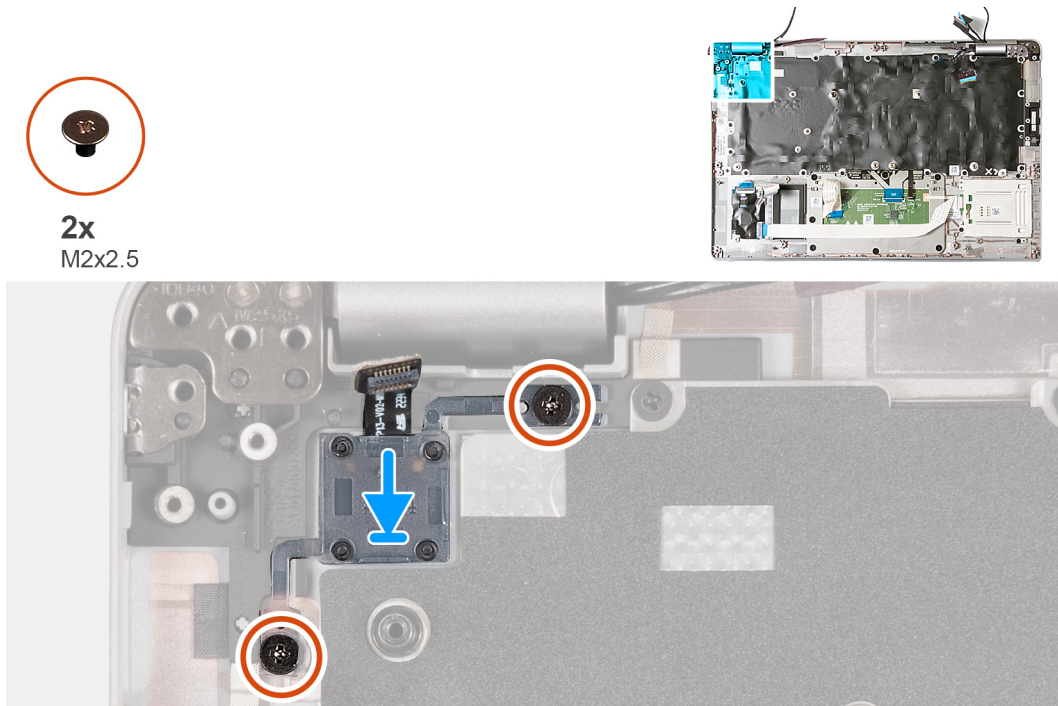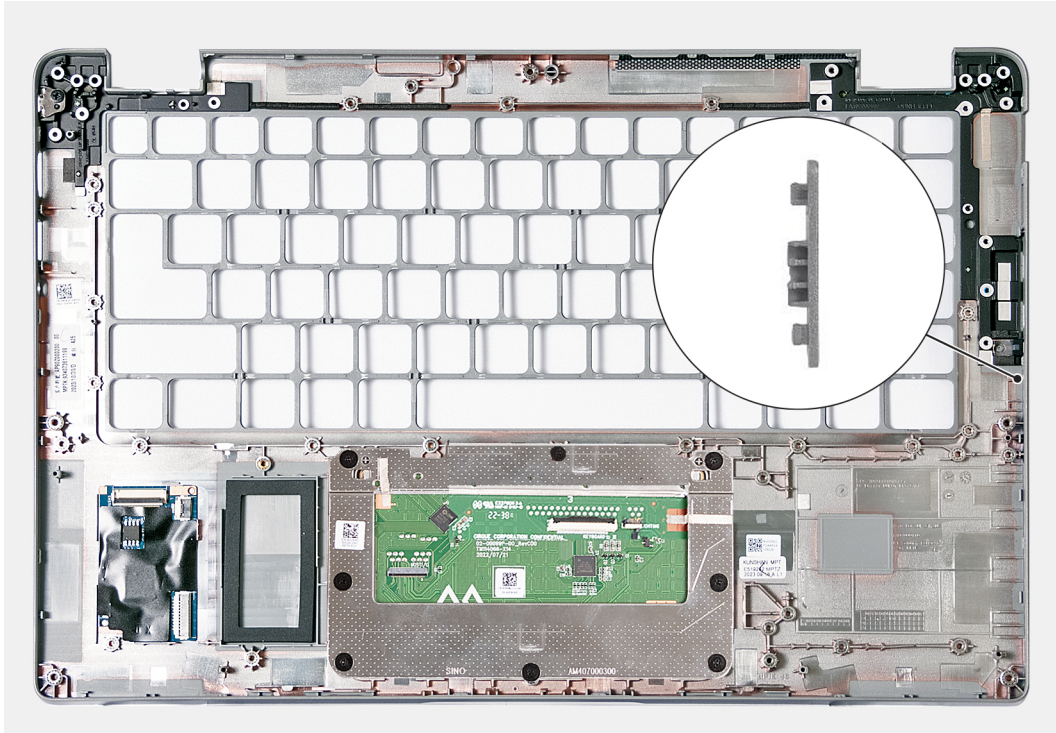

Figure 84. Installing the palm-rest assembly

ⓘ **NOTE:** When replacing the palm-rest assembly, use a plastic scribe to push the SIM card slot filler outwards to remove it from the palm-rest assembly and then reverse the procedure to re-install it into the replacement palm-rest assembly.

ⓘ **NOTE:** The SIM card slot filler MUST be transferred to the replacement palm-rest assembly on computers shipped without WWAN antennas.

Steps

Place the palm-rest assembly on a flat surface.

Next steps

1. Install the keyboard.
2. Install the smart card reader.
3. Install the power-button board.
4. Install the system board.
   ⓘ **NOTE:** The system board can be removed and installed with the heatsink attached to simplify the procedure and preserve the thermal bond.
5. Install the display assembly.
6. Install the assembly inner frame.
7. Install the speakers.
8. Install the fan.
9. Install the WWAN card.
10. Install the wireless card.
11. Install the M.2 2230 solid-state drive.
12. Install the memory modules.

13. Install the battery.
14. Install the base cover.
15. Install the nanoSIM card.
16. Follow the procedure in After working inside your computer.

Dummy SIM-card slot filler

Removing the dummy SIM-card slot filler

⚠ **CAUTION: The information in this removal section is intended for authorized service technicians only.**

Prerequisites

1. Follow the procedure in Before working inside your computer.
2. Remove the nanoSIM card.
3. Remove the base cover.
4. Remove the battery.
5. Remove the memory modules.
6. Remove the M.2 2230 solid-state drive.
7. Remove the wireless card.
8. Remove the WWAN card.
9. Remove the fan.
10. Remove the speakers.
11. Remove the assembly inner frame.
12. Remove the display assembly.
13. Remove the system board.
14. Remove the power-button board.
15. Remove the keyboard.
16. Remove the palm-rest assembly.

About this task

ⓘ **NOTE:** For computers shipped with WLAN antennas only, the dummy SIM-card slot filler is a separate service part and is not included with replacement palm rest. As a result, the dummy SIM-card slot filler must be removed and then reinstalled when replacing the palm-rest assembly.

The following image indicates the dummy SIM-card slot filler and provides a visual representation of the dummy SIM-card slot filler removal procedure.
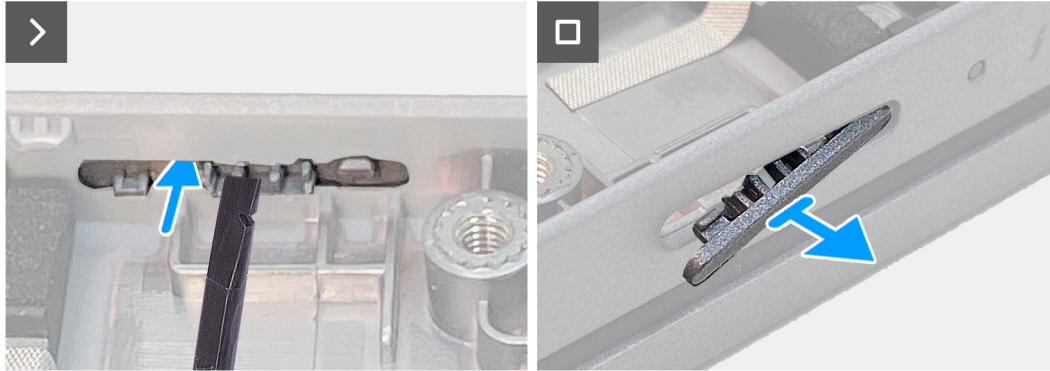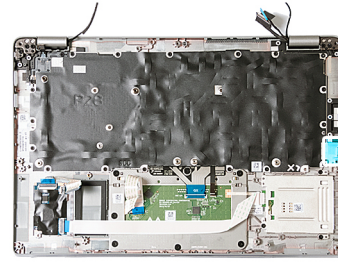
Figure 85. Removing the dummy SIM-card slot filler

Steps

Using a plastic scribe, push the dummy SIM-card slot filler outwards to remove it from the palm-rest assembly.

Installing the dummy SIM-card slot filler

⚠️ **CAUTION: The information in this installation section is intended for authorized service technicians only.**

Prerequisites

If you are replacing a component, remove the existing component before performing the installation process.

About this task

The following image indicates the location of the dummy SIM-card slot filler and provides a visual representation of the dummy SIM-card slot filler installation procedure.
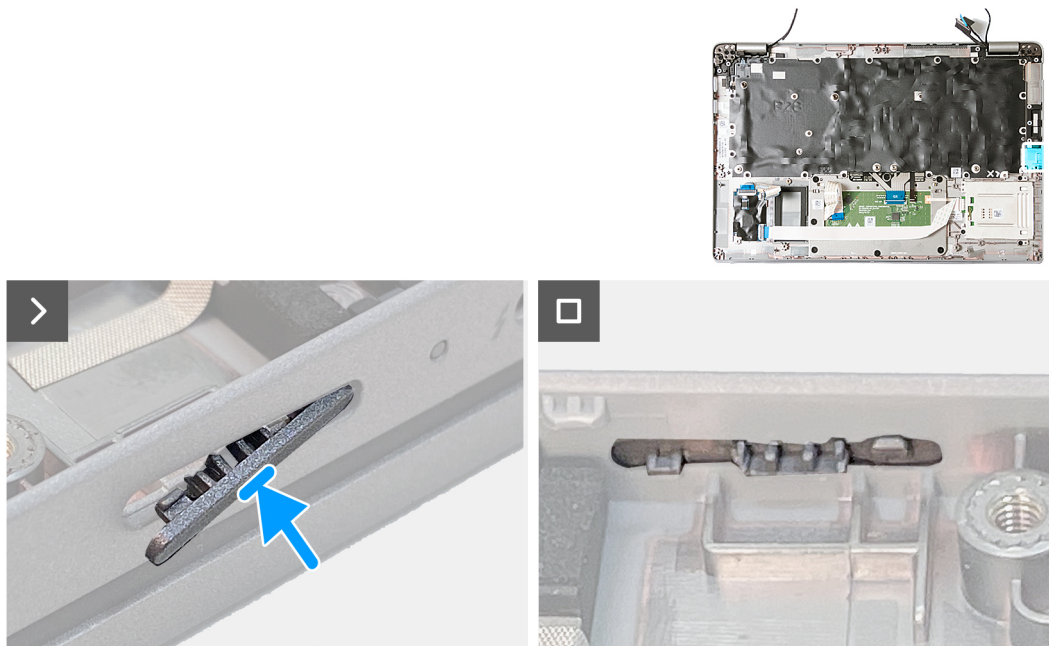
Figure 86. Installing the dummy SIM-card slot filler

Steps

Insert the tabs on the dummy SIM-card slot filler into the SIM-card slot until it snaps into place.

Next steps

1. Install the palm-rest assembly.
2. Install the keyboard.
3. Install the power-button board.
4. Install the system board.
5. Install the display assembly.
6. Install the assembly inner frame.
7. Install the speakers.
8. Install the fan.
9. Install the WWAN card.
10. Install the wireless card.
11. Install the M.2 2230 solid-state drive.
12. Install the memory modules.
13. Install the battery.
14. Install the base cover.
15. Install the nanoSIM card.
16. Follow the procedure in After working inside your computer.

Software

This chapter details the supported operating systems along with instructions on how to install the drivers.

Operating system

Your Latitude 5450 supports the following operating systems:

- Windows 11 Home
- Windows 11 Pro
- Ubuntu Linux 22.04 LTS

Drivers and downloads

When troubleshooting, downloading, or installing drivers, it is recommended that you read the Dell Knowledge Base article Drivers and Downloads FAQs 000123347.

BIOS Setup

⚠️ **CAUTION: Unless you are an expert computer user, do not change the settings in the BIOS Setup. Certain changes can make your computer work incorrectly.**

ⓘ **NOTE:** Depending on the computer and its installed devices, the items that are listed in this section may or may not be displayed.

ⓘ **NOTE:** Before you change the settings in BIOS Setup, it is recommended that you note down the original settings for future reference.

Use BIOS Setup for the following purposes:
- Get information about the hardware installed in your computer, such as the amount of RAM and the size of the storage device.
- Change the system configuration information.
- Set or change a user-selectable option, such as the user password, type of hard drive installed, and enabling or disabling base devices.

Entering BIOS setup program

About this task

Turn on (or restart) your computer and press F2 immediately.

Navigation keys

ⓘ **NOTE:** For most of the System Setup options, changes that you make are recorded but do not take effect until you restart the computer.

Table 40. Navigation keys

Keys	Navigation
Up arrow	Moves to the previous field.
Down arrow	Moves to the next field.
Enter	Selects a value in the selected field (if applicable) or follows the link in the field.
Spacebar	Expands or collapses a drop-down list, if applicable.
Tab	Moves to the next focus area. ⓘ **NOTE:** For the standard graphical user interface only.
Esc	Moves to the previous page until you view the main screen. Pressing Esc in the main screen displays a message that prompts you to save any unsaved changes and restart the computer.

F12 One Time Boot menu

To enter the One Time Boot menu, turn on your computer, and then press F12 immediately.

> (i) **NOTE:** It is recommended to shut down the computer, if it is on.

The F12 One Time Boot menu displays the devices that you can boot from including the diagnostic option. The boot menu options are:

- Removable Drive (if available)
- STXXXX Drive (if available)

  > (i) **NOTE:** XXX denotes the SATA drive number.

- Optical Drive (if available)
- SATA Hard Drive (if available)
- Diagnostics

The boot sequence screen also displays the option to access System Setup.

View Advanced Setup options

About this task

Some BIOS Setup options are only visible by enabling **Advanced Setup** mode, which is disabled by default.

> (i) **NOTE:** BIOS Setup options, including **Advanced Setup** options, are described in System setup options.

To enable Advanced Setup

Steps

1. Enter BIOS Setup.
   The Overview menu appears.
2. Click the **Advanced Setup** option to move it to the **ON** mode.
   Advanced BIOS Setup options are visible.

View Service options

About this task

Service options are hidden by default and only visible by entering a hotkey command.

> (i) **NOTE:** Service options are described in System setup options.

To view Service options:

Steps

1. Enter BIOS Setup.
   The Overview menu appears.
2. Enter the hotkey combination **Ctrl +Alt + s** to view the **Service** options.
   Service options are visible.

System Setup options

> (i) **NOTE:** For most of the System Setup options, changes that you make are recorded but do not take effect until you restart the computer.

> (i) **NOTE:** Depending on your computer and its installed devices, the items that are listed in this section may differ.

Table 41. System Setup options—Overview menu

Overview	
Latitude 5450	
BIOS Version	Displays the BIOS version number.
Service Tag	Displays the Service Tag of the computer.
Asset Tag	Displays the Asset Tag of the computer.
Manufacture Date	Displays the manufacture date of the computer.
Ownership Date	Displays the ownership date of the computer.
Express Service Code	Displays the Express Service Code of the computer.
Ownership Tag	Displays the Ownership Tag of the computer.
Signed Firmware Update	Displays whether the Signed Firmware Update is enabled on your computer. By default, the **Signed Firmware Update** option is enabled. (i) **NOTE:** To view this option, enable **Service** options as described in View Service options.
BATTERY	
Battery Type	Displays whether the battery is Primary or Secondary on your computer.
Battery Level	Displays the battery level of the computer.
Battery State	Displays the battery state of the computer.
Health	Displays the battery health of the computer.
AC Adapter	Displays whether an AC adapter is connected. If connected, displays the type of AC adapter that is connected.
Battery Life Type	Displays whether the battery life type is Standard, Long Life Cycle 1.0, or Long Life Cycle 2.0.
PROCESSOR	
Processor Type	Displays the processor type.
Maximum Clock Speed	Displays the maximum processor clock speed. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Minimum Clock Speed	Displays the minimum processor clock speed. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Current Clock Speed	Displays the current processor clock speed. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Core Count	Displays the number of cores on the processor.
Processor ID	Displays the processor identification code.
Processor L2 Cache	Displays the Processor L2 Cache size
Processor L3 Cache	Displays the Processor L3 Cache size.
Microcode Version	Displays the microcode version. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Intel Hyper-Threading Capable	Displays whether the processor is Hyper-Threading (HT) capable.

Table 41. System Setup options—Overview menu (continued)

Overview

	ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
64-Bit Technology	Displays whether 64-bit technology is used. Default value: Yes.
MEMORY	
Memory Installed	Displays the total computer memory installed.
Memory Speed	Displays the memory speed. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Memory Available	Displays the total computer memory available.
Memory Channel Mode	Displays single or dual channel mode. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Memory Technology	Displays the technology that is used for the memory.
DIMM_SLOT	Displays the DIMM slot memory information.
DEVICES	
Panel Type	Displays the panel type of the computer.
Panel Revision	Displays the panel revision of the computer.
Video Controller	Displays the video controller type of the computer.
Video Memory	Displays the video memory information of the computer.
Wi-Fi Device	Displays the wireless device information of the computer.
Native Resolution	Displays the native resolution of the computer.
Video BIOS Version	Displays the video BIOS version of the computer. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Audio Controller	Displays the audio controller information of the computer.
Bluetooth Device	Displays the Bluetooth device information of the computer.
LOM MAC Address	Displays the LOM MAC address of the computer.
Pass Through MAC Address	Displays the MAC address of the video pass-through.
Cellular Device	Displays if the cellular device is installed.
dGPU Video Controller	Displays the name of the discrete video controller.

Table 42. System Setup options—Boot Configuration menu

Boot Configuration	
Boot Sequence	Displays the boot sequence.
Boot Mode: UEFI only	Displays the boot mode of the computer. ⓘ **NOTE:** To view this option, enable **Service** options as described in View Service options.
Enable PXE Boot Priority	Enables or disables PXE Boot Priority.

Table 42. System Setup options—Boot Configuration menu (continued)

Boot Configuration	
Secure Boot	Secure Boot is a method of guaranteeing the integrity of the boot path by performing additional validation of the operating system and PCI add-in cards. The computer stops booting to the operating system when a component is not authenticated during the boot process. Secure Boot can be enabled in BIOS setup or using management interfaces like Dell Command|Configure, but can only be disabled from BIOS setup.
Enable Secure Boot	Enables the computer to boot using only validated boot software.
	By default, this **Enable Secure Boot** option is disabled. For additional security, Dell Technologies recommends keeping the **Secure Boot** option enabled to ensure that the UEFI firmware validates the operating system during the boot process.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
	(i) **NOTE:** To enable Secure Boot, the computer is required to be in UEFI boot mode and the Enable Legacy Option ROMs option is required to be turned off.
Enable Microsoft UEFI CA	When disabled, the UEFI CA is removed from the BIOS UEFI Secure Boot database.
	(i) **NOTE:** When disabled, the Microsoft UEFI CA could render your computer unable to boot, computer graphics may not function, some devices may not function properly, and the computer could become unrecoverable.
	By default, the **Enable Microsoft UEFI CA** option is enabled.
	For additional security, Dell Technologies recommends keeping the **Microsoft UEFI CA** option enabled to ensure the broadest compatibility with devices and operating systems.
Secure Boot Mode	Enables or disables the Secure Boot operation mode.
	By default, the **Deployed Mode** is selected. **Deployed Mode** should be selected for normal operation of Secure Boot.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Expert Key Management	
Enable Custom Mode	Enables or disables the keys in the PK, KEK, db, and dbx security key databases to be modified.
	By default, the **Enable Custom Mode** option is disabled.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Custom Mode Key Management	Selects the custom values for expert key management.
	By default, the **PK** option is selected.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.

Table 43. System Setup options—Integrated Devices menu

Integrated Devices	
Date/Time	
Date	Sets the computer date in MM/DD/YYYY format. Changes to the date format take effect immediately.

Table 43. System Setup options—Integrated Devices menu (continued)

Integrated Devices	
Time	Sets the computer time in HH/MM/SS 24-hour format. You can switch between a 12-hour or 24-hour clock. Changes to the time format take effect immediately.
Camera	
Enable Camera	Enables the camera.
	By default, the **Enable Camera** option is enabled.
	(i) **NOTE:** Depending on the configuration ordered, the camera setup option may not be available.
Audio	
Enable Audio	Enables all integrated audio controller.
	By default, all the options are enabled.
Enable Microphone	Enables the microphone.
	By default, the **Enable Microphone** option is enabled.
	(i) **NOTE:** Depending on the configuration ordered, the microphone setup option may not be available.
Enable Internal Speaker	Enables the internal speaker.
	By default, the **Enable Internal Speaker** option is enabled.
USB/Thunderbolt Configuration	
Enable External USB Port(s)	Enables the external USB ports.
	By default, the **Enable External USB Port(s)** option is enabled.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Enable USB Boot Support	Enables booting from USB mass storage devices that are connected to external USB ports.
	By default, the **Enable USB Boot Support** option is enabled.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Thunderbolt Adapter Configuration	
Enable Thunderbolt Technology Support	Enables the associated ports and adapters for Thunderbolt Technology support.
	By default, the **Enable Thunderbolt Technology Support** option is enabled.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Enable Thunderbolt Boot Support	Enables the Thunderbolt adapter-peripheral device and USB devices that are connected to the Thunderbolt adapter to be used during BIOS Preboot.
	By default, the **Enable Thunderbolt Boot Support** option is disabled.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Enable Thunderbolt (and PCIe behind TBT) pre-boot modules	Enables the PCIe devices that are connected through a Thunderbolt adapter to run the PCIe devices UEFI Option ROM (if present) during preboot.
	By default, the **Enable Thunderbolt (and PCIe behind TBT) pre-boot modules** option is disabled.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.

Table 43. System Setup options—Integrated Devices menu (continued)

Integrated Devices	
Disable USB4 PCIE Tunneling	Disables the USB4 PCIE Tunneling option. By default, the **Disable USB4 PCIE Tunneling** option is disabled. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Video/Power only on Type-C Ports	Enables or disables the Type-C port functionality to video or only power. By default, the **Video/Power only on Type-C Ports** option is disabled. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Type-C Dock Override	Enables or disables to use connected Type-C Dell Dock to provide data stream with external USB ports disabled. When Type-C Dock override is enabled, the Video/Audio/LAN submenu is activated. By default, the **Type-C Dock Override** option is enabled. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Type-C Dock Audio	Enables or disables the usage of audio inputs and outputs from the connected Type-C Dell docking station. By default, the **Type-C Dock Audio** option is enabled. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Type-C Dock Lan	Enables or disables the usage of LAN on the external ports of the connected Type-C Dell docking station. By default, the **Type-C Dock Lan** option is enabled. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Miscellaneous Devices	
Enable Fingerprint Reader Device	Enables or disables the Fingerprint Reader Device option. By default, the **Enable Fingerprint Reader Device** option is enabled. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Unobtrusive Mode	Enables or disables the unobtrusive mode. When enabled, all system LEDs, LCD panel backlight and audio devices of the computer are turned off. By default, the **Unobtrusive Mode** option is disabled. (i) **NOTE:** On computers with collaboration touchpad, the Collaboration Touchpad is disabled when the **Unobtrusive Mode** option is enabled. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.

Table 44. System Setup options—Storage menu

Storage	
SATA/NVMe Operation	
SATA/NVMe Operation	Sets the operating mode of the integrated SATA hard drive controller. By default, the **Raid On** option is selected.

Table 44. System Setup options—Storage menu (continued)

Storage	
Storage Interface	Displays the information of various onboard drives.
M.2 PCIe SSD-0	Displays the onboard device interface present in the platform for control.
Smart Reporting	
Enable Smart Reporting	Enables or disables the **Enable Smart Reporting** option.
	By default, the **Enable Smart Reporting** option is disabled.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Drive Information	Displays the information of onboard drives.

Table 45. System Setup options—Display menu

Display	
Display Brightness	
Brightness on battery power	Enables to set the screen brightness when the computer is running on battery power.
	By default, the screen brightness is set to 50 when the computer is running on battery power.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Brightness on AC power	Enables to set the screen brightness when the computer is running on AC power.
	By default, the screen brightness is set to 100 when the computer is running on AC power.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Touchscreen	Enables or disables the touchscreen option.
	By default, the **Touchscreen** option is enabled.
	(i) **NOTE:** Only available on computers with touchscreen displays.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Full Screen Logo	Enables or disables the computer to display full screen logo, if the image matches screen resolution.
	By default, the **Full Screen Logo** option is disabled.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.

Table 46. System Setup options—Connection menu

Connection	
Network Controller Configuration	
Integrated NIC	Enables or disables the network controller.
	By default, the **Enabled with PXE** option is selected.
Wireless Device Enable	
WLAN	Enables or disables the internal WLAN device.

Table 46. System Setup options—Connection menu (continued)

Connection	
	By default, the **WLAN** option is enabled.
WWAN/GPS	Enables or disables the internal WWAN device.
	By default, the **WWAN/GPS** option is enabled.
Bluetooth	Enables or disables the internal Bluetooth device.
	By default, the **Bluetooth** option is enabled.
Contactless Smartcard/NFC	Enables or disables the smartcard device.
	By default, the **Contactless Smartcard/NFC** option is enabled.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Enable UEFI Network Stack	Enables or disables the UEFI Network Stack and controls the onboard LAN Controller.
	By default, the **Auto Enabled** option is selected.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Wireless Radio Control	
Control WLAN Radio	Enables to sense the connection of the computer to a wired network and then disables the selected WLAN radio. Upon disconnection from the wired network, the selected wireless radios are reenabled.
	By default, the **Control WLAN Radio** option is disabled.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Control WWAN Radio	Enables to sense the connection of the computer to a wired network and then disables the selected WWAN radios.
	By default, the **Control WWAN Radio** option is disabled.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Dynamic Wireless Transmit Power	When enabled, the computer will increase transmit power of WLAN device to improve performance in certain configurations within regulatory validated guideline
HTTP(s) Boot	
HTTP(s) Boot	When enabled, supports HTTP(s) boot on the client BIOS, which offers wired or wireless and HTTP/HTTPS connection options. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
HTTP(s) Boot Modes	In Auto Mode, the boot URL is obtained from the DHCP response; the boot URL specifies the HTTP Boot Server and location of the Network Boot Program (NBP) file. In Manual mode, the user enters the URL in the text box, which must start with `http://` or `https://` and end with the NBP file name.
	By default, **Auto Mode** is selected. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Boot URL	
Certificate	Upload or delete the certificate.

Table 46. System Setup options—Connection menu (continued)

Connection	
	ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.

Table 47. System Setup options—Power menu

Power	
Battery Configuration	
Battery Configuration	Enables or disables the computer to run on battery during peak power usage hours. Use the table **Custom Charge Start** and **Custom Charge Stop**, to prevent AC power usage between certain times of each day. By default, the **Adaptive** option is selected. Battery settings are adaptively optimized based on your typical battery usage pattern.
Custom Charge Start	Enables you to set the Custom Charge Start value. Default value: 50
Custom Charge Stop	Enables you to set the Custom Charge Stop value. Default value: 90
Advanced Configuration	
Enable Advanced Battery Charge Configuration	Enables Advanced Battery Charge Configuration from the beginning of the day to a specified work period. When enabled, Advanced Battery Charged maximizes battery health while still supporting heavy use during the work day. By default, the **Enable Advanced Battery Charge Configuration** option is disabled. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Type-C Connector Power	
Type-C Connector Power	Enables you to set the maximum power that can be drawn from the Type-C connector. Default value: 7.5 Watts
Peak Shift	
Enable Peak Shift	Enables or disables the computer to run on battery during peak power usage hours. By default, the **Enable Peak Shift** option is disabled. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
USB PowerShare	
Enable USB PowerShare	Enables or disables the USB PowerShare on the computer. By default, the **USB Powershare** option is disabled.
Thermal Management	Enables or disables cooling of the fan and manages the processor heat to adjust the system performance, noise, and temperature. By default, the **Optimized** option is selected. Standard settings for balanced performance, noise, and temperature.
USB Wake Support	
Wake on Dell USB-C Dock	When enabled, connecting a Dell USB-C Dock wakes the computer from Standby, Hibernate, and Power Off.

Table 47. System Setup options—Power menu (continued)

Power	
	By default, the **Wake on Dell USB-C Dock** option is enabled.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Block Sleep	Enables or disables the computer from entering Sleep (S3) mode in the operating system.
	By default, the **Block Sleep** option is disabled.
	(i) **NOTE:** When enabled, the computer does not go to Sleep, Intel Rapid Start is disabled automatically, and the operating system power option is blank if it was set to Sleep.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Lid Switch	
Enable Lid Switch	Enables or disables the Lid Switch.
	By default, the **Enable Lid Switch** option is enabled.
Intel Speed Shift Technology	Enables or disables the Intel Speed Shift Technology support. When enabled, the operating system selects the appropriate processor performance automatically.
	By default, the **Intel Speed Shift Technology** option is enabled.
	(i) **NOTE:** To view this option, enable **Service** options as described in View Service options.

Table 48. System Setup options—Security menu

Security	
TPM 2.0 Security	Trusted Platform Module (TPM) is a security device that stores computer-generated keys for encryption and features such as BitLocker, Virtual Secure Mode, remote Attestation.
	By default, the **TPM 2.0 Security** option is enabled.
	For additional security, Dell Technologies recommends keeping the Trusted Platform Module (TPM) enabled to allow these security technologies to fully function.
TPM 2.0 Security On	Enables or disables the TPM.
	By default, the **TPM 2.0 Securty On** option is enabled.
	For additional security, Dell Technologies recommends keeping TPM enabled to allow these security technologies to fully function.
	(i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Attestation Enable	The **Attestation Enable** option controls the endorsement hierarchy of TPM. Disabling the **Attestation Enable** option prevents TPM from being used to digitally sign certificates.
	By default, the **Attestation Enable** option is enabled.
	For additional security, Dell Technologies recommends keeping the **Attestation Enable** option enabled.
	(i) **NOTE:** When disabled, this feature may cause compatibility issues or loss of functionality in some operating systems.

Table 48. System Setup options—Security menu (continued)

Security	
	ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Key Storage Enable	The **Key Storage Enable** option controls the storage hierarchy of TPM, which is used to store digital keys. Disabling the **Key Storage Enable** option restricts the ability of TPM to store owner's data.
	By default, the **Key Storage Enable** option is enabled.
	For additional security, Dell Technologies recommends keeping the **Key Storage Enable** option enabled.
	ⓘ **NOTE:** When disabled, this feature may cause compatibility issues or loss of functionality in some operating systems.
	ⓘ **NOTE:** To view this option, enable **Service** options as described in View Service options.
SHA-256	Allows you to control the usage of SHA-256 by TPM. When enabled, the BIOS and TPM use the SHA-256 hash algorithm to extend measurements into the TPM PCRs during BIOS boot. When disabled, the BIOS and TPM use the SHA-1 hash algorithm to extend measurements into the TPM PCRs during BIOS boot.
	By default, the **SHA-256** option is enabled.
	For additional security, Dell Technologies recommends keeping the **SHA-256** option enabled.
	ⓘ **NOTE:** To view this option, enable **Service** options as described in View Service options.
Clear	When enabled, the **Clear** option clears information that is stored in the TPM after exiting the system's BIOS. This option returns to the disabled state when the computer restarts.
	By default, the **Clear** option is disabled.
	Dell Technologies recommends enabling the **Clear** option only when TPM data is required to be cleared.
	ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
PPI Bypass for Clear Command	The PPI Bypass for Clear Command option allows the operating system to manage certain aspects of PTT. When enabled, you are not prompted to confirm changes to the PTT configuration.
	By default, the **PPI Bypass for Clear Command** option is disabled.
	For additional security, Dell Technologies recommends keeping the **PPI Bypass for Clear Command** option disabled.
Intel Total Memory Encryption	
Multi-Key Total Memory Encryption (Up to 16 keys)	Enables or disables the processor's memory encryption feature.
	By default, the **Multi-Key Total Memory Encryption (Up to 16 keys)** option is disabled.
	ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Chassis Intrusion	
Chassis Intrusion	Enables or disables the detection of chassis intrusion events. This feature notifies the user when the base cover has been removed from the computer.

Table 48. System Setup options—Security menu (continued)

Security	
	When set to **Enabled**, a notification is displayed on the next boot and the event is logged in the BIOS Events log.
	When set to **Disabled**, no notification is displayed and no event is logged in the BIOS Events log.
	When set to **On-Silent**, the event is logged in the BIOS Events log, but no notification is displayed.
	By default, the **Chassis Intrusion Detection** option is disabled.
	For additional security, Dell Technologies recommends keeping the **Chassis Intrusion** option enabled.
	ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Block Boot Until Cleared	The **Block Boot Until Clear** option is enabled when **Chassis Intrusion** is enabled. When enabled, the computer does not boot until the chassis intrusion is cleared.
	ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Clear Intrusion Warning	The **Clear Intrusion Warning** option appears only after chassis intrusion is enabled and is tripped.
	By default, the **Clear Intrusion Warning** option is disabled.
SMM Security Mitigation	Enables or disables additional UEFI SMM Security Mitigation protections. This option uses the Windows SMM Security Mitigations Table (WSMT) to confirm to the operating system that security best practices have been implemented by the UEFI firmware.
	By default, the **SMM Security Mitigation** option is enabled.
	For additional security, Dell Technologies recommends keeping the **SMM Security Mitigation** option enabled unless you have a specific application which is not compatible.
	ⓘ **NOTE:** This feature may cause compatibility issues or loss of functionality with some legacy tools and applications.
	ⓘ **NOTE:** To view this option, enable **Service** options as described in View Service options.
Data Wipe on Next Boot	
Start Data Wipe	Data Wipe is a secure wipe operation that deletes information from a storage device.
	⚠ **CAUTION: The Secure Data Wipe operation erases information in a way that it cannot be reconstructed.**
	Commands such as delete and format in the operating system may remove files from showing up in the file system, however they can be reconstructed through forensic means as they are still represented on the physical media. Data Wipe prevents this reconstruction and is not recoverable.
	When enabled, the BIOS will queue up a data wipe cycle for storage devices that are connected to the motherboard on the next reboot.
	By default, the **Start Data Wipe** option is disabled.
	ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Absolute	Absolute Software provides various cyber security solutions, some requiring software preloaded on Dell computers and integrated into the BIOS. To use

Table 48. System Setup options—Security menu (continued)

Security	
	these features, you must enable the Absolute BIOS setting and contact Absolute forconfiguration and activation.
	By default, the **Absolute** option is enabled.
	For additional security, Dell Technologies recommends keeping the **Absolute** option enabled.
	⚠️ WARNING: **The Permanently Disabled option can only be selected once. When Permanently Disabled is selected, Absolute Persistence cannot be reenabled. No further changes to the Enable/Disable states are allowed.**
	ⓘ NOTE: The Enable/Disable options are unavailable while the computer is in the activated state.
	ⓘ NOTE: When the Absolute features are activated, the Absolute integration cannot be disabled from the BIOS Setup screen.
UEFI Boot Path Security	Enables or disables the computer to prompt the user to enter the Administrator password (if set) when booting to a UEFI boot path device from the F12 boot menu.
	By default, the **Always Except Internal HDD** option is enabled.
	ⓘ NOTE: To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Firmware Device Tamper Detection	Allows you to control the firmware device tamper detection feature. This feature notifies the user when the firmware device is tampered. When enabled, a screen warning message is displayed on the computer and a tamper detection event is logged in the BIOS Events log. The computer fails to reboot until the event is cleared.
	By default, the **Firmware Device Tamper Detection** option is enabled.
	For additional security, Dell Technologies recommends keeping the **Firmware Device Tamper Detection** option enabled.
	ⓘ NOTE: To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Clear Firmware Device Tamper Detection	Allows you to clear the events that are logged when tampering of firmware device is detected.
	By default, the **Clear Firmware Device Tamper Detection** option is disabled.
	ⓘ NOTE: To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Intel Platform Trust Technology	The Intel Platform Trust Technology provides various cryptographic services which serve as the cornerstone for many platform security technologies. It is a security device that stores computer-generated keys for encryption and features such as BitLocker, Virtual Secure Mode, remote Attestation.
PPI Bypass for Clear Commands	By default, the **PPI Bypass for Clear Commands** option is disabled.
	For additional security, Dell Technologies recommends keeping the **PPI Bypass for Clear Commands** option disabled.
Intel Platform Trust Technology On	Allows you to enable or disable Intel Platform Trust Technology.
	By default, the **On** option is enabled.
	For additional security, Dell Technologies recommends keeping Intel Platform Trust Technology On enabled to allow these security technologies to fully function.

Table 48. System Setup options—Security menu (continued)

Security	
Clear	When enabled, the **Clear** option clears information that is stored in the TPM after exiting the computer's BIOS. This option returns to the disabled state when the computer restarts. By default, the **Clear** option is disabled. Dell Technologies recommends enabling the **Clear** option only when TPM data is required to be cleared.

Table 49. System Setup options—Passwords menu

Passwords	
Admin Password	The Admin Password prevents unauthorized access to the BIOS Setup options. Once the administrator password is set, the BIOS Setup options can only be modified after providing the correct password. The following rules and dependencies apply to the Admin Password - ● The administrator password cannot be set if system and/or internal hard drive passwords are previously set. ● The administrator password can be used in place of the system and/or internal hard drive passwords. ● When set, the administrator password must be provided during a firmware update. ● Clearing the administrator password also clears the system password (if set). Dell Technologies recommends using an administrator password to prevent unauthorized changes to BIOS Setup options.
System Password	The System Password prevents the computer from booting to an operating system without entering the correct password. The following rules and dependencies apply when the System Password is used - ● The computer shuts down when idle for approximately 10 minutes at the system password prompt. ● The computer shuts down after three incorrect attempts to enter the system password. ● The computer shuts down when the **Esc** key is pressed at the **System Password** prompt. ● The system password is not prompted when the computer resumes from standby mode. Dell Technologies recommends using the system password in situations where it is likely that a computer may be lost or stolen.
Hard Drive Password (i) **NOTE:** On some computers, the **M.2 PCIe SSD-0 Password** option is shown.	The hard drive password can be set to prevent unauthorized access of the data stored on the solid-state drive. The computer prompts for the hard drive password during boot in order to unlock the drive. A password-secured hard drive stays locked even when removed from the computer or placed into another computer. It prevents an attacker from accessing data on the drive without authorization. The following rules and dependencies apply when the **Hard Drive Password** or **M.2 PCIe SSD-0 Password** option is used. ● The hard drive password option cannot be accessed when the hard drive is disabled in the BIOS Setup. ● The computer shuts down when idle for approximately 10 minutes at the hard drive password prompt. ● The computer shuts down after three incorrect attempts to enter the hard drive password and treats the hard drive as not available. ● The hard drive does not accept password unlock attempts after five incorrect attempts to enter the hard drive password from the BIOS Setup. The hard drive password must be reset for the new password unlock attempts.

Table 49. System Setup options—Passwords menu (continued)

Passwords	
	• The computer treats the hard drive as not available when the **Esc** key is pressed at the hard drive password prompt. • The hard drive password is not prompted when the computer resumes from standby mode. When the hard drive is unlocked by the user before the computer goes into standby mode, it remains unlocked after the computer resumes from standby mode. • If the system and hard drive passwords are set to the same value, the hard drive unlocks after the correct system password is entered. Dell Technologies recommends using a hard drive password to protect unauthorized data access.
Password Configuration	The Password configuration page includes several options for changing the requirements of BIOS passwords. You can modify the minimum and maximum length of the passwords as well as require passwords to contain certain character classes (upper case, lower case, digit, special character). When the **Lower Case Letter** option is enabled, the password requires at least one lower case letter. When the **Upper Case Letter** option is enabled, the password requires at least one upper case letter. When the **Digit** option is enabled, the password requires at least one numeric digit. When the **Special Character** option is enabled, the password requires at least one special character from the set: !"#$%&'()*+,-./:;<=>?@[\]^_`{|}~. When setting **Minimum Characters** for password length, Dell Technologies recommends setting the minimum password length to at least eight characters. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Password Bypass	The **Password Bypass** option allows the computer to reboot from the operating system without entering the system or hard drive password. If the computer has already booted to the operating system, it is presumed that the user has already entered the correct system or hard drive password. (i) **NOTE:** This option does not remove the requirement to enter the password after shutting down. By default, the **Password Bypass** option is disabled. For additional security, Dell Technologies recommends keeping the **Password Bypass** option enabled. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Password Changes	
Allow Non-Admin Password Changes	The **Allow Non-Admin Password Changes** option in BIOS Setup allows an end user to set or change the system or hard drive passwords without entering the administrator password. This gives an administrator control over the BIOS settings but enables an end user to provide their own password. By default, the **Allow Non-Admin Password Changes** option is enabled. For additional security, Dell Technologies recommends keeping the **Allow Non-Admin Password Changes** option disabled. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.

Table 49. System Setup options—Passwords menu (continued)

Passwords	
Enable Admin Setup Lockout	The **Admin Setup Lockout** option prevents an end user from even viewing the BIOS Setup configuration without first entering the administrator password (if set). By default, the **Enable Admin Setup Lockout** option is disabled. For additional security, Dell Technologies recommends keeping the **Admin Setup Lockout** option disabled. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Enable Master Password Lockout	The **Master Password Lockout** option allows you to disable the Recovery Password feature. If the system, administrator, or hard drive password is forgotten, the computer becomes unusable. ⓘ **NOTE:** When the owner password is set, the Master Password Lockout option is not available. ⓘ **NOTE:** When an internal hard drive password is set, it must first be cleared before Master Password Lockout can be changed. By default, the **Enable Master Password Lockout** option is disabled. Dell Technologies does not recommend enabling the **Master Password Lockout** unless you have implemented your own password recovery system. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Enable Allow Non-Admin PSID Revert	The **Allow Non-Admin PSID Revert** option allows a user to clear the hard drive password without entering the BIOS Admin Password. When an Admin Password is set, the ability to enter the PSID is protected by requiring authentication with the Admin Password. If this option is enabled, any user can clear the drive without entering the Admin Password. By default, the **Enable Allow Non-Admin PSID Revert** option is disabled. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.

Table 50. System Setup options—Update, Recovery menu

Update, Recovery	
UEFI Capsule Firmware Updates	
Enable UEFI Capsule Firmware Updates	Enables or disables BIOS updates through UEFI capsule update packages. ⓘ **NOTE:** Disabling this option blocks the BIOS updates from services such as Microsoft Windows Update and Linux Vendor Firmware Service (LVFS). By default, the **Enable UEFI Capsule Firmware Updates** option is enabled. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
BIOS Recovery from Hard Drive	Enables or disables the user to recover from certain corrupted BIOS conditions from a recovery file on the user primary hard drive or an external USB drive. By default, the **BIOS Recovery from Hard Drive** option is enabled. ⓘ **NOTE:** BIOS Recovery from Hard Drive is not available for self-encrypting drives (SED). ⓘ **NOTE:** BIOS recovery is designed to fix the main BIOS block and cannot work if the Boot Block is damaged. In addition, this feature cannot work in the

Table 50. System Setup options—Update, Recovery menu (continued)

Update, Recovery	
	event of EC corruption, ME corruption, or a hardware issue. The recovery image must exist on an unencrypted partition on the drive. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
BIOS Downgrade	
Allow BIOS Downgrade	Allows downgrading of the system firmware to previous revisions. By default, the **Allow BIOS Downgrade** option is enabled.
SupportAssist OS Recovery	Enables or disables the boot flow for SupportAssist OS Recovery tool if certain system errors occur. By default, the **SupportAssist OS Recovery** option is enabled.
BIOSConnect	Enables or disables cloud service operating system recovery if the main operating system fails to boot with the number of failures equal to or greater than the value specified by the Auto operating system Recovery Threshold setup option and local service operating system does not boot or is not installed. By default, the **BIOSConnect** option is enabled.
Dell Auto OS Recovery Threshold	Allows the control of the automatic boot flow for the SupportAssist System Resolution Console and the Dell operating system Recovery Tool. By default, the **Dell Auto OS Recovery Threshold** value is set to **2**. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.

Table 51. System Setup options—System Management menu

System Management	
Service Tag	Displays the Service Tag of the computer.
Asset Tag	Creates a computer Asset Tag that an IT administrator can use to uniquely identify a particular computer. ⓘ **NOTE:** Once set in the BIOS, the Asset Tag cannot be changed.
AC Behavior	
Wake on AC	Enables or disables the computer to turn on and go to boot when AC power is supplied to the computer. By default, the **Wake on AC** option is disabled. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Wake on LAN	Enables or disables the computer to turn on by a special LAN signal. By default, the **Wake on LAN** option is disabled. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Auto On Time	Enable to set the computer to turn on automatically every day or on a preselected date and time. This option can be configured only if the Auto On Time is set to Everyday, Weekdays, or Selected Days. By default, the **Auto On Time** option is disabled. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.

Table 51. System Setup options—System Management menu (continued)

System Management	
Intel AMT capability	Configure Intel Active Management Technology (AMT) options, which can be enabled, disabled, or restricted. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
First Power On Date	
Set Ownership Date	Enables you to set the ownership date. By default, the **Set Ownership Date** option is disabled.
Diagnostics	
OS Agent Requests	Enable or disable the option for applications running in the operating system to run with preboot diagnostics on subsequent boots. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Power-On-Self-Test Automatic Recovery	Enable or disable the automatic recovery of the computer from no power or no-POST failure by applying mitigation steps. By default, the **Power-On-Self-Test Automatic Recovery** option is enabled. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.

Table 52. System Setup options—Keyboard menu

Keyboard	
Fn Lock Options	Enables or disables the Fn Lock option. By default, the **Fn Lock** option is enabled.
Fn Lock Mode	Enables or disables the Fn Lock option. By default, the **Fn Lock** option is enabled.
Lock Mode	By default, the **Lock Mode** option is enabled. With this option, the F1-F12 keys scan the code for their secondary functions.
Keyboard Illumination	Configures the operating mode of the keyboard illumination feature. By default, the **Dim** option is selected. Enables the keyboard illumination feature at 100% brightness level.
Keyboard Backlight Timeout on AC	Sets the timeout value for the keyboard backlight when an AC adapter is connected to the computer. By default, the **10 seconds** option is selected. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Keyboard Backlight Timeout on Battery	Sets the timeout value for the keyboard backlight when the computer is running only on the battery power. The keyboard backlight timeout value is only effective when the backlight is enabled. By default, the **10 seconds** option is selected. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Device Configuration HotKey Access	Allows you to control whether you can access device configuration screens through hotkeys during system startup. By default, the **Device Configuration HotKey Access** option is enabled.

Table 52. System Setup options—Keyboard menu (continued)

Keyboard	
	ⓘ **NOTE:** This setting controls only the Intel RAID (CTRL+I), MEBX (CTRL+P), and LSI RAID (CTRL+C) Option ROMs. Other preboot Option ROMs, which support entry using a key sequence, are not affected by this setting. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.

Table 53. System Setup options—Pre-boot Behavior menu

Pre-boot Behavior	
Adapter Warnings	
Enable Adapter Warnings	Enables the warning messages during boot when the adapters with less power capacity are detected. By default, the **Enable Adapter Warnings** option is enabled. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Warnings and Errors	Enables or disables the action to be taken when a warning or error is encountered. By default, the **Prompt on Warnings and Errors** option is selected. Stop, prompt, and wait for user input when warnings or errors are detected. ⓘ **NOTE:** Errors deemed critical to the operation of the computer hardware stop the functioning of the computer. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Extend BIOS POST Time	Sets the BIOS POST (Power-On Self-Test) load time. By default, the **0 seconds** option is selected. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
MAC Address Pass-Through	Replaces the external NIC MAC address (in a supported dock or dongle) with the selected MAC address from the computer. By default, the **System Unique MAC Address** option is selected.
Sign of Life	
Early Keyboard Backlight	Enables or disables the Keyboard Backlight Sign of Life. By default, the **Early Keyboard Backlight** option is enabled. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.

Table 54. System Setup options—Virtualization Support menu

Virtualization Support	
Intel Virtualization Technology	
Enable Intel Virtualization Technology (VT)	When enabled, the computer can run a Virtual Machine Monitor (VMM). By default, the **Enable Intel Virtualization Technology (VT)** option is enabled. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
VT for Direct I/O	

Table 54. System Setup options—Virtualization Support menu (continued)

Virtualization Support	
Enable Intel VT for Direct I/O	When enabled, the computer can perform Virtualization Technology for Direct I/O (VT-d). VT-d is an Intel method that provides virtualization for memory map I/O. By default, the **Enable Intel VT for Direct I/O** option is enabled. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Intel Trusted Execution Technology (TXT)	Specifies whether a measured Virtual Machine Monitor (MVMM) can use the additional hardware capabilities provided by Intel Trusted Execution Technology. The following must be enabled in order to enable Intel TXT - ● Trusted Platform Module (TPM) ● Intel Hyper-Threading ● All CPU cores (Multi-Core Support) ● Intel Virtualization Technology ● Intel VT for Direct I/O By default, the **Intel Trusted Execution Technology (TXT)** option is disabled. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
DMA Protection	
Enable Pre-Boot DMA Support	Allows you to control the Pre-Boot DMA protection for both internal and external ports. This option does not directly enable DMA protection in the operating system. (i) **NOTE:** This option is not available when the virtualization setting for IOMMU is disabled (VT-d/AMD Vi). By default, the **Enable Pre-Boot DMA Support** option is enabled. For additional security, Dell Technologies recommends keeping the **Enable Pre-Boot DMA Support** option enabled. (i) **NOTE:** This option is provided only for compatibility purposes, since some older hardware is not DMA capable. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Enable OS Kernel DMA Support	Allows you to control the Kernel DMA protection for both internal and external ports. This option does not directly enable DMA protection in the operating system. For operating systems that support DMA protection, this setting indicates to the operating system that the BIOS supports the feature. (i) **NOTE:** This option is not available when the virtualization setting for IOMMU is disabled (VT-d/AMD Vi). By default, the **Enable OS Kernel DMA Support** option is enabled. (i) **NOTE:** This option is provided only for compatibility purposes, since some older hardware is not DMA capable. (i) **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Internal Port DMA Compatibility Mode	By default, the **Internal Port DMA Compatibility Mode** option is disabled.

Table 55. System Setup options—Performance menu

Performance	
Multi-Core Support	

Table 55. System Setup options—Performance menu (continued)

Performance	
Multiple Atom Cores	Change the number of Atom cores available to the operating system. The default value is set to the maximum number of cores. By default, the **All Cores** option is selected. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Intel SpeedStep	
Enable Intel SpeedStep Technology	Enables the computer to dynamically adjust processor voltage and core frequency, decreasing average power consumption and heat production. By default, the **Enable Intel SpeedStep Technology** option is enabled. ⓘ **NOTE:** To view this option, enable **Service** options as described in View Service options.
C-State Control	
Enable C-State Control	Enables or disables the ability of the CPU to enter and exit low-power state. When disabled, it disables all C-states. When enabled, it enables all C-states that the chipset or platform allows. By default, the **Enable C-State Control** option is enabled. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Enable Adaptive C-States for Discrete Graphics	
Enable Adaptive C-States for Discrete Graphics	Allows the computer to dynamically detect high usage of discrete graphics and adjust the system parameters for higher performance during that time period. By default **Enable Afaptive C-States for Discrete Graphics** is enabled.
Dynamic Tuning: Machine Learning	
Enable Dynamic Tuning: Machine Learning	Enables or disables operating system capability to enhance power tuning capabilities depending on the detected workloads. ⓘ **NOTE:** This option is available for development only and is not customer visible. By default, the **Enable Dynamic Tuning: Machine Learning** option is enabled. ⓘ **NOTE:** To view this option, enable **Service** options as described in View Service options.
Intel TurboBoost Technology	
Enable Intel Turbo Boost Technology	Enables or disables the Intel TurboBoost mode of the processor. When enabled, the Intel TurboBoost driver increases the performance of the CPU or graphics processor. By default, the **Enable Intel TurboBoost Technology** option is enabled. ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Intel HyperThread Technology	
Enable Intel HyperThread Technology	Enables or disables the Intel Hyper-Threading mode of the processor. When enabled, the Intel Hyper-Threading increases the efficiency of the processor resources when multiple threads run on each core. By default, the **Intel HyperThread Technology** option is enabled.

Table 55. System Setup options—Performance menu (continued)

Performance	
	ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.

Table 56. System Setup options—System Logs menu

System Logs	
BIOS Event Log	
Clear BIOS Event Log	Select the option to keep or clear BIOS events logs.
	By default, the **Keep Log** option is selected.
	ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Thermal Event Log	
Clear Thermal Event Log	Select the option to keep or clear Thermal events logs.
	By default, the **Keep Log** option is selected.
	ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.
Power Event Log	
Clear Power Event Log	Select the option to keep or clear Power events logs.
	By default, the **Keep Log** option is selected.
	ⓘ **NOTE:** To view this option, enable **Advanced Setup** mode as described in View Advanced Setup options.

Updating the BIOS

Updating the BIOS in Windows

About this task

⚠ **CAUTION: If BitLocker is not suspended before updating the BIOS, the next time you reboot the computer it will not recognize the BitLocker key. You will then be prompted to enter the recovery key to progress, and the computer will ask for this on each reboot. If the recovery key is not known this can result in data loss or an unnecessary operating system reinstall. For more information about this subject, search in the Knowledge Base Resource at www.dell.com/support.**

Steps

1. Go to www.dell.com/support.
2. Click **Product support**. In the **Search support** box, enter the Service Tag of your computer, and then click **Search**.

   ⓘ **NOTE:** If you do not have the Service Tag, use the SupportAssist feature to automatically identify your computer. You can also use the product ID or manually browse for your computer model.

3. Click **Drivers & Downloads**. Expand **Find drivers**.
4. Select the operating system installed on your computer.
5. In the **Category** drop-down list, select **BIOS**.
6. Select the latest version of BIOS, and click **Download** to download the BIOS file for your computer.
7. After the download is complete, browse the folder where you saved the BIOS update file.

8. Double-click the BIOS update file icon and follow the on-screen instructions.
   For more information, search in the Knowledge Base Resource at www.dell.com/support.

Updating the BIOS in Linux and Ubuntu

To update the system BIOS on a computer that is installed with Linux or Ubuntu, see the knowledge base article 000131486 at www.dell.com/support.

Updating the BIOS using the USB drive in Windows

About this task

⚠ **CAUTION: If BitLocker is not suspended before updating the BIOS, the next time you reboot the computer it will not recognize the BitLocker key. You will then be prompted to enter the recovery key to progress, and the computer will ask for this on each reboot. If the recovery key is not known this can result in data loss or an unnecessary operating system reinstall. For more information about this subject, search in the Knowledge Base Resource at www.dell.com/support.**

Steps

1. Follow the procedure from step 1 to step 6 in Updating the BIOS in Windows to download the latest BIOS setup program file.
2. Create a bootable USB drive. For more information, search in the Knowledge Base Resource at www.dell.com/support.
3. Copy the BIOS setup program file to the bootable USB drive.
4. Connect the bootable USB drive to the computer that needs the BIOS update.
5. Restart the computer and press **F12** .
6. Select the USB drive from the **One Time Boot Menu**.
7. Type the BIOS setup program filename and press **Enter**.
   The **BIOS Update Utility** appears.
8. Follow the on-screen instructions to complete the BIOS update.

Updating the BIOS from the F12 One-Time boot menu

Update your computer BIOS using BIOSConnect

About this task

BIOSConnect

BIOSConnect provides a support network that enables the BIOS to perform Firmware Update Over The Air (FOTA) and also to recover the operating system.

For more information about updating BIOS using FOTA, see https://www.dell.com/support/home/product-support/product/bios-connect/docs.

System and setup password

Table 57. System and setup password

Password type	Description
System password	Password that you must enter to log in to your system.
Setup password	Password that you must enter to access and make changes to the BIOS settings of your computer.

You can create a system password and a setup password to secure your computer.

⚠️ **CAUTION: The password features provide a basic level of security for the data on your computer.**

⚠️ **CAUTION: Anyone can access the data that is stored on your computer, when not locked and left unattended.**

ⓘ **NOTE:** System and setup password feature is disabled.

Assigning a System Setup password

Prerequisites

You can assign a new System or Admin Password only when the status is in **Not Set**.

About this task

To enter BIOS System Setup, press F2 immediately after a power-on or reboot.

Steps

1. In the **System BIOS** or **System Setup** screen, select **Security** and press Enter.
   The **Security** screen is visible.
2. Select **System/Admin Password** and create a password in the **Enter the new password** field.
   Use the following guidelines to assign the system password:
   - A password can have up to 32 characters.
   - At least one special character: "(! " # $ % & ' * + , - . / : ; < = > ? @ [\ ] ^ _ ` { | })"
   - Numbers 0 to 9.
   - Upper case letters from A to Z.
   - Lower case letters from a to z.
3. Type the system password that you entered earlier in the **Confirm new password** field and click **OK**.
4. Press Esc and save the changes as prompted by the message.
5. Press Y to save the changes.
   The computer restarts.

Deleting or changing an existing system setup password

Prerequisites

Ensure that the **Password Status** is Unlocked (in the System Setup) before attempting to delete or change the existing System and/or Setup password. You cannot delete or change an existing System or Setup password, if the **Password Status** is Locked.

About this task

To enter the System Setup, press F2 immediately after a power-on or reboot.

Steps

1. In the **System BIOS** or **System Setup** screen, select **System Security** and press Enter.
   The **System Security** screen is displayed.
2. In the **System Security** screen, verify that the Password Status is **Unlocked**.
3. Select **System Password**, update, or delete the existing system password, and press Enter or Tab.
4. Select **Setup Password**, update, or delete the existing setup password, and press Enter or Tab.

   ⓘ **NOTE:** If you change the System and/or Setup password, reenter the new password when prompted. If you delete the System and/or Setup password, confirm the deletion when prompted.

5. Press Esc. A message prompts you to save the changes.
6. Press Y to save the changes and exit from System Setup.
   The computer restarts.

Clearing CMOS settings

About this task

⚠️ **CAUTION: Clearing CMOS settings will reset the BIOS settings on your computer.**

Steps

1. Remove the base cover.
2. Disconnect the battery cable from the system board.
3. Remove the coin-cell battery.
4. Wait for one minute.
5. Install the coin-cell battery.
6. Connect the battery cable to the system board.
7. Install the base cover.

Clearing BIOS (System Setup) and System passwords

About this task

To clear the system or BIOS passwords, contact Dell technical support as described at www.dell.com/contactdell.

ⓘ **NOTE:** For information about how to reset Windows or application passwords, see the documentation accompanying Windows or your application.

Clearing Chassis Intrusion Alert

The computer features a chassis intrusion switch, which is able to detect any time the base cover is removed from the computer.

Alerts to notify you of any intrusions can be enabled through the **Chassis Intrusion** field in the **Security** sub-menu of the BIOS setup menu.

When enabled, the **Block Boot Until Cleared** field enables you to choose whether to prevent normal boot up of the system until the intrusion alert is cleared.
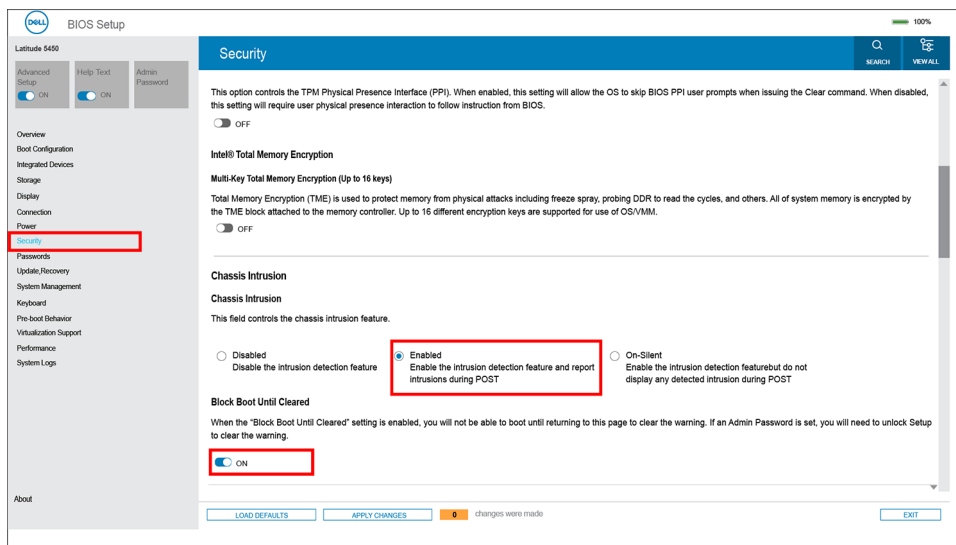
Figure 87. Security tab
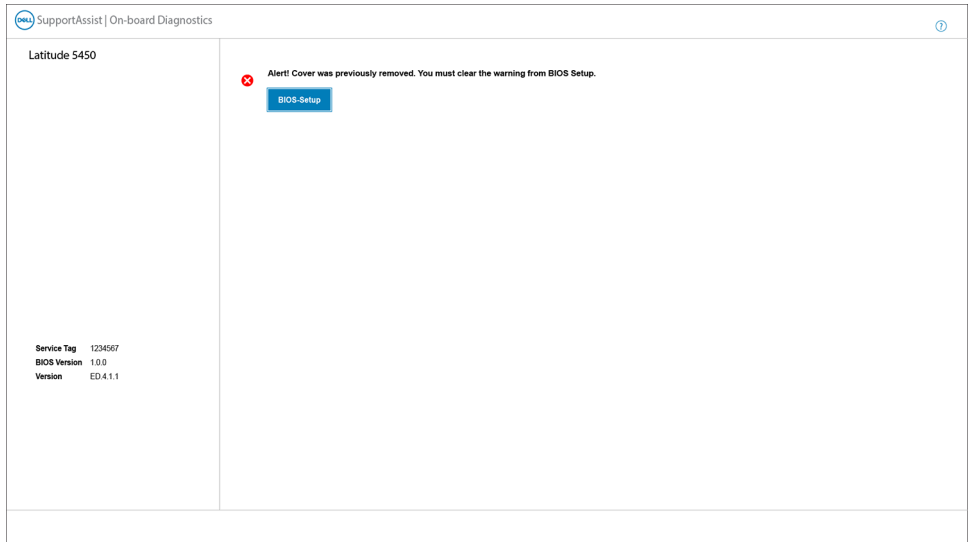
Figure 88. Alert message

If **Block Boot Until Cleared** is set to **OFF**, select **Continue** to boot up normally or **BIOS-Setup** to clear the alert.
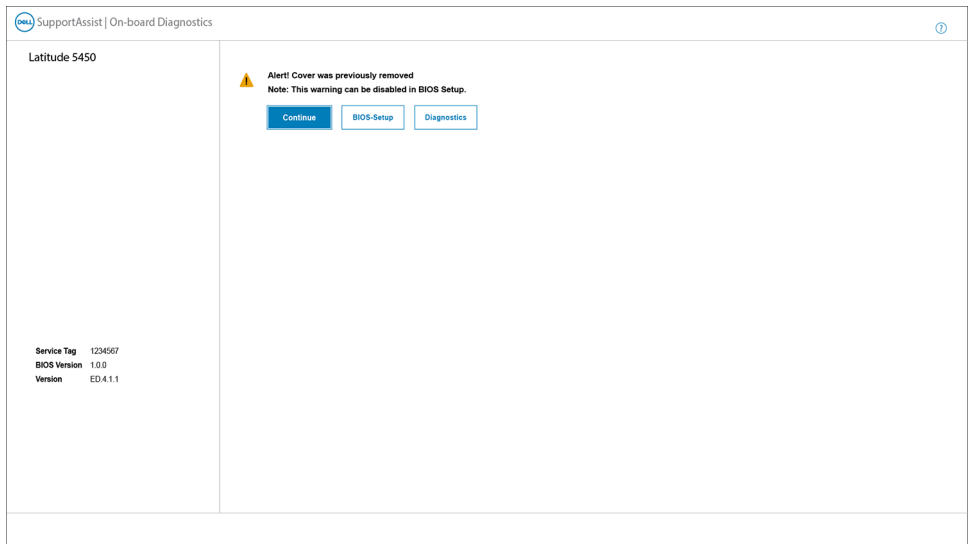
Figure 89. Alert message

(i) **NOTE:** If **Continue** is selected, you will continue to see the alert each time the computer is turned on until the alert is cleared.

To clear the alert, select **ON** in the **Clear Intrusion Warning** field in the **Security** sub-menu of the BIOS setup menu.

Figure 90. Security tab

Troubleshooting

Handling swollen rechargeable Li-ion batteries

Like most laptops, Dell laptops use Lithium-ion batteries. One type of Lithium-ion battery is the rechargeable Li-ion battery. Rechargeable Li-ion batteries have increased in popularity in recent years and have become standard in the electronics industry due to customer preferences for a slim form factor (especially with newer ultra-thin lapto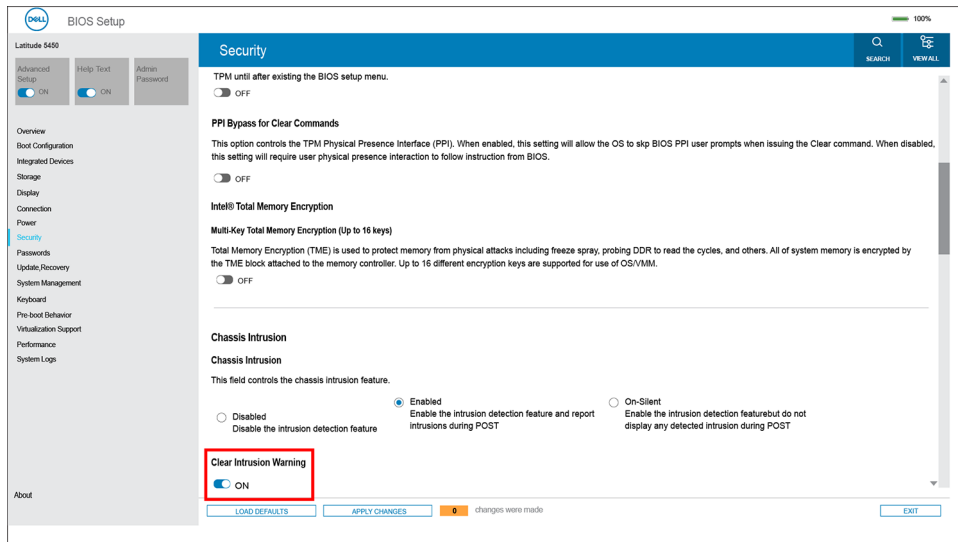ps) and long battery life. Inherent to rechargeable Li-ion battery technology is the potential for swelling of the battery cells.

A swollen battery may impact the performance of the laptop. To prevent possible further damage to the device enclosure or internal components leading to malfunction, discontinue the use of the laptop and discharge it by disconnecting the AC adapter and letting the battery drain.

Swollen batteries should not be used and should be replaced and disposed of properly. We recommend contacting Dell product support for options to replace a swollen battery under the terms of the applicable warranty or service contract, including options for replacement by a Dell authorized service technician.

The guidelines for handling and replacing rechargeable Li-ion batteries are as follows:
● Exercise caution when handling rechargeable Li-ion batteries.
● Discharge the battery before removing it from the system. To discharge the battery, unplug the AC adapter from the system and operate the system only on battery power. When the system will no longer turn on when the power button is pressed, the battery is fully discharged.
● Do not crush, drop, mutilate, or penetrate the battery with foreign objects.
● Do not expose the battery to high temperatures, or disassemble battery packs and cells.
● Do not apply pressure to the surface of the battery.
● Do not bend the battery.
● Do not use tools of any type to pry on or against the battery.
● If a battery gets stuck in a device as a result of swelling, do not try to free it as puncturing, bending, or crushing a battery can be dangerous.
● Do not attempt to reassemble a damaged or swollen battery into a laptop.
● Swollen batteries that are covered under warranty should be returned to Dell in an approved shipping container (provided by Dell)—this is to comply with transportation regulations. Swollen batteries that are not covered under warranty should be disposed of at an approved recycling center. Contact Dell product support at https://www.dell.com/support for assistance and further instructions.
● Using a non-Dell or incompatible battery may increase the risk of fire or explosion. Replace the battery only with a compatible battery purchased from Dell that is designed to work with your Dell computer. Do not use a battery from other computers with your computer. Always purchase genuine batteries from https://www.dell.com or otherwise directly from Dell.

Rechargeable Li-ion batteries can swell for various reasons such as age, number of charge cycles, or exposure to high heat. For more information about how to improve the performance and lifespan of the laptop battery and to minimize the possibility of occurrence of the issue, search Dell Laptop Battery in the Knowledge Base Resource at www.dell.com/support.

Locate the Service Tag or Express Service Code of your Dell computer

Your Dell computer is uniquely identified with a Service Tag or Express Service Code. To view relevant support resources for your Dell computer, we recommend entering the Service Tag or Express Service Code at www.dell.com/support.

For more information about how to find the Service Tag for your computer, see Locate the Service Tag on your computer.

Dell SupportAssist Pre-boot System Performance Check diagnostics

About this task

SupportAssist diagnostics (also known as system diagnostics) performs a complete check of your hardware. The Dell SupportAssist Pre-boot System Performance Check diagnostics is embedded with the BIOS and launched by the BIOS internally. The embedded system diagnostics provides options for particular devices or device groups allowing you to:

● Run tests automatically or in an interactive mode.
● Repeat the tests.
● Display or save test results.
● Run thorough tests to introduce additional test options to provide extra information about one or more failed devices.
● View status messages that inform you the tests are completed successfully.
● View error messages that inform you of problems encountered during testing.

> (i) **NOTE:** Some tests for specific devices require user interaction. Always ensure that you are present at the computer terminal when the diagnostic tests are performed.

For more information, see the knowledge base article 000180971.

Running the SupportAssist Pre-Boot System Performance Check

Steps

1. Turn on your computer.
2. As the computer boots, press the F12 key as the Dell logo appears.
3. On the boot menu screen, select the **Diagnostics** option.
4. Click the arrow at the bottom left corner.
   Diagnostics front page is displayed.
5. Click the arrow in the lower-right corner to go to the page listing.
   The items that are detected are listed.
6. To run a diagnostic test on a specific device, press Esc and click **Yes** to stop the diagnostic test.
7. Select the device from the left pane and click **Run Tests**.
8. If there are any issues, error codes are displayed.
   Note the error code and validation number and contact Dell.

Built-in self-test (BIST)

M-BIST

M-BIST (Built In Self-Test) is the system board's built-in self-test diagnostics tool that improves the diagnostics accuracy of system board embedded controller (EC) failures.

> (i) **NOTE:** M-BIST can be manually initiated before POST (Power On Self Test).

How to run M-BIST

> (i) **NOTE:** M-BIST must be initiated on the system from a power-off state either connected to AC power or with battery only.

1. Press and hold both the **M** key on the keyboard and the **power button** to initiate M-BIST.
2. With both the **M** key and the **power button** held down, the battery indicator LED may exhibit two states:
   a. OFF: No fault detected with the system board
   b. AMBER: Indicates a problem with the system board
3. If there is a failure with the system board, the battery status LED will flash one of the following error codes for 30 seconds:

Table 58. LED error codes

Blinking Pattern		Possible Problem
Amber	White	
2	1	CPU Failure
2	8	LCD Power Rail Failure
1	1	TPM Detection Failure
1	2	Unrecoverable SPI Flash Failure

4. If there is no failure with the system board, the LCD will cycle through the solid color screens described in the LCD-BIST section for 30 seconds and then power off.

LCD Power rail test (L-BIST)

L-BIST is an enhancement to the single LED error code diagnostics and is automatically initiated during POST. L-BIST will check the LCD power rail. If there is no power being supplied to the LCD (that is if the L-BIST circuit fails), the battery status LED flashes either an error code [2,8] or an error code [2,7].

(i) **NOTE:** If L-BIST fails, LCD-BIST cannot function as no power will be supplied to the LCD.

How to invoke the L-BIST Test:

1. Press the power button to start the computer.
2. If the computer does not start up normally, look at the battery status LED:
   - If the battery status LED flashes an error code [2,7], the display cable may not be connected properly.
   - If the battery status LED flashes an error code [2,8], there is a failure on the LCD power rail of the system board, hence there is no power that is supplied to the LCD.
3. For cases, when a [2,7] error code is shown, check to see if the display cable is properly connected.
4. For cases when a [2,8] error code is shown, replace the system board.

LCD Built-in Self-Test (BIST)

Dell laptops have a built-in diagnostic tool that helps you determine if the screen abnormality you are experiencing is an inherent problem with the LCD (screen) of the Dell laptop or with the video card (GPU) and computer settings.

When you notice screen abnormalities like flickering, distortion, clarity issues, fuzzy or blurry image, horizontal or vertical lines, color fade and so on, it is always a good practice to isolate the LCD (screen) by running the Built-In Self-Test (BIST).

How to invoke the LCD BIST Test

1. Power off the Dell laptop.
2. Disconnect any peripherals that are connected to the laptop. Connect only the AC adapter (charger) to the laptop.
3. Ensure that the LCD (screen) is clean (no dust particles on the surface of the screen).
4. Press and hold the **D** key and **Power on** the laptop to enter LCD built-in self-test (BIST) mode. Continue to hold the D key until the computer boots up.
5. The screen displays solid colors and change colors on the entire screen to white, black, red, green, and blue twice.
6. Then it displays the colors white, black, and red.
7. Carefully inspect the screen for abnormalities (any lines, fuzzy color, or distortion on the screen).
8. At the end of the last solid color (red), the computer shuts down.

(i) **NOTE:** Dell SupportAssist Preboot diagnostics upon launch initiates an LCD BIST first, expecting a user intervention to confirm functionality of the LCD.

System-diagnostic lights

Power and battery-status light

The power and battery-status light indicates the power and battery status of the computer. These are the power states:

Solid white: Power adapter is connected and the battery has more than 5% charge.

Amber: Computer is running on battery and the battery has less than 5% charge.

Off:
- Power adapter is connected, and the battery is fully charged.
- Computer is running on battery, and the battery has more than 5% charge.
- Computer is in sleep state, hibernation, or turned off.

The power and battery-status light may blink amber or white according to pre-defined "beep codes" indicating various failures.

For example, the power and battery-status light blinks amber two times followed by a pause, and then blinks white three times followed by a pause. This 2,3 pattern continues until the computer is turned off, indicating no memory or RAM is detected.

The following table shows different power and battery-status light patterns and associated problems.

(i) **NOTE:** The following diagnostic light codes and recommended solutions are intended for Dell service technicians to troubleshoot problems. You should only perform troubleshooting and repairs as authorized or directed by the Dell technical assistance team. Damage due to servicing that is not authorized by Dell is not covered by your warranty.

Table 59. Diagnostic-light LED codes

Diagnostic light codes (Amber,White)	Problem description
1,1	TPM detection failure
1,2	Unrecoverable SPI Flash Failure
1,3	Short in hinge cable tripped OCP1
1,4	Short in hinge cable tripped OCP2
1,5	EC unable to program i-Fuse
1,6	Generic catch-all for ungraceful EC code flow errors
1,7	Non-RPMC flash on boot guard fused system
2,1	Processor failure
2,2	System board: BIOS or Read-Only Memory (ROM) failure
2,3	No memory or Random-Access Memory (RAM) detected
2,4	Memory or Random-Access Memory (RAM) failure
2,5	Invalid memory installed
2,6	System-board or chipset error
2,7	Display failure - SBIOS message
3,1	Coin-cell battery failure
3,2	PCI, video card/chip failure
3,3	Recovery image not found
3,4	Recovery image found but invalid
3,5	Power-rail failure
3,6	System BIOS Flash incomplete
3,7	Management Engine (ME) error

Recovering the operating system

When your computer is unable to boot to the operating system even after repeated attempts, it automatically starts Dell SupportAssist OS Recovery.

Dell SupportAssist OS Recovery is a stand-alone tool that is preinstalled in all Dell computers that are installed with the Windows operating system. It consists of tools to diagnose and troubleshoot issues that may occur before your computer boots to the operating system. It enables you to diagnose hardware issues, repair your computer, back up your files, or restore your computer to its factory state.

You can also download it from the Dell Support website to troubleshoot and fix your computer when it fails to boot into their primary operating system due to software or hardware failures.

For more information about the Dell SupportAssist OS Recovery, see *Dell SupportAssist OS Recovery User's Guide* at www.dell.com/serviceabilitytools. Click **SupportAssist** and then, click **SupportAssist OS Recovery**.

Real-Time Clock (RTC Reset)

The Real Time Clock (RTC) reset function allows you or the service technician to recover Dell computers from No POST/No Power/No Boot situations. The legacy jumper enabled RTC reset has been retired on these models.

Start the RTC reset with the computer powered off and connected to AC power. Press and hold the power button for thirty (30) seconds. The computer RTC Reset occurs after you release the power button.

Backup media and recovery options

It is recommended to create a recovery drive to troubleshoot and fix problems that may occur with Windows. Dell proposes multiple options for recovering the Windows operating system on your Dell computer. For more information, see Dell Windows Backup Media and Recovery Options.

Wi-Fi power cycle

About this task

If your computer is unable to access the Internet due to Wi-Fi connectivity issues a Wi-Fi power cycle procedure may be performed. The following procedure provides the instructions on how to conduct a Wi-Fi power cycle:

ⓘ **NOTE:** Some Internet Service Providers (ISPs) provide a modem or router combo device.

Steps

1. Turn off your computer.
2. Turn off the modem.
3. Turn off the wireless router.
4. Wait for 30 seconds.
5. Turn on the wireless router.
6. Turn on the modem.
7. Turn on your computer.

Drain residual flea power (perform hard reset)

About this task

Flea power is the residual static electricity that remains in the computer even after it has been powered off and the battery is removed.

For your safety, and to protect the sensitive electronic components in your computer, you are requested to drain residual flea power before removing or replacing any components in your computer.

Draining residual flea power, also known as a performing a "hard reset", is also a common troubleshooting step if your computer does not turn on or boot into the operating system.

Procedure to drain residual flea power (perform a hard reset)

Steps

1. Turn off your computer.
2. Disconnect the power adapter from your computer.
3. Remove the base cover.
4. Remove the battery.
5. Press and hold the power button for 20 seconds to drain the flea power.
6. Install the battery.
7. Install the base cover.
8. Connect the power adapter to your computer.
9. Turn on your computer.

   (i) **NOTE:** For more information about performing a hard reset, search in the Knowledge Base Resource at www.dell.com/support.

Getting help and contacting Dell

Self-help resources

You can get information and help on Dell products and services using these self-help resources:

Table 60. Self-help resources

Self-help resources	Resource location
Information about Dell products and services	www.dell.com
Tips	
Contact Support	In Windows search, type `Contact Support`, and press Enter.
Online help for operating system	www.dell.com/support/windows www.dell.com/support/linux
Access top solutions, diagnostics, drivers and downloads, and learn more about your computer through videos, manuals, and documents.	Your Dell computer is uniquely identified by a Service Tag or Express Service Code. To view relevant support resources for your Dell computer, enter the Service Tag or Express Service Code at www.dell.com/support. For more information about how to find the Service Tag for your computer, see Locate the Service Tag on your computer.
Dell knowledge base articles	1. Go to www.dell.com/support. 2. On the menu bar at the top of the Support page, select **Support** > **Knowledge Base**. 3. In the Search field on the Knowledge Base page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles.

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see www.dell.com/contactdell.

(i) **NOTE:** Availability varies by country/region and product, and some services may not be available in your country/region.

(i) **NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.